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FINANCIAL INSTITUTIONS INC Form 10-Q August 05, 2014 Table of Contents

## **UNITED STATES**

### SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-Q

(Mark One)

X QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_\_ to \_\_\_\_

Commission File Number: 000-26481

(Exact name of registrant as specified in its charter)

NEW YORK (State or other jurisdiction of

16-0816610 (I.R.S. Employer

incorporation or organization)

**Identification No.)** 

220 LIBERTY STREET, WARSAW, NEW YORK (Address of principal executive offices)

14569 (Zip Code)

Registrant s telephone number, including area code: (585) 786-1100

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No "

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer "

Accelerated filer

X

Non-accelerated filer " (Do not check if a smaller company) Smaller reporting company " Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes " No x

The registrant had 13,863,226 shares of Common Stock, \$0.01 par value, outstanding as of July 31, 2014.

## FINANCIAL INSTITUTIONS, INC.

## Form 10-Q

# For the Quarterly Period Ended June 30, 2014

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## PART I. FINANCIAL INFORMATION

## **ITEM 1. Financial Statements**

# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Consolidated Statements of Financial Condition**

| (Dollars in thousands, except share and per share data)                                | June 30,<br>2014<br>(Unaudited) |           |    | cember 31,<br>2013 |
|----------------------------------------------------------------------------------------|---------------------------------|-----------|----|--------------------|
| ASSETS                                                                                 |                                 |           |    |                    |
| Cash and cash equivalents:                                                             |                                 |           |    |                    |
| Cash and due from banks                                                                | \$                              | 64,738    | \$ | 59,598             |
| Federal funds sold and interest-bearing deposits in other banks                        |                                 | 94        |    | 94                 |
| Total cash and cash equivalents                                                        |                                 | 64,832    |    | 59,692             |
| Securities available for sale, at fair value                                           |                                 | 601,903   |    | 609,400            |
| Securities held to maturity, at amortized cost (fair value of \$266,640 and \$250,657, |                                 |           |    |                    |
| respectively)                                                                          |                                 | 262,057   |    | 249,785            |
| Loans held for sale                                                                    |                                 | 201       |    | 3,381              |
| Loans (net of allowance for loan losses of \$27,166 and \$26,736, respectively)        |                                 | 1,869,498 |    | 1,806,883          |
| Company owned life insurance                                                           |                                 | 50,033    |    | 49,171             |
| Premises and equipment, net                                                            |                                 | 35,925    |    | 36,009             |
| Goodwill and other intangible assets, net                                              |                                 | 49,826    |    | 50,002             |
| Other assets                                                                           |                                 | 58,989    |    | 64,313             |
| Total assets                                                                           | \$                              | 2,993,264 | \$ | 2,928,636          |
| LIABILITIES AND SHAREHOLDERS EQUITY                                                    |                                 |           |    |                    |
| Deposits:                                                                              |                                 |           |    |                    |
| Noninterest-bearing demand                                                             | \$                              | ,         | \$ | 535,472            |
| Interest-bearing demand                                                                |                                 | 507,083   |    | 470,733            |
| Savings and money market                                                               |                                 | 766,594   |    | 717,928            |
| Certificates of deposit                                                                |                                 | 625,172   |    | 595,923            |
| Total deposits                                                                         |                                 | 2,450,078 |    | 2,320,056          |
| Short-term borrowings                                                                  |                                 | 254,683   |    | 337,042            |
| Other liabilities                                                                      |                                 | 18,676    |    | 16,699             |
| Total liabilities                                                                      |                                 | 2,723,437 |    | 2,673,797          |
| Shareholders equity:                                                                   |                                 |           |    |                    |
| Series A 3% preferred stock, \$100 par value; 1,533 shares authorized; 1,492 and       |                                 |           |    |                    |
| 1,496 shares issued, respectively                                                      |                                 | 149       |    | 149                |
| ·                                                                                      |                                 | 17,191    |    | 17,193             |
|                                                                                        |                                 |           |    |                    |

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Series B-1 8.48% preferred stock, \$100 par value; 200,000 shares authorized; 171,906 and 171,927 shares issued, respectively

| Total preferred equity                                                          | 17,340       | 17,342       |
|---------------------------------------------------------------------------------|--------------|--------------|
| Common stock, \$0.01 par value; 50,000,000 shares authorized; 14,161,597 shares |              |              |
| issued                                                                          | 142          | 142          |
| Additional paid-in capital                                                      | 67,223       | 67,574       |
| Retained earnings                                                               | 194,418      | 186,137      |
| Accumulated other comprehensive (loss) income                                   | (3,720)      | (10,187)     |
| Treasury stock, at cost 299,121 and 332,242 shares, respectively                | (5,576)      | (6,169)      |
| Total shareholders equity                                                       | 269,827      | 254,839      |
| Total liabilities and shareholders equity                                       | \$ 2,993,264 | \$ 2,928,636 |

See accompanying notes to the consolidated financial statements.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Consolidated Statements of Income (Unaudited)**

| (In thousands, except per share amounts)            | Three pend<br>end<br>June<br>2014 | led       | Six months ended<br>June 30,<br>2014 2013 |           |  |  |
|-----------------------------------------------------|-----------------------------------|-----------|-------------------------------------------|-----------|--|--|
| Interest income:                                    |                                   |           |                                           |           |  |  |
| Interest and fees on loans                          | \$ 20,230                         | \$ 20,064 | \$40,497                                  | \$ 40,443 |  |  |
| Interest and dividends on investment securities     | 4,653                             | 4,278     | 9,445                                     | 8,647     |  |  |
| Total interest income                               | 24,883                            | 24,342    | 49,942                                    | 49,090    |  |  |
| Interest expense:                                   |                                   |           |                                           |           |  |  |
| Deposits                                            | 1,577                             | 1,665     | 3,102                                     | 3,336     |  |  |
| Short-term borrowings                               | 203                               | 153       | 462                                       | 343       |  |  |
| Total interest expense                              | 1,780                             | 1,818     | 3,564                                     | 3,679     |  |  |
| Net interest income                                 | 23,103                            | 22,524    | 46,378                                    | 45,411    |  |  |
| Provision for loan losses                           | 1,758                             | 1,193     | 3,864                                     | 3,902     |  |  |
| Net interest income after provision for loan losses | 21,345                            | 21,331    | 42,514                                    | 41,509    |  |  |
| Noninterest income:                                 |                                   |           |                                           |           |  |  |
| Service charges on deposits                         | 2,241                             | 2,568     | 4,491                                     | 4,709     |  |  |
| ATM and debit card                                  | 1,257                             | 1,317     | 2,431                                     | 2,566     |  |  |
| Investment advisory                                 | 561                               | 650       | 1,124                                     | 1,349     |  |  |
| Company owned life insurance                        | 425                               | 438       | 828                                       | 853       |  |  |
| Investments in limited partnerships                 | 81                                | 136       | 707                                       | 297       |  |  |
| Loan servicing                                      | 176                               | 152       | 330                                       | 225       |  |  |
| Net gain on disposal of investment securities       | 949                               | 332       | 1,262                                     | 1,224     |  |  |
| Net gain on sale of loans held for sale             | 50                                | 35        | 155                                       | 235       |  |  |
| Net gain (loss) on disposal of other assets         | 24                                | 38        | (11)                                      | 39        |  |  |
| Other                                               | 813                               | 710       | 1,617                                     | 1,432     |  |  |
| Total noninterest income                            | 6,577                             | 6,376     | 12,934                                    | 12,929    |  |  |
| Noninterest expense:                                |                                   |           |                                           |           |  |  |
| Salaries and employee benefits                      | 9,063                             | 9,226     | 18,319                                    | 18,935    |  |  |
| Occupancy and equipment                             | 3,139                             | 3,035     | 6,374                                     | 6,204     |  |  |
| Professional services                               | 1,384                             | 1,093     | 2,356                                     | 2,030     |  |  |
| Computer and data processing                        | 777                               | 812       | 1,500                                     | 1,516     |  |  |
| Supplies and postage                                | 535                               | 608       | 1,047                                     | 1,288     |  |  |
| FDIC assessments                                    | 388                               | 364       | 810                                       | 725       |  |  |

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| Advertising and promotions                  | 214      | 253      | 393       | 467       |
|---------------------------------------------|----------|----------|-----------|-----------|
| Other                                       | 2,308    | 2,071    | 4,222     | 3,881     |
| Total noninterest expense                   | 17,808   | 17,462   | 35,021    | 35,046    |
|                                             |          |          |           |           |
| Income before income taxes                  | 10,114   | 10,245   | 20,427    | 19,392    |
| Income tax expense                          | 3,082    | 3,395    | 6,176     | 6,393     |
| Net income                                  | \$ 7,032 | \$ 6,850 | \$ 14,251 | \$ 12,999 |
| Preferred stock dividends                   | 365      | 367      | 731       | 735       |
| Net income available to common shareholders | \$ 6,667 | \$ 6,483 | \$ 13,520 | \$ 12,264 |
| Earnings per common share (Note 2):         |          |          |           |           |
| Basic                                       | \$ 0.48  | \$ 0.47  | \$ 0.98   | \$ 0.89   |
| Diluted                                     | \$ 0.48  | \$ 0.47  | \$ 0.98   | \$ 0.89   |
| Cash dividends declared per common share    | \$ 0.19  | \$ 0.18  | \$ 0.38   | \$ 0.36   |
| Weighted average common shares outstanding: |          |          |           |           |
| Basic                                       | 13,791   | 13,739   | 13,782    | 13,728    |
| Diluted                                     | 13,838   | 13,767   | 13,831    | 13,767    |

See accompanying notes to the consolidated financial statements.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## Consolidated Statements of Comprehensive Income (Loss) (Unaudited)

| Three months ended June 30,                                    |          |            | Six months ended<br>June 30, |            |  |  |
|----------------------------------------------------------------|----------|------------|------------------------------|------------|--|--|
|                                                                | 2014     | 2013       | 2014                         | 2013       |  |  |
| Net income                                                     | \$7,032  | \$ 6,850   | \$ 14,251                    | \$ 12,999  |  |  |
| Other comprehensive income (loss), net of tax:                 |          |            |                              |            |  |  |
| Net unrealized gains (losses) on securities available for sale | 2,684    | (14,470)   | 6,428                        | (16,785)   |  |  |
| Pension and post-retirement obligations                        | 20       | 199        | 39                           | 398        |  |  |
| Total other comprehensive income (loss), net of tax            | 2,704    | (14,271)   | 6,467                        | (16,387)   |  |  |
| Comprehensive income (loss)                                    | \$ 9,736 | \$ (7,421) | \$ 20,718                    | \$ (3,388) |  |  |

See accompanying notes to the consolidated financial statements.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# 

# Six months ended June 30, 2014 and 2013

|                                        |           |      |    |           | Accumulated<br>Other |    |            |            |             |                |  |
|----------------------------------------|-----------|------|----|-----------|----------------------|----|------------|------------|-------------|----------------|--|
| (Dollars in thousands,                 |           |      |    | Additiona |                      |    | nprehensiv |            |             | Total          |  |
|                                        | Preferred |      |    | Paid-in   | Retained             |    |            | Treasury   |             |                |  |
| except per share data)                 | Equity    | Sto  |    | Capital   | Earnings             |    | (Loss)     | Stock      |             | Equity 252 807 |  |
| Balance at January 1, 2013             | \$ 17,471 | \$ 1 | 42 | \$ 67,710 | \$ 172,244           | \$ | 3,253      | \$ (6,923) | <b>&gt;</b> | 253,897        |  |
| Comprehensive income:                  |           |      |    |           | 12 000               |    |            |            |             | 12 000         |  |
| Net income                             |           |      |    |           | 12,999               |    |            |            |             | 12,999         |  |
| Other comprehensive loss, net          |           |      |    |           |                      |    | (1( 207)   |            |             | (1 ( 207)      |  |
| of tax                                 |           |      |    |           |                      |    | (16,387)   |            |             | (16,387)       |  |
| Purchases of common stock for treasury |           |      |    |           |                      |    |            | (229)      |             | (229)          |  |
| Repurchase of Series B-1               |           |      |    |           |                      |    |            |            |             |                |  |
| 8.48% preferred stock                  | (77)      |      |    | (2        | )                    |    |            |            |             | (79)           |  |
| Share-based compensation               |           |      |    |           |                      |    |            |            |             |                |  |
| plans:                                 |           |      |    |           |                      |    |            |            |             |                |  |
| Share-based compensation               |           |      |    | 205       |                      |    |            |            |             | 205            |  |
| Stock options exercised                |           |      |    | (3        | )                    |    |            | 62         |             | 59             |  |
| Restricted stock awards                |           |      |    |           |                      |    |            |            |             |                |  |
| issued, net                            |           |      |    | (427      | )                    |    |            | 427        |             |                |  |
| Excess tax benefit on                  |           |      |    |           |                      |    |            |            |             |                |  |
| share-based compensation               |           |      |    | (10       | )                    |    |            |            |             | (10)           |  |
| Directors retainer                     |           |      |    | 7         |                      |    |            | 105        |             | 112            |  |
| Cash dividends declared:               |           |      |    |           |                      |    |            |            |             |                |  |
| Series A 3% Preferred-\$1.50           |           |      |    |           |                      |    |            |            |             |                |  |
| per share                              |           |      |    |           | (2                   | .) |            |            |             | (2)            |  |
| Series B-1 8.48%                       |           |      |    |           |                      |    |            |            |             |                |  |
| Preferred-\$4.24 per share             |           |      |    |           | (733                 | )  |            |            |             | (733)          |  |
| Common-\$0.36 per share                |           |      |    |           | (4,944               | .) |            |            |             | (4,944)        |  |
| Balance at June 30, 2013               | \$ 17,394 | \$ 1 | 42 | \$ 67,480 | \$ 179,564           | \$ | (13,134)   | \$ (6,558) | \$          | 244,888        |  |
|                                        |           | _    |    |           |                      |    |            |            |             |                |  |
| Balance at January 1, 2014             | \$ 17,342 | \$ 1 | 42 | \$ 67,574 | \$ 186,137           | \$ | (10,187)   | \$ (6,169) | \$          | 254,839        |  |
| Comprehensive income:                  |           |      |    |           |                      |    |            |            |             |                |  |
| Net income                             |           |      |    |           | 14,251               |    |            |            |             | 14,251         |  |
| Other comprehensive income,            |           |      |    |           |                      |    |            |            |             |                |  |
| net of tax                             |           |      |    |           |                      |    | 6,467      |            |             | 6,467          |  |
| Purchases of common stock              |           |      |    |           |                      |    |            |            |             |                |  |
| for treasury                           |           |      |    |           |                      |    |            | (195)      |             | (195)          |  |
|                                        | (2)       |      |    |           |                      |    |            |            |             | (2)            |  |
|                                        |           |      |    |           |                      |    |            |            |             |                |  |

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| Repurchase of Series B-1     |           |               |           |         |               |            |               |
|------------------------------|-----------|---------------|-----------|---------|---------------|------------|---------------|
| 8.48% preferred stock        |           |               |           |         |               |            |               |
| Share-based compensation     |           |               |           |         |               |            |               |
| plans:                       |           |               |           |         |               |            |               |
| Share-based compensation     |           |               | 305       |         |               |            | 305           |
| Stock options exercised      |           |               | (1)       |         |               | 133        | 132           |
| Restricted stock awards      |           |               |           |         |               |            |               |
| issued, net                  |           |               | (655)     |         |               | 655        |               |
| Cash dividends declared:     |           |               |           |         |               |            |               |
| Series A 3% Preferred-\$1.50 |           |               |           |         |               |            |               |
| per share                    |           |               |           | (2)     |               |            | (2)           |
| Series B-1 8.48%             |           |               |           |         |               |            |               |
| Preferred-\$4.24 per share   |           |               |           | (729)   |               |            | (729)         |
| Common-\$0.38 per share      |           |               |           | (5,239) |               |            | (5,239)       |
|                              |           |               |           |         |               |            |               |
| Balance at June 30, 2014     | \$ 17,340 | <b>\$ 142</b> | \$ 67,223 | 194,418 | \$<br>(3,720) | \$ (5,576) | \$<br>269,827 |

See accompanying notes to the consolidated financial statements.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Consolidated Statements of Cash Flows (Unaudited)**

| (Dollars in thousands)                                                                  | Six months ended June 30, |           |  |  |
|-----------------------------------------------------------------------------------------|---------------------------|-----------|--|--|
|                                                                                         | 2014                      | 2013      |  |  |
| Cash flows from operating activities:                                                   |                           |           |  |  |
| Net income                                                                              | \$ 14,251                 | \$ 12,999 |  |  |
| Adjustments to reconcile net income to net cash provided by operating activities:       |                           |           |  |  |
| Depreciation and amortization                                                           | 2,061                     | 2,099     |  |  |
| Net amortization of premiums on securities                                              | 1,582                     | 2,560     |  |  |
| Provision for loan losses                                                               | 3,864                     | 3,902     |  |  |
| Share-based compensation                                                                | 305                       | 205       |  |  |
| Deferred income tax expense                                                             | 1,066                     | 2,771     |  |  |
| Proceeds from sale of loans held for sale                                               | 7,705                     | 19,379    |  |  |
| Originations of loans held for sale                                                     | (5,223)                   | (21,049)  |  |  |
| Increase in company owned life insurance                                                | (828)                     | (853)     |  |  |
| Net gain on sale of loans held for sale                                                 | (155)                     | (235)     |  |  |
| Net gain on disposal of investment securities                                           | (1,262)                   | (1,224)   |  |  |
| Net loss (gain) on sale and disposal of other assets                                    | 11                        | (39)      |  |  |
| Decrease in other assets                                                                | 288                       | 6,562     |  |  |
| Decrease in other liabilities                                                           | (249)                     | (511)     |  |  |
| Net cash provided by operating activities                                               | 23,416                    | 26,566    |  |  |
| Cash flows from investing activities:                                                   |                           |           |  |  |
| Purchases of available for sale securities                                              | (125,419)                 | (160,140) |  |  |
| Purchases of held to maturity securities                                                | (28,594)                  | (5,166)   |  |  |
| Proceeds from principal payments, maturities and calls on available for sale securities | 83,904                    | 94,956    |  |  |
| Proceeds from principal payments, maturities and calls on held to maturity securities   | 16,491                    | 5,723     |  |  |
| Proceeds from sales of securities available for sale                                    | 61,428                    | 1,327     |  |  |
| Net loan originations                                                                   | (65,937)                  | (41,340)  |  |  |
| Purchases of company owned life insurance                                               | (34)                      | (34)      |  |  |
| Proceeds from sales of other assets                                                     | 623                       | 467       |  |  |
| Purchases of premises and equipment                                                     | (2,371)                   | (2,258)   |  |  |
| Net cash used in investing activities                                                   | (59,909)                  | (106,465) |  |  |
| Cash flows from financing activities:                                                   |                           |           |  |  |
| Net increase in deposits                                                                | 130,022                   | 62,442    |  |  |
| Net (decrease) increase in short-term borrowings                                        | (82,359)                  | 13,607    |  |  |
| Repurchase of preferred stock                                                           | (2)                       | (79)      |  |  |
| Purchase of common stock for treasury                                                   | (195)                     | (229)     |  |  |
| Proceeds from stock options exercised                                                   | 132                       | 59        |  |  |
| Excess tax benefit on share-based compensation, net                                     |                           | (10)      |  |  |

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| Cash dividends paid to common and preferred shareholders                                                                        | (5,965)      | (5,400)      |
|---------------------------------------------------------------------------------------------------------------------------------|--------------|--------------|
| Net cash provided by financing activities                                                                                       | 41,633       | 70,390       |
| Net increase (decrease) in cash and cash equivalents                                                                            | 5,140        | (9,509)      |
| Cash and cash equivalents, beginning of period                                                                                  | 59,692       | 60,436       |
| Cash and cash equivalents, end of period                                                                                        | \$<br>64,832 | \$<br>50,927 |
| Supplemental information:                                                                                                       |              |              |
| Cash paid for interest                                                                                                          | \$<br>3,313  | \$<br>3,679  |
| Cash paid for income taxes                                                                                                      | 8,313        | 1,697        |
| Noncash investing and financing activities:                                                                                     |              |              |
| Real estate and other assets acquired in settlement of loans                                                                    | 311          | 626          |
| Accrued and declared unpaid dividends                                                                                           | 2,986        | 2,841        |
| Increase (decrease) in net unsettled security purchases                                                                         | 2,260        | (47,972)     |
| Loans transferred from held for sale to held for investment<br>See accompanying notes to the consolidated financial statements. | 853          |              |

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

**Notes to Consolidated Financial Statements (Unaudited)** 

### (1.) BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

## **Nature of Operations**

Financial Institutions, Inc., is a financial holding company organized in 1931 under the laws of New York State (New York or NYS). Through its wholly-owned New York chartered banking subsidiary, Five Star Bank, Financial Institutions, Inc. offers a broad array of deposit, lending and other financial services to individuals, municipalities and businesses in Western and Central New York. The Company has also expanded its indirect lending network to include relationships with franchised automobile dealers in the Capital District of New York and Northern Pennsylvania. References to the Company mean the consolidated reporting entities and references to the Bank mean Five Star Bank.

### **Basis of Presentation**

The consolidated financial statements include the accounts of Financial Institutions, Inc. and its subsidiary. All significant intercompany accounts and transactions have been eliminated in consolidation. The accounting and reporting policies conform to U.S. generally accepted accounting principles (GAAP). Certain information and footnote disclosures normally included in financial statements prepared in conformity with GAAP have been condensed or omitted pursuant to such rules and regulations. However, in the opinion of management, the accompanying consolidated financial statements reflect all adjustments of a normal and recurring nature necessary for a fair presentation of the consolidated statements of financial condition, income, comprehensive income, changes in shareholders—equity and cash flows for the periods indicated, and contain adequate disclosure to make the information presented not misleading. Prior years—consolidated financial statements are re-classified whenever necessary to conform to the current year—s presentation. These consolidated financial statements should be read in conjunction with the Company—s 2013 Annual Report on Form 10-K. The results of operations for any interim periods are not necessarily indicative of the results which may be expected for the entire year.

### **Subsequent Events**

The Company has evaluated events and transactions for potential recognition or disclosure through the day the financial statements were issued. Other than completing the acquisition of Scott Danahy Naylon Co., Inc. (SDN), as described below, the Company did not have any material recognizable subsequent events.

On August 1, 2014, the Company completed its acquisition of SDN, a full service insurance agency located in Amherst, New York. SDN provides a broad range of insurance services to both personal and business clients. SDN will operate as a subsidiary of Financial Institutions, Inc. and an affiliate of Five Star Bank.

### **Use of Estimates**

The preparation of these financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates. Material estimates relate to the determination of the allowance for loan losses, the carrying value of goodwill and deferred tax assets, the valuation and other than temporary impairment ( OTTI ) considerations related to the securities portfolio, and assumptions used in the defined benefit pension plan accounting.

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## **Recent Accounting Pronouncements**

In January 2014, the Financial Accounting Standards Board issued Accounting Standards Update (ASU) No. 2014-04, Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure. The objective of this guidance is to clarify when an in substance repossession or foreclosure occurs, that is, when a creditor should be considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan such that the loan receivable should be derecognized and the real estate property recognized. ASU No. 2014-04 states that an in substance repossession or foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (1) the creditor obtaining legal title to the residential real estate property upon completion of a foreclosure or (2) the borrower conveying all interest in the residential real estate property to the creditor to satisfy that loan through completion of a deed in lieu of foreclosure or through a similar legal agreement. Additionally, ASU No. 2014-04 requires interim and annual disclosure of both (1) the amount of foreclosed residential real estate property held by the creditor and (2) the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure according to local requirements of the applicable jurisdiction. ASU No. 2014-04 is effective for interim and annual reporting periods beginning after December 15, 2014. The adoption of ASU No. 2014-04 is not expected to have a material impact on the Company s consolidated statements of income and condition.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

## (2.) EARNINGS PER COMMON SHARE ( EPS )

The following table presents a reconciliation of the earnings and shares used in calculating basic and diluted EPS (in thousands, except per share amounts).

|                                                              | Three months ended June 30, |        |    |        | June 30, |        |     |       |
|--------------------------------------------------------------|-----------------------------|--------|----|--------|----------|--------|-----|-------|
|                                                              |                             | 2014   |    | 2013   |          | 2014   | 2   | 2013  |
| Net income available to common shareholders                  | \$                          | 6,667  | \$ | 6,483  | \$       | 13,520 | \$1 | 2,264 |
| Weighted average common shares outstanding:                  |                             |        |    |        |          |        |     |       |
| Total shares issued                                          |                             | 14,162 |    | 14,162 |          | 14,162 | 1   | 4,162 |
| Unvested restricted stock awards                             |                             | (67)   |    | (66)   |          | (65)   |     | (73)  |
| Treasury shares                                              |                             | (304)  |    | (357)  |          | (315)  |     | (361) |
|                                                              |                             |        |    |        |          |        |     |       |
| Total basic weighted average common shares outstanding       |                             | 13,791 |    | 13,739 |          | 13,782 | 1   | 3,728 |
| Incremental shares from assumed:                             |                             |        |    |        |          |        |     |       |
| Exercise of stock options                                    |                             | 28     |    | 5      |          | 25     |     | 6     |
| Vesting of restricted stock awards                           |                             | 19     |    | 23     |          | 24     |     | 33    |
|                                                              |                             |        |    |        |          |        |     |       |
| Total diluted weighted average common shares outstanding     |                             | 13,838 |    | 13,767 |          | 13,831 | 1   | 3,767 |
| Basic earnings per common share                              | \$                          | 0.48   | \$ |        | \$       | 0.98   | \$  | 0.89  |
|                                                              |                             |        |    |        |          |        |     |       |
| Diluted earnings per common share                            | \$                          | 0.48   | \$ | 0.47   | \$       | 0.98   | \$  | 0.89  |
|                                                              |                             |        |    |        |          |        |     |       |
| For each of the periods presented, average shares subject to |                             |        |    |        |          |        |     |       |
| the following instruments were excluded from the             |                             |        |    |        |          |        |     |       |
| computation of diluted EPS because the effect would be       |                             |        |    |        |          |        |     |       |
| antidilutive:                                                |                             |        |    |        |          |        |     |       |
| Stock options                                                |                             |        |    | 225    |          | 7      |     | 188   |
| Restricted stock awards                                      |                             | 3      |    | 9      |          | 1      |     | 5     |
|                                                              |                             |        |    |        |          |        |     |       |
|                                                              |                             | 3      |    | 234    |          | 8      |     | 193   |
|                                                              |                             |        |    |        |          |        |     |       |

## (3.) INVESTMENT SECURITIES

The amortized cost and fair value of investment securities are summarized below (in thousands):

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|                                           | Cost       | Gains     | Losses   | Value      |
|-------------------------------------------|------------|-----------|----------|------------|
| June 30, 2014                             |            |           |          |            |
| Securities available for sale:            |            |           |          |            |
| U.S. Government agencies and government   |            |           |          |            |
| sponsored enterprises                     | \$ 134,448 | \$ 1,719  | \$ 1,050 | \$ 135,117 |
| Mortgage-backed securities:               |            |           |          |            |
| Federal National Mortgage Association     | 172,449    | 1,993     | 2,217    | 172,225    |
| Federal Home Loan Mortgage Corporation    | 32,922     | 894       | 10       | 33,806     |
| Government National Mortgage Association  | 62,946     | 2,551     | 54       | 65,443     |
| Collateralized mortgage obligations:      |            |           |          |            |
| Federal National Mortgage Association     | 63,224     | 431       | 1,427    | 62,228     |
| Federal Home Loan Mortgage Corporation    | 96,922     | 215       | 3,289    | 93,848     |
| Government National Mortgage Association  | 36,852     | 911       | 73       | 37,690     |
| Privately issued                          |            | 1,315     |          | 1,315      |
|                                           |            |           |          |            |
| Total collateralized mortgage obligations | 196,998    | 2,872     | 4,789    | 195,081    |
|                                           |            |           |          |            |
| Total mortgage-backed securities          | 465,315    | 8,310     | 7,070    | 466,555    |
| Asset-backed securities                   |            | 231       |          | 231        |
|                                           |            |           |          |            |
| Total available for sale securities       | \$ 599,763 | \$ 10,260 | \$ 8,120 | \$601,903  |
|                                           |            |           |          |            |
| Securities held to maturity:              |            |           |          |            |
| State and political subdivisions          | \$ 262,057 | \$ 4,661  | \$ 78    | \$ 266,640 |

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

### (3.) INVESTMENT SECURITIES (Continued)

|                                           | Amortized<br>Cost | Unrealized<br>Gains | Unrealized<br>Losses | Fair<br>Value |
|-------------------------------------------|-------------------|---------------------|----------------------|---------------|
| <u>December 31, 2013</u>                  |                   |                     |                      |               |
| Securities available for sale:            |                   |                     |                      |               |
| U.S. Government agencies and government   |                   |                     |                      |               |
| sponsored enterprises                     | \$ 135,840        | \$ 1,414            | \$ 2,802             | \$ 134,452    |
| Mortgage-backed securities:               |                   |                     |                      |               |
| Federal National Mortgage Association     | 173,507           | 1,511               | 4,810                | 170,208       |
| Federal Home Loan Mortgage Corporation    | 36,737            | 562                 | 205                  | 37,094        |
| Government National Mortgage Association  | 61,832            | 2,152               | 142                  | 63,842        |
| Collateralized mortgage obligations:      |                   |                     |                      |               |
| Federal National Mortgage Association     | 63,838            | 261                 | 3,195                | 60,904        |
| Federal Home Loan Mortgage Corporation    | 102,660           | 169                 | 5,856                | 96,973        |
| Government National Mortgage Association  | 43,734            | 913                 | 586                  | 44,061        |
| Privately issued                          |                   | 1,467               |                      | 1,467         |
| Total collateralized mortgage obligations | 210,232           | 2,810               | 9,637                | 203,405       |
| Total mortgage-backed securities          | 482,308           | 7,035               | 14,794               | 474,549       |
| Asset-backed securities                   | 18                | 381                 |                      | 399           |
|                                           |                   |                     |                      |               |
| Total available for sale securities       | \$ 618,166        | \$ 8,830            | \$ 17,596            | \$ 609,400    |
| Securities held to maturity:              |                   |                     |                      |               |
| State and political subdivisions          | \$ 249,785        | \$ 1,340            | \$ 468               | \$ 250,657    |

Investment securities with a total fair value of \$745.5 million and \$763.1 million at June 30, 2014 and December 31, 2013, respectively, were pledged as collateral to secure public deposits and for other purposes required or permitted by law.

The scheduled maturities of securities available for sale and securities held to maturity at June 30, 2014 are shown below (in thousands). Actual expected maturities may differ from contractual maturities because issuers may have the right to call or prepay obligations.

Amortized Fair Cost Value

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| Debt securities available for sale:                         |               |            |
|-------------------------------------------------------------|---------------|------------|
| Due in one year or less                                     | \$<br>25,204  | \$ 25,204  |
| Due from one to five years                                  | 83,162        | 84,857     |
| Due after five years through ten years                      | 205,664       | 205,297    |
| Due after ten years                                         | 285,733       | 286,545    |
|                                                             | \$<br>599,763 | \$ 601,903 |
| Debt securities held to maturity:                           |               |            |
| Due in one year or less                                     | \$<br>23,466  | \$ 23,556  |
| Due from one to five years                                  | 132,765       | 134,973    |
|                                                             | 132,703       | ,          |
| Due after five years through ten years                      | 105,784       | 108,057    |
| Due after five years through ten years  Due after ten years |               |            |

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

## (3.) INVESTMENT SECURITIES (Continued)

Sales and calls of securities available for sale were as follows (in thousands):

|                               |          | onths ended<br>ne 30, |          | ths ended<br>e 30, |
|-------------------------------|----------|-----------------------|----------|--------------------|
|                               | 2014     | 2013                  | 2014     | 2013               |
| Proceeds from sales and calls | \$ 41,95 | 8 \$ 375              | \$61,428 | \$ 1,327           |
| Gross realized gains          | 94       | 9 332                 | 1,262    | 1,224              |

Unrealized losses on investment securities and the fair value of the related securities, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, were as follows (in thousands):

|                                           | Less than | 12 months  | 12 month  | s or longer | Te        | otal       |
|-------------------------------------------|-----------|------------|-----------|-------------|-----------|------------|
|                                           | Fair      | Unrealized | Fair      | Unrealized  |           | Unrealized |
|                                           | Value     | Losses     | Value     | Losses      | Value     | Losses     |
| <u>June 30, 2014</u>                      |           |            |           |             |           |            |
| Securities available for sale:            |           |            |           |             |           |            |
| U.S. Government agencies and government   |           |            |           |             |           |            |
| sponsored enterprises                     | \$ 30,830 | \$ 2       | \$ 41,159 | \$ 1,048    | \$ 71,989 | \$ 1,050   |
| Mortgage-backed securities:               |           |            |           |             |           |            |
| Federal National Mortgage Association     | 34,572    | 107        | 64,582    | 2,110       | 99,154    | 2,217      |
| Federal Home Loan Mortgage Corporation    |           |            | 3,750     | 10          | 3,750     | 10         |
| Government National Mortgage Association  | 5,440     | 54         |           |             | 5,440     | 54         |
| Collateralized mortgage obligations:      |           |            |           |             |           |            |
| Federal National Mortgage Association     | 9,010     | 22         | 37,314    | 1,405       | 46,324    | 1,427      |
| Federal Home Loan Mortgage Corporation    | 2,619     | 22         | 83,809    | 3,267       | 86,428    | 3,289      |
| Government National Mortgage Association  |           |            | 5,683     | 73          | 5,683     | 73         |
|                                           |           |            |           |             |           |            |
| Total collateralized mortgage obligations | 11,629    | 44         | 126,806   | 4,745       | 138,435   | 4,789      |
|                                           |           |            |           |             |           |            |
| Total mortgage-backed securities          | 51,641    | 205        | 195,138   | 6,865       | 246,779   | 7,070      |
|                                           |           |            |           |             |           |            |
| Total available for sale securities       | 82,471    | 207        | 236,297   | 7,913       | 318,768   | 8,120      |
| Securities held to maturity:              |           |            |           |             |           |            |
| State and political subdivisions          | 13,285    | 78         |           |             | 13,285    | 78         |
| 1                                         | ,         |            |           |             | ,         |            |

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| Total                                     | \$ 95,756 | \$<br>285    | \$<br>236,297 | \$<br>7,913 | \$ 332,053 | \$<br>8,198  |
|-------------------------------------------|-----------|--------------|---------------|-------------|------------|--------------|
| D 1 24 2042                               |           |              |               |             |            |              |
| <u>December 31, 2013</u>                  |           |              |               |             |            |              |
| Securities available for sale:            |           |              |               |             |            |              |
| U.S. Government agencies and government   |           |              |               |             |            |              |
| sponsored enterprises                     | \$ 86,177 | \$<br>2,788  | \$<br>2,717   | \$<br>14    | \$ 88,894  | \$<br>2,802  |
| Mortgage-backed securities:               |           |              |               |             |            |              |
| Federal National Mortgage Association     | 103,778   | 3,491        | 20,689        | 1,319       | 124,467    | 4,810        |
| Federal Home Loan Mortgage Corporation    | 14,166    | 205          |               |             | 14,166     | 205          |
| Government National Mortgage Association  | 14,226    | 142          |               |             | 14,226     | 142          |
| Collateralized mortgage obligations:      |           |              |               |             |            |              |
| Federal National Mortgage Association     | 35,632    | 2,586        | 11,760        | 609         | 47,392     | 3,195        |
| Federal Home Loan Mortgage Corporation    | 72,655    | 4,980        | 15,762        | 876         | 88,417     | 5,856        |
| Government National Mortgage Association  | 8,396     | 586          |               |             | 8,396      | 586          |
|                                           |           |              |               |             |            |              |
| Total collateralized mortgage obligations | 116,683   | 8,152        | 27,522        | 1,485       | 144,205    | 9,637        |
|                                           |           |              |               |             |            |              |
| Total mortgage-backed securities          | 248,853   | 11,990       | 48,211        | 2,804       | 297,064    | 14,794       |
|                                           |           |              |               |             |            |              |
| Total available for sale securities       | 335,030   | 14,778       | 50,928        | 2,818       | 385,958    | 17,596       |
| Securities held to maturity:              |           |              |               |             |            |              |
| State and political subdivisions          | 72,269    | 468          |               |             | 72,269     | 468          |
|                                           |           |              |               |             |            |              |
| Total                                     | \$407,299 | \$<br>15,246 | \$<br>50,928  | \$<br>2,818 | \$458,227  | \$<br>18,064 |

### FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

### **Notes to Consolidated Financial Statements (Unaudited)**

#### (3.) INVESTMENT SECURITIES (Continued)

The total number of security positions in the investment portfolio in an unrealized loss position at June 30, 2014 was 129 compared to 331 at December 31, 2013. At June 30, 2014, the Company had positions in 61 investment securities with a fair value of \$236.3 million and a total unrealized loss of \$7.9 million that have been in a continuous unrealized loss position for more than 12 months. There were a total of 68 securities positions in the Company s investment portfolio, with a fair value of \$95.8 million and a total unrealized loss of \$285 thousand at June 30, 2014, that have been in a continuous unrealized loss position for less than 12 months. The unrealized loss on these investment securities was predominantly caused by changes in market interest rates subsequent to purchase. The fair value of most of the investment securities in the Company s portfolio fluctuates as market interest rates change.

The Company reviews investment securities on an ongoing basis for the presence of other-than-temporary impairment (OTTI) with formal reviews performed quarterly. When evaluating debt securities for OTTI, management considers many factors, including: (1) the length of time and the extent to which the fair value has been less than cost, (2) the financial condition and near-term prospects of the issuer, (3) whether the market decline was affected by macroeconomic conditions, and (4) whether the Company has the intention to sell the debt security or whether it is more likely than not that it will be required to sell the debt security before its anticipated recovery. The assessment of whether OTTI exists involves a high degree of subjectivity and judgment and is based on the information then available to management. There was no impairment recorded during the six months ended June 30, 2014 and 2013.

Based on management s review and evaluation of the Company s debt securities as of June 30, 2014, the debt securities with unrealized losses were not considered to be OTTI. As of June 30, 2014, the Company did not intend to sell any of the securities in a loss position and believes that it is not likely that it will be required to sell any such securities before the anticipated recovery of amortized cost. Accordingly, as of June 30, 2014, management has concluded that unrealized losses on its investment securities are temporary and no further impairment loss has been realized in the Company s consolidated statements of income.

### (4.) LOANS

The Company s loan portfolio consisted of the following as of the dates indicated (in thousands):

|                      | A  | rincipal<br>Amount<br>tstanding | Loai | Deferred<br>n Costs<br>Tees) | Lo | oans, Net |
|----------------------|----|---------------------------------|------|------------------------------|----|-----------|
| <u>June 30, 2014</u> |    |                                 |      |                              |    |           |
| Commercial business  | \$ | 277,609                         | \$   | 76                           | \$ | 277,685   |
| Commercial mortgage  |    | 469,936                         |      | (881)                        |    | 469,055   |
| Residential mortgage |    | 106,342                         |      | (136)                        |    | 106,206   |

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| Home equity               |    | 363,243   |    | 6,335   |      | 369,578   |
|---------------------------|----|-----------|----|---------|------|-----------|
| Consumer indirect         |    | 626,418   |    | 26,330  |      | 652,748   |
| Other consumer            |    | 21,205    |    | 187     |      | 21,392    |
| T 1                       | Φ  | 1.064.752 | Φ. | 21.011  |      | 1 006 664 |
| Total                     | \$ | 1,864,753 | \$ | 31,911  |      | 1,896,664 |
| Allowance for loan losses |    |           |    |         |      | (27,166)  |
|                           |    |           |    |         |      |           |
| Total loans, net          |    |           |    |         | \$ 1 | 1,869,498 |
|                           |    |           |    |         |      |           |
| <u>December 31, 2013</u>  |    |           |    |         |      |           |
| Commercial business       | \$ | 265,751   | \$ | 15      | \$   | 265,766   |
| Commercial mortgage       |    | 470,312   |    | (1,028) |      | 469,284   |
| Residential mortgage      |    | 113,101   |    | (56)    |      | 113,045   |
| Home equity               |    | 320,658   |    | 5,428   |      | 326,086   |
| Consumer indirect         |    | 609,390   |    | 26,978  |      | 636,368   |
| Other consumer            |    | 22,893    |    | 177     |      | 23,070    |
|                           |    |           |    |         |      |           |
| Total                     | \$ | 1,802,105 | \$ | 31,514  | ]    | 1,833,619 |
|                           |    |           |    |         |      |           |
| Allowance for loan losses |    |           |    |         |      | (26,736)  |
|                           |    |           |    |         |      |           |
| Total loans, net          |    |           |    |         | \$ 1 | 1,806,883 |

Loans held for sale (not included above) were comprised entirely of residential real estate mortgages and totaled \$201 thousand and \$3.4 million as of June 30, 2014 and December 31, 2013, respectively.

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

## (4.) LOANS (Continued)

## **Past Due Loans Aging**

The Company s recorded investment, by loan class, in current and nonaccrual loans, as well as an analysis of accruing delinquent loans is set forth as of the dates indicated (in thousands):

|                          | 30-59 Days0-89 DaysGreater |       |    |      |     |      |    |          |    |          |             |    |           |  |
|--------------------------|----------------------------|-------|----|------|-----|------|----|----------|----|----------|-------------|----|-----------|--|
|                          |                            | Past  | ]  | Past | Tha | n 90 | То | tal Past | t  |          |             |    | Total     |  |
|                          |                            | Due   | ]  | Due  | Da  | ays  |    | Due      | No | naccrual | Current     |    | Loans     |  |
| <u>June 30, 2014</u>     |                            |       |    |      |     |      |    |          |    |          |             |    |           |  |
| Commercial business      | \$                         | 2,005 | \$ |      | \$  |      | \$ | 2,005    | \$ | 3,589    | \$ 272,015  | \$ | 277,609   |  |
| Commercial mortgage      |                            |       |    |      |     |      |    |          |    | 2,734    | 467,202     |    | 469,936   |  |
| Residential mortgage     |                            | 408   |    |      |     |      |    | 408      |    | 758      | 105,176     |    | 106,342   |  |
| Home equity              |                            | 235   |    | 32   |     |      |    | 267      |    | 371      | 362,605     |    | 363,243   |  |
| Consumer indirect        |                            | 1,590 |    | 324  |     |      |    | 1,914    |    | 1,427    | 623,077     |    | 626,418   |  |
| Other consumer           |                            | 139   |    | 20   |     | 6    |    | 165      |    | 6        | 21,034      |    | 21,205    |  |
|                          |                            |       |    |      |     |      |    |          |    |          |             |    |           |  |
| Total loans, gross       | \$                         | 4,377 | \$ | 376  | \$  | 6    | \$ | 4,759    | \$ | 8,885    | \$1,851,109 | \$ | 1,864,753 |  |
|                          |                            |       |    |      |     |      |    |          |    |          |             |    |           |  |
| <u>December 31, 2013</u> |                            |       |    |      |     |      |    |          |    |          |             |    |           |  |
| Commercial business      | \$                         | 558   | \$ | 199  | \$  |      | \$ | 757      | \$ | 3,474    | \$ 261,520  | \$ | 265,751   |  |
| Commercial mortgage      |                            | 800   |    |      |     |      |    | 800      |    | 9,663    | 459,849     |    | 470,312   |  |
| Residential mortgage     |                            | 542   |    |      |     |      |    | 542      |    | 1,078    | 111,481     |    | 113,101   |  |
| Home equity              |                            | 750   |    | 143  |     |      |    | 893      |    | 925      | 318,840     |    | 320,658   |  |
| Consumer indirect        |                            | 2,129 |    | 476  |     |      |    | 2,605    |    | 1,471    | 605,314     |    | 609,390   |  |
| Other consumer           |                            | 126   |    | 72   |     | 6    |    | 204      |    | 5        | 22,684      |    | 22,893    |  |
|                          |                            |       |    |      |     |      |    |          |    |          |             |    |           |  |
| Total loans, gross       | \$                         | 4,905 | \$ | 890  | \$  | 6    | \$ | 5,801    | \$ | 16,616   | \$1,779,688 | \$ | 1,802,105 |  |

There were no loans past due greater than 90 days and still accruing interest as of June 30, 2014 and December 31, 2013. There were \$6 thousand in consumer overdrafts which were past due greater than 90 days as of June 30, 2014 and December 31, 2013. Consumer overdrafts are overdrawn deposit accounts which have been reclassified as loans but by their terms do not accrue interest.

### **Troubled Debt Restructurings**

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A modification of a loan constitutes a troubled debt restructuring ( TDR ) when a borrower is experiencing financial difficulty and the modification constitutes a concession. The Company offers various types of concessions when modifying loans, however, forgiveness of principal is seldom granted. Commercial loans modified in a TDR may involve temporary interest-only payments, term extensions, reducing the interest rate for the remaining term of the loan, extending the maturity date at an interest rate lower than the current market rate for new debt with similar risk, requesting additional collateral, releasing collateral for consideration, or substituting or adding a new borrower or guarantor.

The following table presents information related to loans modified in a TDR during the periods indicated (dollars in thousands).

|                     |   | Ç                     | Quarter-to                                             | -Dat             | e     |   |            | Year-to-l | Date              |       |  |
|---------------------|---|-----------------------|--------------------------------------------------------|------------------|-------|---|------------|-----------|-------------------|-------|--|
|                     |   | Out<br>r o <b>R</b> e | Pre-<br>dification<br>estanding<br>ecorded<br>vestment | Mod<br>Out<br>Re |       |   | Mod<br>Out |           | Mod<br>Outs<br>Re |       |  |
| June 30, 2014       |   |                       |                                                        |                  |       |   |            |           |                   |       |  |
| Commercial business | 1 | \$                    | 1,381                                                  | \$               | 1,381 | 1 | \$         | 1,381     | \$                | 1,381 |  |
| Commercial mortgage |   |                       |                                                        |                  |       |   |            |           |                   |       |  |
| Total               | 1 | \$                    | 1,381                                                  | \$               | 1,381 | 1 | \$         | 1,381     | \$                | 1,381 |  |
| June 30, 2013       |   |                       |                                                        |                  |       |   |            |           |                   |       |  |
| Commercial business | 1 | \$                    | 1,273                                                  | \$               | 1,273 | 3 | \$         | 1,462     | \$                | 1,453 |  |
| Commercial mortgage |   |                       |                                                        |                  |       |   |            |           |                   |       |  |
| Total               | 1 | \$                    | 1,273                                                  | \$               | 1,273 | 3 | \$         | 1,462     | \$                | 1,453 |  |

### FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

### **Notes to Consolidated Financial Statements (Unaudited)**

### (4.) LOANS (Continued)

All of the loans identified as TDRs by the Company during the six months ended June 30, 2014 and 2013 were previously on nonaccrual status and reported as impaired loans prior to restructuring. The modifications primarily related to extending the amortization periods of the loans. Nonaccrual loans that are restructured remain on nonaccrual status, but may move to accrual status after they have performed according to the restructured terms for a period of time. The TDR classification did not have a material impact on the Company s determination of the allowance for loan losses because the modified loans were impaired and evaluated for a specific reserve both before and after restructuring.

There were no loans modified as a TDR within the previous 12 months that defaulted during the six months ended June 30, 2014 or 2013. For purposes of this disclosure, a loan modified as a TDR is considered to have defaulted when the borrower becomes 90 days past due.

### **Impaired Loans**

Management has determined that specific commercial loans on nonaccrual status and all loans that have had their terms restructured in a troubled debt restructuring are impaired loans. The following table presents the recorded investment, unpaid principal balance and related allowance of impaired loans as of the dates indicated and average recorded investment and interest income recognized on impaired loans for the three month periods ended as of the dates indicated (in thousands):

|                                     |       |                      | U   | npaid                |      |        | A   | verage   | Interest   |
|-------------------------------------|-------|----------------------|-----|----------------------|------|--------|-----|----------|------------|
|                                     | Rec   | corded               | Pr  | incipal              | Re   | elated | Re  | ecorded  | Income     |
|                                     | Inves | tment <sup>(1)</sup> | Bal | lance <sup>(1)</sup> | Allo | owance | Inv | estment] | Recognized |
| <u>June 30, 2014</u>                |       |                      |     |                      |      |        |     |          |            |
| With no related allowance recorded: |       |                      |     |                      |      |        |     |          |            |
| Commercial business                 | \$    | 1,618                | \$  | 2,146                | \$   |        | \$  | 1,823    | \$         |
| Commercial mortgage                 |       | 1,142                |     | 1,173                |      |        |     | 1,093    |            |
|                                     |       | 2,760                |     | 3,319                |      |        |     | 2,916    |            |
| With an allowance recorded:         |       |                      |     |                      |      |        |     |          |            |
| Commercial business                 |       | 1,971                |     | 1,982                |      | 1,056  |     | 1,837    |            |
| Commercial mortgage                 |       | 1,592                |     | 1,592                |      | 432    |     | 6,733    |            |
|                                     |       | 3,563                |     | 3,574                |      | 1,488  |     | 8,570    |            |
|                                     | \$    | 6,323                | \$  | 6,893                | \$   | 1,488  | \$  | 11,486   | \$         |

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| <u>December 31, 2013</u>            |              |              |             |             |    |
|-------------------------------------|--------------|--------------|-------------|-------------|----|
| With no related allowance recorded: |              |              |             |             |    |
| Commercial business                 | \$<br>1,777  | \$<br>2,273  | \$          | \$<br>659   | \$ |
| Commercial mortgage                 | 875          | 906          |             | 760         |    |
|                                     |              |              |             |             |    |
|                                     | 2,652        | 3,179        |             | 1,419       |    |
| With an allowance recorded:         |              |              |             |             |    |
| Commercial business                 | 1,697        | 1,717        | 201         | 3,196       |    |
| Commercial mortgage                 | 8,788        | 9,188        | 1,057       | 3,758       |    |
|                                     |              |              |             |             |    |
|                                     | 10,485       | 10,905       | 1,258       | 6,954       |    |
|                                     |              |              |             |             |    |
|                                     | \$<br>13 137 | \$<br>14 084 | \$<br>1 258 | \$<br>8 373 | \$ |

<sup>(1)</sup> Difference between recorded investment and unpaid principal balance represents partial charge-offs.

### FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

### (4.) LOANS (Continued)

## **Credit Quality Indicators**

The Company categorizes loans into risk categories based on relevant information about the ability of borrowers to service their debt such as: current financial information, historical payment experience, credit documentation, public information, and current economic trends, among other factors such as the fair value of collateral. The Company analyzes commercial business and commercial mortgage loans individually by classifying the loans as to credit risk. Risk ratings are updated any time the situation warrants. The Company uses the following definitions for risk ratings:

**Special Mention:** Loans classified as special mention have a potential weakness that deserves management s close attention. If left uncorrected, these potential weaknesses may result in deterioration of the repayment prospects for the loan or of the Company s credit position at some future date.

**Substandard:** Loans classified as substandard are inadequately protected by the current net worth and paying capacity of the obligor or of the collateral pledged, if any. Loans so classified have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt. They are characterized by the distinct possibility that the Company will sustain some loss if the deficiencies are not corrected.

**Doubtful:** Loans classified as doubtful have all the weaknesses inherent in those classified as Substandard, with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable.

Loans that do not meet the criteria above that are analyzed individually as part of the process described above are considered Uncriticized or pass-rated loans and are included in groups of homogeneous loans with similar risk and loss characteristics.

The following table sets forth the Company s commercial loan portfolio, categorized by internally assigned asset classification, as of the dates indicated (in thousands):

|                 | Commercial<br>Business | Commercial<br>Mortgage |
|-----------------|------------------------|------------------------|
| June 30, 2014   |                        |                        |
| Uncriticized    | \$ 260,164             | \$ 453,747             |
| Special mention | 7,708                  | 6,136                  |
| Substandard     | 9,737                  | 10,053                 |
| Doubtful        |                        |                        |

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| Total                    | \$<br>277,609 | \$<br>469,936 |
|--------------------------|---------------|---------------|
| <u>December 31, 2013</u> |               |               |
| Uncriticized             | \$<br>250,553 | \$<br>449,447 |
| Special mention          | 6,311         | 6,895         |
| Substandard              | 8,887         | 13,970        |
| Doubtful                 |               |               |
|                          |               |               |
| Total                    | \$<br>265,751 | \$<br>470,312 |

The Company utilizes payment status as a means of identifying and reporting problem and potential problem retail loans. The Company considers nonaccrual loans and loans past due greater than 90 days and still accruing interest to be non-performing. The following table sets forth the Company s retail loan portfolio, categorized by payment status, as of the dates indicated (in thousands):

|                          | Residential<br>Mortgage | Home Consume Equity Indirec |            | Other<br>Consumer |
|--------------------------|-------------------------|-----------------------------|------------|-------------------|
| June 30, 2014            | 3 3                     |                             |            |                   |
| Performing               | \$ 105,584              | \$ 362,872                  | \$ 624,991 | \$ 21,193         |
| Non-performing           | 758                     | 371                         | 1,427      | 12                |
| Total                    | \$ 106,342              | \$ 363,243                  | \$ 626,418 | \$ 21,205         |
| <u>December 31, 2013</u> |                         |                             |            |                   |
| Performing               | \$ 112,023              | \$319,733                   | \$ 607,919 | \$ 22,882         |
| Non-performing           | 1,078                   | 925                         | 1,471      | 11                |
| Total                    | \$ 113,101              | \$ 320,658                  | \$ 609,390 | \$ 22,893         |

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

## (4.) LOANS (Continued)

## **Allowance for Loan Losses**

Loans and the related allowance for loan losses are presented below as of the dates indicated (in thousands):

|                           | mmercial<br>usiness | mmercial<br>Iortgage | esidential<br>Iortgage |     | Iome<br>quity |       | sumer<br>lirect | _    | ther<br>sumer | ,    | <b>Fotal</b> |
|---------------------------|---------------------|----------------------|------------------------|-----|---------------|-------|-----------------|------|---------------|------|--------------|
| June 30, 2014             |                     | 0 0                  | 0.0                    |     | 1 0           |       |                 |      |               |      |              |
| Loans:                    |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Ending balance            | \$<br>277,609       | \$<br>469,936        | \$<br>106,342          | \$3 | 63,243        | \$ 62 | 26,418          | \$ 2 | 21,205        | \$1, | 864,753      |
| Evaluated for impairment: |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Individually              | \$<br>3,589         | \$<br>2,734          | \$                     | \$  |               | \$    |                 | \$   |               | \$   | 6,323        |
| Collectively              | 274,020             | \$<br>467,202        | 106,342                |     | 63,243        | •     | 26,418          | ·    | 21,205        |      | 858,430      |
| Allowance for loan        |                     |                      |                        |     |               |       |                 |      |               |      |              |
| losses:                   |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Ending balance            | \$<br>5,402         | \$<br>7,633          | \$<br>618              | \$  | 1,607         | \$ 1  | 1,446           | \$   | 460           | \$   | 27,166       |
| Evaluated for impairment: |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Individually              | \$<br>1,056         | \$<br>432            | \$                     | \$  |               | \$    |                 | \$   |               | \$   | 1,488        |
| Collectively              | \$<br>4,346         | \$<br>7,201          | \$<br>618              | \$  | 1,607         | \$ 1  | 1,446           | \$   | 460           | \$   | 25,678       |
| June 30, 2013             |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Loans:                    |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Ending balance            | \$<br>257,784       | \$<br>438,513        | \$<br>117,939          | \$3 | 01,429        | \$ 57 | 72,350          | \$ 2 | 24,107        | \$1, | 712,122      |
| Evaluated for impairment: |                     |                      |                        |     |               |       |                 |      |               |      |              |
| Individually              | \$<br>5,043         | \$<br>3,073          | \$                     | \$  |               | \$    |                 | \$   |               | \$   | 8,116        |
| Collectively              | \$<br>252,741       | \$<br>435,440        | \$<br>117,939          | \$3 | 01,429        | \$ 57 | 72,350          | \$ 2 | 24,107        | \$1, | 704,006      |

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## Allowance for loan

| losses:        |             |             |           |             |              |           |              |
|----------------|-------------|-------------|-----------|-------------|--------------|-----------|--------------|
| Ending balance | \$<br>4,755 | \$<br>7,125 | \$<br>701 | \$<br>1,424 | \$<br>11,095 | \$<br>490 | \$<br>25,590 |
|                |             |             |           |             |              |           |              |
| Evaluated for  |             |             |           |             |              |           |              |
| impairment:    |             |             |           |             |              |           |              |
| Individually   | \$<br>956   | \$<br>554   | \$        | \$          | \$           | \$        | \$<br>1,510  |
|                |             |             |           |             |              |           |              |
| Collectively   | \$<br>3,799 | \$<br>6,571 | \$<br>701 | \$<br>1,424 | \$<br>11,095 | \$<br>490 | \$<br>24,080 |

The following table sets forth the changes in the allowance for loan losses for the three and six month periods ended June 30, 2014 (in thousands):

|                                   | _    | nmercial<br>Isiness | nmercial<br>ortgage | idential<br>ortgage | _  | Home<br>Equity | <br>onsumer<br>ndirect | <br>ther<br>sumer | Total        |
|-----------------------------------|------|---------------------|---------------------|---------------------|----|----------------|------------------------|-------------------|--------------|
| Three months ended                | June | 30, 2014            | 00                  | 0 0                 |    | 1 .            |                        |                   |              |
| Beginning balance                 | \$   | 4,689               | \$<br>7,980         | \$<br>672           | \$ | 1,371          | \$<br>11,984           | \$<br>456         | \$<br>27,152 |
| Charge-offs                       |      | 3                   | 165                 | 69                  |    | 156            | 2,331                  | 224               | 2,948        |
| Recoveries                        |      | 68                  | 6                   | 8                   |    | 29             | 995                    | 98                | 1,204        |
| Provision (credit)                |      | 648                 | (188)               | 7                   |    | 363            | 798                    | 130               | 1,758        |
| Ending balance                    | \$   | 5,402               | \$<br>7,633         | \$<br>618           | \$ | 1,607          | \$<br>11,446           | \$<br>460         | \$<br>27,166 |
| Six months ended<br>June 30, 2014 |      |                     |                     |                     |    |                |                        |                   |              |
| Beginning balance                 | \$   | 4,273               | \$<br>7,743         | \$<br>676           | \$ | 1,367          | \$<br>12,230           | \$<br>447         | \$<br>26,736 |
| Charge-offs                       |      | 71                  | 165                 | 147                 |    | 262            | 4,786                  | 493               | 5,924        |
| Recoveries                        |      | 97                  | 13                  | 29                  |    | 40             | 2,100                  | 211               | 2,490        |
| Provision                         |      | 1,103               | 42                  | 60                  |    | 462            | 1,902                  | 295               | 3,864        |
| Ending balance                    | \$   | 5,402               | \$<br>7,633         | \$<br>618           | \$ | 1,607          | \$<br>11,446           | \$<br>460         | \$<br>27,166 |

### FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

### (4.) LOANS (Continued)

The following table sets forth the changes in the allowance for loan losses for the three and six month periods ended June 30, 2013 (in thousands):

|                                | CommercialCommercialResidential |         |    |         | Home | Co     | onsumer       | O  | ther    |     |       |           |
|--------------------------------|---------------------------------|---------|----|---------|------|--------|---------------|----|---------|-----|-------|-----------|
|                                | Βι                              | ısiness | Mo | ortgage | Moi  | rtgage | <b>Equity</b> | Ι  | ndirect | Con | sumer | Total     |
| Three months ended June 30, 2  | <u> 2013</u>                    |         |    |         |      |        |               |    |         |     |       |           |
| Beginning balance              | \$                              | 5,167   | \$ | 6,971   | \$   | 668    | \$ 1,283      | \$ | 11,312  | \$  | 426   | \$ 25,827 |
| Charge-offs                    |                                 | 292     |    | 106     |      | 85     | 53            |    | 1,929   |     | 229   | 2,694     |
| Recoveries                     |                                 | 205     |    | 143     |      | 13     | 73            |    | 759     |     | 71    | 1,264     |
| Provision (credit)             |                                 | (325)   |    | 117     |      | 105    | 121           |    | 953     |     | 222   | 1,193     |
| Ending balance                 | \$                              | 4,755   | \$ | 7,125   | \$   | 701    | \$ 1,424      | \$ | 11,095  | \$  | 490   | \$ 25,590 |
| Six months ended June 30, 2013 |                                 |         |    |         |      |        |               |    |         |     |       |           |
| Beginning balance              | \$                              | 4,884   | \$ | 6,581   | \$   | 740    | \$ 1,282      | \$ | 10,715  | \$  | 512   | \$ 24,714 |
| Charge-offs                    |                                 | 531     |    | 109     |      | 247    | 322           |    | 3,647   |     | 481   | 5,337     |
| Recoveries                     |                                 | 242     |    | 157     |      | 30     | 110           |    | 1,564   |     | 208   | 2,311     |
| Provision                      |                                 | 160     |    | 496     |      | 178    | 354           |    | 2,463   |     | 251   | 3,902     |
| Ending balance                 | \$                              | 4,755   | \$ | 7,125   | \$   | 701    | \$ 1,424      | \$ | 11,095  | \$  | 490   | \$ 25,590 |

### **Risk Characteristics**

Commercial business loans primarily consist of loans to small to midsize businesses in our market area in a diverse range of industries. These loans are of higher risk and typically are made on the basis of the borrower s ability to make repayment from the cash flow of the borrower s business. Further, the collateral securing the loans may depreciate over time, may be difficult to appraise and may fluctuate in value. The credit risk related to commercial loans is largely influenced by general economic conditions and the resulting impact on a borrower s operations or on the value of underlying collateral, if any.

Commercial mortgage loans generally have larger balances and involve a greater degree of risk than residential mortgage loans, inferring higher potential losses on an individual customer basis. Loan repayment is often dependent on the successful operation and management of the properties, as well as on the collateral securing the loan. Economic events or conditions in the real estate market could have an adverse impact on the cash flows generated by properties securing the Company s commercial real estate loans and on the value of such properties.

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Residential mortgage loans and home equities (comprised of home equity loans and home equity lines) are generally made on the basis of the borrower s ability to make repayment from his or her employment and other income, but are secured by real property whose value tends to be more easily ascertainable. Credit risk for these types of loans is generally influenced by general economic conditions, the characteristics of individual borrowers, and the nature of the loan collateral.

Consumer indirect and other consumer loans may entail greater credit risk than residential mortgage loans and home equities, particularly in the case of other consumer loans which are unsecured or, in the case of indirect consumer loans, secured by depreciable assets, such as automobiles or boats. In such cases, any repossessed collateral for a defaulted consumer loan may not provide an adequate source of repayment of the outstanding loan balance. In addition, consumer loan collections are dependent on the borrower s continuing financial stability, and thus are more likely to be affected by adverse personal circumstances such as job loss, illness or personal bankruptcy. Furthermore, the application of various federal and state laws, including bankruptcy and insolvency laws, may limit the amount which can be recovered on such loans.

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### FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

### **Notes to Consolidated Financial Statements (Unaudited)**

### (5.) GOODWILL AND OTHER INTANGIBLE ASSETS

The carrying amount of goodwill totaled \$48.5 million as of June 30, 2014 and December 31, 2013. The goodwill relates to the Company s primary subsidiary and reporting unit, Five Star Bank. The Company performs a goodwill impairment test on an annual basis or more frequently if events and circumstances warrant.

The Company s other intangible assets, consisting entirely of a core deposit intangible asset, were as follows (in thousands):

|                          | June 30,<br>2014 | December 31, 2013 |       |  |  |
|--------------------------|------------------|-------------------|-------|--|--|
| Gross carrying amount    | \$ 2,042         | \$                | 2,042 |  |  |
| Accumulated amortization | (752)            |                   | (576) |  |  |
| Net carrying value       | \$ 1,290         | \$                | 1,466 |  |  |

Amortization expense for the core deposit intangible was \$87 thousand and \$176 thousand for the three and six months ended June 30, 2014, and \$98 thousand and \$199 thousand for the three and six months ended June 30, 2013, respectively. As of June 30, 2014, the estimated core deposit intangible amortization expense for the remainder of 2014 and each of the next five years is as follows (in thousands):

| 2014 (remainder of year) | \$ 165 |
|--------------------------|--------|
| 2015                     | 296    |
| 2016                     | 251    |
| 2017                     | 205    |
| 2018                     | 160    |
| 2019                     | 115    |

### (6.) SHAREHOLDERS EQUITY

#### **Common Stock**

The changes in shares of common stock were as follows for the six months ended June 30, 2014 and 2013:

|                                         | Outstanding | Treasury | <b>Issued</b> |
|-----------------------------------------|-------------|----------|---------------|
| June 30, 2014                           |             |          |               |
| Shares outstanding at December 31, 2013 | 13,829,355  | 332,242  | 14,161,597    |

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| 43,242     | (43,242)                                                                                                    |                                                                                                                                                               |
|------------|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (8,144)    | 8,144                                                                                                       |                                                                                                                                                               |
| 7,125      | (7,125)                                                                                                     |                                                                                                                                                               |
| (9,102)    | 9,102                                                                                                       |                                                                                                                                                               |
| 13,862,476 | 299,121                                                                                                     | 14,161,597                                                                                                                                                    |
|            |                                                                                                             |                                                                                                                                                               |
|            |                                                                                                             |                                                                                                                                                               |
| 13,787,709 | 373,888                                                                                                     | 14,161,597                                                                                                                                                    |
| 42,035     | (42,035)                                                                                                    |                                                                                                                                                               |
| (18,977)   | 18,977                                                                                                      |                                                                                                                                                               |
| 3,300      | (3,300)                                                                                                     |                                                                                                                                                               |
| (11,349)   | 11,349                                                                                                      |                                                                                                                                                               |
| 5,672      | (5,672)                                                                                                     |                                                                                                                                                               |
|            | •                                                                                                           |                                                                                                                                                               |
| 13,808,390 | 353,207                                                                                                     | 14,161,597                                                                                                                                                    |
|            | (8,144)<br>7,125<br>(9,102)<br>13,862,476<br>13,787,709<br>42,035<br>(18,977)<br>3,300<br>(11,349)<br>5,672 | (8,144) 8,144 7,125 (7,125) (9,102) 9,102  13,862,476 299,121  13,787,709 373,888 42,035 (42,035) (18,977) 18,977 3,300 (3,300) (11,349) 11,349 5,672 (5,672) |

## FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

## **Notes to Consolidated Financial Statements (Unaudited)**

## (7.) ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

The following table presents the components of other comprehensive income (loss) for the six month periods ended June 30, 2014 and 2013 (in thousands):

|                                                           | Pre-tax<br>Amount                                               | Tax<br>Effect | Net-of-tax<br>Amount |
|-----------------------------------------------------------|-----------------------------------------------------------------|---------------|----------------------|
| June 30, 2014                                             |                                                                 |               |                      |
| Securities available for sale and transferred securities: |                                                                 |               |                      |
| Change in unrealized gain/loss during the period          | \$ 12,168                                                       | \$ 4,821      | \$ 7,347             |
| Reclassification adjustment for net gains included in     |                                                                 |               |                      |
| net income (1)                                            | (1,521)                                                         | (602)         | (919)                |
| Total securities available for sale and transferred       |                                                                 |               |                      |
| securities                                                | 10,647                                                          | 4,219         | 6,428                |
| Amortization of pension and post-retirement items:        | •                                                               | ,             | ·                    |
| Prior service credit                                      | (24)                                                            | (9)           | (15)                 |
| Net actuarial losses                                      | 88                                                              | 34            | 54                   |
|                                                           |                                                                 |               |                      |
| Total pension and post-retirement obligations             | 64                                                              | 25            | 39                   |
|                                                           |                                                                 |               |                      |
| Other comprehensive income                                | \$ 10,711                                                       | \$ 4,244      | \$ 6,467             |
|                                                           |                                                                 |               |                      |
| <u>June 30, 2013</u>                                      |                                                                 |               |                      |
| Securities available for sale:                            |                                                                 |               |                      |
| Change in unrealized gain/loss during the period          | \$ (26,571)                                                     | \$ (10,525)   | \$ (16,046)          |
| Reclassification adjustment for net gains included in     |                                                                 |               |                      |
| net income                                                | (1,224)                                                         | (485)         | (739)                |
|                                                           |                                                                 |               |                      |
| Total securities available for sale                       | (27,795)                                                        | (11,010)      | (16,785)             |
| Amortization of pension and post-retirement items:        |                                                                 |               |                      |
| Prior service credit                                      | (24)                                                            | (9)           | (15)                 |
| Net actuarial losses                                      | 682                                                             | 269           | 413                  |
|                                                           |                                                                 |               |                      |
| Total pension and post-retirement obligations             | 658                                                             | 260           | 398                  |
|                                                           | * ( <b>*</b> * <b>*</b> * <b>*</b> * <b>*</b> * * * * * * * * * | * / A = ===:  | *                    |
| Other comprehensive loss                                  | \$ (27,137)                                                     | \$ (10,750)   | \$ (16,387)          |

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(1) Includes amounts related to the amortization/accretion of unrealized net gains and losses related to the Company s reclassification of available for sale investment securities to the held to maturity category. The unrealized net gains/losses will be amortized/accreted over the remaining life of the investment securities as an adjustment of yield.

Activity in accumulated other comprehensive income (loss), net of tax, for the six month periods ended June 30, 2014 and 2013 was as follows (in thousands):

|                                                                  | Securities Available for Sale and Transferred Securities |          | Pension<br>and Post-<br>retirement<br>Obligations |          | Accumulated Other Comprehensive Income (Loss) |          |
|------------------------------------------------------------------|----------------------------------------------------------|----------|---------------------------------------------------|----------|-----------------------------------------------|----------|
| <u>June 30, 2014</u>                                             |                                                          |          |                                                   |          |                                               |          |
| Balance at beginning of year                                     | \$                                                       | (5,337)  | \$                                                | (4,850)  | \$                                            | (10,187) |
| Other comprehensive income before                                |                                                          |          |                                                   |          |                                               |          |
| reclassifications                                                |                                                          | 7,347    |                                                   |          |                                               | 7,347    |
| Amounts reclassified from accumulated other comprehensive income |                                                          | (919)    |                                                   | 39       |                                               | (880)    |
| Net current period other comprehensive                           |                                                          |          |                                                   |          |                                               |          |
| income                                                           |                                                          | 6,428    |                                                   | 39       |                                               | 6,467    |
| Balance at end of period                                         | \$                                                       | 1,091    | \$                                                | (4,811)  | \$                                            | (3,720)  |
| June 30, 2013                                                    |                                                          |          |                                                   |          |                                               |          |
| Balance at beginning of year                                     | \$                                                       | 16,060   | \$                                                | (12,807) | \$                                            | 3,253    |
| Other comprehensive (loss) income before reclassifications       |                                                          | (16,046) |                                                   |          |                                               | (16,046) |
| Amounts reclassified from accumulated                            |                                                          |          |                                                   |          |                                               |          |
| other comprehensive income                                       |                                                          | (739)    |                                                   | 398      |                                               | (341)    |
| Net current period other comprehensive                           |                                                          |          |                                                   |          |                                               |          |
| (loss) income                                                    |                                                          | (16,785) |                                                   | 398      |                                               | (16,387) |
| Balance at end of period                                         | \$                                                       | (725)    | \$                                                | (12,409) | \$                                            | (13,134) |

# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

# (7.) ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) (Continued)

The following table presents the amounts reclassified out of each component of accumulated other comprehensive income (loss) for the six month periods ended June 30, 2014 and 2013 (in thousands):

| <b>Details About Accumulated Other An</b>                                                                                          |      |                       |     | fied fr<br>Other |                                               |  |  |  |  |  |  |  |
|------------------------------------------------------------------------------------------------------------------------------------|------|-----------------------|-----|------------------|-----------------------------------------------|--|--|--|--|--|--|--|
| Comprehensive Income ComponentsC                                                                                                   | -    | rehen<br>Six m<br>end | ont |                  | nConsolidated Statement of Income             |  |  |  |  |  |  |  |
| June 30,                                                                                                                           |      |                       |     |                  |                                               |  |  |  |  |  |  |  |
|                                                                                                                                    | 20   | )14                   | 2   | 013              |                                               |  |  |  |  |  |  |  |
| Realized gain on sale of investment securities                                                                                     | \$ 1 | ,262                  | \$  | 1,224            | Net gain on disposal of investment securities |  |  |  |  |  |  |  |
| Amortization of unrealized holding gains (losses) on investment securities transferred from available for sale to held to maturity | S    | 259                   |     |                  | Interest income                               |  |  |  |  |  |  |  |
|                                                                                                                                    | 1    | ,521                  |     | 1,224            | Total before tax                              |  |  |  |  |  |  |  |
|                                                                                                                                    |      | (602)                 |     | (485)            | Income tax expense                            |  |  |  |  |  |  |  |
|                                                                                                                                    |      | 919                   |     | 739              | Net of tax                                    |  |  |  |  |  |  |  |
| Amortization of pension and post-retirement items:                                                                                 |      |                       |     |                  |                                               |  |  |  |  |  |  |  |
| Prior service credit (1)                                                                                                           |      | 24                    |     | 24               | Salaries and employee benefits                |  |  |  |  |  |  |  |
| Net actuarial losses (1)                                                                                                           |      | (88)                  |     | (682)            | Salaries and employee benefits                |  |  |  |  |  |  |  |
|                                                                                                                                    |      | (64)                  |     | (658)            | Total before tax                              |  |  |  |  |  |  |  |
|                                                                                                                                    |      | 25                    |     | 260              | Income tax benefit                            |  |  |  |  |  |  |  |
|                                                                                                                                    |      | (39)                  |     | (398)            | Net of tax                                    |  |  |  |  |  |  |  |
| Total reclassified for the period                                                                                                  | \$   | 880                   | \$  | 341              |                                               |  |  |  |  |  |  |  |

(1)

These items are included in the computation of net periodic pension expense. See Note 9 Employee Benefit Plans for additional information.

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# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

### (8.) SHARE-BASED COMPENSATION PLANS

The Company maintains certain stock-based compensation plans that were approved by the Company s shareholders and are administered by the Company s Board of Directors, or the Management Development and Compensation Committee of the Board. The share-based compensation plans were established to allow for the grant of compensation awards to attract, motivate and retain employees, executive officers and non-employee directors who contribute to the success and profitability of the Company and to give such persons a proprietary interest in the Company, thereby enhancing their personal interest in the Company s success.

The Company awarded grants of 22,642 shares of restricted common stock to certain members of management during the six months ended June 30, 2014. Fifty percent of the shares subject to each grant will be earned based upon achievement of an EPS performance requirement for the Company s fiscal year ended December 31, 2014. The remaining fifty percent of the shares will be earned based on the Company s achievement of a relative total shareholder return (TSR) performance requirement, on a percentile basis, compared to a defined group of peer companies over a three-year performance period ended December 31, 2016. The shares earned based on the achievement of the EPS and TSR performance requirements, if any, will vest based on the recipient s continuous service to the Company on December 31, 2016.

The grant-date fair value of the TSR portion of the award granted during the six months ended June 30, 2014 was determined using the Monte Carlo simulation model on the date of grant, assuming the following (i) expected term of 2.87 years, (ii) risk free interest rate of 0.62%, (iii) expected dividend yield of 3.59% and (iv) expected stock price volatility over the expected term of the TSR award of 39.4%. The grant-date fair value of all other restricted stock awards is equal to the closing market price of our common stock on the date of grant.

In addition, the Company granted 11,600 shares of restricted common stock to management during the six months ended June 30, 2014. The shares will vest after completion of a three-year service requirement. The weighted average market price of the restricted stock awards on the date of grant was \$21.26.

During the six months ended June 30, 2014, the Company granted 9,000 restricted shares of common stock to directors, of which 4,500 shares vested immediately and 4,500 shares will vest after completion of a one-year service requirement. The market price of the restricted stock on the date of grant was \$22.82.

The restricted stock awards granted to management and directors in 2014 do not have rights to dividends or dividend equivalents.

The following is a summary of restricted stock award activity for the six month period ended June 30, 2014:

Weighted Average Market

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|                                  | Number of Shares |    |       |
|----------------------------------|------------------|----|-------|
| Outstanding at beginning of year | 65,040           | \$ | 16.92 |
| Granted                          | 43,242           |    | 18.76 |
| Vested                           | (33,728)         |    | 18.17 |
| Forfeited                        | (8,144)          |    | 19.77 |
| Outstanding at end of period     | 66,410           | \$ | 17.13 |

As of June 30, 2014, there was \$730 thousand of unrecognized compensation expense related to unvested restricted stock awards that is expected to be recognized over a weighted average period of two years.

# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

### (8.) SHARE-BASED COMPENSATION PLANS (Continued)

The Company uses the Black-Scholes valuation method to estimate the fair value of its stock option awards. There were no stock options awarded during 2014 or 2013. The following is a summary of stock option activity for the six months ended June 30, 2014 (dollars in thousands, except per share amounts):

|                                              | Number of<br>Options | Weighted<br>Average<br>Exercise<br>Price | Weighted Average Remaining Contractual Term | Aggregate<br>Intrinsic<br>Value |
|----------------------------------------------|----------------------|------------------------------------------|---------------------------------------------|---------------------------------|
| Outstanding at beginning of year             | 192,934              | \$ 19.83                                 |                                             |                                 |
| Exercised                                    | (7,125)              | 18.45                                    |                                             |                                 |
| Expired                                      | (23,436)             | 23.64                                    |                                             |                                 |
| Outstanding and exercisable at end of period | 162,373              | \$ 19.35                                 | 2.4                                         | \$ 661                          |

The aggregate intrinsic value (the amount by which the market price of the stock on the date of exercise exceeded the market price of the stock on the date of grant) of option exercises for the six months ended June 30, 2014 and 2013 was \$32 thousand and \$7 thousand, respectively. The total cash received as a result of option exercises under stock compensation plans for the six months ended June 30, 2014 and 2013 was \$132 thousand and \$59 thousand, respectively.

The Company amortizes the expense related to restricted stock awards over the vesting period. Share-based compensation expense is recorded as a component of salaries and employee benefits in the consolidated statements of income for awards granted to management and as a component of other noninterest expense for awards granted to directors. The share-based compensation expense included in the consolidated statements of income is as follows (in thousands):

|                                        | Three months ended June 30, |      |    | Six months ende<br>June 30, |        |        |
|----------------------------------------|-----------------------------|------|----|-----------------------------|--------|--------|
|                                        | 2                           | 2014 | 2  | 013                         | 2014   | 2013   |
| Salaries and employee benefits         | \$                          | 75   | \$ | (6)                         | \$ 156 | \$ 79  |
| Other noninterest expense              |                             | 127  |    | 109                         | 149    | 126    |
| Total share-based compensation expense | \$                          | 202  | \$ | 103                         | \$ 305 | \$ 205 |

# (9.) EMPLOYEE BENEFIT PLANS

The components of the Company s net periodic benefit expense for its pension and post-retirement obligations were as follows (in thousands):

|                                               | Three months ended June 30, |        |        | Six months ended<br>June 30, |        |    | ded    |
|-----------------------------------------------|-----------------------------|--------|--------|------------------------------|--------|----|--------|
|                                               | 20                          | 014    | 2013   | 2                            | 014    | 2  | 013    |
| Service cost                                  | \$                          | 480    | \$ 516 | \$                           | 959    | \$ | 1,032  |
| Interest cost on projected benefit obligation |                             | 573    | 505    |                              | 1,147  |    | 1,010  |
| Expected return on plan assets                | (1                          | 1,030) | (921)  | (                            | 2,059) | (  | 1,842) |
| Amortization of prior service credit          |                             | (12)   | (12)   |                              | (24)   |    | (24)   |
| Amortization of net actuarial losses          |                             | 44     | 341    |                              | 88     |    | 682    |
| Net periodic pension expense                  | \$                          | 55     | \$ 429 | \$                           | 111    | \$ | 858    |

The net periodic benefit expense is recorded as a component of salaries and employee benefits in the consolidated statements of income. The Company s funding policy is to contribute, at a minimum, an actuarially determined amount that will satisfy the minimum funding requirements determined under the appropriate sections of the Internal Revenue Code. The Company has no minimum required contribution for the 2014 fiscal year.

# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

# (10.) COMMITMENTS AND CONTINGENCIES

The Company has financial instruments with off-balance sheet risk established in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit and standby letters of credit. These instruments involve, to varying degrees, elements of credit and interest rate risk extending beyond amounts recognized in the Company s financial statements.

The Company s exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is essentially the same as that involved with extending loans to customers. The Company uses the same credit underwriting policies in making commitments and conditional obligations as for on-balance sheet instruments.

Off-balance sheet commitments consist of the following (in thousands):

|                              | June 30,<br>2014 | Dec | cember 31,<br>2013 |
|------------------------------|------------------|-----|--------------------|
| Commitments to extend credit | \$ 444,617       | \$  | 431,236            |
| Standby letters of credit    | 11,020           |     | 8,618              |

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Commitments may expire without being drawn upon; therefore, the total commitment amounts do not necessarily represent future cash requirements. Each customer—s creditworthiness is evaluated on a case-by-case basis. The amount of collateral obtained, if any, is based on management—s credit evaluation of the borrower. Standby letters of credit are conditional lending commitments issued by the Company to guarantee the performance of a customer to a third party. These standby letters of credit are primarily issued to support private borrowing arrangements. The credit risk involved in issuing standby letters of credit is essentially the same as that involved in extending loan facilities to customers.

The Company also extends rate lock agreements to borrowers related to the origination of residential mortgage loans. To mitigate the interest rate risk inherent in these rate lock agreements, the Company may enter into forward commitments to sell individual residential mortgages. Rate lock agreements and forward commitments are considered derivatives and are recorded at fair value. Forward sales commitments totaled \$393 thousand at June 30, 2014. There were no forward sales commitments outstanding as of December 31, 2013. In addition, the net change in the fair values of these derivatives was recognized as other noninterest income or other noninterest expense in the consolidated statements of income.

# (11.) FAIR VALUE MEASUREMENTS

Determination of Fair Value Assets Measured at Fair Value on a Recurring and Nonrecurring Basis

# **Valuation Hierarchy**

The fair value of an asset or liability is the price that would be received to sell that asset or paid to transfer that liability in an orderly transaction occurring in the principal market (or most advantageous market in the absence of a principal market) for such asset or liability. ASC Topic 820, Fair Value Measurements and Disclosures, establishes a fair value hierarchy for valuation inputs that gives the highest priority to quoted prices in active markets for identical assets or liabilities and the lowest priority to unobservable inputs. There have been no changes in the valuation techniques used during the current period. The fair value hierarchy is as follows:

**Level 1** Unadjusted quoted prices in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.

Level 2 Inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly. These might include quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability (such as interest rates, volatilities, prepayment speeds, credit risks, etc.) or inputs that are derived principally from or corroborated by market data by correlation or other means.

Level 3 Unobservable inputs for determining the fair values of assets or liabilities that reflect an entity s own assumptions about the assumptions that market participants would use in pricing the assets or liabilities. Transfers between levels of the fair value hierarchy are recorded as of the end of the reporting period.

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# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

### (11.) FAIR VALUE MEASUREMENTS (Continued)

In general, fair value is based upon quoted market prices, where available. If such quoted market prices are not available, fair value is based upon internally developed models that primarily use, as inputs, observable market-based parameters. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value. These adjustments may include amounts to reflect counterparty credit quality and the company s creditworthiness, among other things, as well as unobservable parameters. Any such valuation adjustments are applied consistently over time. The Company s valuation methodologies may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. While management believes the Company s valuation methodologies are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different estimate of fair value at the reporting date. Furthermore, the reported fair value amounts have not been comprehensively revalued since the presentation dates, and therefore, estimates of fair value after the balance sheet date may differ significantly from the amounts presented herein. A more detailed description of the valuation methodologies used for assets and liabilities measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy, is set forth below.

**Securities available for sale:** Securities classified as available for sale are reported at fair value utilizing Level 2 inputs. For these securities, the Company obtains fair value measurements from an independent pricing service. The fair value measurements consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond s terms and conditions, among other things.

**Loans held for sale:** The fair value of loans held for sale is determined using quoted secondary market prices and investor commitments. Loans held for sale are classified as Level 2 in the fair value hierarchy.

Collateral dependent impaired loans: Fair value of impaired loans with specific allocations of the allowance for loan losses is measured based on the value of the collateral securing these loans and is classified as Level 3 in the fair value hierarchy. Collateral may be real estate and/or business assets including equipment, inventory and/or accounts receivable and collateral value is determined based on appraisals performed by qualified licensed appraisers hired by the Company. These appraisals may utilize a single valuation approach or a combination of approaches including comparable sales and the income approach. Appraised and reported values may be discounted based on management s historical knowledge, changes in market conditions from the time of valuation, and/or management s expertise and knowledge of the client and the client s business. Such discounts are typically significant and result in a Level 3 classification of the inputs for determining fair value. Impaired loans are reviewed and evaluated on at least a quarterly basis for additional impairment and adjusted accordingly, based on the same factors identified above.

**Loan servicing rights:** Loan servicing rights do not trade in an active market with readily observable market data. As a result, the Company estimates the fair value of loan servicing rights by using a discounted cash flow model to calculate the present value of estimated future net servicing income. The assumptions used in the discounted cash flow

model are those that we believe market participants would use in estimating future net servicing income, including estimates of loan prepayment rates, servicing costs, ancillary income, impound account balances, and discount rates. The significant unobservable inputs used in the fair value measurement of the Company s loan servicing rights are the constant prepayment rates and weighted average discount rate. Significant increases (decreases) in any of those inputs in isolation could result in a significantly lower (higher) fair value measurement. Although the constant prepayment rate and the discount rate are not directly interrelated, they will generally move in opposite directions. Loan servicing rights are classified as Level 3 measurements due to the use of significant unobservable inputs, as well as significant management judgment and estimation.

Other real estate owned (Foreclosed assets): Nonrecurring adjustments to certain commercial and residential real estate properties classified as other real estate owned are measured at the lower of carrying amount or fair value, less costs to sell. Fair values are generally based on third party appraisals of the property, resulting in a Level 3 classification. The appraisals are sometimes further discounted based on management s historical knowledge, changes in market conditions from the time of valuation, and/or management s expertise and knowledge of the client and client s business. Such discounts are typically significant and result in a Level 3 classification of the inputs for determining fair value. In cases where the carrying amount exceeds the fair value, less costs to sell, an impairment loss is recognized.

Commitments to extend credit and letters of credit: Commitments to extend credit and fund letters of credit are principally at current interest rates, and, therefore, the carrying amount approximates fair value. The fair value of commitments is not material.

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# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

# (11.) FAIR VALUE MEASUREMENTS (Continued)

# **Assets Measured at Fair Value**

The following tables present for each of the fair-value hierarchy levels the Company s assets that are measured at fair value on a recurring and non-recurring basis as of the dates indicated (in thousands).

**Quoted Prices in** 

|                                     | Active Active Markets for Identical Assets or Liabilities (Level 1) | Sig<br>Ob | gnificant<br>Other<br>servable<br>Inputs<br>Level 2) | Unok<br>I | nificant<br>oservable<br>nputs<br>evel 3) | 7   | <b>Cotal</b> |
|-------------------------------------|---------------------------------------------------------------------|-----------|------------------------------------------------------|-----------|-------------------------------------------|-----|--------------|
| <u>June 30, 2014</u>                |                                                                     |           |                                                      |           |                                           |     |              |
| Measured on a recurring basis:      |                                                                     |           |                                                      |           |                                           |     |              |
| Securities available for sale:      |                                                                     |           |                                                      |           |                                           |     |              |
| U.S. Government agencies and        |                                                                     |           |                                                      |           |                                           |     |              |
| government sponsored enterprises    | \$                                                                  | \$        | 135,117                                              | \$        |                                           | \$1 | 35,117       |
| Mortgage-backed securities          |                                                                     |           | 466,555                                              |           |                                           | 4   | 66,555       |
| Asset-backed securities             |                                                                     |           | 231                                                  |           |                                           |     | 231          |
|                                     | \$                                                                  | \$        | 601,903                                              | \$        |                                           | \$6 | 01,903       |
| Measured on a nonrecurring basis:   |                                                                     |           |                                                      |           |                                           |     |              |
| Loans:                              |                                                                     |           |                                                      |           |                                           |     |              |
| Loans held for sale                 | \$                                                                  | \$        | 201                                                  | \$        |                                           | \$  | 201          |
| Collateral dependent impaired loans |                                                                     |           |                                                      |           | 2,075                                     |     | 2,075        |
| Other assets:                       |                                                                     |           |                                                      |           |                                           |     |              |
| Loan servicing rights               |                                                                     |           |                                                      |           | 1,446                                     |     | 1,446        |
| Other real estate owned             |                                                                     |           |                                                      |           | 554                                       |     | 554          |
|                                     | \$                                                                  | \$        | 201                                                  | \$        | 4,075                                     | \$  | 4,276        |

# **December 31, 2013**

Measured on a recurring basis:

Securities available for sale:

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| U.S. Government agencies and        |    |          |       |        |            |
|-------------------------------------|----|----------|-------|--------|------------|
| government sponsored enterprises    | \$ | \$ 134,4 | 52 \$ |        | \$ 134,452 |
|                                     | Ψ  |          |       |        |            |
| Mortgage-backed securities          |    | 474,5    |       |        | 474,549    |
| Asset-backed securities             |    | 3        | 99    |        | 399        |
|                                     |    |          |       |        |            |
|                                     | \$ | \$ 609,4 | 00 \$ |        | \$609,400  |
|                                     |    | ,        |       |        | ,          |
| Measured on a nonrecurring basis:   |    |          |       |        |            |
| Loans:                              |    |          |       |        |            |
| Loans held for sale                 | \$ | \$ 3,3   | 81 \$ |        | \$ 3,381   |
| Collateral dependent impaired loans |    |          |       | 9,227  | 9,227      |
| Other assets:                       |    |          |       |        |            |
| Loan servicing rights               |    |          |       | 1,565  | 1,565      |
| Other real estate owned             |    |          |       | 333    | 333        |
|                                     |    |          |       |        |            |
|                                     | \$ | \$ 3,3   | 81 \$ | 11,125 | \$ 14,506  |

There were no transfers between Levels 1 and 2 during the six months ended June 30, 2014 and 2013. There were no liabilities measured at fair value on a recurring or nonrecurring basis during the six month periods ended June 30, 2014 and 2013.

# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

### (11.) FAIR VALUE MEASUREMENTS (Continued)

The following table presents additional quantitative information about assets measured at fair value on a recurring and nonrecurring basis for which the Company has utilized Level 3 inputs to determine fair value (dollars in thousands).

|                               | Fair     |                             |                           | <b>Unobservable Input</b> |
|-------------------------------|----------|-----------------------------|---------------------------|---------------------------|
| Asset                         | Value    | Valuation Technique         | <b>Unobservable Input</b> | Value or Range            |
| Collateral dependent impaired |          |                             |                           |                           |
| loans                         | \$ 2,075 | Appraisal of collateral (1) | Appraisal adjustments (2) | 25% - 100% discount       |
|                               |          | Discounted cash flow        | Discount rate             | $4.5\%^{(3)}$             |
|                               |          |                             | Risk premium rate         | $11.0\%^{(3)}$            |
| Loan servicing rights         | 1,446    | Discounted cash flow        | Discount rate             | $5.2\%^{(3)}$             |
|                               |          |                             | Constant prepayment rate  | $12.4\%^{(3)}$            |
| Other real estate owned       | 554      | Appraisal of collateral (1) | Appraisal adjustments (2) | 27% - 43% discount        |

- (1) Fair value is generally determined through independent appraisals of the underlying collateral, which generally include various Level 3 inputs which are not identifiable.
- (2) Appraisals may be adjusted by management for qualitative factors such as economic conditions and estimated liquidation expenses.
- (3) Weighted averages.

### **Changes in Level 3 Fair Value Measurements**

There were no assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) as of or during the six months ended June 30, 2014.

### Disclosures about Fair Value of Financial Instruments

The assumptions used below are expected to approximate those that market participants would use in valuing these financial instruments.

Fair value estimates are made at a specific point in time, based on available market information and judgments about the financial instrument, including estimates of timing, amount of expected future cash flows and the credit standing of the issuer. Such estimates do not consider the tax impact of the realization of unrealized gains or losses. In some cases, the fair value estimates cannot be substantiated by comparison to independent markets. In addition, the disclosed fair value may not be realized in the immediate settlement of the financial instrument. Care should be exercised in deriving conclusions about our business, its value or financial position based on the fair value information of financial instruments presented below.

The estimated fair value approximates carrying value for cash and cash equivalents, Federal Home Loan Bank (FHLB) and Federal Reserve Bank (FRB) stock, accrued interest receivable, non-maturity deposits, short-term borrowings and accrued interest payable. Fair value estimates for other financial instruments not included elsewhere in this disclosure are discussed below.

**Securities held to maturity:** The fair value of the Company s investment securities held to maturity is primarily measured using information from a third-party pricing service. The fair value measurements consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond s terms and conditions, among other things.

**Loans:** The fair value of the Company s loans was estimated by discounting the expected future cash flows using the current interest rates at which similar loans would be made for the same remaining maturities. Loans were first segregated by type such as commercial, residential mortgage, and consumer, and were then further segmented into fixed and variable rate and loan quality categories. Expected future cash flows were projected based on contractual cash flows, adjusted for estimated prepayments.

**Time deposits:** The fair value of time deposits was estimated using a discounted cash flow approach that applies prevailing market interest rates for similar maturity instruments. The fair values of the Company s time deposit liabilities do not take into consideration the value of the Company s long-term relationships with depositors, which may have significant value.

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# FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES

# **Notes to Consolidated Financial Statements (Unaudited)**

# (11.) FAIR VALUE MEASUREMENTS (Continued)

The following presents (in thousands) the carrying amount, estimated fair value, and placement in the fair value measurement hierarchy of the Company s financial instruments as of the dates indicated.

|                               | Level in    | n June 30, 2014 |                  | December  | r 31, 2013       |  |
|-------------------------------|-------------|-----------------|------------------|-----------|------------------|--|
|                               | Fair Value  |                 | <b>Estimated</b> |           | <b>Estimated</b> |  |
|                               | Measurement | Carrying        | Fair             | Carrying  | Fair             |  |
|                               | Hierarchy   | Amount          | Value            | Amount    | Value            |  |
| Financial assets:             |             |                 |                  |           |                  |  |
| Cash and cash equivalents     | Level 1     | \$ 64,832       | \$ 64,832        | \$ 59,692 | \$ 59,692        |  |
| Securities available for sale | Level 2     | 601,903         | 601,903          | 609,400   | 609,400          |  |
| Securities held to maturity   | Level 2     | 262,057         | 266,640          | 249,785   | 250,657          |  |
| Loans held for sale           | Level 2     | 201             | 201              | 3,381     | 3,381            |  |
| Loans                         | Level 2     | 1,867,423       | 1,881,386        | 1,797,656 | 1,802,407        |  |
| Loans (1)                     | Level 3     | 2,075           | 2,075            | 9,227     | 9,227            |  |
| Accrued interest receivable   | Level 1     | 7,647           | 7,647            | 8,150     | 8,150            |  |
| FHLB and FRB stock            | Level 2     | 15,855          | 15,855           | 19,663    | 19,663           |  |
| Financial liabilities:        |             |                 |                  |           |                  |  |
| Non-maturity deposits         | Level 1     | 1,824,906       | 1,824,906        | 1,724,133 | 1,724,133        |  |
| Time deposits                 | Level 2     | 625,172         | 626,578          | 595,923   | 596,928          |  |
| Short-term borrowings         | Level 1     | 254,683         | 254,683          | 337,042   | 337,042          |  |
| Accrued interest payable      | Level 1     | 3,658           | 3,658            | 3,407     | 3,407            |  |

<sup>(1)</sup> Comprised of collateral dependent impaired loans.

# ITEM 2. Management s Discussion and Analysis of Financial Condition and Results of Operations

This Quarterly Report on Form 10-Q should be read in conjunction with the more detailed and comprehensive disclosures included in our Annual Report on Form 10-K for the year ended December 31, 2013. In addition, please read this section in conjunction with our Consolidated Financial Statements and Notes to Consolidated Financial Statements contained herein.

### FORWARD LOOKING INFORMATION

Statements and financial analysis contained in this document that are not historical facts are forward looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 (the Act ). Forward looking statements describe our future plans, strategies and expectations and are based on certain assumptions. Words such as may, could, should, would, believe, anticipate, estimate, expect, intend, project, and other similar expressions are intended to identify forward looking statements but are not the exclusive means of identifying such statements.

We caution readers not to place undue reliance on any forward looking statements, which speak only as of the date made, and advise readers that various factors, including those identified under the heading Risk Factors in Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2013, could affect our financial performance and could cause our actual results or circumstances for future periods to differ materially from those anticipated or projected.

Except as required by law, we do not undertake, and specifically disclaim any obligation to publicly release any revisions to any forward looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.

# **GENERAL**

Financial Institutions, Inc. is a financial holding company headquartered in New York State, providing banking and nonbanking financial services to individuals, municipalities and businesses primarily in our Western and Central New York footprint. We have also expanded our indirect lending network to include relationships with franchised automobile dealers in the Capital District of New York and Northern Pennsylvania. Through our wholly-owned banking subsidiary, Five Star Bank ( the Bank ), we offer a wide range of services, including business and consumer loan and depository services, brokerage and investment advisory services, as well as other financial services and traditional banking services. During February 2014, the Bank formed a wholly-owned subsidiary, Five Star REIT, Inc. as a special purpose real estate investment trust. For further discussion of Five Star REIT, Inc., refer to the Income Taxes section of this Management s Discussion and Analysis. References in this report to the Company , we , our or mean the consolidated reporting entity and references to the Bank mean Five Star Bank.

Our primary sources of revenue are net interest income (predominantly from interest earned on our loans and securities, net of interest paid on deposits and other funding sources), and noninterest income, particularly fees and other revenue from financial services provided to customers or ancillary services tied to loans and deposits. Business volumes and pricing drive revenue potential, and tend to be influenced by overall economic factors, including market interest rates, business spending, consumer confidence, economic growth, and competitive conditions within the marketplace. We are not able to predict market interest rate fluctuations with certainty and our asset/liability management strategy may not prevent interest rate changes from having a material adverse effect on our results of operations and financial condition.

Our business strategy is to maintain a community bank philosophy, which consists of focusing on and understanding the individualized banking needs of the businesses and residents of the communities we serve. We believe this focus allows us to be more responsive to our customers—needs and provide a high level of personal service that differentiates us from our larger competitors, allowing us to maintain long-standing and broad based banking relationships with our customers. Our core customers are primarily comprised of households, small to medium sized businesses and community organizations who prefer to build a banking relationship with a community bank that offers and combines high quality, competitively-priced banking products with personalized service. We believe that our level of personal service provides us with a competitive advantage over larger banks, which tend to consolidate decision-making authority outside local communities.

A key aspect of our current business strategy is to foster a community-oriented culture where our customers and employees establish long-standing and mutually beneficial relationships. We believe that we are well-positioned to be a strong competitor within our market area because of our focus on community banking needs and customer service, our comprehensive suite of deposit and loan products typically found at larger banks, our highly experienced management team and our strategically located banking centers. A central part of our strategy is generating core deposits to support growth of a diversified and high-quality loan portfolio.

# MANAGEMENT S DISCUSSION AND ANALYSIS

#### **EXECUTIVE OVERVIEW**

### **Summary of 2014 Second Quarter Results**

Net income increased \$182 thousand or 3% to \$7.0 million for the second quarter of 2014 compared to \$6.9 million for the second quarter of 2013. Net income available to common shareholders for the second quarter of 2014 was \$6.7 million, or \$0.48 per diluted share, compared with \$6.5 million, or \$0.47 per diluted share, for the second quarter of last year. Return on average common equity was 10.66% and return on average assets was 0.95% for the second quarter of 2014 compared to 10.86% and 0.99%, respectively, for the second quarter of 2013.

Net interest income totaled \$23.1 million in the second quarter 2014, up from \$22.5 million in the second quarter 2013. Average earning assets were up \$190.4 million, led by a \$144.7 million increase in loans and a \$45.9 million increase in investment securities in the second quarter of 2014 compared to the same quarter in 2013. The growth in earning assets was offset by a narrowing net interest margin. Second quarter 2014 net interest margin was 3.47%, a decrease of 16 basis points from 3.63% reported in the second quarter of 2013.

Noninterest income totaled \$6.6 million in the second quarter of 2014, compared to \$6.4 million in the second quarter of 2013. Included in these totals are gains realized from the sale of investment securities. Exclusive of those gains, noninterest income was \$5.6 million in the recently completed quarter and \$6.0 million in the second quarter of 2013. The decrease in noninterest income compared to the second quarter of 2013 was primarily due to lower service charges on deposit accounts.

Noninterest expense in the second quarter of 2014 totaled \$17.8 million compared with \$17.5 million in the second quarter of 2013. The increase in noninterest expense was largely due to professional services associated with the pending acquisition of Scott Danahy Naylon Co., Inc. and the hiring of additional loan officers and related personnel as part of the Company s expansion initiatives.

The provision for loans losses increased to \$1.8 million in the second quarter of 2014 compared to \$1.2 million in the second quarter of 2013, primarily a result of net loan growth combined with higher net charge-offs in 2014. Net charge-offs during the recent quarter were \$1.7 million, up from \$1.4 million in the second quarter of 2013. Net charge-offs expressed as an annualized percentage of average loans outstanding were 0.37% during the second three months of 2014 compared with 0.33% in the second quarter of 2013.

The period end allowance for loan losses to total loans decreased to 1.43% at June 30, 2014 from 1.46% at December 31, 2013. Non-performing loans declined by \$7.7 million or 47% to \$8.9 million or 0.47% of total loans when comparing June 30, 2014 to December 31, 2013. The decreases reflect meaningful improvement in commercial mortgage non-performing loans.

Our second quarter 2014 leverage ratio increased to 7.64% from 7.59% in the second quarter of 2013. Tier 1 risk-based capital ratio was 10.95% and 10.96% at June 30, 2014 and 2013, respectively.

# Acquisition of Scott Danahy Naylon Co., Inc.

In May 2014 we entered into a definitive agreement to acquire Scott Danahy Naylon Co., Inc. (SDN), a full service insurance agency located in Amherst, NY, a suburb of Buffalo. SDN provides a broad range of insurance services to both personal and business clients. Upon closing of the acquisition, SDN will operate as a subsidiary of Financial Institutions, Inc. and an affiliate of Five Star Bank.

Some of the attributes and benefits we expect to realize from the acquisition of SDN are:

Strategic step in growing and diversifying noninterest income

Scalable platform provides opportunities to add small independent agencies in the future

Proven, experienced and capable management aligned to drive organic growth and capitalize on strategic opportunities

Current business profile includes over 70% commercial-related activities, providing potential synergies with Five Star Bank s commercial lending business

Improves our presence in the Buffalo marketplace
The acquisition of Scott Danahy Naylon Co., Inc. was completed on August 1, 2014.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### **Expectations**

Net interest income is expected to increase moderately over the remainder of 2014. We anticipate an increase in earning assets as we remained focused on loan growth, which will be partly funded with expected paydowns and liquidity from our securities portfolio. However, those benefits to net interest income are expected to be partially offset by continued downward pressure on net interest margin. We plan to maintain a disciplined approach to loan pricing, but asset yields remain under pressure due to the low interest rate environment, while the opportunity for deposit repricing is limited.

The commercial loan portfolio is expected to grow consistent with our strategic initiatives and continued support of middle market lending. Automobile loan originations remain strong, reflecting the positive impact from our investment in automotive dealer relationships. The home equity portfolio is expected to increase as the lower origination cost to customers and the convenient application process has made these products an increasingly attractive alternative to residential mortgage loans, accordingly we expect run-off to outpace new originations in the residential mortgage portfolio.

We anticipate the increase in total loans will modestly outpace growth in total deposits. This reflects our continued focus on the overall cost of funds, through the use of short-term borrowings as well as the continued shift towards low- and no-cost demand deposits and money market deposit accounts.

Noninterest income, excluding the impact of any securities gains and investments in limited partnerships, is expected to be higher than recent levels, reflecting our continued efforts to increase both account and transaction-based fee income. Specifically, we expect to see an increase in revenue related to the acquisition of SDN, which was completed on August 1, 2014. Management will continue to explore opportunities to increase noninterest income from non-deposit related sources, which may include expanding the products and services we offer through strategic acquisitions of insurance, wealth management and mortgage banking businesses.

Noninterest expense, excluding costs associated with acquiring SDN and incremental expenses related to SDN operations going forward, is expected to remain around current levels as we remain committed to diligent expense control.

We do not expect significant changes in overall asset quality and allowance measurements.

The effective tax rate for 2014 is expected to be approximately 30%, primarily reflecting the impacts of tax-exempt income, tax advantaged investments, and the formation of our real estate investment trust in early 2014.

# RESULTS OF OPERATIONS

# **Net Interest Income and Net Interest Margin**

Net interest income is the primary source of our revenue. Net interest income is the difference between interest income on interest-earning assets, such as loans and investment securities, and the interest expense on interest-bearing deposits and other borrowings used to fund interest-earning and other assets or activities. Net interest income is affected by changes in interest rates and by the amount and composition of earning assets and interest-bearing

liabilities, as well as the sensitivity of the balance sheet to changes in interest rates, including characteristics such as the fixed or variable nature of the financial instruments, contractual maturities and repricing frequencies.

Interest rate spread and net interest margin are utilized to measure and explain changes in net interest income. Interest rate spread is the difference between the yield on earning assets and the rate paid for interest-bearing liabilities that fund those assets. The net interest margin is expressed as the percentage of net interest income to average earning assets. The net interest margin exceeds the interest rate spread because noninterest-bearing sources of funds (net free funds), principally noninterest-bearing demand deposits and stockholders equity, also support earning assets. To compare tax-exempt asset yields to taxable yields, the yield on tax-exempt investment securities is computed on a taxable equivalent basis. Net interest income, interest rate spread, and net interest margin are discussed on a taxable equivalent basis.

The following table reconciles interest income per the consolidated statements of income to interest income adjusted to a fully taxable equivalent basis (dollars in thousands):

|                                                        | Thre | ee months | ende | d June 30 | ,Six | months e | nded | l June 30, |
|--------------------------------------------------------|------|-----------|------|-----------|------|----------|------|------------|
|                                                        |      | 2014      |      | 2013      |      | 2014     |      | 2013       |
| Interest income per consolidated statements of         |      |           |      |           |      |          |      |            |
| income                                                 | \$   | 24,883    | \$   | 24,342    | \$   | 49,942   | \$   | 49,090     |
| Adjustment to fully taxable equivalent basis           |      | 701       |      | 656       |      | 1,396    |      | 1,284      |
| Interest income adjusted to a fully taxable            |      |           |      |           |      |          |      |            |
| equivalent basis                                       |      | 25,584    |      | 24,998    |      | 51,338   |      | 50,374     |
| Interest expense per consolidated statements of income |      | 1,780     |      | 1,818     |      | 3,564    |      | 3,679      |
| Net interest income on a taxable equivalent basis      | \$   | 23.804    | \$   | 23,180    | \$   | 47.774   | \$   | 46,695     |

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### 2014 Leverage Strategy

During the first quarter of 2014, we utilized the proceeds of short-term FHLB advances to purchase high-quality investment securities of approximately \$50 million. Our purchase of investment securities was comprised of mortgage-backed securities, U.S. Government agencies and sponsored enterprise bonds and tax-exempt municipal bonds. All of the securities purchased were of high credit quality with a low to moderate duration. This strategy allowed us to increase net interest income by taking advantage of the positive interest rate spread between the FHLB advances and the newly acquired investment securities. During the second quarter of 2014 we restructured the leverage by selling approximately \$42 million of securities purchased in the first quarter and utilizing the proceeds to fund growth in our home equity portfolio.

# Analysis of Net Interest Income for the Three Months ended June 30, 2014 and 2013

Net interest income on a taxable equivalent basis for the three months ended June 30, 2014, was \$23.8 million, an increase of \$624 thousand or 3% versus the comparable quarter last year. The increase in taxable equivalent net interest income was attributable to favorable volume variances (as changes in the balances and mix of earning assets and interest-bearing liabilities added \$1.7 million to taxable equivalent net interest income), partly offset by unfavorable rate variances (as the impact of changes in the interest rate environment and product pricing reduced taxable equivalent net interest income by \$1.1 million).

Actions by the Federal Open Market Committee of the Federal Reserve Board have compressed net interest income and net interest margins for the banking industry by maintaining low rates on interest-earning assets. Throughout 2013 and thus far into 2014, margins in the banking industry were pressured downward as higher-yielding legacy assets rolled off and were reinvested in the current low rate environment. Low interest rates, coupled with a competitive lending environment, have proven challenging for the profitability of the banking industry.

The net interest margin for the second quarter of 2014 was 3.47%, 16 basis points lower than 3.63% for the same period in 2013. This comparable period decrease was a function of a 15 basis point decrease in interest rate spread, combined with a lower contribution from net free funds of one basis point (due principally to lower rates on interest-bearing liabilities reducing the value of noninterest-bearing deposits and other net free funds). The lower interest rate spread was a net result of an 18 basis point decrease in the yield on earning assets and a 3 basis point decrease in the cost of interest-bearing liabilities.

For the second quarter of 2014, the yield on average earning assets of 3.73% was 18 basis points lower than the second quarter of 2013. Loan yields decreased 33 basis points to 4.32%. Consumer indirect loans in particular, down 51 basis points, experienced lower yields given the competitive pricing pressures in a low interest rate environment. The yield on investment securities increased 7 basis points to 2.45%. Overall, earning asset rate changes reduced interest income by \$1.2 million during the second quarter of 2014, but that was more than offset by a favorable volume variance that increased interest income by \$1.8 million, which collectively drove a \$586 thousand increase in interest income.

The cost of average interest-bearing liabilities of 0.33% in the second quarter of 2014 was 3 basis points lower than the second quarter of 2013. Rates on interest-bearing deposits were down 3 basis points to 0.33% and the cost of short-term funding decreased 4 basis points to 0.36% for the second quarter of 2014. The interest-bearing liability rate

changes resulted in \$115 thousand of lower interest expense, which was partly offset by a \$77 thousand volume-related increase in interest expense.

Average interest-earning assets were \$2.75 billion for the second quarter 2014, an increase of \$190.4 million or 7% from the comparable quarter last year, with average loans up \$144.7 million and average securities up \$45.9 million. The growth in average loans was comprised of increases in most loan categories, with consumer and commercial loans up \$100.4 million and \$59.0 million, respectively, partially offset by a \$14.7 million decrease in residential mortgage loans. The growth in average securities was primarily a result of our previously described leverage strategy.

Average interest-bearing liabilities of \$2.15 billion in second quarter of 2014 were \$136.5 million or 7% higher than the second quarter of 2013. On average, interest-bearing deposits grew \$65.3 million, while noninterest-bearing demand deposits (a principal component of net free funds) were up \$36.5 million. The increase in average deposits was largely due to an increase in deposits from our Certificate of Deposit Account Registry Service (CDARs) and Insured Cash Sweep (ICS) programs. For further discussion of the CDARS and ICS programs, refer to the Funding Activities Deposits section of this Management s Discussion and Analysis. Average short-term borrowings increased \$71.2 million between the second quarter periods, largely due to the incremental borrowings associated with the previously mentioned 2014 leverage strategy.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### Analysis of Net Interest Income for the Six Months ended June 30, 2014 and June 30, 2013

Net interest income on a taxable equivalent basis for the first six months of 2014 was \$47.8 million, an increase of \$1.1 million or 2% versus the same period last year. The increase in taxable equivalent net interest income was primarily attributable to a favorable volume variance (as changes in the balances and mix of earning assets and interest-bearing liabilities added \$3.5 million to taxable equivalent net interest income), partially offset by an unfavorable rate variance (as the impact of changes in the interest rate environment and product pricing decreased taxable equivalent net interest income by \$2.5 million).

The net interest margin for the first six months of 2014 was 3.49%, 19 basis points lower than 3.68% for the same period last year. This comparable period decrease was a function of a 17 basis point decrease in interest rate spread to 3.43% during the first six months of 2014, combined with a 2 basis point lower contribution from net free funds. The lower interest rate spread was a net result of a 21 basis point decrease in the yield on earning assets and a 4 basis point decrease in the cost of interest-bearing liabilities.

The yield on earning assets was 3.76% for the first six months of 2014, 21 basis points lower than the same period last year, primarily attributable to a decrease in the yields on the loan portfolio (down 35 basis points to 4.39%), partially offset by an increase in the yields on the investment securities portfolio (up 6 basis points, to 2.44%).

The cost on interest-bearing liabilities of 0.33% for the first six months of 2014 was 4 basis points lower than the same period in 2013. Rates on interest-bearing deposits were down 3 basis points to 0.33% and the cost of short-term borrowings decreased 3 basis points to 0.37%.

Average interest-earning assets were \$2.75 billion for the first six months of 2014, an increase of \$196.4 million or 8% from the comparable period last year, with average loans up \$139.4 million and average securities up \$57.0 million. The growth in average loans was comprised of increases in most loan categories, with consumer and commercial loans up \$95.5 million and \$59.8 million, respectively, partially offset by a \$15.9 million decrease in residential mortgage loans.

Average interest-bearing liabilities of \$2.16 billion in the first six months of 2014 were \$137.3 million or 7% higher than the first six months of 2013. On average, interest-bearing deposits grew \$60.3 million, while noninterest-bearing demand deposits were up \$39.5 million and average short-term borrowings increased \$77.1 million.

# MANAGEMENT S DISCUSSION AND ANALYSIS

The following tables set forth certain information relating to the consolidated balance sheets and reflects the average yields earned on interest-earning assets, as well as the average rates paid on interest-bearing liabilities for the periods indicated (in thousands).

|                                         | Three months ended June 30, |          |         |              |          |         |  |
|-----------------------------------------|-----------------------------|----------|---------|--------------|----------|---------|--|
|                                         |                             | 2014     |         | 2013         |          |         |  |
|                                         | Average                     |          | Average | Average      |          | Average |  |
|                                         | Balance                     | Interest | Rate    | Balance      | Interest | Rate    |  |
| Interest-earning assets:                |                             |          |         |              |          |         |  |
| Federal funds sold and interest-earning |                             |          |         |              |          |         |  |
| deposits                                | \$ 94                       | \$       | 0.07%   | \$ 226       | \$       | 0.19%   |  |
| Investment securities (1):              |                             |          |         |              |          |         |  |
| Taxable                                 | 621,967                     | 3,353    | 2.16    | 599,931      | 3,060    | 2.04    |  |
| Tax-exempt (2)                          | 253,888                     | 2,001    | 3.15    | 230,022      | 1,874    | 3.26    |  |
|                                         |                             |          |         |              |          |         |  |
| Total investment securities             | 875,855                     | 5,354    | 2.45    | 829,953      | 4,934    | 2.38    |  |
| Loans:                                  |                             |          |         |              |          |         |  |
| Commercial business                     | 275,105                     | 2,912    | 4.25    | 256,332      | 2,854    | 4.47    |  |
| Commercial mortgage                     | 473,883                     | 5,692    | 4.82    | 433,631      | 5,397    | 4.99    |  |
| Residential mortgage                    | 108,535                     | 1,306    | 4.81    | 123,263      | 1,558    | 5.05    |  |
| Home equity                             | 346,911                     | 3,428    | 3.96    | 299,230      | 3,072    | 4.12    |  |
| Consumer indirect                       | 651,150                     | 6,297    | 3.88    | 595,235      | 6,518    | 4.39    |  |
| Other consumer                          | 20,855                      | 595      | 11.44   | 24,080       | 665      | 11.08   |  |
|                                         |                             |          |         |              |          |         |  |
| Total loans                             | 1,876,439                   | 20,230   | 4.32    | 1,731,771    | 20,064   | 4.65    |  |
|                                         |                             |          |         |              |          |         |  |
| Total interest-earning assets           | 2,752,388                   | 25,584   | 3.73    | 2,561,950    | 24,998   | 3.91    |  |
|                                         |                             | ·        |         |              | •        |         |  |
| Allowance for loan losses               | (27,551)                    |          |         | (26,282)     |          |         |  |
| Other noninterest-earning assets        | 248,898                     |          |         | 253,436      |          |         |  |
| C                                       | ,                           |          |         | ,            |          |         |  |
| Total assets                            | \$ 2,973,735                |          |         | \$ 2,789,104 |          |         |  |
|                                         | . , ,                       |          |         | . , ,        |          |         |  |
| Interest-bearing liabilities:           |                             |          |         |              |          |         |  |
| Deposits:                               |                             |          |         |              |          |         |  |
| Interest-bearing demand                 | \$ 509,398                  | \$ 151   | 0.12%   | \$ 489,047   | \$ 176   | 0.14%   |  |
| Savings and money market                | 789,956                     | 232      | 0.12    | 739,328      | 242      | 0.13    |  |
| Time deposits                           | 629,945                     | 1,194    | 0.76    | 635,583      | 1,247    | 0.79    |  |
| *                                       |                             |          |         |              |          |         |  |
| Total interest-bearing deposits         | 1,929,299                   | 1,577    | 0.33    | 1,863,958    | 1,665    | 0.36    |  |
| Short-term borrowings                   | 224,801                     | 203      | 0.36    | 153,626      | 153      | 0.40    |  |
|                                         | ,                           |          |         | ,            | -220     |         |  |

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| Total interest-bearing liabilities                                               | 2,154,100    | 1,780     | 0.33    | 2,017,584    | 1,818    | 0.36    |
|----------------------------------------------------------------------------------|--------------|-----------|---------|--------------|----------|---------|
| Noninterest-bearing demand deposits                                              | 537,895      |           |         | 501,354      |          |         |
| Other noninterest-bearing liabilities                                            | 13,583       |           |         | 13,259       |          |         |
| Shareholders equity                                                              | 268,157      |           |         | 256,907      |          |         |
| Total liabilities and shareholders equity                                        | \$ 2,973,735 |           |         | \$ 2,789,104 |          |         |
| Net interest income (tax-equivalent)                                             |              | \$ 23,804 |         |              | \$23,180 |         |
| Interest rate spread                                                             |              |           | 3.40%   |              |          | 3.55%   |
| Net earning assets                                                               | \$ 598,288   |           |         | \$ 544,366   |          |         |
| Net interest margin (tax-equivalent)                                             |              |           | 3.47%   |              |          | 3.63%   |
| Ratio of average interest-earning assets to average interest-bearing liabilities |              |           | 127.77% |              |          | 126.98% |

<sup>(1)</sup> Investment securities are shown at amortized cost and include non-performing securities.

<sup>(2)</sup> The interest on tax-exempt securities is calculated on a tax equivalent basis assuming a Federal tax rate of 35%.

# MANAGEMENT S DISCUSSION AND ANALYSIS

|                                         | Six months ended June 30, |          |         |              |          |         |
|-----------------------------------------|---------------------------|----------|---------|--------------|----------|---------|
|                                         |                           | 2014     |         |              | 2013     |         |
|                                         | Average                   |          | Average | Average      |          | Average |
|                                         | Balance                   | Interest | Rate    | Balance      | Interest | Rate    |
| Interest-earning assets:                |                           |          |         |              |          |         |
| Federal funds sold and interest-earning |                           |          |         |              |          |         |
| deposits                                | \$ 204                    | \$       | 0.08%   | \$ 272       | \$       | 0.20%   |
| Investment securities (1):              |                           |          |         |              |          |         |
| Taxable                                 | 638,151                   | 6,854    | 2.15    | 611,364      | 6,262    | 2.05    |
| Tax-exempt (2)                          | 251,917                   | 3,987    | 3.17    | 221,730      | 3,669    | 3.31    |
|                                         |                           |          |         |              |          |         |
| Total investment securities             | 890,068                   | 10,841   | 2.44    | 833,094      | 9,931    | 2.38    |
| Loans:                                  |                           |          |         |              |          |         |
| Commercial business                     | 270,148                   | 5,823    | 4.35    | 257,638      | 5,725    | 4.48    |
| Commercial mortgage                     | 473,312                   | 11,198   | 4.77    | 425,982      | 10,682   | 5.06    |
| Residential mortgage                    | 110,949                   | 2,679    | 4.83    | 126,824      | 3,208    | 5.06    |
| Home equity                             | 337,922                   | 6,711    | 4.00    | 294,140      | 6,093    | 4.18    |
| Consumer indirect                       | 646,720                   | 12,881   | 4.02    | 591,671      | 13,370   | 4.56    |
| Other consumer                          | 21,455                    | 1,205    | 11.32   | 24,804       | 1,365    | 11.10   |
|                                         |                           |          |         |              |          |         |
| Total loans                             | 1,860,506                 | 40,497   | 4.39    | 1,721,059    | 40,443   | 4.74    |
|                                         |                           |          |         |              |          |         |
| Total interest-earning assets           | 2,750,778                 | 51,338   | 3.76    | 2,554,425    | 50,374   | 3.97    |
|                                         |                           |          |         |              |          |         |
| Allowance for loan losses               | (27,153)                  |          |         | (25,537)     |          |         |
| Other noninterest-earning assets        | 245,966                   |          |         | 255,793      |          |         |
|                                         |                           |          |         |              |          |         |
| Total assets                            | \$ 2,969,591              |          |         | \$ 2,784,681 |          |         |
|                                         |                           |          |         |              |          |         |
| Interest-bearing liabilities:           |                           |          |         |              |          |         |
| Deposits:                               |                           |          |         |              |          |         |
| Interest-bearing demand                 | \$ 510,231                | \$ 311   | 0.12%   | \$ 491,835   | \$ 314   | 0.13%   |
| Savings and money market                | 775,956                   | 467      | 0.12    | 716,632      | 462      | 0.13    |
| Time deposits                           | 624,068                   | 2,324    | 0.75    | 641,534      | 2,560    | 0.80    |
|                                         |                           |          |         |              |          |         |
| Total interest-bearing deposits         | 1,910,255                 | 3,102    | 0.33    | 1,850,001    | 3,336    | 0.36    |
| Short-term borrowings                   | 249,470                   | 462      | 0.37    | 172,415      | 343      | 0.40    |
|                                         |                           |          |         |              |          |         |
| Total interest-bearing liabilities      | 2,159,725                 | 3,564    | 0.33    | 2,022,416    | 3,679    | 0.37    |
|                                         | · · · · ·                 |          |         | •            |          |         |
| Noninterest-bearing demand deposits     | 531,158                   |          |         | 491,685      |          |         |
| Other noninterest-bearing liabilities   | 13,800                    |          |         | 14,208       |          |         |
| Shareholders equity                     | 264,908                   |          |         | 256,372      |          |         |
|                                         |                           |          |         |              |          |         |

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\$2,784,681

126.31%

Total liabilities and shareholders

equity

liabilities

| Net interest income (tax-equivalent)                                 | \$ 47,774  | \$ 46,695  |       |
|----------------------------------------------------------------------|------------|------------|-------|
| Interest rate spread                                                 |            | 3.43%      | 3.60% |
| Net earning assets                                                   | \$ 591,053 | \$ 532,009 |       |
| Net interest margin (tax-equivalent)                                 |            | 3.49%      | 3.68% |
| Ratio of average interest-earning assets to average interest-bearing |            |            |       |

127.37%

\$2,969,591

<sup>(1)</sup> Investment securities are shown at amortized cost and include non-performing securities.

<sup>(2)</sup> The interest on tax-exempt securities is calculated on a tax equivalent basis assuming a Federal tax rate of 35%.

# MANAGEMENT S DISCUSSION AND ANALYSIS

The following table presents, on a tax equivalent basis, the relative contribution of changes in volumes and changes in rates to changes in net interest income for the periods indicated. The change in interest not solely due to changes in volume or rate has been allocated in proportion to the absolute dollar amounts of the change in each (in thousands):

|                                                  | Three months ended June 30, 2014 vs. 2013 |            | Six months ende<br>June 30, 2014 vs. 2 |         |            |         |
|--------------------------------------------------|-------------------------------------------|------------|----------------------------------------|---------|------------|---------|
|                                                  | Volume                                    | Rate       | Total                                  | Volume  | Rate       | Total   |
| Increase (decrease) in:                          |                                           |            |                                        |         |            |         |
| Interest income:                                 |                                           |            |                                        |         |            |         |
| Federal funds sold and interest-earning deposits | \$                                        | \$         | \$                                     | \$      | \$         | \$      |
| Investment securities:                           |                                           |            |                                        |         |            |         |
| Taxable                                          | 115                                       | 178        | 293                                    | 281     | 311        | 592     |
| Tax-exempt                                       | 189                                       | (62)       | 127                                    | 483     | (165)      | 318     |
| Total investment securities                      | 304                                       | 116        | 420                                    | 764     | 146        | 910     |
| Loans:                                           |                                           |            |                                        |         |            |         |
| Commercial business                              | 203                                       | (145)      | 58                                     | 273     | (175)      | 98      |
| Commercial mortgage                              | 488                                       | (193)      | 295                                    | 1,143   | (627)      | 516     |
| Residential mortgage                             | (180)                                     | (72)       | (252)                                  | (388)   | (141)      | (529)   |
| Home equity                                      | 475                                       | (119)      | 356                                    | 877     | (259)      | 618     |
| Consumer indirect                                | 580                                       | (801)      | (221)                                  | 1,179   | (1,668)    | (489)   |
| Other consumer                                   | (91)                                      | 21         | (70)                                   | (187)   | 27         | (160)   |
| Total loans                                      | 1,475                                     | (1,309)    | 166                                    | 2,897   | (2,843)    | 54      |
| Total interest income                            | 1,779                                     | (1,193)    | 586                                    | 3,661   | (2,697)    | 964     |
| Interest expense:                                |                                           |            |                                        |         |            |         |
| Deposits:                                        |                                           |            |                                        |         |            |         |
| Interest-bearing demand                          | 7                                         | (32)       | (25)                                   | 12      | (15)       | (3)     |
| Savings and money market                         | 16                                        | (26)       | (10)                                   | 37      | (32)       | 5       |
| Time deposits                                    | (11)                                      | (42)       | (53)                                   | (69)    | (167)      | (236)   |
| Total interest-bearing deposits                  | 12                                        | (100)      | (88)                                   | (20)    | (214)      | (234)   |
| Short-term borrowings                            | 65                                        | (15)       | 50                                     | 144     | (25)       | 119     |
| Total interest expense                           | 77                                        | (115)      | (38)                                   | 124     | (239)      | (115)   |
| Net interest income                              | \$1,702                                   | \$ (1,078) | \$ 624                                 | \$3,537 | \$ (2,458) | \$1,079 |

# **Provision for Loan Losses**

The provision for loan losses is based upon credit loss experience, growth or contraction of specific segments of the loan portfolio, and the estimate of losses inherent in the current loan portfolio. There were provisions for loan losses of \$1.8 million and \$3.9 million for the three and six month periods ended June 30, 2014, compared with provisions of \$1.2 million and \$3.9 million for the corresponding periods in 2013, respectively. See the Allowance for Loan Losses and Non-Performing Assets and Potential Problem Loans sections of this Management s Discussion and Analysis for further discussion.

# MANAGEMENT S DISCUSSION AND ANALYSIS

#### **Noninterest Income**

The following table details the major categories of noninterest income for the periods presented (in thousands):

|                                               |          | Three months ended June 30, |           | hs ended<br>e 30, |
|-----------------------------------------------|----------|-----------------------------|-----------|-------------------|
|                                               | 2014     | 2013                        | 2014      | 2013              |
| Service charges on deposits                   | \$ 2,241 | \$ 2,568                    | \$ 4,491  | \$ 4,709          |
| ATM and debit card                            | 1,257    | 1,317                       | 2,431     | 2,566             |
| Investment advisory                           | 561      | 650                         | 1,124     | 1,349             |
| Company owned life insurance                  | 425      | 438                         | 828       | 853               |
| Investments in limited partnerships           | 81       | 136                         | 707       | 297               |
| Loan servicing                                | 176      | 152                         | 330       | 225               |
| Net gain on disposal of investment securities | 949      | 332                         | 1,262     | 1,224             |
| Net gain on sale of loans held for sale       | 50       | 35                          | 155       | 235               |
| Net gain (loss) on disposal of other assets   | 24       | 38                          | (11)      | 39                |
| Other                                         | 813      | 710                         | 1,617     | 1,432             |
| Total noninterest income                      | \$ 6,577 | \$ 6,376                    | \$ 12,934 | \$12,929          |

Service charges on deposit accounts decreased \$327 thousand or 13% in the second quarter of 2014 and \$218 thousand or 5% for the six months ended June 30, 2014, compared to the same periods a year earlier. Service charges on deposit accounts for 2013 reflected a retail checking account repositioning that involved simplifying the suite of products offered to customers and modifications to the fee structure for our accounts. As noted at that time, the income from service charges on deposits subsequently stabilized as customers determined the optimal mix of our products and services to best suit their banking needs.

ATM and debit card income decreased \$60 thousand or 5% in the second quarter of 2014 and \$135 thousand or 5% for the six months ended June 30, 2014, compared to the same periods a year earlier. The decreases are primarily attributable to lower transaction volumes due to card reissuance associated with third-party security breaches.

Investment advisory income decreased \$89 thousand or 14% and \$225 thousand or 17%, respectively, in the three and six months ended June 30, 2014, compared to the same periods of 2013. Investment advisory income fluctuates mainly due to sales volume, which decreased during the first half of 2014.

We have investments in limited partnerships, primarily small business investment companies, and account for these investments under the equity method. Income from investments in limited partnerships was \$81 thousand and \$707 thousand for the three and six months ended June 30, 2014, respectively. The income from these equity method investments fluctuates based on the performance of the underlying investments.

Loan servicing income increased \$24 thousand and \$105 thousand during the three and six months ended June 30, 2014, compared to the same periods a year earlier. The increases were a result of slower amortization of servicing

rights consistent with reduced refinancing activity in the sold and serviced portfolio, combined with smaller adjustments to the valuation allowance for capitalized mortgage servicing assets compared to the three and six months ended June 30, 2013, partially offset by lower fees collected due to a decrease in the sold and serviced portfolio.

We recognized pre-tax gains on investment securities of \$313 thousand from the sale of five agency securities and one mortgage backed security during the first quarter of 2014. During the second quarter of 2014 we recognized gains of \$949 thousand from the sale of one pooled trust preferred security which had been classified as non-performing and 14 securities which we had acquired in the first quarter of 2014 as part of a leverage strategy. The leverage strategy utilized proceeds from short-term Federal Home Loan Bank advances to purchase high-quality investment securities. We recognized pre-tax gains on investment securities of \$892 thousand and \$332 thousand, respectively, during the first and second quarters of 2013 from the sale of pooled trust-preferred securities. The amount and timing of our sale of investments securities is dependent on a number of factors, including our prudent efforts to realize gains while managing duration, premium and credit risk.

Other noninterest income increased \$103 thousand or 15% in the second quarter of 2014 and \$185 thousand or 13% for the six months ended June 30, 2014, compared to the same periods a year earlier. Merchant services income, dividends on FHLB stock and credit card correspondent income comprised the majority of the comparable increases.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### **Noninterest Expense**

The following table details the major categories of noninterest expense for the periods presented (in thousands):

|                                | end       | Three months<br>ended<br>June 30, |           | Six months ended<br>June 30, |  |
|--------------------------------|-----------|-----------------------------------|-----------|------------------------------|--|
|                                | 2014      | 2013                              | 2014      | 2013                         |  |
| Salaries and employee benefits | \$ 9,063  | \$ 9,226                          | \$ 18,319 | \$ 18,935                    |  |
| Occupancy and equipment        | 3,139     | 3,035                             | 6,374     | 6,204                        |  |
| Professional services          | 1,384     | 1,093                             | 2,356     | 2,030                        |  |
| Computer and data processing   | 777       | 812                               | 1,500     | 1,516                        |  |
| Supplies and postage           | 535       | 608                               | 1,047     | 1,288                        |  |
| FDIC assessments               | 388       | 364                               | 810       | 725                          |  |
| Advertising and promotions     | 214       | 253                               | 393       | 467                          |  |
| Other                          | 2,308     | 2,071                             | 4,222     | 3,881                        |  |
| Total noninterest expense      | \$ 17,808 | \$ 17,462                         | \$35,021  | \$35,046                     |  |

During the three and six month periods ended June 30, 2014, salaries and employee benefits decreased by \$163 thousand or 2% and \$616 thousand or 3%, respectively, when compared to the same periods one year earlier. A decrease in salaries was primarily due to a decrease in severance expense and a reduction in the number of full time equivalent employees (FTEs) to 603 at June 30, 2014 from 617 at June 30, 2013. Our FTEs decreased based on a combination of attrition and selected branch closures. The decrease in employee benefits was primarily due to lower expense related to our defined benefit retirement plans, partially offset by higher medical and dental expenses. We recognized a combined net periodic pension expense of \$55 thousand and \$111 thousand, respectively, on our pension and post-retirement obligations during the three and six months ended June 30, 2014 compared to \$429 thousand and \$858 thousand, respectively, during the three and six months ended June 30, 2013.

Occupancy and equipment expense increased by \$104 thousand in the second quarter of 2014 and \$170 thousand for the six months ended June 30, 2014, when compared to the same periods one year earlier. The increases were primarily related to higher contractual service expenses.

Professional fees increased \$291 thousand in the second quarter of 2014 and \$326 thousand in the six months ended June 30, 2014, compared to the same periods a year earlier. The increases were largely due to professional services associated with the pending acquisition of SDN and the hiring of additional loan officers and related personnel as part of our expansion initiatives.

Supplies and postage expense decreased by \$73 thousand and \$241 thousand for the three and six months ended June 30, 2014, compared to the same periods in 2013. The first quarter of 2013 included expenses for additional print materials related to our retail checking account repositioning.

FDIC assessments increased \$24 thousand or 7% in the second quarter of 2014 and \$85 thousand or 12% for the six months ended June 30, 2014, compared to the same periods a year earlier. The increased assessments are a direct result of the growth in our balance sheet.

Other noninterest expense was \$2.3 million in the second quarter of 2014 and \$4.2 million for the six months ended June 30, 2014, representing increases of \$237 thousand and \$341 thousand, respectively, from the same periods in 2013. The increases were largely due to an increase in electronic banking activities and deposit expenses.

The efficiency ratio for the second quarter of 2014 was 60.15% compared with 59.38% for the second quarter of 2013, and 58.54% for the six months ended June 30, 2014, compared to 59.62% for the same period a year ago. The efficiency ratio is calculated by dividing total noninterest expense, excluding other real estate expense and amortization of intangible assets, by net revenue, defined as the sum of tax-equivalent net interest income and noninterest income before net gains and impairment charges on investment securities. An increase in the efficiency ratio indicates that more resources are being utilized to generate the same volume of income, while a decrease indicates a more efficient allocation of resources.

# **Income Taxes**

We recorded income tax expense of \$3.1 million in the second quarter of 2014, compared to of \$3.4 million in the second quarter of 2013. For the six months ended June 30, 2014, income tax expense totaled \$6.2 million compared to \$6.4 million in the same period of 2013. The effective tax rates for the three and six month periods ended June 30, 2014 were 30.5% and 30.2%, respectively, in comparison to 33.1% and 33.0% for the three and six months ended June 30, 2013, respectively. Our lower effective tax rate reflects New York State tax savings generated by our real estate investment trust, which became effective during February 2014. More information about our real estate investment trust follows. Effective tax rates are impacted by items of income and expense that are not subject to federal or state taxation. Our effective tax rates reflect the impact of these items, which include, but are not limited to, interest income from tax-exempt securities and earnings on company owned life insurance.

# MANAGEMENT S DISCUSSION AND ANALYSIS

During February 2014, the Bank formed a wholly-owned subsidiary, Five Star REIT, Inc. (the REIT), to acquire a portion of the Bank s assets, which will primarily be qualifying mortgage related loans. The Bank made an initial contribution of mortgage related loans to the REIT in return for common stock of the REIT. The REIT expects to purchase mortgage related loans from the Bank on a periodic basis going forward. The REIT entered into service agreements with the Bank for administrative and investment services. We expect the formation of the REIT to result in a lower effective tax rate for 2014.

In March 2014, the New York legislature approved changes in the state tax law which will lower our state income tax rate from 7.1% to 6.5%. The changes will be phased in over two years, beginning in 2015. This lower state tax rate going forward will reduce the benefit provided by the Company s existing deferred tax items. We do not expect that the tax law changes will have a material impact on our consolidated statements of income and condition.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### ANALYSIS OF FINANCIAL CONDITION

### **INVESTING ACTIVITIES**

### **Investment Securities**

The following table sets forth selected information regarding the composition of our investment securities portfolio as of the dates indicated (in thousands):

|                                            | <b>Investment Securities Portfolio Composition</b> |                |            |            |  |
|--------------------------------------------|----------------------------------------------------|----------------|------------|------------|--|
|                                            | June 30                                            | 0, 2014        | December   | r 31, 2013 |  |
|                                            | Amortized                                          | Amortized Fair |            | Fair       |  |
|                                            | Cost                                               | Value          | Cost       | Value      |  |
| Securities available for sale:             |                                                    |                |            |            |  |
| U.S. Government agencies and               |                                                    |                |            |            |  |
| government-sponsored enterprise securities | \$ 134,448                                         | \$ 135,117     | \$ 135,840 | \$ 134,452 |  |
| Mortgage-backed securities:                |                                                    |                |            |            |  |
| Agency mortgage-backed securities          | 465,315                                            | 465,240        | 482,308    | 473,082    |  |
| Non-Agency mortgage-backed securities      |                                                    | 1,315          |            | 1,467      |  |
| Asset-backed securities (1)                |                                                    | 231            | 18         | 399        |  |
|                                            |                                                    |                |            |            |  |
| Total available for sale securities        | 599,763                                            | 601,903        | 618,166    | 609,400    |  |
| Securities held to maturity:               |                                                    |                |            |            |  |
| State and political subdivisions           | 262,057                                            | 266,640        | 249,785    | 250,657    |  |
|                                            |                                                    |                |            |            |  |
| Total investment securities                | \$861,820                                          | \$868,543      | \$867,951  | \$ 860,057 |  |

The available for sale (AFS) investment securities portfolio decreased \$7.5 million from \$609.4 million at December 31, 2013 to \$601.9 million at June 30, 2014. The AFS portfolio had net unrealized gains totaling \$2.1 million at June 30, 2014 compared to net unrealized losses of \$8.8 million December 31, 2013. The fair value of most of the investment securities in the AFS portfolio fluctuate as market interest rates change.

During the six months ended June 30, 2014 we recognized gains of \$1.3 million from the sale of AFS securities with an amortized cost totaling \$60.1 million. The securities sold were comprised of one pooled trust preferred security, three mortgage backed securities and 17 agency securities.

### **Impairment Assessment**

<sup>(1)</sup> Includes non-performing investment securities. See Non-Performing Assets and Potential Problem Loans under the section titled Lending Activities included herein for additional information.

We review investment securities on an ongoing basis for the presence of OTTI with formal reviews performed quarterly. Declines in the fair value of held to maturity and available for sale securities below their cost that are deemed to be other than temporary are reflected in earnings as realized losses to the extent the impairment is related to credit losses or the security is intended to be sold or will be required to be sold. The amount of the impairment related to non-credit related factors is recognized in other comprehensive income. Evaluating whether the impairment of a debt security is other than temporary involves assessing the intent to sell the debt security or the likelihood of being required to sell the security before the recovery of its amortized cost basis. In determining whether the other-than-temporary impairment includes a credit loss, we use our best estimate of the present value of cash flows expected to be collected from the debt security considering factors such as: the length of time and the extent to which the fair value has been less than the amortized cost basis, adverse conditions specifically related to the security, an industry, or a geographic area, the historical and implied volatility of the fair value of the security, the payment structure of the debt security and the likelihood of the issuer being able to make payments that increase in the future, failure of the issuer of the security to make scheduled interest or principal payments, any changes to the rating of the security by a rating agency, and recoveries or additional declines in fair value subsequent to the balance sheet date. The assessment of whether OTTI exists involves a high degree of subjectivity and judgment and is based on the information available to management at a point in time.

### Securities Deemed to be Other-Than-Temporarily Impaired

There were no securities deemed to be other-than-temporarily impaired during the six months ended June 30, 2014 and 2013.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

#### LENDING ACTIVITIES

The following table sets forth selected information regarding the composition of our loan portfolio as of the dates indicated (in thousands).

|                           | Loa               | <b>Loan Portfolio Composition</b> |                          |        |  |  |
|---------------------------|-------------------|-----------------------------------|--------------------------|--------|--|--|
|                           | <b>June 30,</b> 2 | 2014                              | <b>December 31, 2013</b> |        |  |  |
|                           |                   | % of                              |                          | % of   |  |  |
|                           | Amount            | Total                             | Amount                   | Total  |  |  |
| Commercial business       | \$ 277,685        | 14.7%                             | \$ 265,766               | 14.5%  |  |  |
| Commercial mortgage       | 469,055           | 24.7                              | 469,284                  | 25.6   |  |  |
|                           |                   |                                   |                          |        |  |  |
| Total commercial          | 746,740           | 39.4                              | 735,050                  | 40.1   |  |  |
| Residential mortgage      | 106,206           | 5.6                               | 113,045                  | 6.2    |  |  |
| Home equity               | 369,578           | 19.5                              | 326,086                  | 17.8   |  |  |
| Consumer indirect         | 652,748           | 34.4                              | 636,368                  | 34.7   |  |  |
| Other consumer            | 21,392            | 1.1                               | 23,070                   | 1.2    |  |  |
|                           |                   |                                   |                          |        |  |  |
| Total consumer            | 1,043,718         | 55.0                              | 985,524                  | 53.7   |  |  |
|                           |                   |                                   |                          |        |  |  |
| Total loans               | 1,896,664         | 100.0%                            | 1,833,619                | 100.0% |  |  |
|                           |                   |                                   |                          |        |  |  |
| Allowance for loan losses | 27,166            |                                   | 26,736                   |        |  |  |
|                           |                   |                                   |                          |        |  |  |
| Total loans, net          | \$ 1,869,498      |                                   | \$1,806,883              |        |  |  |

Total loans increased \$63.0 million to \$1.90 billion at June 30, 2014 from \$1.83 billion at December 31, 2013. The increase in loans was attributable to organic growth, primarily in the home equity and consumer indirect loan portfolios, partially offset by a decline in residential mortgages.

Commercial loans increased \$11.7 million and represented 39% of total loans as of June 30, 2014, a result of our continued commercial business development efforts.

Residential mortgage loans decreased \$6.8 million to \$106.2 million as of June 30, 2014 in comparison to \$113.0 million as of December 31, 2013. This category of loans decreased as we continue to sell the majority of newly originated and refinanced residential mortgages to the secondary market rather than being added to our portfolio, coupled with our focus on home equity lending.

Our home equity portfolio, which consists of home equity loans and lines, totaled \$369.6 million as of June 30, 2014, up \$43.5 million or 13% compared to December 31, 2013. As of June 30, 2014, our home equity portfolio was comprised of \$242.6 million of home equity loans and \$127.0 million of home equity lines. This compares to \$197.4 million of home equity loans and \$128.7 million of home equity lines as of December 31, 2013. We continue to grow

our home equity portfolio as the lower origination cost and convenience to customers has made these products an increasingly attractive alternative to conventional residential mortgage loans. We also launched a successful home equity campaign during the second quarter of 2014 which resulted in originations of \$53.6 million. As of June 30, 2014, approximately 79% of the loans in the home equity portfolio were first lien positions.

The consumer indirect portfolio increased \$16.4 million to \$652.7 million as of June 30, 2014, from \$636.4 million as of December 31, 2013, reflecting our continued focus on consumer indirect lending. During the first six months of 2014, we originated \$158.7 million in indirect auto loans with a mix of approximately 42% new auto and 58% used auto. This compares with \$141.9 million in indirect auto loan originations with an equal mix of new and used auto for the same period in 2013.

### Loans Held for Sale and Loan Servicing Rights

Loans held for sale (not included in the loan portfolio composition table) were entirely comprised of residential real estate mortgages and totaled \$201 thousand and \$3.4 million as of June 30, 2014 and December 31, 2013, respectively.

We sell certain qualifying newly originated or refinanced residential real estate mortgages on the secondary market. Residential real estate mortgages serviced for others, which are not included in our consolidated statements of financial condition, amounted to \$225.4 million as of June 30, 2014, a decrease from \$237.9 million as of December 31, 2013, as runoff has outpaced production in the first six months of 2014.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

### **Allowance for Loan Losses**

The following table sets forth an analysis of the activity in the allowance for loan losses for the periods indicated (in thousands).

|                                             | Loan Loss Analysis |              |               |              |
|---------------------------------------------|--------------------|--------------|---------------|--------------|
|                                             | Three months e     | nded June 30 | Six months en | ded June 30, |
|                                             | 2014               | 2013         | 2014          | 2013         |
| Balance as of beginning of period           | \$ 27,152          | \$ 25,827    | \$ 26,736     | \$ 24,714    |
| Charge-offs:                                |                    |              |               |              |
| Commercial business                         | 3                  | 292          | 71            | 531          |
| Commercial mortgage                         | 165                | 106          | 165           | 109          |
| Residential mortgage                        | 69                 | 85           | 147           | 247          |
| Home equity                                 | 156                | 53           | 262           | 322          |
| Consumer indirect                           | 2,331              | 1,929        | 4,786         | 3,647        |
| Other consumer                              | 224                | 229          | 493           | 481          |
|                                             |                    |              |               |              |
| Total charge-offs                           | 2,948              | 2,694        | 5,924         | 5,337        |
| Recoveries:                                 |                    |              |               |              |
| Commercial business                         | 68                 | 205          | 97            | 242          |
| Commercial mortgage                         | 6                  | 143          | 13            | 157          |
| Residential mortgage                        | 8                  | 13           | 29            | 30           |
| Home equity                                 | 29                 | 73           | 40            | 110          |
| Consumer indirect                           | 995                | 759          | 2,100         | 1,564        |
| Other consumer                              | 98                 | 71           | 211           | 208          |
|                                             |                    |              |               |              |
| Total recoveries                            | 1,204              | 1,264        | 2,490         | 2,311        |
|                                             |                    |              |               |              |
| Net charge-offs                             | 1,744              | 1,430        | 3,434         | 3,026        |
| Provision for loan losses                   | 1,758              | 1,193        | 3,864         | 3,902        |
|                                             |                    |              |               |              |
| Balance at end of period                    | \$ 27,166          | \$ 25,590    | \$ 27,166     | \$ 25,590    |
| N 1                                         |                    |              |               |              |
| Net loan charge-offs to average loans       | 0.25               | 0.22%        | 0.250         | 0.25%        |
| (annualized)                                | 0.37%              | 0.33%        | 0.37%         | 0.35%        |
| Allowance for loan losses to total loans    | 1.43%              | 1.47%        | 1.43%         | 1.47%        |
| Allowance for loan losses to non-performing |                    |              |               |              |
| loans                                       | 306%               | 227%         | 306%          | 227%         |

The allowance for loan losses represents the estimated amount of credit losses inherent in our loan portfolio. We perform periodic, systematic reviews of the loan portfolio to estimate inherent losses in the respective loan portfolios. In addition, we regularly evaluate prevailing economic and business conditions, industry concentrations, changes in the size and characteristics of the portfolio and other pertinent factors. The process we use to determine the overall

allowance for loan losses is based on this analysis. Based on this analysis, we believe the allowance for loan losses is adequate as of June 30, 2014.

Assessing the adequacy of the allowance for loan losses involves substantial uncertainties and is based upon management s evaluation of the amounts required to meet estimated charge-offs in the loan portfolio after weighing a variety of factors, including the risk-profile of our loan products and customers.

The adequacy of the allowance for loan losses is subject to ongoing management review. While management evaluates currently available information in establishing the allowance for loan losses, future adjustments to the allowance may be necessary if conditions differ substantially from the assumptions used in making the evaluations. In addition, various regulatory agencies, as an integral part of their examination process, periodically review a financial institution is allowance for loan losses. Such agencies may require the financial institution to recognize additions to the allowance based on their judgments about information available to them at the time of their examination.

Net charge-offs of \$1.7 million in the second quarter of 2014 represented 0.37% of average loans on an annualized basis compared to \$1.4 million or 0.33% in the second quarter of 2013. For the six months ended June 30, 2014 net charge-offs of \$3.4 million represented 0.37% of average loans compared to \$3.0 million or 0.35% of average loans for same period in 2013.

The allowance for loan losses was \$27.2 million at June 30, 2014, compared with \$26.7 million at December 31, 2013. The ratio of the allowance for loan losses to total loans was 1.43% at June 30, 2014, compared with 1.46% at December 31, 2013. The ratio of allowance for loan losses to non-performing loans was 306% at June 30, 2014, compared with 161% at December 31, 2013. The higher allowance to non-performing loans ratio at June 30, 2014 was driven by a reduction in non-performing loans. See the Non-Performing Assets and Potential Problem Loans section for further discussion.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

# **Non-Performing Assets and Potential Problem Loans**

The table below sets forth the amounts and categories of our non-performing assets at the dates indicated (in thousands).

|                                           | Non-Perf         | Non-Performing Assets |                   |  |  |
|-------------------------------------------|------------------|-----------------------|-------------------|--|--|
|                                           | June 30,<br>2014 | Dec                   | ember 31,<br>2013 |  |  |
| Nonaccrual loans:                         |                  |                       |                   |  |  |
| Commercial business                       | \$3,589          | \$                    | 3,474             |  |  |
| Commercial mortgage                       | 2,734            |                       | 9,663             |  |  |
| Residential mortgage                      | 758              |                       | 1,078             |  |  |
| Home equity                               | 371              |                       | 925               |  |  |
| Consumer indirect                         | 1,427            |                       | 1,471             |  |  |
| Other consumer                            | 6                |                       | 5                 |  |  |
|                                           |                  |                       |                   |  |  |
| Total nonaccrual loans                    | 8,885            |                       | 16,616            |  |  |
| Accruing loans 90 days or more delinquent | 6                |                       | 6                 |  |  |
|                                           |                  |                       |                   |  |  |
| Total non-performing loans                | 8,891            |                       | 16,622            |  |  |
| Foreclosed assets                         | 554              |                       | 333               |  |  |
| Non-performing investment securities      |                  |                       | 128               |  |  |
|                                           |                  |                       |                   |  |  |
| Total non-performing assets               | \$ 9,445         | \$                    | 17,083            |  |  |
|                                           |                  |                       |                   |  |  |
| Non-performing loans to total loans       | 0.47%            |                       | 0.91%             |  |  |
| Non-performing assets to total assets     | 0.32%            |                       | 0.58%             |  |  |
|                                           |                  |                       |                   |  |  |

Changes in the level of nonaccrual loans typically represent increases for loans that reach a specified past due status, offset by reductions for loans that are charged-off, paid down, sold, transferred to foreclosed real estate, or are no longer classified as nonaccrual because they have returned to accrual status. Activity in nonaccrual loans for the three and six months ended June 30, 2014 was as follows (in thousands):

|                                       | Three month<br>ended<br>June 30,<br>2014 | s Six months ended  June 30, 2014     |
|---------------------------------------|------------------------------------------|---------------------------------------|
| Nonaccrual loans, beginning of period | \$ 16,264                                | · · · · · · · · · · · · · · · · · · · |
| Additions                             | 4,253                                    | 10,363                                |
| Payments                              | (8,245                                   | (11,309)                              |
| Charge-offs                           | (2,856                                   | (5,703)                               |

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| Returned to accruing status                            | (317)       | (771)       |
|--------------------------------------------------------|-------------|-------------|
| Transferred to other real estate or repossessed assets | (214)       | (311)       |
| Nonaccrual loans, end of period                        | \$<br>8,885 | \$<br>8,885 |

Non-performing assets include non-performing loans, foreclosed assets and non-performing investment securities. Non-performing assets at June 30, 2014 were \$9.4 million, a decrease of \$7.6 million from \$17.1 million at December 31, 2013. The primary component of non-performing assets is non-performing loans, which were \$8.9 million or 0.47% of total loans at June 30, 2014, a decrease of \$7.7 million from \$16.6 million or 0.91% of total loans at December 31, 2013. The decrease in non-performing loans was driven by the resolution of a single commercial mortgage which had been modified as a troubled debt restructuring and placed on nonaccrual status during the fourth quarter 2013. The loan had a principal balance of \$6.8 million as of March 31, 2014. Approximately \$5.8 million, or 65%, of the \$8.9 million in non-performing loans as of June 30, 2014 were current with respect to payment of principal and interest, but were classified as non-accruing because repayment in full of principal and/or interest was uncertain. Included in nonaccrual loans are troubled debt restructurings ( TDRs ) of \$3.2 million at June 30, 2014. We had no TDRs that were accruing interest as of June 30, 2014.

Foreclosed assets consist of real property formerly pledged as collateral to loans, which we have acquired through foreclosure proceedings or acceptance of a deed in lieu of foreclosure. Foreclosed asset holdings represented eight properties totaling \$554 thousand at June 30, 2014 and four properties totaling \$333 thousand at December 31, 2013.

During the second quarter of 2014 the last of the remaining non-performing pooled trust preferred investment security was sold. These securities had been transferred to non-performing status in years prior to 2010 and included in non-performing assets at fair value.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

Potential problem loans are loans that are currently performing, but information known about possible credit problems of the borrowers causes management to have concern as to the ability of such borrowers to comply with the present loan payment terms and may result in disclosure of such loans as nonperforming at some time in the future. These loans remain in a performing status due to a variety of factors, including payment history, the value of collateral supporting the credits, and/or personal or government guarantees. Management considers loans classified as substandard, which continue to accrue interest, to be potential problem loans. We identified \$13.5 million and \$9.7 million in loans that continued to accrue interest which were classified as substandard as of June 30, 2014 and December 31, 2013, respectively.

# **FUNDING ACTIVITIES**

# **Deposits**

The following table summarizes the composition of our deposits at the dates indicated (dollars in thousands):

|                                              | <b>Deposit Composition</b> |        |              |                   |  |
|----------------------------------------------|----------------------------|--------|--------------|-------------------|--|
|                                              | June 30, 2014              |        | December 3   | December 31, 2013 |  |
|                                              |                            | % of   |              | % of              |  |
|                                              | Amount                     | Total  | Amount       | Total             |  |
| Noninterest-bearing demand                   | \$ 551,229                 | 22.5%  | \$ 535,472   | 23.1%             |  |
| Interest-bearing demand                      | 507,083                    | 20.7   | 470,733      | 20.3              |  |
| Savings and money market                     | 766,594                    | 31.3   | 717,928      | 30.9              |  |
| Certificates of deposit < \$100,000          | 360,942                    | 14.7   | 369,915      | 16.0              |  |
| Certificates of deposit of \$100,000 or more | 264,230                    | 10.8   | 226,008      | 9.7               |  |
|                                              |                            |        |              |                   |  |
| Total deposits                               | \$ 2,450,078               | 100.0% | \$ 2,320,056 | 100.0%            |  |

We offer a variety of deposit products designed to attract and retain customers, with the primary focus on building and expanding long-term relationships. At June 30, 2014, total deposits were \$2.45 billion, representing an increase of \$130.0 million in comparison to \$2.32 billion as of December 31, 2013. Certificates of deposit were approximately 26% of total deposits at June 30, 2014 and December 31, 2013. Depositors remain hesitant to invest in time deposits, such as certificates of deposit, for long periods due to the low interest rate environment. This has resulted in lower amounts being placed in time deposits for generally shorter terms.

Nonpublic deposits, the largest component of our funding sources, totaled \$1.83 billion and \$1.79 billion at June 30, 2014 and December 31, 2013, respectively, and represented 75% and 77% of total deposits as of the end of each period, respectively. We have managed this segment of funding through a strategy of competitive pricing that minimizes the number of customer relationships that have only a single service high cost deposit account.

As an additional source of funding, we offer a variety of public (municipal) deposit products to the many towns, villages, counties and school districts within our market. Public deposits generally range from 20% to 30% of our total deposits. There is a high degree of seasonality in this component of funding, because the level of deposits varies with

the seasonal cash flows for these public customers. We maintain the necessary levels of short-term liquid assets to accommodate the seasonality associated with public deposits. Total public deposits were \$617.5 million and \$533.5 million at June 30, 2014 and December 31, 2013, respectively, and represented 25% and 23% of total deposits as of the end of each period, respectively. The increase in public deposits during the first six months of 2014 was due largely to successful business development efforts.

We had no traditional brokered deposits at June 30, 2014 or December 31, 2013; however, we do participate in the Certificate of Deposit Account Registry Service (CDARS) and Insured Cash Sweep (ICS) programs, which enable depositors to receive FDIC insurance coverage for deposits otherwise exceeding the maximum insurable amount. CDARS and ICS deposits are considered brokered deposits for regulatory reporting purposes. Through these programs, deposits in excess of the maximum insurable amount are placed with multiple participating financial institutions. Reciprocal CDARS deposits and ICS deposits totaled \$76.5 million and \$59.4 million, respectively, at June 30, 2014, compared to \$61.3 million and \$56.4 million, respectively, at December 31, 2013.

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# MANAGEMENT S DISCUSSION AND ANALYSIS

# **Borrowings**

The following table summarizes our borrowings as of the dates indicated (in thousands):

|                             | June 30,<br>2014 | Dec | ember 31,<br>2013 |
|-----------------------------|------------------|-----|-------------------|
| Short-term borrowings:      |                  |     |                   |
| Repurchase agreements       | \$ 43,183        | \$  | 39,042            |
| Short-term FHLB borrowings  | 211,500          |     | 298,000           |
|                             |                  |     |                   |
| Total short-term borrowings | \$ 254,683       | \$  | 337,042           |

We classify borrowings as short-term or long-term in accordance with the original terms of the agreement. There were no long-term borrowings outstanding as of June 30, 2014 or December 31, 2013.

We have credit capacity with the FHLB and can borrow through facilities that include amortizing and term advances or repurchase agreements. We had approximately \$21 million of immediate credit capacity with FHLB as of June 30, 2014. We had approximately \$495 million in secured borrowing capacity at the Federal Reserve Bank (FRB) Discount Window, none of which was outstanding at June 30, 2014. The FHLB and FRB credit capacity are collateralized by securities from our investment portfolio and certain qualifying loans. We had approximately \$120 million of credit available under unsecured fe