CULLEN/FROST BANKERS, INC. Form DEF 14A March 21, 2018 **Table of Contents** 

# **UNITED STATES**

# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the

	Securities Exchange Act of 1934
Filed by the Registrant	Filed by a Party other than the Registrant
Check the appropriate box:	
Preliminary Proxy Statement	
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Definitive Proxy Statement	
Definitive Additional Material	ls
Soliciting Material Pursuant to	Section 2440.14a-12 Cullen/Frost Bankers, Inc.
	(Name of Registrant as Specified In Its Charter)

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A Texas Financial Services Family

100 West Houston Street

San Antonio, Texas 78205

#### NOTICE OF ANNUAL MEETING OF SHAREHOLDERS

To Be Held on April 25, 2018

To the Shareholders of

## CULLEN/FROST BANKERS, INC.:

The Annual Meeting of Shareholders (the Annual Meeting ) of Cullen/Frost Bankers, Inc. (Cullen/Frost or the Company ) will be held in the Commanders Room at Frost Bank, 100 West Houston Street, San Antonio, Texas 78205, on Wednesday, April 25, 2018, at 11:00 a.m., San Antonio time, for the following purposes:

- 1. To elect fourteen Director nominees to serve on the Board of Directors of Cullen/Frost for a one-year term that will expire at the 2019 Annual Meeting of Shareholders;
- 2. To ratify the selection of Ernst & Young LLP to act as independent auditors of Cullen/Frost for the fiscal year that began January 1, 2018;
- 3. To provide nonbinding approval of executive compensation; and
- 4. To transact any other business that may properly come before the meeting.

The record date for the determination of the shareholders entitled to vote at the Annual Meeting, or any adjournments or postponements thereof, was the close of business on March 6, 2018. A list of all shareholders entitled to vote is available for inspection by shareholders during regular business hours for ten days prior to the Annual Meeting at our principal offices at 100 West Houston Street, Suite 1270, San Antonio, Texas 78205. This list will be available at the Annual Meeting.

Your vote is very important. Whether or not you plan to attend the Annual Meeting, we urge you to vote and submit your proxy over the Internet or by telephone or mail in order to ensure the presence of a quorum. If you attend the meeting, you will have the right to revoke the proxy and vote your shares in person.

Shareholders of record may vote by following the instructions on their proxy card over the Internet or by telephone or mail.

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All shareholders are cordially invited to attend the Annual Meeting.

By Order of the Board of Directors,

STANLEY E. MCCORMICK, JR.

Executive Vice President

Corporate Counsel and Secretary

Dated: March 21, 2018

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100 West Houston Street

San Antonio, Texas 78205

## PROXY STATEMENT FOR THE ANNUAL MEETING OF SHAREHOLDERS

To Be Held on April 25, 2018

#### INTRODUCTION

The Board of Directors (the Board ) of Cullen/Frost Bankers, Inc. (Cullen/Frost or the Company) is soliciting proxies to be used at the Annual Meeting of Shareholders (the Annual Meeting) and any adjournment or postponement thereof. The Annual Meeting will be held in the Commanders Room at Frost Bank, 100 West Houston Street, San Antonio, Texas 78205, on Wednesday, April 25, 2018 at 11:00 a.m., San Antonio time. This Proxy Statement and the accompanying proxy card will be mailed to shareholders beginning on or about March 21, 2018.

# IMPORTANT NOTICE REGARDING THE AVAILABILITY OF PROXY MATERIALS FOR THE 2018 ANNUAL MEETING OF SHAREHOLDERS:

We are pleased to provide access to our proxy materials on the Internet. We have elected to provide access to our proxy materials both by sending you this full set of proxy materials, including a proxy card, and by notifying you of the availability of our proxy materials on the Internet. This Proxy Statement for the 2018 Annual Meeting of Shareholders and our 2017 Annual Report to Shareholders are available at our proxy materials website at cfrvoteproxy.com. This website does not use any functions that identify you as a visitor to the website, and thus protects your privacy.

You have the option to vote and submit your proxy over the Internet. If you have Internet access, we encourage you to record your vote over the Internet. We believe it will be convenient for you, and it saves postage and processing costs. In addition, when you vote over the Internet, your vote is recorded immediately, and there is no risk that postal delays will cause your vote to arrive late and therefore not be counted. If you do not vote over the Internet, please vote by telephone or by completing and returning the enclosed proxy card in the postage prepaid envelope provided. Submitting your proxy over the Internet or by telephone or mail will not affect your right to vote in person if you decide to attend the Annual Meeting.

## **Record Date and Voting Rights**

The close of business on March 6, 2018 has been fixed as the record date for the determination of shareholders entitled to vote at the Annual Meeting. The only class of securities of Cullen/Frost outstanding and entitled to vote at the Annual Meeting is our Common Stock, par value \$0.01 per share. On March 6, 2018, there were 63,761,096 shares of Common Stock outstanding, with each share entitled to one vote.

#### **Proxies**

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All shares of Cullen/Frost Common Stock represented by properly executed proxies, if timely returned and not subsequently revoked, will be voted at the Annual Meeting in the manner directed in the proxy. If a properly executed proxy does not specify a choice on a matter, the shares will be voted for the fourteen nominees to serve on the Board as Directors (each, a Director ) for a one-year term that will expire at the 2019 Annual Meeting of

Shareholders, for the ratification of Ernst & Young LLP to act as our independent auditors for the 2018 fiscal year, for the non-binding approval of executive compensation, and in the discretion of the persons named as proxies with respect to any other business that may properly come before the meeting.

A shareholder may revoke a proxy at any time before it is voted by delivering a written revocation notice to the Corporate Secretary of Cullen/Frost Bankers, Inc., 100 West Houston Street, San Antonio, Texas 78205. A shareholder who attends the Annual Meeting may, if desired, vote by ballot at the meeting, and such vote will revoke any proxy previously given.

#### **Quorum and Voting Requirements**

A quorum of shareholders is required to hold a valid meeting. If the holders of a majority of the issued and outstanding shares of Cullen/Frost Common Stock entitled to vote are present at the Annual Meeting in person or represented by proxy, a quorum will exist. Abstentions and broker non-votes, are counted as present for establishing a quorum.

Directors are elected by a majority of the votes cast by the holders of Cullen/Frost s Common Stock entitled to vote at any meeting for the election of Directors at which a quorum is present, provided that if the number of Director nominees exceeds the number of Directors to be elected at such a meeting, the Directors shall be elected by a plurality of the votes cast by the holders of Cullen/Frost s Common Stock entitled to vote at such meeting at which a quorum is present. With respect to the election of Directors, (i) a majority of the votes cast means that the number of votes cast for the election of a Director must exceed the number of votes cast against that Director and (ii) abstentions and broker non-votes shall not be counted as votes cast either for or against any nominee for Director.

With respect to the ratification of Ernst & Young LLP to act as our independent auditors for the 2018 fiscal year, the affirmative vote of the holders of a majority of the shares of Cullen/Frost s Common Stock entitled to vote on this proposal, and who are present in person or represented by proxy at the Annual Meeting, will be the act of the shareholders. In voting for this matter, shares may be voted for , against or abstain . An abstention will have the effect of a vote against this matter.

With respect to the resolution to provide nonbinding approval of executive compensation, the affirmative vote of the holders of a majority of the shares of Cullen/Frost s Common Stock entitled to vote on this proposal, and who are present in person or represented by proxy at the Annual Meeting, will be the act of the shareholders. In voting for this matter, shares may be voted for , against or abstain . An abstention will have the effect of a vote against this matter. Broker non-votes (as further discussed below) will have no effect on the outcome of this vote. This resolution is advisory only and will not be binding upon Cullen/Frost or the Board.

Under the rules of the Financial Industry Regulatory Authority, Inc., member brokers generally may not vote shares held by them in street name for customers who do not provide voting instructions, and instead must submit a so-called broker non-vote unless they are permitted to vote the shares in their discretion under the rules of any national securities exchange of which they are members. Under the rules of the New York Stock Exchange, Inc. (NYSE), a member broker that holds shares in street name for customers has authority to vote on certain routine items if it has transmitted proxy-soliciting materials to the beneficial owner but has not received instructions from that owner. The proposal to ratify the selection of Ernst & Young LLP to act as Cullen/Frost s independent auditors is a routine item, and the NYSE rules permit member brokers that do not receive instructions to vote on this item.

If you hold shares of Cullen/Frost s Common Stock through the Cullen/Frost 401(k) Stock Purchase Plan and do not provide voting instructions to the plan s trustees or administrators, such shares will be voted in the same proportion as the shares beneficially owned through such plan for which voting instructions are received, unless otherwise required by law.

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## **Expenses of Solicitation**

Cullen/Frost will pay the expenses of the solicitation of proxies for the Annual Meeting. In addition to the solicitation of proxies by mail, Directors, officers, and employees of Cullen/Frost may solicit proxies by telephone, facsimile, in person or by other means of communication. Cullen/Frost also has retained Okapi Partners LLC (Okapi) to assist with the solicitation of proxies. Directors, officers, and employees of Cullen/Frost will receive no additional compensation for the solicitation of proxies, and Okapi will receive a fee not to exceed \$8,000.00, plus reimbursement for out-of-pocket expenses. Cullen/Frost has requested that brokers, nominees, fiduciaries and other custodians forward proxy-soliciting material to the beneficial owners of Cullen/Frost Common Stock. Cullen/Frost will reimburse these persons for out-of-pocket expenses they incur in connection with its request.

# **ELECTION OF DIRECTORS**

(Item 1 On Proxy Card)

The following fourteen nominees have been nominated to serve for a new one-year term: Mr. Carlos Alvarez, Dr. Chris M. Avery, Mr. Samuel G. Dawson, Mr. Crawford H. Edwards, Mr. Patrick B. Frost, Mr. Phillip D. Green, Mr. David J. Haemisegger, Mr. Jarvis V. Hollingsworth, Mrs. Karen E. Jennings, Mr. Richard M. Kleberg, III, Mr. Charles W. Matthews, Mrs. Ida Clement Steen, Mr. Graham Weston and Mr. Horace Wilkins, Jr. The Board recommends that you vote FOR each of the fourteen nominees. If any nominee is unable to serve, the individuals named as proxies on the enclosed proxy card will vote the shares to elect the remaining nominees and any substitute nominee or nominees designated by the Board.

The table below provides information on each nominee.

## Nominees for One-Year Term Expiring in 2019:

				Shares Ow Amount and	$\mathbf{ned}^{(1)}$
		Principal Occupation		Nature of	
Name	Age	<b>During Past Five Years</b>	Director Since	Beneficial Ownership	Percent
Carlos Alvarez	67	Chairman and Chief Executive Officer, The Gambrinus Company	2001	375,337	0.59%
Chris M. Avery	63	Chairman, President and Chief Executive Officer, James Avery Craftsman, Inc.	2015	6,051	0.01%
Samuel G. Dawson	57	Chief Executive Officer, Pape-Dawson Engineers, Inc.	2017	419	%
Crawford H. Edwards	59	President, Cassco Development Company	2005	$264,202^{(2)}$	0.42%
Patrick B. Frost	58	President, Frost Bank, a Cullen/	1997	960,712 <sup>(3,4)</sup>	1.51%
		Frost subsidiary			
Phillip D. Green	63	Chairman of the Board and Chief Executive Officer of Cullen/Frost; Chairman of the Board and Chief Executive Officer of Frost Bank, a Cullen/Frost subsidiary	2016	253,367 <sup>(3,5)</sup>	0.40%
David J. Haemisegger	64	President, NorthPark Management Company	2008	4,811	0.01%
Jarvis V. Hollingsworth	55	Partner, Bracewell LLP			
Karen E. Jennings	67	Former Senior Executive Vice President, Advertising and Corporate Communications, AT&T Inc.	2001	7,437	0.01%
Richard M. Kleberg, III	75	Investments	1992	$41,762^{(6)}$	0.07%
Charles W. Matthews	73	Former Vice President, General Counsel of Exxon Mobil Corporation	2010	5,631	0.01%

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#### Nominees for One-Year Term Expiring in 2019 (continued):

		_	1007	= =00(7)	0.04.04
Ida Clement Steen	65	Investments	1996	$7,599^{(7)}$	0.01%
Graham Weston	54	Co-founder and former CEO of Rackspace Hosting, Inc.	2017	22,500	0.04%
Horace Wilkins, Jr.	67	Former President, Special Markets, AT&T Inc.; former Regional President, AT&T Inc.	1997	5,737	0.01%

- (1) Beneficial ownership is stated as of January 31, 2018. The owners have sole voting and sole investment power for the shares of Cullen/Frost Common Stock reported unless otherwise indicated. The amount beneficially owned also includes deferred stock units granted to each non-employee Director, with delivery of the underlying Cullen/Frost Common Stock deferred until that Director ceases to be a member of the Board. The number of shares of Cullen/Frost Common Stock beneficially owned by all Directors, nominees and executive officers as a group is disclosed on page 46.
- (2) Includes (a) 74,118 shares held by three trusts of which Mr. Edwards is a trustee, and, (b) 53,617 shares held by a trust of which Mr. Edwards is the trustee and for which voting and investment power rests with the majority of three trustees of the trust.
- (3) Includes the following shares allocated under the 401(k) Stock Purchase Plan for Employees of Cullen/Frost Bankers, Inc., for which each beneficial owner has both sole voting and sole investment power: Mr. Patrick B. Frost 33,930 and Mr. Phillip D. Green 40,701.
- (4) Includes (a) 707,493 shares held by a limited partnership of which the general partner is a limited liability company of which Mr. Frost is the sole manager, (b) 3,855 shares held by Mr. Frost s children for which Mr. Frost is the custodian and (c) 630 shares held by Mr. Frost s wife for which Mr. Frost disclaims beneficial ownership. With respect to the 707,493 shares held by a limited partnership, Mr. Frost has sole voting rights over all shares, sole investment power over 70,749 shares and shared investment power over 636,744 shares.
- (5) Includes (a) 27,841 shares held by six trusts of which Mr. Green is a trustee, (b) 1,100 shares held by Mr. Green s wife for which Mr. Green disclaims beneficial ownership.
- (6) Includes 8,400 shares held by a family partnership for which Mr. Kleberg has sole voting and sole investment power.
- (7) Includes 200 shares in a trust for which Mrs. Steen shares voting and investment power with her husband.

## GENERAL INFORMATION ABOUT THE BOARD OF DIRECTORS

#### Meetings and Attendance

The Board of Directors had six meetings in 2017. Each of Cullen/Frost s Directors attended 100% of the meetings of the Board and the Committees of the Board on which he or she served during 2017.

The Board has a policy which encourages all Directors to attend the Annual Meeting of Shareholders, and in 2017 fourteen out of fifteen Directors attended the 2017 Annual Meeting of Shareholders.

#### 2018 Announced Leadership Changes

On January 24, 2018, Mr. Ruben M. Escobedo notified Cullen/Frost of his decision not to stand for re-election to the Board when his term expires at the Annual Meeting on April 25, 2018. Mr. Escobedo has served on the Board of Cullen/Frost since 1996 and on the Board of Frost Bank since 1993 (then known as Frost National Bank).

Also on January 24, 2018, Mr. R. Denny Alexander notified Cullen/Frost of his decision not to stand for re-election to the Board when his term expires at the Annual Meeting on April 25, 2018. Mr. Alexander joined the Board in 1998 in connection with Cullen/Frost s acquisition of Overton Bancshares, Inc.

In connection with the retirements of Mr. Escobedo and Mr. Alexander, the Board has nominated Mr. Jarvis V. Hollingsworth to stand for election to the Board at the Annual Meeting.

## **Committees of the Board**

The Board has seven Committees, each of which is described in the chart below, along with the current membership.

			Meetings
Committee	Members	Primary Responsibilities	in 2017
Audit	Ruben M. Escobedo (Chair)	Assists the Board in its oversight of the integrity of	6
	David J. Haemisegger Charles W. Matthews Horace Wilkins, Jr.	Cullen/Frost s financial statements, Cullen/Frost s compliance with legal and regulatory requirements, the independent auditors qualifications and independence, and the performance of the independent auditors and Cullen/Frost s internal audit function.	
		Appoints, compensates, retains and oversees the independent auditors, and pre-approves all audit and non-audit services.	
Compensation and Benefits	Charles W. Matthews (Chair)	Oversees the development and implementation of Cullen/Frost s compensation and benefits programs.	4
	Chris M. Avery		
	Ruben M. Escobedo	Reviews and approves the corporate goals and objectives relevant to the compensation of the CEO, evaluates the CEO s performance based on those goals and objectives,	
	Karen E. Jennings	and sets the CEO s compensation based on the evaluation.	

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Oversees the administration of Cullen/Frost s compensation and benefits plans.

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		Med	etings
Committee	Members	Primary Responsibilities in	2017
Corporate Governance and Nominating	Charles W. Matthews (Chair)	Maintains and reviews Cullen/Frost s corporate governance principles.	3
	Chris M. Avery		
	Ruben M. Escobedo	Oversees and establishes procedures for the evaluation of the Board.	
	Ida Clement Steen	Identifies and recommends candidates for election to the Board.	
Executive	Phillip D. Green (Chair) Patrick B. Frost	Acts for the Board between meetings, except as limited by resolutions of the Board, Cullen/Frost s Articles of Incorporation or By-laws, and applicable law.	2
	Charles W. Matthews		
Risk	Horace Wilkins, Jr. (Chair)	Oversees Cullen/Frost s enterprise risk management framework, including policies, procedures, strategies and	7
	Samuel G. Dawson	systems established to measure, mitigate, monitor and report major risks.	
	Crawford H. Edwards	Assists Board oversight across the organization for the	
	Patrick B. Frost	types of risks to which Cullen/Frost is exposed, including: credit, operational, compliance/regulatory, liquidity and	
	Karen E. Jennings	reputation.	
	Richard M. Kleberg III		
Strategic Planning	Phillip D. Green (Chair) Carlos Alvarez	Analyzes the strategic direction for Cullen/Frost, including reviewing short-term and long-term goals.	5
	Chris M. Avery	Monitors Cullen/Frost s corporate mission statement and capital planning.	
	Charles W. Matthews Graham Weston		
Technology	Graham Weston (Chair)	Oversight of Cullen/Frost s information technology projects and information technology security.	2
	Crawford H. Edwards David J. Haemisegger Charles W. Matthews Horace Wilkins, Jr.	Companyation and Panafits Committee the Companya Gayarnana an	

The Board has adopted written charters of the Audit Committee, the Compensation and Benefits Committee, the Corporate Governance and Nominating Committee, the Risk Committee and, the Technology Committee. All of these charters are available at frostbank.com or in print to any shareholder making a request by contacting the Corporate Secretary, at 100 West Houston Street, San Antonio, Texas 78205. As described in more detail below under Certain Corporate Governance Matters Director Independence, the Board has determined that each member of the Audit Committee, are independent directors within the meaning of the rules of the NYSE. The Board has also determined that each member of the Audit Committee is independent within the meaning of the rules of the SEC. In addition, the Board has determined that each member of the Audit Committee is financially literate and that at least one member of the Audit Committee has accounting or related financial management expertise, in each case within the meaning of the NYSE s rules. The Board has also determined that Mr. David J. Haemisegger is an audit committee financial expert within the meaning of the SEC s rules.

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#### **Leadership Structure**

As provided in our Corporate Governance Guidelines, our Board selects its Chair, Lead Director and CEO in a way that it considers to be in the best interests of Cullen/Frost. The Board does not have a policy on whether the role of Chair and CEO should be separate or combined, but believes that the most effective leadership structure for Cullen/Frost is to combine these responsibilities. This structure avoids the potential confusion and conflict over who is leading the Company, both within the Company and when dealing with investors, customers and counterparties, and the duplication of efforts that can result from the roles being separated. The Board also believes that combining these roles in one person enhances accountability for the performance of Cullen/Frost. Furthermore, as Cullen/Frost has traditionally combined these roles (for some 30+ years now), separating them could cause significant disruption in oversight and lines of reporting. Nevertheless, depending upon the circumstances, the Board could choose to separate the roles of Chair and CEO in the future.

To help ensure strong oversight by our non-management directors, our Audit Committee, Corporate Governance and Nominating Committee, and Compensation and Benefits Committee are composed only of independent directors, and our Risk Committee is composed of a majority of independent directors. In accordance with our Corporate Governance Guidelines, the Chair of the Corporate Governance and Nominating Committee acts as the Lead Director and presides at executive sessions of non-management directors and presents to the full Board any matters that may need to be considered by the full Board. Mr. Charles W. Matthews, the current Lead Director, also is the Chair of the Compensation and Benefits Committee and is a member of several other Board committees. As a result, the Lead Director is fully informed of all activities of the Board and most of its committees. In addition to presiding at the executive sessions of the non-management directors, the Lead Director also reviews the agenda, schedule and materials for each Board Meeting and Board committee meeting (for each committee on which he sits) and executive session, and facilitates communication between the non-management directors and the Chair and CEO.

The Board is responsible for overseeing all aspects of management of Cullen/Frost, including risk oversight, which is effected primarily through the Audit and Risk Committees. The Risk Committee assists the Board in fulfilling its responsibilities for oversight of the Company s enterprise-wide risk management framework, including reviewing the Company s overall risk appetite, risk management strategy and the policies and practices established by the Company s management to identify and manage risk to the Company. The Audit Committee receives reports on, and reviews, Frost Bank s principal risk exposure, including financial reporting, credit, and liquidity risk. Cullen/Frost management regularly discusses macro-economic and business-specific factors with the Audit Committee and the Risk Committee, as well as the potential impact of these factors on the risk profile (including the financial situation) of the Company. Cullen/Frost management also periodically reviews with the Board specific risk analyses, such as sensitivity and scenario analyses. In addition, the Audit Committee and the Risk Committee receive written packages and detailed oral postings on various types of risk and other matters (which come from a combination of the Company s CEO, CFO and Chief Risk Officer) at regularly scheduled meetings. The Board also interacts on a regular basis with executive officers, from both the control and line of business sides of Cullen/Frost. Furthermore, members of the Board of Cullen/Frost also serve as members of the Board of Directors of Frost Bank, and as such receive regular reports on the operations of Frost Bank. The Board of Directors of Frost Bank has an additional committee, the Wealth Advisors Committee, that is not a committee of the Board of Cullen/Frost. This Frost Bank Board committee has a majority of independent directors and reviews risks and approves policy exceptions in trust services. Each standing committee of the Boards of Cullen/Frost and Frost Bank has oversight responsibility for risks inherent within its area of oversight. It is through these various channels that the Board receives the necessary information to oversee the Company s risk management. The Boards of Directors of Cullen/Frost and Frost Bank, and their relevant committees, typically meet in joint session.

#### **Director Nomination Process**

The Corporate Governance and Nominating Committee is responsible for identifying individuals qualified to become members of the Board and for recommending to the Board the nominees to stand for election as Directors.

In identifying Director candidates, the Corporate Governance and Nominating Committee may seek input from Cullen/Frost s management and from current members of the Board. In addition, it may use the services of an outside consultant. The Corporate Governance and Nominating Committee will consider candidates recommended by shareholders. Shareholders who wish to recommend candidates may do so by writing to the Corporate Governance and Nominating Committee of Cullen/Frost Bankers, Inc., c/o Corporate Secretary, 100 West Houston Street, San Antonio, Texas 78205. Recommendations may be submitted at any time. The written recommendation must include the name of the candidate, the number of shares of Cullen/Frost Common Stock owned by the candidate and the information regarding the candidate that would be included in a proxy statement for the election of Directors pursuant to paragraphs (a), (e) and (f) of Item 401 of Regulation S-K adopted by the SEC.

In evaluating Director candidates, the Corporate Governance and Nominating Committee initially considers the Board s need for additional or replacement Directors. It also considers the criteria approved by the Board and set forth in Cullen/Frost s Corporate Governance Guidelines, which include, among other things, the candidate s personal qualities (in light of Cullen/Frost s core values and mission statement), accomplishments and reputation in the business community, the fit of the candidate s skills and personality with those of other Directors and candidates, the ability of the candidate to commit adequate time to Board and committee matters and the candidate s contribution to the Board s overall diversity of viewpoints, background experience and other demographics. The objective is to build a Board that is effective, collegial and responsive to the needs of Cullen/Frost. In addition, considerable emphasis is given to Cullen/Frost s mission statement and core values, statutory and regulatory requirements, and the Board s goal of having a substantial majority of independent directors.

The Corporate Governance and Nominating Committee evaluates all Director candidates in the same manner, including candidates recommended by shareholders. In considering whether candidates satisfy the criteria described above, the Committee will initially utilize the information it receives with the recommendation and other information it otherwise possesses. If it determines, in consultation with other Board members, including the Chair, that more information is needed, it may, among other things, conduct interviews.

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#### 2017 Director Compensation

#### 2017 Director Compensation Table

				Change in		
				Pension		
	Fees earned			Value and Nonqualified		
Name <sup>(1)</sup>	or paid in cash <sup>(2)</sup>	Stock Awards <sup>(3)</sup>	Option Awards	Deferred Compensation Earnings	All Other	Total
R. Denny Alexander	\$ 68,000	\$ 39,960	\$	\$		\$ 107,960
Carlos Alvarez	71,000	39,960				110,960
Chris M. Avery	71,000	39,960				110,960
Royce S. Caldwell	21,000					21,000
Samuel G. Dawson	85,000	39,960				124,960
Crawford H. Edwards	75,000	39,960				114,960
Ruben M. Escobedo	103,500	39,960				143,460
David J. Haemisegger	72,000	39,960				111,960
Karen E. Jennings	78,000	39,960				117,960
Richard M. Kleberg, III	77,000	39,960				116,960
Charles W. Matthews	142,783	39,960				182,743
Ida Clement Steen	82,500	39,960				122,460
Graham Weston	80,906	39,960				120,866
Horace Wilkins, Jr.	91,500	39,960				131,460

- (1) Mr. Green, Cullen/Frost s Chief Executive Officer and Mr. Frost, President of Frost Bank, are not included in this table because they are Named Executive Officers of Cullen/Frost and receive no compensation for their service as Directors. For further information on the compensation paid to Mr. Green and Mr. Frost, as well as their holdings of stock awards and option awards, see the Summary Compensation Table (Page 37) and the Grants of Plan-Based Awards Table (Page 39).
- (2) Amounts shown as Fees earned or paid in cash represent fees paid for serving on the Boards of Directors of both Cullen/Frost and Frost Bank.
- (3) Amounts shown represent the grant date fair value of Deferred Stock Units granted to the non-employee Directors during 2017. Each non-employee Director was granted 419 Deferred Stock Units on April 27, 2017. The grant date fair value of each Deferred Stock Unit was \$95.37, which was the closing price of Cullen/Frost s stock on that day.

The following information indicates the aggregate number of Deferred Stock Units previously awarded and outstanding for the following directors as of December 31, 2017:

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R. Denny Alexander 5,337;		
Carlos Alvarez 5,337;		
Chris M. Avery 1,051;		
Samuel Dawson 419;		
Crawford H. Edwards 5,337;		
Ruben M. Escobedo 5,337;		

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David J. Haemisegger 4,792;
Karen E. Jennings 5,337;
Richard M. Kleberg, III 5,337;
Charles W. Matthews 3,631;
Ida Clement Steen 5,337;
Graham Weston 419; and

Horace Wilkins, Jr. 5,337.

Cullen/Frost employees receive no fees for their services as members of the Board of Directors or any of its committees. Non-employee Directors receive an annual cash retainer fee of \$40,000 and a fee of \$4,000 for each of the duly called Board meetings attended. Each of the Cullen/Frost Directors also serves on the Board of Directors of Frost Bank, a subsidiary of Cullen/Frost. In addition, non-employee Directors receive \$1,000 for attending each meeting of a committee of the Board to which they have been appointed, except that the Chair of the Audit Committee receives \$1,500 for each meeting of the Audit Committee attended. The Lead Director and the Audit Committee Chair each receive an additional cash retainer of \$15,000. All other non-employee Committee Chairs receive an annual retainer fee of \$10,000.

Non-employee Directors are also eligible to receive stock-based compensation each year under Cullen/Frost s 2015 Omnibus Incentive Plan. In April 2017, each non-employee Director in office at that time received 419 Deferred Stock Units. Upon retirement from Cullen/Frost s Board of Directors, non-employee directors will receive one share of Cullen/Frost s Common Stock for each Deferred Stock Unit held. The Deferred Stock Units were fully vested upon being awarded and holders will receive equivalent dividend payments as such dividends are declared on Cullen/Frost s Common Stock.

## Other Directorships

The following are directorships held by nominees and Directors in public companies other than Cullen/Frost or in registered investment companies:

Mr. Matthews Trinity Industries, Inc.

#### **Director Qualifications**

All members of our Board have significant knowledge of the markets that we serve and extensive ties to community and business leaders. Below is additional information about the qualifications of our Directors and Director nominee.

Carlos Alvarez

**Director since 2001** 

Mr. Carlos Alvarez is chair and chief executive officer of The Gambrinus Company which he founded in 1986 when he moved from his native Mexico with his family to San Antonio. Gambrinus is a leading U.S. craft brewer and marketer with breweries in Shiner, TX (The Spoetzl Brewery), Portland, OR (Bridge Port Brewing Company), and Berkeley, CA (Trumer Brauerei). He is committed to education and has served on the board of trustees of Davidson College, School Year Abroad and, Saint Mary s Hall (San Antonio), and is a member of the Chancellor s Circle for the University of Texas system. Mr. Alvarez has made significant contributions to these and other educational institutions endowment programs, particularly those geared toward driving greater international engagement. He is a board member of the World Affairs Council of America (Washington, DC) and the World Affairs Council of San Antonio, of which he previously served as chair. Mr. Alvarez has extensive experience in all facets of business, including a strong background in operations and sales. He has an exceptional understanding of the role marketing strategy and branding plays in the success of a company. It is because of his business acumen, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Alvarez should continue serving on the Board.

Chris M. Avery

**Director since 2015** 

Dr. Chris M. Avery is chair, president and chief executive officer of James Avery Craftsman, Inc., a family-owned company founded by his father in 1954, to create finely crafted jewelry designs. Dr. Avery has served on the James Avery Craftsman, Inc. board of directors since 1989. A licensed physician and board-certified anesthesiologist, he left his profession as chief of anesthesia at Sid Peterson Memorial Hospital in Kerrville, Texas in 1991 to assist in the transition and direction of the family business. He became president and chief operating officer in 1991 and later assumed the roles of chief executive officer and chair of the board in May 2007. Under his leadership, James Avery Craftsman, Inc. has become a national brand that designs, manufactures and sells jewelry in its own stores across the U.S. Dr. Avery earned a bachelor s degree in biology from Stephen F. Austin State University and a medical degree from the University of Texas Medical School at San Antonio (now the University of Texas Health Science Center at San Antonio). After an internship in orthopedic surgery, he worked as an ER physician in San Antonio and Kerrville. He completed an anesthesia residency at Medical Center Hospital in San Antonio and began his anesthesia practice in Kerrville. Dr. Avery is president of the Fredericksburg Hospital Authority board of directors and has served the boards of Hill Country Memorial Hospital in Fredericksburg, Texas and Sid Peterson Hospital in Kerrville, Texas. It is because of his experience in business operations and management, as well as his knowledge of the communities we serve, that our Board has concluded that Dr. Avery should continue serving on the Board.

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Samuel G. Dawson Director since 2017

Samuel G. Dawson is chief executive officer of Pape-Dawson Engineers, Inc. one of the largest and most respected engineering firms in Texas, with offices in San Antonio, Austin, Houston, Dallas and Fort Worth. He graduated from The University of Texas at Austin with a B.S. degree in civil engineering. In addition to managing the engineering firm, Mr. Dawson is a community leader who has contributed countless hours to various Texas organizations. He has served as president or chair of the Greater San Antonio Chamber of Commerce, The University of Texas Engineering Advisory Board, Trinity Baptist Church Deacon Council, The University of Texas at San Antonio Engineering Advisory Council, the Witte Museum Board, Texas Society of Professional Engineers, American Society of Civil Engineers, the Rotary Club of San Antonio, the San Antonio Mobility Coalition, Professional Engineers in Private Practice and The Tobin Center for the Performing Arts. In 2013, Mr. Dawson was inducted into The University of Texas Cockrell School of Engineering Department of Civil, Architectural and Environmental Engineering Academy of Distinguished Alumni. It is because of his business operations and management, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Dawson should continue serving on the Board.

Crawford H. Edwards Director since 2005

Fort Worth native Mr. Crawford H. Edwards is president of Cassco Development Co., Inc. and is the fifth generation of his family involved in managing his family s ranching business. Since 2005, he has been engaged in the investing in and managing of commercial real estate. After graduating with a bachelor of general studies degree from Texas Christian University (TCU) and the TCU Ranch Management program, he worked as a petroleum landman in Midland, Texas. Mr. Edwards serves on the board of directors of the Texas and Southwestern Cattle Raisers Association, the Southwestern Exposition and Livestock Show and the National Finance Credit Corporation. It is because of this experience, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Edwards should continue serving on the Board.

Patrick B. Frost Director since 1997

Mr. Patrick B. Frost is president of Frost Bank. A native of San Antonio, he earned a Bachelor of Arts degree in Economics from Vanderbilt University and a Masters of Business Administration degree from The University of Texas at Austin. He is the chair of the Audit Committee of The University of Texas Health Science Center and chair of the Santa Rosa Children s Hospital Foundation. Mr. Frost is also a trustee of the San Antonio Medical Foundation and serves on the board of trustees of United Way of San Antonio. He is on the executive committee of the San Antonio Livestock Exposition, and was advisory council chair of The University of Texas at San Antonio College of Business. Mr. Frost was chair of the local organizing committee for the NCAA Men s Final Four in 2004, 2008 and 2018 and chair of the Alamo Bowl in 2003 and 2013. It is because of his experience in banking and his many years at Cullen/Frost, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Frost should continue serving on the Board.

Phillip D. Green

**Director since 2016** 

Mr. Phillip D. Green serves as chair and chief executive officer of Cullen/Frost Bankers, Inc. and Frost Bank. Mr. Green joined the Cullen/Frost organization in July 1980 and served in a number of managerial positions in the Company s financial division before being named chief financial officer in 1995, a position he held until 2015. He was named group executive vice president in 2001 and president of Cullen/Frost in 2015. Mr. Green also had oversight for Frost s technology, operations and capital markets areas. In recent years he has helped lead the Company s efforts to enhance its technology and product offerings as a part of delivering outstanding customer experiences. Mr. Green was a member of the management team that helped Frost navigate the Texas downturn of the 1980s, as well as the financial crisis of 2008 in which Frost declined the TARP funding program. Mr. Green serves on the executive committee of the Mid-Sized Bank Coalition of America, on the University of Texas at Austin McCombs School of Business Advisory Council, and is also on the McCombs Scholars Program committee. He serves on the Federal Reserve Board s Federal Advisory Council, serving the Fed s 11th District. Mr. Green is a member of the executive committee and board of trustees of the United Way of San Antonio and Bexar County and serves as a member of the board of directors of The Tobin Center for the Performing Arts. He also serves as an advisory trustee of the Southwest Research Institute. Past service includes acting as president and director of the South Texas Chapter of the Financial Executives Institute (FEI), and as a past board member and a member of the investment committee for the Baptist Health Foundation of San Antonio. He is also a past director and executive committee member of the San Antonio Symphony. Mr. Green graduated with honors from the University of Texas at Austin in 1977, earning a bachelor s degree in accounting. He is a certified public accountant. Prior to joining Frost, he spent three years in public accounting with Ernst & Ernst (now Ernst & Young). It is because of his experience in banking and his many years at Cullen/Frost and Frost Bank, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Green should consider serving on the Board.

David J. Haemisegger Director since 2008

Mr. David J. Haemisegger is president of the NorthPark Management Company, which manages NorthPark Center, a major shopping mall in Dallas, Texas. After graduating with a Bachelor of Arts degree from Princeton University in his native New Jersey, he earned a Master of Business Administration degree from the Wharton School at the University of Pennsylvania. He was president and chief operating officer of the Raymond D. Nasher Company until 1995, when he became president of NorthPark Management Company. Mr. Haemisegger is president and a member of the board of trustees and the audit and finance committees at both the Nasher Foundation and the Nasher Sculpture Center. Mr. Haemisegger is immediate past chair of the board of trustees at the Hockaday School in Dallas where he presently serves as chair of the governance and trusteeship committee and previously served as the school s treasurer for five years. In addition, he is a member of the board of trustees of the Dallas Museum of Art and a former member of the board of directors and the audit, loan and executive committees of NorthPark National Bank. It is because of his experience in banking and real estate, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Haemisegger should continue serving on the Board.

Jarvis V. Hollingsworth Nominated to stand for election to the Board in 2018

Mr. Jarvis V. Hollingsworth leads Bracewell LLP s public/education law practice group and is a former member of the firm s six-member management committee. He serves on the firm s finance, diversity and inclusion, and political action committees. His practice involves counseling boards of government and educational entities on their fiduciary roles, corporate governance and director liability, as well as regulatory and finance matters. Hollingsworth is a former regent on the board of the University of Houston System, where he served as chair of the board as well as chair of the finance, endowment, executive and compensation committees during his tenure. Texas Governor Greg Abbott recently reappointed Hollingsworth as chair of the board of trustees of the Teacher Retirement System of Texas (TRS), a state agency that manages a nearly \$147 billion pension trust fund and an array of health care and other benefits for the more than 1.5 million active and retired teachers and education employees in Texas. Hollingsworth previously served as a trustee and chair of the TRS board from 2002-08. Prior to his career as a lawyer, Hollingsworth served as an officer in the U.S. Army and Army Reserve. He holds a Bachelor of Science degree from the U.S. Military Academy at West Point and a Juris Doctorate from the University of Houston. It is because of his experience in regulatory and finance matters, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Hollingsworth should serve on the Board.

Karen E. Jennings Director since 2001

Mrs. Karen Jennings was senior executive vice president of Human Resources and Corporate Communications at Southwestern Bell Corporation, which became AT&T, Inc. During her long tenure at AT&T, she also held the position president Missouri for Southwestern Bell Telephone Company. Mrs. Jennings grew up in Carleton, Michigan, graduating from the University of Arkansas with a Bachelor of Science degree in Education. She also attended the executive education program at the University of Michigan and Northwestern University. She serves on the board of directors of Ladies Pro Golf Association (LPGA). It is because of her experience in business operations, management and telecommunications experience, as well as her knowledge of the communities we serve, that our Board has concluded that Mrs. Jennings should continue serving on the Board.

Richard M. Kleberg III Director since 1992

Mr. Richard M. (Tres) Kleberg III, a fifth generation Texan from Kingsville, Texas, has been managing partner of SFD Enterprises, LLC, a private family investment management firm, for over 30 years. He is a graduate of Trinity University with a Bachelor of Science degree in Political Science and the Southwest Graduate School of Banking at Southern Methodist University. He joined Frost Bank s executive training program after college and became a trust and business development officer and then a commercial loan officer. Mr. Kleberg served on the board and audit committee of the Abraxas Petroleum Corporation for 16 years and was a director and served on the audit committee of Kleberg First National Bank. He served as a director and a member of the investment/ finance and compensation committee of King Ranch, Inc. He currently serves on the board of trustees of Trinity University and sat on the finance committee for more than 25 years. Additionally, Mr. Kleberg serves on the advisory board of The Children s Hospital of San Antonio Foundation and on the development board of UT Health San Antonio. He is past chair of the board of the San Antonio Livestock Exposition and currently serves on the board of the San Antonio Livestock Exposition Educational Funds, Inc. and on the Chancellor s Advisory Council of The University of Texas. Mr. Kleberg was appointed to serve as the civilian aide to the Secretary of the Army Texas/South in 2008. He is also a trustee of the Naval Aviation Museum Foundation. It is because of his experience in banking and his years of experience at Cullen/Frost, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Kleberg should continue serving on the Board.

Charles W. Matthews Director since 2010

Mr. Charles W. Matthews, formerly general counsel of Exxon Mobil Corporation, spent his entire career at Exxon, the world s largest energy company. A graduate of the University of Texas at Austin with a Bachelor of Arts degree in government, he earned a Juris Doctorate degree from the University of Houston and joined Humble Oil, now known as Exxon Mobil, upon graduation. He rose in the law department to become vice president and general counsel of Exxon Mobil. He was responsible for coordinating the legal and regulatory efforts to facilitate the merger between Exxon Corporation and Mobil Corporation. As general counsel, Mr. Matthews oversaw the company s law department, consisting of more than 460 lawyers with offices in 40 countries. A native of Houston, he is a member of the advisory board and the past chair of the University of Houston Law Foundation. Mr. Matthews is also past chair and past president of the Ex-Students Association and a member of the Texas Exes Scholarship Foundation of the University of Texas. He serves on the board of Trinity Industries Inc. where he is a member of the human resources committee and chair of the corporate governance and directors nominating committee and past director of Forestar Group, Inc. Also, Mr. Mathews serves on the board of Children s Health of Dallas and is past chair of the Texas Cultural Trust and has served as a national trustee for the Southwestern Region of The Boys and Girls Clubs of America. It is because of his experience in corporate governance and the in-depth knowledge of the opportunities and challenges facing energy companies, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Matthews should continue serving on the Board.

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Ida Clement Steen Director since 1996

A native of Kingsville, Texas, Mrs. Ida Clement (Weisie) Steen gained investment experience through managing personal holdings for the past 40 years. She is regent emerita for the Texas A&M University System, where she served on the finance committee and as special liaison to the Texas Growth Fund Board. A graduate of Trinity University, she was a teacher and administrator at Learning About Learning Educational Foundation. She chaired the 2011 Texas Inaugural Committee as well as the 150th anniversary celebration of King Ranch, Inc. Mrs. Steen has served as chair of the board of trustees of San Antonio Academy and as vice-chair and trustee of the Santa Rosa Children s Hospital Foundation Endowment Fund. She served on the six-member Texas State Preservation Board, which is chaired by the governor and oversees the State Capitol, the Texas State History Museum and the Governor s Mansion. By gubernatorial appointment, she sits on the three-member Texas Alcoholic Beverage Commission, the agency that regulates all phases of the alcoholic beverage industry in Texas. It is because of her experience in investing and her years of experience at Cullen/Frost, as well as her knowledge of the communities we serve, that our Board has concluded that Mrs. Steen should continue serving on the Board.

Graham Weston Director since 2017

Mr. Graham Weston co-founded Rackspace Hosting, Ltd. During his almost 20 year tenure at the company, headquartered in his hometown of San Antonio he served as CEO (on two occasions) and chair of the Board. Rackspace advanced from a start-up company in 1998, to a public company in 2008, to a company with annual revenue of \$2 billion dollars when it was sold in 2016. A graduate of Texas A & M University and a serial entrepreneur, Mr. Weston formed Weston Urban, LLC, to focus on downtown San Antonio real estate development. Mr. Weston has taken an active role in helping to revitalize San Antonio surban core and start-up ecosystem. He was instrumental in the creation of Geekdom and funds the 80/20 Foundation for the purpose of investing in programs to encourage entrepreneurship, technology education, and development in downtown San Antonio. It is because of his knowledge and experience in the technology industry and his insight into a wide variety of areas, including the increasingly important world of cyber security and extending technology to customers, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Weston should continue serving on the Board.

Horace Wilkins, Jr. Director since 1997

Mr. Horace Wilkins, Jr. was president of Special Markets and a regional president of Southwestern Bell Corporation, which became AT&T, Inc. during his 30-year career with the company. A native of Fort Worth, he received a Bachelor of Science degree in Social Biology from Yale University and earned a Masters of Business Administration degree in General Business from the University of Dallas. He is a member of the board and serves on the Compensation and Benefits Committee of U.S. Sugar Corporation. Mr. Wilkins is former chair of the board of The Jordan Development Corporation. It is because of his experience in business operations, management and telecommunications and his years of service at Cullen/Frost, as well as his knowledge of the communities we serve, that our Board has concluded that Mr. Wilkins should continue serving on the Board.

#### **Miscellaneous Information**

There are no arrangements or understandings between any nominee or Director of Cullen/Frost and any other person regarding such nominee s or Director s selection as such.

#### CERTAIN CORPORATE GOVERNANCE MATTERS

Cullen/Frost believes that it has operated over the years with sound corporate governance practices that exemplify its commitment to integrity and to protect both the interests of its shareholders and the other constituencies that it serves. These practices include a substantially independent Board, periodic meetings of non-management Directors, and a sound and comprehensive code of conduct, which obligates Directors and all employees to adhere to the highest legal and ethical business practices. A review of some of Cullen/Frost s corporate governance measures is set forth below.

## **Director Independence**

The Board believes that a substantial majority of its members should be independent within the meaning of the NYSE s rules. To this end, the Board reviews annually the relevant facts and circumstances regarding relationships between Directors and Cullen/Frost. The purpose of the Board s review is to determine whether any Director has a material relationship with Cullen/Frost (either directly or as a partner, shareholder or officer of an organization that has a relationship with Cullen/Frost).

In connection with the Board s latest review, the Board determined that the following Director nominees, who compose approximately 79% of the fourteen nominees, are independent within the meaning of the NYSE s rules: Mr. Carlos Alvarez, Dr. Chris M. Avery, Mr. Samuel G. Dawson, Mr. Crawford H. Edwards, Mr. David J. Haemisegger, Mr. Jarvis V. Hollingsworth, Mrs. Karen E. Jennings, Mr. Richard M. Kleberg, III, Mr. Charles W. Matthews, Mrs. Ida Clement Steen, and Mr. Horace Wilkins, Jr. In addition, the Board determined that Mr. Ruben M. Escobedo, who is retiring from the Board in April 2018, is independent within the meaning of the NYSE s rules.

Mr. Patrick B. Frost and Mr. Phillip D. Green are not independent because they are executive officers of Cullen/Frost. The Board has determined that Mr. Weston is not independent within the meaning of the NYSE s rules because he controls, and has a 21% ownership interest in, entities that have entered into certain banking, property and service transactions with Cullen/Frost and its subsidiaries, described under Certain Transactions and Relationships , that exceed the quantitative thresholds set forth in the NYSE s bright-line independence tests. While these transactions involve payments to, and payments from, Frost Bank in amounts that exceed the greater of \$1,000,000 and 2% of the Weston affiliated entities consolidated gross revenues, the Corporate Governance and Nominating Committee has reviewed each of these transactions in accordance with the criteria described in Certain Transactions and Relationships-Policies and Procedures for Review, Approval or Ratification of Related Party Transactions and has determined that the transactions were all entered into in the ordinary course of business, have substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with persons not related to Cullen/Frost, and did involve more than the normal risk of collectability or present other unfavorable features. In particular, the Corporate Governance and Nominating Committee noted that Mr. Weston was not a Director or nominee for Director at the time these transactions were entered into. In addition, the Board determined that Mr. R. Denny Alexander, who is retiring from the Board in April 2018, is no longer independent within the meaning of the NYSE s rules because he is the managing general partner of, and owns a 13.33% interest in, an entity that received payments from subsidiaries of Cullen/Frost during 2017 in amounts that, for the first time, exceeded the greater of \$1,000,000 and 2% of such entity s gross revenues.

In making its independence determinations, the Board considers the NYSE s rules, as well as the standards set forth below. The Board adopted these standards pursuant to the NYSE s rules to assist in making independence determinations. For purposes of the standards, the term Cullen/Frost Entity means, collectively, Cullen/Frost and each of its subsidiaries.

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*Credit Relationships.* A proposed or outstanding relationship that consists of an extension of credit by a Cullen/Frost Entity to a Director or a person or entity that is affiliated, associated or related to a Director should not be deemed to be a material relationship adversely affecting such Director s independence if it satisfies each of the following criteria:

It is not categorized as classified by the Cullen/Frost Entity or any regulatory authority that supervises the Cullen/Frost Entity.

It is made on terms and under circumstances, including credit standards, that are substantially similar to those prevailing at the time for comparable relationships with other unrelated persons or entities and, if subject to the Federal Reserve Board s Regulation O (12 C.F.R. Part 215), is made in accordance with Regulation O.

In the event that it was not made, in the case of a proposed extension of credit, or it was terminated in the normal course of the Cullen/Frost Entity s business, in the case of an outstanding extension of credit, the action would not reasonably be expected to have a material adverse effect on the Director or the business results of operations or financial condition of any person or entity related to such Director.

The Board determined that credit relationships with each of our independent Directors satisfied these criteria.

Non-Credit Banking or Financial Products or Services Relationships. A proposed or outstanding relationship in which a Director or a person or entity that is affiliated, associated or related to a Director procures non-credit banking or financial products or services from a Cullen/Frost Entity should not be deemed to be a material relationship adversely affecting such Director s independence if it (i) has been or will be offered in the ordinary course of the Cullen/Frost Entity s business and (ii) has been or will be offered on terms and under circumstances that were or are substantially similar to those prevailing at the time for comparable non-credit banking or financial products or services provided by the Cullen/Frost Entity to other unrelated persons or entities. The Board determined that non-credit banking or financial products or services relationships with each of our independent Directors satisfied these criteria.

Property or Services Relationships. A proposed or outstanding relationship in which a Director or a person or Entity that is affiliated, associated or related to a Director provides property or services to a Cullen/Frost Entity should not be deemed to be a material relationship adversely affecting such Director s independence if the property or services (i) have been or will be procured in the ordinary course of the Cullen/Frost Entity s business and (ii) have been or will be procured on terms and under circumstances that were or are substantially similar to those that the Cullen/Frost Entity would expect in procuring comparable property or services from other unrelated persons or entities. The Board determined that the following property or services relationships satisfied these criteria: the lease arrangements involving Cullen/Frost Entities and companies in which Mr. R. Denny Alexander and Mr. Crawford H. Edwards have interests; the jewelry products provided to Cullen/Frost Entities by a company in which Dr. Chris M. Avery has interests; the engineering services provided to Cullen/Frost Entities by a company in which Mr. Samuel G. Dawson has interests; and the legal services provided to Cullen/Frost Entities by law firms of which Mr. Jarvis V. Hollingsworth and an immediate family member of Mr. Charles W. Matthews are partners or shareholders. For additional details, see Certain Transactions and Relationships elsewhere in this document.

## **Meetings of Non-Management Directors**

Cullen/Frost s non-management Directors meet in executive sessions without members of management present at each regularly scheduled meeting of the Board. The Lead Director and Chairman of the Board s Corporate Governance and Nominating Committee presides at the executive sessions. As discussed above under General Information about the Board of Directors Leadership Structure, Mr. Charles W. Matthews currently serves as the Lead Director and Chairman of the Board s Corporate Governance and Nominating Committee.

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### **Communications with Directors**

The Board has established a mechanism for shareholders or other interested parties to communicate with the non-management Directors as a group and with the presiding non-management Lead Director. All such communications, which can be anonymous or confidential, should be addressed to the Board of Directors of Cullen/Frost Bankers, Inc., c/o Corporate Secretary, 100 West Houston Street, San Antonio, Texas 78205.

In addition, the Board has established a mechanism for shareholders or other interested parties that have concerns or complaints regarding accounting, internal accounting controls or auditing matters to communicate them to the Audit Committee. Such concerns or complaints, which can be confidential, should be addressed to the Audit Committee of Cullen/Frost Bankers, Inc., c/o Corporate Secretary, 100 West Houston Street, San Antonio, Texas 78205.

For shareholders or other interested parties desiring to communicate with the non-management directors, the presiding non-management Lead Director or the Audit Committee by e-mail, telephone or U.S. mail, please see the information set forth on Cullen/Frost s website at frostbank.com. Alternatively, any shareholder or other interested party may communicate in writing by contacting the Corporate Secretary at 100 West Houston Street, San Antonio, Texas 78205. These communications can be confidential.

# **Corporate Governance Guidelines**

The Board has adopted Corporate Governance Guidelines, which reaffirm Cullen/Frost s commitment to having strong corporate governance practices. The Guidelines set forth, among other things, the policies of the Board with respect to Board composition, selection of directors, director orientation and continuing training, executive sessions of non-management directors, director compensation and director responsibilities. The Guidelines are available on Cullen/Frost s website at frostbank.com or in print to any shareholder making a request by contacting the Corporate Secretary at 100 West Houston Street, San Antonio, Texas 78205.

### **Code of Business Conduct and Ethics**

The Board has adopted a Code of Business Conduct and Ethics for directors and Cullen/Frost employees, including Cullen/Frost s chief executive officer, chief financial officer and principal accounting officer. The Code addresses, among other things, honest and ethical conduct, accurate and timely financial reporting, compliance with applicable laws, accountability for adherence to the Code and prompt internal reporting of violations of the Code. The Code prohibits retaliation against any director, officer or employee who in good faith reports a potential violation. The Code is available on Cullen/Frost s website at frostbank.com or in print to any shareholder making a request by contacting the Corporate Secretary at 100 West Houston Street, San Antonio, Texas 78205. As required by law, Cullen/Frost will disclose any amendments to or waivers from the Code that apply to its chief executive officer, chief financial officer and principal accounting officer by posting such information on its website at frostbank.com.

# EXECUTIVE COMPENSATION AND RELATED INFORMATION

### **Compensation and Benefits Committee Governance**

Charter. The charter of the Compensation and Benefits Committee is posted on Cullen/Frost s website at frostbank.com.

Scope of authority. The primary function of the Compensation and Benefits Committee is to assist the Board in fulfilling its oversight responsibility with respect to:

Establishing, in consultation with senior management, Cullen/Frost s general compensation philosophy, and overseeing the development of Cullen/Frost s compensation and benefits programs;

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Overseeing the evaluation of Cullen/Frost s executive management;

Reviewing and approving the corporate goals and objectives relevant to the compensation of the CEO, evaluating the performance of the CEO in light of those goals and objectives and setting the CEO is compensation level based on this evaluation;

Making recommendations to the Board with respect to, and if appropriate under the circumstances, approving on behalf of the Board, non-CEO Executive Officer compensation and any adoption of or amendment to a material compensation or benefit plan, including any incentive compensation plan or equity based plan;

Discharging any duties or responsibilities imposed on the Committee by any of Cullen/Frost s compensation or benefit plans;

Providing oversight of regulatory compliance with respect to compensation matters;

Reviewing and making recommendations to the Board with respect to the components and amount of Board compensation in relation to other similarly situated companies. The Board retains the authority to set director compensation and to make changes to director compensation;

Preparing any report or other disclosure required to be prepared by the Committee for inclusion in Cullen/Frost s annual proxy statement in accordance with applicable rules and regulations of the Securities and Exchange Commission; and

Preparing a summary of the actions taken at each Committee meeting to be presented to the Board at the next Board meeting.

Delegation authority. Although the Committee approves the normal annual grant of equity to officers, it delegates authority to the CEO to allocate a specified pool of equity compensation awards to address special needs as they arise.

Role of executive officers. After consulting with the Committee s compensation consultant, the CEO recommends to the Committee base salary, target incentive levels, actual incentive payments and long-term incentive grants for Company officers. The Committee considers, discusses and modifies the CEO s recommendations, as appropriate, and takes action on such proposals. The CEO does not make recommendations to the Committee on his own pay levels. The Committee, in executive session and without the CEO present, determines the pay levels for the CEO to be ratified by the Board.

Role of compensation consultants. The Committee retains Meridian Compensation Partners, LLC (Meridian) to serve as its outside independent compensation consultant.

Meridian s role is to serve and assist the Committee in its review and oversight of executive and director compensation practices and to assist the CEO and company management in reviewing, assessing, and developing recommendations for Cullen/Frost s executive compensation programs.

The nature and scope of services rendered by Meridian on the Committee s behalf is described below:

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Review of competitive market pay analyses, as needed, including executive compensation benchmarking services, proxy data studies, Board of Director pay studies, dilution analyses, and market trends;

Ongoing support with regard to the latest relevant regulatory, technical, and/or accounting considerations impacting compensation and benefit programs;

Assistance with the redesign of any compensation or benefit programs, if desired/needed;

Preparation for and attendance at selected management, committee, or Board of Director meetings; and

Other miscellaneous requests that occur throughout the year.

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The Committee did not direct Meridian to perform the above services in any particular manner or under any particular method. The Committee has the final authority to hire and terminate its consultant, and the Committee evaluates the consultant annually.

In 2017, Meridian did not provide any services for the Committee or Cullen/Frost outside of the compensation consulting services outlined above.

During its January 2018 meeting, the Committee reviewed the independence of Meridian as its consultant. Specifically, the Committee took into account the six independence factors as adopted by the SEC in Rule 10C-1 under the Exchange Act and applicable NYSE rules. The Committee determined that Meridian is an independent adviser to the Committee.

The Committee s consultant from Meridian attended all of the regularly scheduled Committee meetings in 2017. The Committee s consultant assisted the Committee with the market data and an assessment of executive compensation levels and program design, CEO compensation, and support on various regulatory and technical issues.

Compensation and Benefits Committee Interlocks and Insider Participation

During the last fiscal year, none of the members of the Compensation and Benefits Committee (Chris M. Avery, Ruben M. Escobedo, Karen E. Jennings, Charles W. Matthews and Royce S. Caldwell, who retired from the Board effective April 27, 2017) was or had ever been one of our officers or employees. In addition, during the last fiscal year, none of our executive officers served as a member of the board of directors or the compensation committee of any other entity that has one or more executive officers serving on our Board or Compensation and Benefits Committee. Some of the members of the Compensation and Benefits Committee, and some of their associates, are current or past customers of one or more of Cullen/Frost s subsidiaries. Since January 1, 2017, transactions between these persons and such subsidiaries have occurred, including borrowings. In the opinion of management, all of the transactions have been in the ordinary course of business, have had substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with persons not related to the lender, and did not involve more than the normal risk of collectability or present other unfavorable features. Additional transactions may take place in the future.

### **Compensation and Benefits Committee Report**

The Compensation and Benefits Committee has reviewed and discussed the *Compensation Discussion and Analysis* with management. Based on our review and discussions, we have recommended to the Board that the *Compensation Discussion and Analysis* be included in this proxy statement and incorporated by reference into Cullen/Frost s Annual Report on Form 10-K for the year ended December 31, 2017.

Charles W. Matthews, Committee Chair

Chris M. Avery

Ruben M. Escobedo

Karen E. Jennings

# **Compensation Discussion and Analysis**

# **Executive Summary**

Cullen/Frost is a financial holding company, headquartered in San Antonio, Texas, with approximately 134 financial centers throughout Texas. As one of the 50 largest U.S. banks, we provide a wide range of banking, investment and insurance services to businesses and individuals in the Austin, Corpus Christi, Dallas, Fort Worth, Houston, Permian Basin, Rio Grande Valley and San Antonio regions. Founded in 1868, we have helped clients with their financial needs during three centuries. Over the years, we ve grown significantly, but what

hasn t changed is our commitment to our values and to the relationships we ve forged. Those relationships include our employees. We believe a key factor in our success is consistency consistency in culture, philosophy and management as well as consistency in executive pay philosophy and practices.

At Cullen/Frost, we enjoy a strong history of sound and profitable performance. We believe everyone is significant at our Company and successful performance occurs when everyone works together as a team with common goals. As a result, our executive compensation programs generally focus on total company success. We believe in providing a square deal for our shareholders, customers and employees. Therefore, we generally target our executive compensation, at target, at approximately the 50th percentile of the external market while taking into account various other factors, including market conditions, company performance, internal equity, and individual experience levels, among other things. Because we believe Cullen/Frost is a safe and sound place to do business, we strive to avoid excessive risk, and do not offer executive compensation programs that would encourage the taking of such risks. Further, we believe that the consistency and continuity of our management team serves to enhance our conservative risk profile. The average tenure with Cullen/Frost of the five Named Executive Officers (as defined below) included in this proxy statement is in excess of 35 years. Finally, we structure our executive compensation programs to align management and shareholder interests.

As we celebrate our 150th anniversary this year, we gratefully acknowledge that we enjoy a very rich history as a company. We appreciate a robust tradition of not only solid financial performance, but of strengthening and enhancing the communities we serve and making peoples lives better. It is with pride and great anticipation that we carry this heritage and culture into our future.

Key 2017 Company Performance. 2017 was another great year for Cullen/Frost. We achieved a strong level of net income of \$364 million realizing record earnings for our Company as well as significantly exceeding our budgeted expectations. As a result of our strong performance and consistent with our pay-for-performance compensation philosophy, annual incentives paid to our Named Executive Officers for 2017 performance were generally paid at 15% over target.

2017 Compensation Actions. During 2017, in light of our continued strong financial performance, the following decisions were made concerning compensation of the Named Executive Officers:

Increases to base pay approximating 2.7% on average effective January 1, 2018;

Annual incentive payments for 2017 performance paid in 2018 generally at 15% above target; and

Long-term incentive award grants consisting of 50% performance share units and 50% restricted stock units based on market value at target on date of grant.

We believe that our executive compensation programs successfully balance elements of fixed compensation, short-term and long-term incentives and benefit programs consistent with our core values of integrity, caring and excellence.

# 2017 Say On Pay Vote

The 2017 Annual Shareholders Meeting was held on April 27th. The shareholders showed their approval of the Company s executive pay programs with 96% of all votes cast being in favor of approval of the executive pay programs. The Compensation and Benefits Committee (the Committee) and the Board were very appreciative of the positive vote and the strong message it delivered. The strong shareholder support has reaffirmed the Committee s approach to executive compensation philosophy and programs. Accordingly, for 2017 the Committee continued to administer the same conservative reward programs and to demonstrate the same consistent pay philosophies that have been in place historically.

#### **Named Executive Officers**

This Compensation Discussion and Analysis is included to provide the material information necessary for our shareholders to understand the objectives and policies of Cullen/Frost s compensation program for the CEO, the CFO, and the other three most highly compensated executive officers of Cullen/Frost (collectively, the Named Executive Officers ) and to describe how these policies were implemented for 2017 performance. The following executives were our Named Executive Officers for 2017:

Phillip D. Green Chairman of the Board and Chief Executive Officer of Cullen/Frost; Chairman of the Board and Chief

Executive Officer of Frost Bank

Jerry Salinas Group Executive Vice President and Chief Financial Officer of Cullen/Frost; Group Executive Vice

President and Chief Financial Officer of Frost Bank

Paul H. Bracher President of Cullen/Frost; Group Executive Vice President and Chief Banking Officer of Frost Bank

Patrick B. Frost Group Executive Vice President and President of Frost Bank

William L. Perotti Group Executive Vice President and Chief Risk Officer of Frost Bank

# **Objectives of the Compensation Program**

The Cullen/Frost compensation program is administered by the Committee. The objectives of the program are to:

Reward current performance;
Motivate future performance;
Enhance risk management;
Encourage teamwork;
Remain competitive as compared to the external marketplace;
Maintain a position of internal equity among our executive management team;
Effectively retain Cullen/Frost s executive management team; and

Increase shareholder value by strategically aligning executive management and shareholder interests. Design of the Total Compensation Program and Overview of Compensation Decisions made in 2017

Pay Philosophy/Pay Determination Process

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In general, it is Cullen/Frost s compensation philosophy to generally target aggregate executive compensation for each of our executives at the  $50^{th}$  percentile of the external market (as described below). Actual compensation paid to executives reflects the Company s performance versus market and therefore may fall above or below the  $50^{th}$  percentile in a given year. In addition to external competitiveness, the Committee evaluates the following factors when making compensation decisions for executive officers:

Performance (Company, segment and individual);	
Internal equity;	
Experience;	
Strategic importance;	
Technical implications such as tax, accounting, and shareholder dilution; and	
Advice from the independent compensation consultants.	

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The Committee does not assign a specific weighting to these factors and may exercise its discretion when making compensation decisions for Named Executive Officers.

When reviewing the components of the compensation program, the Committee, together with Mr. Green, the Chief Human Resources Officer, and the Committee s independent compensation consultant, work to ensure the total package is competitive with the external marketplace and remains balanced from an internal equity standpoint. However, the Committee believes that it is the total package that should be competitive, and not necessarily the individual elements.

Mr. Green makes recommendations to the Committee on the pay levels of his direct reports (including the other Named Executive Officers) for the Committee s review and approval. The Committee reviews a total compensation tally sheet for Mr. Green annually. Cullen/Frost uses the tally sheet to inform the Committee on Mr. Green s total compensation and accumulated wealth from the Company s equity and retirement benefit plans. Mr. Green does not make recommendations to the Committee on his own pay levels. The Committee, in executive session and without Mr. Green present, determines the pay levels for Mr. Green to be ratified by the Board.

The Committee does not maintain a stated policy with regard to cash versus non-cash compensation. However, the allocation of cash and non-cash compensation for each of the Named Executive Officers is reviewed by the Committee annually.

In general, the Committee does not take into account amounts realizable from prior compensation when making future pay decisions. However, previous grant date amounts and values are considered, particularly when establishing long-term incentive award grants.

In light of the volatility in the U.S. financial markets and the concern over executive compensation among financial institutions, the Committee has traditionally met at least annually with senior officers, including the Chief Risk Officer, along with the Committee s compensation consultant, to discuss the risk profile of our total executive compensation program for Named Executive Officers. For 2017, the Committee determined that the Company s total compensation program, which balances fixed compensation (base pay and retirement benefits) and various forms of shorter- and longer-term incentive pay (annual cash incentive and equity compensation), did not encourage excessive or unnecessary risks

### Benchmarking and Peer Companies

Under the direction of the Committee, the Company, together with Meridian, the Committee s independent external compensation consultant, conducts an annual competitiveness review of base pay, annual incentive pay and long-term incentive pay. The competitiveness of other forms of pay is reviewed on a periodic basis, as determined by the Committee.

External market data is provided by Meridian. For purposes of benchmarking executive compensation, the Committee has determined that the external market should be defined as peer companies in the banking industry of a similar asset size to Cullen/Frost. For 2017, Meridian provided market data collected from public filings for the following 21 peer companies.

Associated Banc-Corp F.N.B. Corporation Synovus Financial Corporation

BankUnited, Inc. Hancock Holding Company Texas Capital Bancshares, Inc. Umpqua

**Holdings Corporation** 

BOK Financial Corporation People s United Financial, Inc. Popular, Inc.

Valley National Bancorp

Commerce Bancshares Prosperity Bancshares, Inc.

Webster Financial Corporation

East West Bancorp, Inc. Signature Bank

Wintrust Financial Corporation

First Citizens BancShares, Inc. SVB Financial Group

First Horizon National Corporation

Zions Bancorporation

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For 2017, Meridian reviewed our compensation peer group and recommended the following change which was approved by the Committee:

Adding Texas Capital Bancshares, Inc. because it meets our peer selection criteria, is a Texas-based bank, operates directly in some of our markets, and enhances the existing peer group.

The peer group was developed based on the following criteria:

Size Companies with assets comparable to Cullen/Frost. The median asset size of the peer group listed above is \$29.8 billion as of June 30, 2017 as compared to Cullen/Frost s asset size of \$30.2 billion as of the same date.

Industry Companies in the commercial banking industry sector.

Locality Commercial banks headquartered across the United States.

Additionally, market data was collected by Meridian from multiple published survey sources representing national financial institutions of a similar asset size to Cullen/Frost. The Committee believes that the combination of peer company data and survey data reflects Cullen/Frost s external market for business and executive talent. Accordingly, the Committee uses both of these sources when targeting Cullen/Frost s executive target aggregate compensation at the 50th percentile of the external market. The Committee does not utilize any stated weighting of external market data relative to other factors to determine compensation levels of the Named Executive Officers. Instead, the Committee, in consultation with Meridian evaluates the market data, along with the other factors listed previously to determine the appropriate compensation levels of the Named Executive Officers on an individual basis.

# Relation of Pay Practices to Risk Management

Key elements of Cullen/Frost s mission are to build long-term relationships based on safe, sound assets. In support of its mission, our Company has long adhered to compensation policies and practices, described below, that are designed to support strong risk management.

We pay base salaries to our employees that are competitive and that represent a significant portion of their compensation and, therefore, do not encourage excessive risk taking to increase compensation. We believe that our Company generally pays a greater share of total compensation to our employees in base salary than do our competitors which we believe is an effective risk management tool.

Cash annual incentive compensation, which represents a small percentage of the Company s total revenue, is awarded to many employees within Cullen/Frost to encourage excellence in delivering value to our customers and sustained superior financial performance to our shareholders.

As our Company is dedicated to relationship banking, incentives for business line employees typically emphasize such factors as the level of client contact and success in meeting clients overall needs, as well as production volume.

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Our employees as a group, through long-term equity-based awards and investment in Company stock under the 401(k) Plan (described below) for employees of Cullen/Frost, are significant holders of Cullen/Frost stock.

Based on the points above, the Committee therefore does not believe that our compensation policies and practices encourage taking excessive or unnecessary risk. The Committee, together with our Chief Human Resources Officer and Chief Risk Officer, regularly reviews all plans identified as potentially creating risk, regardless of magnitude, particularly with respect to executive officers. Based on the structure of our Company s longstanding compensation policies and practices, the Committee believes that those compensation policies and practices are not reasonably likely to have a material adverse effect on Cullen/Frost.

### Elements of the 2017 Compensation Program and Key 2018 Actions

To ensure achievement of our executive compensation program objectives, compensation is provided to the Named Executive Officers in the following elements:

Base Pay;
Annual Incentive Pay;
Long-Term Incentive Pay;
Benefits;
Perquisites; and
Post Termination Pay

The purpose, design, determination of amounts, and 2017 pay decisions are described below.

### Base Pay

Base pay is an important element of executive compensation because it provides executives with a base level of monthly income. As discussed in the Pay Philosophy section, internal and external equity, performance, experience, and other factors are considered when establishing base salaries. The Committee does not assign a specific weighting to these factors when making compensation decisions. Base salary changes are generally approved in October of each year and are effective January 1st of the following year. No specific weighting is targeted for base salaries as a percentage of total compensation.

During its Fall 2017 meeting, the Committee approved 2018 base pay increases for the Named Executive Officers. The increases were based on external market data provided by Meridian, internal equity, any change in responsibility, and each individual s performance. The base pay increases approved by the Committee are as follows:

Named Executive Officer	2017 Base Salary	2018 Base Salary	% Change
Phillip D. Green	\$ 975,000	\$ 990,000	1.5%
Jerry Salinas	535,000	560,000	4.7%
Paul H. Bracher	545,000	565,000	3.7%
Patrick B. Frost	535,000	545,000	1.9%
William L. Perotti	535,000	545,000	1.9%

The base pay increases approved by the Committee for the Named Executive Officers became effective January 1, 2018 and approximated an average of 2.7% of existing base pay. Base pay levels for 2017 are listed above and are also set forth in the Summary Compensation Table.

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# Annual Incentive Pay

Annual incentive pay is provided to Named Executive Officers to recognize achievement of annual financial targets and is paid in accordance with the quantitative and qualitative terms of the Bonus Plan for the Chief Executive Officer and the Executive Management Bonus Plan, which covers the other Named Executive Officers. This award is paid in the form of a cash incentive payment.

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The Bonus Plan for the Chief Executive Officer differs from that of the other Named Executive Officers. Both bonus plans are described in the sections that follow.

2017 Annual Incentives for the Chief Executive Officer and Chairman; 2018 Action. Annually, during its first-quarter meeting, the Committee has established an annual incentive cap tied to net income for the Chief Executive Officer, thereby directly relating the Chief Executive Officer s maximum annual incentive to the performance of Cullen/Frost. This measurement has historically been 0.8% of net income and, after the close of the fiscal year, the Committee then exercises only downward discretion to arrive at an annual incentive payment amount for Mr. Green. Traditionally, the Committee has not paid an incentive to the CEO at the full 0.8% of fiscal year net income, but closer to a target of 90 100% of his base salary depending on the performance of the Company and the CEO.

For 2017, the Committee again approved a cap of 0.8% of fiscal year net income for Mr. Green s annual incentive and a target incentive of 100% of his base salary. To determine his annual incentive payment amount, the Committee exercised downward discretion based on the following qualitative measures approved by the Committee.

Performance Measures	Description		
Operating Results	Provides direction to ensure that Cullen/Frost meets its financial goals, both in terms of achieving budgetary results and in its commitment to performance compared to its peers.		
Leadership	Leads Cullen/Frost, setting a philosophy based on the corporate culture that is well understood, widely supported, consistently applied, and effectively implemented.		
Strategic Planning	Establishes clear objectives and develops strategic policies to ensure growth in Cullen/Frost s core business and expansion through appropriate acquisitions. Is committed to the utilization of advanced technology applications to support these growth goals, and maintains the long-term interest of Cullen/Frost in all actions.		
Human Capital Management and Development	Ensures the effective recruitment of a diverse workforce, consistent retention of key employees and the ongoing motivation of all staff. Offers personal involvement in the recruiting process and provides feedback.		
Communications	Serves as chief spokesperson for Cullen/Frost, communicating effectively with all of its shareholders.		
External Relations	Establishes and maintains relationships with the investment community to keep them informed on Cullen/Frost s progress. Serves in a leadership role in civic, professional and community organizations. Reinforces key customer relationships through regular market visits and customer contacts.		
Board Relations	Works closely with the Board to keep them fully informed on all important aspects of the status and development of Cullen/Frost. Facilitates the Board's composition and committee structure, as well as its governance and any regulatory agency relations.		

The Board must ratify the annual incentive payment amount determined and certified by the Committee for Mr. Green.

Cullen/Frost s budget for a given year typically represents a meaningful increase in earnings per share over the previous year. In finalizing a budget, the current economic, regulatory and interest rate environments are considered as well as market expectations. The budget must be ratified by the Board. For 2017, the Company s budgeted level for net income was \$329 million. Actual performance for 2017 significantly exceeded this level, as the Company realized actual net income of \$364 million.

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In light of these factors, and taking into account the qualitative measures shown above, the Committee exercised downward discretion from the initial cap of 0.8% of net income. The Committee elected to pay an annual incentive to Mr. Green at 15% above target or \$1,121,250. This was ratified by the Board on January 24, 2018, and can be seen in the Summary Compensation Table.

At its October 2017 meeting, the Committee reviewed the competitiveness of Mr. Green s annual incentive target. The target level appeared to be somewhat lower than prevailing target levels in the external market. Therefore, the Committee chose to increase the target to 110% of base salary earnings for Mr. Green for 2018.

Annual Incentive Plan for the Other Named Executives. The remaining Named Executive Officers participate in the Executive Management Bonus Plan. Annually, an incentive pool is generated based on the financial performance of Cullen/Frost versus the budgeted expectations for the year. The incentive pool is funded at target if Cullen/Frost s financial performance meets budget and is funded below target if Cullen/Frost s financial performance falls below budget. A minimum percentage of budget must be achieved before the annual incentive pool is funded, and no incentive payments are made unless Cullen/Frost attains this minimum threshold. The incentive pool may be funded above target if Cullen/Frost achieves financial performance above budget. The Committee approves the corporate and individual objectives as well as the payment targets, which are expressed as a percentage of the executives base salary for the year. There is not a stated cap on this plan. However, over the past decade, the most paid to any Named Executive Officer was 15% above the executive s pre-established annual incentive target for the applicable year.

For 2017, Cullen/Frost established the following individual targets as a percentage of 2017 base salary for the Named Executive Officers in the Executive Management Bonus Plan:

Jerry Salinas	75%
Paul H. Bracher	75%
Patrick B. Frost	75%
William L. Perotti	75%

The individual targets are not formula driven and no specific weighting is targeted for annual incentive pay as a percentage of total compensation. For each of the Named Executive Officers in the Executive Management Bonus Plan, the targets are set at the discretion of the Chief Executive Officer and must be approved by the Committee. The incentive targets are based on external market data provided by Meridian, internal equity considerations, and strategic objectives for corporate performance. The individual targets for the next year are reviewed annually at the Fall meeting of the Committee and altered as deemed appropriate.

Payment amounts for the Named Executive Officers, with the exception of the Chief Executive Officer, are made based on recommendations of the Chief Executive Officer and approval of the Committee. Annual incentive amounts in excess of, or below target may be paid at the discretion of the Chief Executive Officer with the approval of the Committee. Before the Chief Executive Officer makes recommendations to the Committee regarding annual incentive payments for the other Named Executive Officers, the Chief Executive Officer discusses these issues with Meridian. The Committee has the discretion to approve, disapprove or alter the Chief Executive Officer s recommendations.

The primary criterion for annual incentive payments for the Named Executive Officers (other than the Chief Executive Officer) is the measurement of actual net income vs. budgeted net income for Cullen/Frost.

As previously stated, Cullen/Frost s actual performance met and significantly exceeded budgeted expectations for 2017. As a result, the Chief Executive Officer recommended to the Committee that annual incentive payments be paid to Mr. Salinas, Mr. Bracher, Mr. Frost and Mr. Perotti at 15% above target for 2017. The Committee approved this recommendation. The 2017 annual incentives were paid in February of 2018 and can be seen in the Summary Compensation Table.

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In October 2017, the Committee reviewed the competitiveness of each Named Executive Officer s incentive target level and determined that, with the exception of Mr. Green, they were generally in line with the 50th percentile of the external market for their positions based on the information provided by Meridian. The Committee elected to maintain the same target levels for the Named Executive Officers, other than Mr. Green, in 2018 as they had in 2017. As previously stated, the target represents a percentage of base earnings.

# Long-Term Incentive Pay

Long-term incentives are awarded to the Named Executive Officers in an effort to align management and shareholder interests, ensure future performance of Cullen/Frost, enhance stock ownership opportunities, and increase shareholder value. Cullen/Frost maintains the 2015 Omnibus Incentive Plan which was approved by shareholders and authorizes the granting of the following types of awards for executives:

Stock Options;

Stock Appreciation Rights;

Restricted Stock and Restricted Stock Units;

Performance Unit and Performance Share Awards;

Cash-Based Awards; and

# Other Stock-Based Awards.

As shown in the Summary Compensation Table and the Outstanding Equity Awards Table, prior to 2016 long-term incentives have generally been awarded to the Named Executive Officers in the form of stock options, restricted stock, and when appropriate, restricted stock units. During 2016, the Committee elected to award performance share units to the Named Executive Officers instead of the stock options previously utilized. The decision was made to grant performance share units as opposed to stock options to even more closely tie the interests of the Named Executive Officers with that of the shareholders and to provide an explicit incentive for Executive Management to focus their efforts on maximizing shareholder value. In October of 2017, the Committee elected to continue granting Long Term Incentives to the Named Executive Officers in a combined package of 50% Restricted Stock Units and 50% Performance Share Units based on grant date fair value at target.

The size of the long-term incentive grant is determined by the Committee, taking into account a variety of factors including the value of prior year grants when made, external market data, internal equity considerations, individual and company performance, overall share usage, shareholder dilution and cost. It has traditionally been the Committee s practice to award long-term incentives in a combined package of approximately half stock options and half restricted stock or restricted stock units, based on the estimated economic value of awards on the date of grant. Beginning in 2016 and now again in 2017, the Committee elected to likewise maintain an equally weighted mix of performance share units and restricted stock units. The weighting between performance share units and restricted stock units allows Cullen/Frost to strike a balance between performance and retention and minimizes the impact to shareholder dilution.

Performance Share Units. Performance share units are utilized to align management and shareholder interests and to reward executives with shareholder value creation. In 2017, performance share units were granted based on a market price of \$98.90, the closing price of a share of the Company stock on the date of grant, October 24, 2017. The grant includes a three-year performance period beginning January 1, 2018 and ending December 31, 2020. The performance metric is Return on Assets relative to the Peer Group as previously listed. Award vesting is as follows:

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Performance Level Achieved Relative to Peer Group	Award Payout Percentage
<25 <sup>th</sup> Percentile	0% of Target
25 <sup>th</sup> Percentile	50% of Target
50th Percentile	100% of Target
75 <sup>th</sup> Percentile or greater	150% of Target

The vesting of the performance share units is subject to Committee certification and the exercise of downward discretion. Achievement between the 25th and 75th percentiles listed above will be determined based on straight-line interpolation as determined by the Committee in its discretion. The performance metric and vesting schedule were strategically chosen to be competitive, enhance our retention efforts and help to manage shareholder dilution.

Restricted Stock Units. Restricted stock units are granted to create an immediate link to shareholder interests, enhance ownership opportunities and maintain a stable executive team. The awards granted in 2017 generally vest 100% four years from the date of the grant. This vesting schedule is both competitive and consistent with our traditional practice and encourages long-term value creation.

While the Committee believes a significant portion of Named Executive Officers total compensation should be linked to Cullen/Frost s stock price, no specific weighting is targeted for long-term incentive pay as a percentage of total compensation.

During its October 2017 meeting, the Committee reviewed the competitiveness of the long-term incentive program for the Named Executive Officers. External market data was provided by Meridian. In reviewing peer data, the Committee observed that the long-term incentive opportunities for Cullen/Frost s Named Executive Officers were generally below the competitive median.

The Committee primarily considered these external factors, along with internal factors such as equity, performance, share usage, dilution, and cost to determine the 2017 long-term incentive grants.

In its review, the Committee determined that it was critical to continue to place a strong emphasis on future financial performance and increasing shareholder value, while offering a competitive total compensation package overall. In 2017, the Committee took into account the change in the market value of Company stock as compared to the prior year, along with the Committee s desire to maintain competitive posture as it relates to award value, and, in its discretion, awarded long-term incentives to the Named Executive Officers. In some instances, the grant was of similar economic value to the prior year, in others, the grant was somewhat higher than the prior year s grant in order to maintain a competitive stance. For long-term incentives granted in 2017, the Committee elected to utilize a mix of half performance share units and half restricted units, based on the estimated economic value of the awards at the time of grant. The awards granted in 2017 can also be seen in the Summary Compensation Table and the Grants of Plan-Based Awards Table.

The Committee believes that the Company s use of performance share units and restricted stock units continues to create a strong alignment of executive team and shareholder interests.

Historically, the Committee has generally approved and granted long-term incentive awards to the Named Executive Officers and any other designated employees at its Fall meeting. While Cullen/Frost maintains no policy, whether official or unofficial, for timing the granting of stock options or other equity-based awards in advance of the release of material nonpublic information, our practice has been to grant long-term incentive awards on the date of the Fall Committee meeting.

# Benefits

Cullen/Frost provides a benefits package including health and welfare and retirement benefits to remain competitive with the market and to help meet the health and retirement security needs of our employees, including the Named Executive Officers. The following table provides a brief summary of Cullen/Frost s retirement benefit programs and those eligible to participate:

		Named Executive Officer	All Employee
Retirement Benefit Plan	Purpose	Participation	Participation
401(k) Plan	A tax-qualified retirement plan to provide for the welfare and future financial security of the employee as well as align employee and shareholder interests.		
Thrift Plan for the 401(k)	A non-qualified plan to provide benefits comparable to the 401(k) for Named Executive Officers that would otherwise be reduced due to Internal Revenue Code limits.		
Profit Sharing Plan	A tax-qualified retirement plan to provide for the welfare and future financial security of the employee.		
Profit Sharing Restoration Plan	A non-qualified plan that provides benefits comparable to the Profit Sharing Plan for Named Executive Officers that would otherwise be reduced due to Internal Revenue Code limits.		
Retirement Plan(1)	A tax-qualified pension plan to provide for the welfare and future financial security of the employee.		
Retirement Restoration Plan(1)	A non-qualified plan to provide benefits comparable to the Retirement Plan for Named Executive Officers that would otherwise be reduced due to Internal Revenue Code limits.		

<sup>(1)</sup> The Retirement Plan and the Retirement Restoration Plan were frozen on December 31, 2001. For a detailed description of the above-referenced benefit plans, see the narrative following the 2017 Pension Benefits Table. See the All Other Compensation Table for detail on benefits received by the Named Executive Officers.

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### **Perquisites**

Cullen/Frost uses perquisites for Named Executive Officers to provide a competitive offering and to provide certain conveniences that we believe are reasonable. We do not pay tax reimbursements on perquisites. The aggregate perquisite value received by each Named Executive Officer can be seen in the All Other Compensation Table. Below is a brief summary of the perquisites provided and the rationale for their use:

*Physical Examinations.* In order to ensure the continued health of our executive team, the Named Executive Officers were given the opportunity to undergo a thorough physical examination with the physician of their choice with the cost to be underwritten by Cullen/Frost subject to a cap.

Personal Financial Planning Services. To ensure the continued financial stability of our executive team, and to help maximize the amount executives realize from our compensation programs, the Named Executive Officers were given the opportunity to engage a financial advisor of their choice to provide personal financial planning services with the cost to be underwritten by Cullen/Frost subject to a cap.

Home Security Services. To ensure the safety of our executive team, home security services are provided in certain instances.

*Club Memberships.* Club memberships are provided to all the Named Executive Officers to be used at their discretion for both personal and business purposes. This provides the Named Executive Officers with the ongoing opportunity to network with other community leaders.

*Use of Jet Aircraft.* Through a provider in the fractional aircraft industry, Cullen/Frost has acquired use of jet aircraft hours. Use of these aircraft hours is provided to the Named Executive Officers in connection with their extensive business travel requirements. This service is afforded to the Named Executive Officers to reduce travel time and related disruptions and to provide additional security, thereby increasing their availability, efficiency, and productivity. Mr. Green has been authorized to use a portion of the aircraft hours for non-business purposes, which should generally not exceed ten percent of the available hours annually. Mr. Green did use the jet aircraft hours for non-business purposes during 2017. His usage was well below the allotment for personal usage. Additionally, Mr. Green and Mr. Salinas, did incur imputed income in connection with family members accompanying them on business related travel. Imputed income rates are determined using the Standard Industry Fare Level (SIFL).

*Life Insurance*. Group life insurance is provided to the Named Executive Officers with a death benefit equal to three times base salary earnings for the most recent year, not to exceed \$2,000,000. See the All Other Compensation Table for more detail.

# Agreements with Named Executive Officers

Change in Control Agreements. Cullen/Frost has change-in-control agreements with each of its Named Executive Officers as well as certain other key employees of the Company. The primary intent of these agreements is to:

help executives evaluate objectively whether a potential change in control is in the best interests of shareholders;

help protect against the departure of executives, thus assuring continuity of management, in the event of an actual or threatened merger or change in control; and

provide compensation and benefit protection following a change in control that is comparable to the protections available from competing employers.

Under the agreements, Mr. Green and Mr. Frost could receive severance payments of three times base salary and target annual incentive compensation plus a prorated annual incentive payment for the year of termination, and Mr. Salinas, Mr. Bracher and Mr. Perotti could receive severance payments of two times base salary and

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target annual incentive compensation plus a prorated annual incentive payment for the year of termination, if within two years following a
Change in Control their employment was terminated by Cullen/Frost, for reasons other than Cause, death, disability or retirement. Cause is generally defined in the agreements as an executive s (1) willful and continued failure to substantially perform his duties after delivery of a written demand for substantial performance; (2) willful engagement in conduct materially injurious to Cullen/Frost; or (3) conviction of a felony. The Committee established the change-in-control benefits at their current level to be competitive and to provide executives with a level of pay and benefits comparable to what they had immediately prior to a change in control.

Change in Control is generally considered in the agreements to be:

an acquisition of beneficial ownership of 20% or more of Cullen/Frost Common Stock by an individual, corporation, partnership, group, association, or other person;

certain changes in the composition of a majority of the Board; or

certain other events involving a merger or consolidation of Cullen/Frost or a sale of substantially all of its assets. Further, the change-in-control agreements provide that the Named Executive Officers would receive the severance payments described above if they terminate their employment for Good Reason within two years following a change-in-control. Good Reason is generally considered in the agreements as one or more of the following:

a significant change or reduction in the executive s responsibilities;