Regional Management Corp. Form 10-Q May 01, 2018 Table of Contents

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended March 31, 2018

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period ended

Commission File Number: 001-35477

Regional Management Corp.

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of

57-0847115 (I.R.S. Employer

incorporation or organization)

Identification No.)

979 Batesville Road, Suite B

Greer, South Carolina (Address of principal executive offices)

29651 (Zip Code)

(864) 448-7000

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (Section 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of large accelerated filer, accelerated filer, smaller reporting company, and emerging growth company in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company) Smaller reporting company

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of April 30, 2018, the registrant had outstanding 11,748,378 shares of Common Stock, \$0.10 par value.

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PART I. FINANCIAL INFORMATION

ITEM 1. FINANCIAL STATEMENTS

Regional Management Corp. and Subsidiaries

Consolidated Balance Sheets

(in thousands, except par value amounts)

	ch 31, 2018 naudited)	Decer	mber 31, 2017
Assets			
Cash	\$ 3,247	\$	5,230
Gross finance receivables	1,056,425		1,066,650
Unearned finance charges and insurance premiums	(251,469)		(249,187)
Finance receivables	804,956		817,463
Allowance for credit losses	(47,750)		(48,910)
Net finance receivables	757,206		768,553
Restricted cash	19,064		16,787
Property and equipment	12,214		12,294
Intangible assets	10,922		10,607
Other assets	12,156		16,012
Total assets	\$ 814,809	\$	829,483
Liabilities and Stockholders Equity			
Liabilities:			
Long-term debt	\$ 550,377	\$	571,496
Unamortized debt issuance costs	(4,512)		(4,950)
Net long-term debt	545,865		566,546
Accounts payable and accrued expenses	15,994		18,565
Deferred tax liability	3,999		4,961
Total liabilities	565,858		590,072
Commitments and Contingencies (Note 9)			
Stockholders equity:			
Preferred stock (\$0.10 par value, 100,000 shares authorized, no shares issued or outstanding)			
Common stock (\$0.10 par value, 1,000,000 shares authorized, 13,294 shares issued and 11,748 shares outstanding at March 31, 2018 and	1,329		1,321

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13,205 shares issued and 11,659 shares outstanding at December 31,

2017)

95,272		94,384
177,396		168,752
(25,046)		(25,046)
248,951		239,411
\$ 814,809	\$	829,483
\$	177,396 (25,046) 248,951	177,396 (25,046) 248,951

The following table presents the assets and liabilities of our consolidated variable interest entities:

Assets		
Cash	\$ 70	\$ 70
Finance receivables	153,747	137,239
Allowance for credit losses	(7,784)	(7,129)
Restricted cash	12,403	10,734
Other assets	171	119
Total assets	\$ 158,607	\$ 141,033
Liabilities		
Net long-term debt	\$ 131,716	\$ 116,658
Accounts payable and accrued expenses	12	53
Total liabilities	\$ 131,728	\$ 116,711

See accompanying notes to consolidated financial statements.

Regional Management Corp. and Subsidiaries

Consolidated Statements of Income

(Unaudited)

(in thousands, except per share amounts)

		nree Mor Marc 2018	ch 3	
Revenue				
Interest and fee income	\$	66,151	\$	59,255
Insurance income, net	·	3,389		3,805
Other income		3,085		2,760
Total revenue		72,625		65,820
Expenses				
Provision for credit losses		19,515		19,134
Personnel		21,228		18,168
Occupancy		5,618		5,285
Marketing		1,453		1,205
Other		6,293		6,796
Total general and administrative expenses		34,592		31,454
Interest expense		7,177		5,213
Income before income taxes		11,341		10,019
Income taxes		2,697		2,385
Net income	\$	8,644	\$	7,634
Net income per common share:				
Basic	\$	0.74	\$	0.66
Diluted	\$	0.72	\$	0.65
Weighted average shares outstanding:				
Basic Salar		11,618		11,494
Diluted		12,030		11,715

See accompanying notes to consolidated financial statements.

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Regional Management Corp. and Subsidiaries

Consolidated Statements of Stockholders Equity

(Unaudited)

(in thousands)

Common Stock

	Shares	Amount 1		ditional	Retained Earnings	Treasury Stock	Total
Balance, December 31, 2016	12,996	\$ 1,300	\$	92,432	\$ 138,789	\$ (25,046)	\$ 207,475
Issuance of restricted stock awards	74	\$ 1,500 7	φ	•	Ф 130,709	\$ (23,040)	\$ 207,473
		20		(7)			224
Exercise of stock options	289	29		305			334
Shares withheld related to net share							
settlement	(154)	(15)		(2,006)			(2,021)
Share-based compensation				3,660			3,660
Net income					29,963		29,963
Balance, December 31, 2017	13,205	\$ 1,321	\$	94,384	\$ 168,752	\$ (25,046)	\$239,411
Issuance of restricted stock awards	68	7		(7)			
Exercise of stock options	60	6					6
Shares withheld related to net share							
settlement	(39)	(5)		(313)			(318)
Share-based compensation				1,208			1,208
Net income					8,644		8,644
Balance, March 31, 2018	13,294	\$ 1,329	\$	95,272	\$177,396	\$ (25,046)	\$ 248,951

See accompanying notes to consolidated financial statements.

Regional Management Corp. and Subsidiaries

Consolidated Statements of Cash Flows

(Unaudited)

(in thousands)

	Three Mon Marc 2018	
Cash flows from operating activities:		
Net income	\$ 8,644	\$ 7,634
Adjustments to reconcile net income to net cash provided by operating activities:		
Provision for credit losses	19,515	19,134
Depreciation and amortization	2,024	1,603
Loss on disposal of property and equipment	8	12
Share-based compensation	1,585	822
Fair value adjustment on interest rate caps	(121)	35
Deferred income taxes, net	(962)	(692)
Changes in operating assets and liabilities:		
Decrease in other assets	3,975	298
Decrease in accounts payable and accrued expenses	(2,874)	(20)
Net cash provided by operating activities	31,794	28,826
Cash flows from investing activities:		
Net repayments (originations) of finance receivables	(8,168)	3,387
Purchases of intangible assets	(814)	(1,049)
Purchases of property and equipment	(844)	(1,545)
Proceeds from disposal of property and equipment		558
Net cash provided by (used in) investing activities	(9,826)	1,351
Cash flows from financing activities:		
Net payments on senior revolving credit facility	(35,924)	(22,056)
Payments on amortizing loan	(10,765)	(6,628)
Net advances on revolving warehouse credit facility	25,570	
Payments for debt issuance costs	(58)	(195)
Taxes paid related to net share settlement of equity awards	(497)	(1,647)
Net cash used in financing activities	(21,674)	(30,526)
Net change in cash and restricted cash	294	(349)
Cash and restricted cash at beginning of period	22,017	12,743

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Cash and restricted cash at end of period	\$ 22,311	\$ 12,394
Supplemental cash flow information	¢ 6565	¢ 4.000
Interest paid	\$ 0,303	\$ 4,980
Income taxes paid	\$	\$

The following table reconciles cash and restricted cash from the Consolidated Balance Sheets to the statements above:

In thousands	Marc	ch 31, 2018	Decem	ber 31, 2017	Marc	h 31, 2017	Decem	ber 31, 2016
Cash	\$	3,247	\$	5,230	\$	3,505	\$	4,446
Restricted cash		19,064		16,787		8,889		8,297
Total cash and restricted cash	\$	22,311	\$	22,017	\$	12,394	\$	12,743

See accompanying notes to consolidated financial statements.

Regional Management Corp. and Subsidiaries

Notes to Consolidated Financial Statements

Note 1. Nature of Business

Regional Management Corp. (the <u>Company</u>) was incorporated and began operations in 1987. The Company is engaged in the consumer finance business, offering small loans, large loans, retail loans, and related payment and collateral protection insurance products. The Company previously offered automobile loans, but ceased such originations in November 2017. As of March 31, 2018, the Company operated branches in 341 locations in the states of Alabama (47 branches), Georgia (8 branches), New Mexico (18 branches), North Carolina (37 branches), Oklahoma (28 branches), South Carolina (67 branches), Tennessee (21 branches), Texas (98 branches), and Virginia (17 branches) under the name Regional Finance. The Company consolidated one branch during the three months ended March 31, 2018.

The Company s loan volume and contractual delinquency follow seasonal trends. Demand for the Company s small and large loans is typically highest during the second, third, and fourth quarters, which the Company believes is largely due to customers borrowing money for vacation, back-to-school, and holiday spending. With the exception of retail loans, loan demand has generally been the lowest during the first quarter, which the Company believes is largely due to the timing of income tax refunds. Delinquencies generally reach their lowest point in the first quarter of the year and rise throughout the remainder of the fiscal year. Consequently, the Company experiences seasonal fluctuations in its operating results and cash needs.

Note 2. Basis of Presentation and Significant Accounting Policies

Basis of presentation: The consolidated financial statements of the Company have been prepared in accordance with the instructions to the Quarterly Report on Form 10-Q adopted by the Securities and Exchange Commission (the <u>SEC</u>) and generally accepted accounting principles in the United States of America (<u>GAAP</u>) for interim financial information and, accordingly, do not include all information and note disclosures required by GAAP for complete financial statements. The interim financial statements in this Quarterly Report on Form 10-Q have not been audited by an independent registered public accounting firm in accordance with standards of the Public Company Accounting Oversight Board (United States), but in the opinion of management, the interim financial statements include all adjustments, consisting only of normal recurring adjustments, necessary for a fair presentation of the Company s financial position, results of operations, and cash flows in accordance with GAAP. These consolidated financial statements should be read in conjunction with the Company s Annual Report on Form 10-K for the year ended December 31, 2017, as filed with the SEC.

Significant accounting policies: The following is a description of significant accounting policies used in preparing the financial statements. The accounting and reporting policies of the Company are in accordance with GAAP and conform to general practices within the consumer finance industry.

Business segments: The Company has one reportable segment, which is the consumer finance segment. The other revenue generating activities of the Company, including insurance operations, are performed in the existing branch network in conjunction with or as a complement to the lending operations.

Principles of consolidation: The consolidated financial statements include the accounts of the Company and its wholly-owned subsidiaries. All significant intercompany balances and transactions have been eliminated in consolidation. The Company operates through a separate wholly-owned subsidiary in each state. The Company also

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consolidates variable interest entities (each, a $\underline{\text{VIE}}$) when it is considered to be the primary beneficiary of the VIE because it has (i) power over the significant activities of the VIE and (ii) the obligation to absorb losses or the right to receive returns that could be significant to the VIE.

Use of estimates: The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, revenues and expenses, and disclosure of contingent assets and liabilities for the periods indicated in the financial statements. Actual results could differ from those estimates.

Material estimates that are particularly susceptible to change relate to the determination of the allowance for credit losses, the fair value of share-based compensation, the valuation of deferred tax assets and liabilities, contingent liabilities on litigation matters, and the allocation of the purchase price to assets acquired in business combinations.

Reclassifications: Certain prior-period amounts have been reclassified to conform to the current presentation. Such reclassifications had no impact on previously reported net income or stockholders equity.

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Recent accounting pronouncements: In May 2014, the Financial Accounting Standards Board (<u>FASB</u>) issued an accounting update on the recognition of revenue from contracts with customers. The update is based on the principle that revenue is recognized to depict the transfer of goods or services to customers in an amount that reflects the consideration the entity expects to receive in exchange for those goods or services. In addition, the update specifies the accounting for certain costs to obtain or fulfill a contract with a customer and expands disclosure requirements for revenue recognition. The update applies to all contracts with customers, except leases, insurance contracts, financial instruments, guarantees, and certain nonmonetary exchanges. In August 2015, the FASB issued an additional update on revenue recognition, which deferred the effective date of the update to annual and interim reporting periods beginning after December 15, 2017. The Company adopted the new standard effective in 2018. As substantially all of the Company s revenues are generated from activities that are outside the scope of the new standard, the adoption does not have a material impact on the Company s consolidated financial statements or disclosure requirements.

In February 2016, the FASB issued an accounting update to increase transparency and comparability of accounting for lease transactions. The update requires all leases to be recognized on the balance sheet as lease assets and lease liabilities and requires both quantitative and qualitative disclosures regarding key information about leasing arrangements. All of the Company s leases are currently classified as operating leases, with no lease assets or lease liabilities recorded. The update is effective for annual and interim periods beginning after December 15, 2018, and early adoption is permitted. The implementation of the accounting update will have an impact on the Company s debt covenants. The Company is working with its lenders to address any issues before implementation and continues to evaluate and quantify the potential impacts of this update on its consolidated financial statements.

In June 2016, the FASB issued an accounting update to change the impairment model for estimating credit losses on financial assets. The current incurred loss impairment model requires the recognition of credit losses when it is probable that a loss has been incurred. The incurred loss model will be replaced by an expected loss model, which requires entities to estimate the lifetime expected credit loss on such instruments and to record an allowance to offset the amortized cost basis of the financial asset. This update is effective for annual and interim periods beginning after December 15, 2019, and early adoption is permitted. The Company believes the implementation of the accounting update will have a material adverse effect on the Company s consolidated financial statements and is in the process of quantifying the potential impacts.

In August 2016, the FASB issued an accounting update to provide specific guidance on certain cash flow classification issues to reduce diversity in practice. These issues include debt prepayment or extinguishment costs, contingent consideration payments after business combinations, beneficial interest in securitization transactions, and proceeds from insurance claims. This update is effective for annual and interim periods beginning after December 15, 2017, and early adoption was permitted. The Company adopted the new standard effective in 2018, and implementation of the accounting update had no impact on the Company s consolidated financial statements.

In November 2016, the FASB issued an accounting update to address diversity in the classification of restricted cash transfers on the statement of cash flows. The amendment requires that the statements of cash flows explain the change during the period in the total of cash, cash equivalents, restricted cash, and restricted cash equivalents. This update is effective for annual and interim periods beginning after December 15, 2017, and early adoption was permitted. The Company adopted the new standard effective in 2018. As a result, the Company no longer reports the changes in restricted cash as an investing activity. Instead, restricted cash is included in the beginning and ending cash balances on the consolidated statements of cash flows.

Note 3. Finance Receivables, Credit Quality Information, and Allowance for Credit Losses

Finance receivables for the periods indicated consisted of the following:

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In thousands	Mar	ch 31, 2018	Decem	ber 31, 2017
Small loans	\$	360,470	\$	375,772
Large loans		363,931		347,218
Automobile loans		48,704		61,423
Retail loans		31,851		33,050
Finance receivables	\$	804,956	\$	817,463

The contractual delinquency of the finance receivable portfolio by product and aging for the periods indicated are as follows:

	C II		T		March 31	-	D 4	•1	TEL 4	_
7 .7 7	Small		Large		Autom		Reta		Tota	
In thousands	\$	%	\$ 040	%	\$ 07.120	% 76.29	\$	%	\$	%
Current	\$ 299,917	83.2%	\$ 319,849	87.9%	\$ 37,138	76.3%	\$ 26,302	82.6%	\$683,206	84.9%
1 to 29 days past due	30,967	8.6%	26,359	7.2%	8,434	17.3%	3,274	10.3%	69,034	8.6%
Delinquent accounts										
30 to 59										
days	7,595	2.1%	5,541	1.6%	1,127	2.2%	595	1.9%	14,858	1.8%
60 to 89	,		ĺ		,					
days	6,360	1.8%	4,055	1.1%	658	1.4%	422	1.3%	11,495	1.4%
90 to 119	-,		,						,	
days	5,426	1.5%	3,148	0.8%	671	1.4%	411	1.2%	9,656	1.2%
120 to 149	2,.23	210 /5	5,1.0	0.070	0,1	11.75		1,2,0	,,,,,,	112 / 5
days	4,700	1.3%	2,451	0.7%	401	0.8%	353	1.1%	7,905	1.0%
150 to 179	1,700	1.5 /6	2, .51	0.7 70	101	0.070	555	1.1 /0	7,500	1.0 /0
days	5,505	1.5%	2,528	0.7%	275	0.6%	494	1.6%	8,802	1.1%
Total										
delinquency	\$ 29,586	8.2%	\$ 17,723	4.9%	\$ 3,132	6.4%	\$ 2,275	7.1%	\$ 52,716	6.5%
1	,		,		. ,		. ,		,	
Total finance receivables	\$ 360,470	100.0%	\$ 363,931	100.0%	\$ 48,704	100.0%	\$31,851	100.0%	\$ 804,956	100.0%
Finance receivables in nonaccrual status	\$ 15,631	4.3%	\$ 8,127	2.2%	\$ 1,347	2.8%	\$ 1,258	3.9%	\$ 26,363	3.3%
200000	+ -2,00		, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	_,_,	+ -,	_,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	+ -,=		7 20,000	
				I	December 3	31, 2017				
	Small		Large		Autom		Reta	uil	Tota	l
In thousands	\$	%	\$	%	\$	%	\$	%	\$	%
Current	\$301,114		\$ 299,467		\$43,140		\$25,730		\$ 669,451	81.9%
1 to 29 days	, 201,111	001170	, - >>,	00.070	7 .0,110	. 3.2 /0	7 =0,700		+ 000,101	02.770
past due	39,412	10.5%	29,211	8.4%	13,387	21.8%	4,523	13.7%	86,533	10.6%
Delinquent accounts										
	9,738	2.6%	5,949	1.6%	2,162	3.6%	879	2.7%	18,728	2.2%

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30 to 59										
days										
60 to 89										
days	8,755	2.3%	4,757	1.4%	1,046	1.7%	739	2.2%	15,297	1.9%
90 to 119										
days	6,881	1.9%	3,286	1.0%	701	1.1%	471	1.5%	11,339	1.4%
120 to 149										
days	5,284	1.4%	2,537	0.7%	636	1.0%	408	1.2%	8,865	1.1%
150 to 179										
days	4,588	1.2%	2,011	0.6%	351	0.6%	300	0.9%	7,250	0.9%
Total										
delinquency	\$ 35,246	9.4%	\$ 18,540	5.3%	\$ 4,896	8.0%	\$ 2,797	8.5%	\$ 61,479	7.5%
Total finance										
receivables	\$ 375,772	100.0%	\$ 347,218	100.0%	\$61,423	100.0%	\$ 33,050	100.0%	\$817,463	100.0%
Finance										
receivables										
in										
nonaccrual										
status	\$ 16,753	4.5%	\$ 7,834	2.3%	\$ 1,688	2.7%	\$ 1,179	3.6%	\$ 27,454	3.4%

Changes in the allowance for credit losses for the periods indicated are as follows:

	Thre	Three Months Ended March 31				
In thousands		2018		2017		
Balance at beginning of period	\$	48,910	\$	41,250		
Provision for credit losses		19,515		19,134		
Credit losses		(22,020)		(20,994)		
Recoveries		1,345		1,610		
Balance at end of period	\$	47,750	\$	41,000		

In September 2017, the Company recorded a \$3.0 million increase to the allowance for credit losses related to estimated incremental credit losses on customer accounts impacted by hurricanes. As of March 31, 2018, the allowance for credit losses included \$1.8 million of remaining incremental hurricane allowance.

The following is a reconciliation of the allowance for credit losses by product for the periods indicated:

								Allowance as Percentage of
	Balance					Balance	Receivables	Finance
	January 1,					March 31,	March 31,	Receivables
In thousands	2018	Provision	Credit Los	ses Rec	coveries	2018	2018 N	March 31, 2018
Small loans	\$ 24,749	\$ 11,283	\$ (13,3)	75) \$	709	\$ 23,366	\$ 360,470	6.5%
Large loans	17,548	6,878	(6,19)	95)	358	18,589	363,931	5.1%
Automobile loans	4,025	521	(1,40	57)	237	3,316	48,704	6.8%
Retail loans	2,588	833	(98	33)	41	2,479	31,851	7.8%
Total	\$ 48,910	\$ 19,515	\$ (22,02	20) \$	1,345	\$ 47,750	\$ 804,956	5.9%

							Allowance
							as
							Percentage
							of
						Finance	Finance
	Balance				Balance	Receivables	Receivables
	January 1,		Credit		March 31,	March 31,	March 31,
In thousands	2017	Provision	Losses	Recoveries	2017	2017	2017
Small loans	\$ 21,770	\$ 11,164	\$ (13,202)	\$ 843	\$ 20,575	\$ 335,552	6.1%
Large loans	11,460	5,602	(4,629)	242	12,675	242,380	5.2%
Automobile loans	5,910	1,739	(2,333)	459	5,775	85,869	6.7%
Automobile loans Retail loans	5,910 2,110	1,739 629	(2,333) (830)	459 66	5,775 1,975	85,869 31,203	6.7% 6.3%
	,	,			,	,	

Impaired finance receivables as a percentage of total finance receivables were 2.5% and 2.1% as of March 31, 2018 and December 31, 2017, respectively. The following is a summary of finance receivables evaluated for impairment for the periods indicated:

	March 31, 2018									
In thousands	\mathbf{S}	mall	I	arge	Au	tomobile	Re	etail	, .	Γotal
Impaired receivables specifically evaluated	\$	6,095	\$	11,987	\$	1,600	\$	92	\$	19,774
Finance receivables evaluated collectively	35	54,375	3	51,944		47,104	31	1,759	7	85,182
Finance receivables outstanding	\$ 36	60,470	\$3	63,931	\$	48,704	\$31	1,851	\$8	04,956
Impaired receivables in nonaccrual status	\$	739	\$	1,046	\$	119	\$	13	\$	1,917
Amount of the specific reserve for impaired accounts	\$	1,434	\$	2,533	\$	355	\$	18	\$	4,340

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Amount of the general component of the allowance \$ 21,932 \$ 16,056 \$ 2,961 \$ 2,461 \$ 43,410

	December 31, 2017									
In thousands	;	Small]	Large	Au	tomobile	ŀ	Retail		Total
Impaired receivables specifically evaluated	\$	5,094	\$	10,303	\$	1,724	\$	109	\$	17,230
Finance receivables evaluated collectively	-	370,678	•	336,915		59,699	•	32,941	8	300,233
Finance receivables outstanding	\$3	375,772	\$.	347,218	\$	61,423	\$:	33,050	\$ 8	317,463
Impaired receivables in nonaccrual status	\$	707	\$	931	\$	129	\$	31	\$	1,798
Amount of the specific reserve for impaired accounts	\$	1,190	\$	2,183	\$	373	\$	20	\$	3,766
Amount of the general component of the allowance	\$	23,559	\$	15,365	\$	3,652	\$	2,568	\$	45,144

The average recorded investment in impaired finance receivables and the amount of interest income recognized on impaired loans for the periods indicated are as follows:

	Three	Three Months Ended March 31,					
		2018					
	Average			A	verage		
	Recorded	Intere	st Income	Recorde			
In thousands	Investment	Rec	ognized	Inv	estment		
Small loans	\$ 5,521	\$	324	\$	2,997		
Large loans	11,142		446		7,034		
Automobile loans	1,669		48		2,387		
Retail loans	94		7		101		
Total	\$ 18,426	\$	825	\$	12,519		

It was not practical to compute the amount of interest income recognized on impaired loans prior to fiscal year 2018.

Note 4. Long-Term Debt

The following is a summary of the Company s long-term debt as of the periods indicated:

		Ma	rch 31, 201	8		December 31, 2017				
		Una	amortized		Net		Una	amortized		Net
	Long-Term	Deb	t Issuance	Lo	ng-Term	Long-Term	Deb	t Issuance	Lo	ng-Term
In thousands	Debt		Costs		Debt	Debt		Costs		Debt
Senior revolving credit facility	\$416,126	\$	(1,977)	\$	414,149	\$452,050	\$	(2,162)	\$	449,888
Amortizing loan	42,615		(440)		42,175	53,380		(547)		52,833
Revolving warehouse credit										
facility	91,636		(2,095)		89,541	66,066		(2,241)		63,825
Total	\$550,377	\$	(4,512)	\$	545,865	\$ 571,496	\$	(4,950)	\$	566,546
Unused amount of revolving										
credit facilities (subject to										
borrowing base)	\$ 255,238					\$ 244,884				

In June 2017, the Company amended and restated its senior revolving credit facility to, among other things, increase the availability under the facility from \$585 million to \$638 million and extend the maturity of the facility from August 2019 to June 2020. The facility has an accordion provision that allows for the expansion of the facility to \$700 million. Excluding the receivables held by the Company s VIEs, the senior revolving credit facility is secured by substantially all of the Company s finance receivables and equity interests of the majority of its subsidiaries. Borrowings under the facility bear interest, payable monthly, at rates equal to LIBOR of a maturity the Company elects between one and six months, with a LIBOR floor of 1.00%, plus a 3.00% margin, increasing to 3.25% when the availability percentage is below 10%. The one-month LIBOR rate was 1.88% and 1.56% at March 31, 2018 and

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December 31, 2017, respectively. Alternatively, the Company may pay interest at the prime rate, plus a 2.00% margin, increasing to 2.25% when the availability percentage is below 10%. The prime rate was 4.75% and 4.50% at March 31, 2018 and December 31, 2017, respectively. The Company pays an unused line fee of 0.50% per annum, payable monthly, decreasing to 0.375% when the average outstanding balance exceeds \$413.0 million. Advances on the senior revolving credit facility are capped at 85% of eligible secured finance receivables, plus 70% of eligible unsecured finance receivables. These rates are subject to adjustment at certain credit quality levels (81% of eligible secured finance receivables and 66% of eligible unsecured finance receivables as of March 31, 2018). As of March 31, 2018, the Company had \$56.3 million of eligible borrowing capacity under the facility.

In June 2017, the Company and its wholly-owned subsidiary, Regional Management Receivables II, LLC (<u>RMR II</u>), entered into a credit agreement providing for a \$125 million revolving warehouse credit facility to RMR II (expandable to \$150 million). RMR II purchases large loan finance receivables, net of the related allowance for credit losses, from the Company s affiliates using the proceeds of the facility and equity investments from the Company. The facility is secured by the finance receivables owned by RMR II. RMR II held \$1.1 million in a restricted cash reserve account as of March 31, 2018 to satisfy provisions of the credit agreement. Through October 1, 2017, borrowings under the facility bore interest, payable monthly, at a blended rate equal to three-month LIBOR, plus a margin of 3.50%. Effective October 2, 2017 and February 5, 2018, the margin decreased to 3.25% and 3.00%, respectively, following the satisfaction of milestones associated with the Company s conversion to a new loan origination and servicing system. The three-month LIBOR was 2.31% and 1.69% at March 31, 2018 and December 31, 2017, respectively. RMR II pays an unused commitment fee of between 0.35% and 0.85% per annum, payable monthly, based upon the average daily utilization of the facility. Advances on the facility are capped at 80% of eligible finance receivables.

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In November 2017, the Company and its wholly-owned subsidiary, Regional Management Receivables, LLC (<u>RM</u>R), amended and restated the December 2015 credit agreement that provided for a \$75.7 million asset-backed, amortizing loan to RMR. The amended and restated credit agreement, among other things, provides for an additional loan advance in the amount of \$37.8 million and extends the maturity date to December 2024. The loan is secured by the finance receivables owned by RMR. RMR held \$1.3 million in a restricted cash reserve account as of March 31, 2018 to satisfy provisions of the credit agreement. RMR paid interest of 3.00% per annum on the loan balance. In February 2018, the Company agreed to lower the advance rate on the loan from 88% to 85% and to increase the interest rate from 3.00% to 3.25%. The amended and restated credit agreement allows RMR to prepay the loan when the outstanding balance falls below 20% of the original loan amount.

These debt agreements contain certain restrictive covenants requiring monthly and annual reporting to the banks and include maintenance of specified interest coverage and debt ratios, restrictions on distributions, limitations on other indebtedness, maintenance of a minimum allowance for credit losses, and certain other restrictions. At March 31, 2018, the Company was in compliance with all debt covenants.

Both the amortizing loan and warehouse credit facility are supported by the expected cash flows from the underlying collateralized finance receivables. Collections on these accounts are remitted to restricted cash collection accounts, which totaled \$10.0 million and \$8.6 million as of March 31, 2018 and December 31, 2017, respectively. Cash inflows from the finance receivables are distributed to the lenders and service providers in accordance with a monthly contractual priority of payments and, as such, the inflows are directed first to servicing fees. RMR and RMR II pay a 4% servicing fee to the Company, which is eliminated in consolidation. Next, all cash inflows are directed to interest, principal, and any adjustments to the reserve accounts and, thereafter, to the residual interest that the Company owns. Distributions from RMR and RMR II to the Company are permitted under the credit agreements.

Both RMR and RMR II are considered VIEs under GAAP and are consolidated into the financial statements of their primary beneficiary. The Company is considered to be the primary beneficiary of RMR and RMR II because it has (i) power over the significant activities of RMR and RMR II through its role as servicer of the finance receivables under each credit agreement and (ii) the obligation to absorb losses or the right to receive returns that could be significant through the Company s interest in the monthly residual cash flows of RMR and RMR II after each debt is paid.

The carrying amounts of consolidated VIE assets and liabilities are as follows:

In thousands	Mar	ch 31, 2018	Decen	ber 31, 2017
Assets				
Cash	\$	70	\$	70
Finance receivables		153,747		137,239
Allowance for credit losses		(7,784)		(7,129)
Restricted cash		12,403		10,734
Other assets		171		119
Total assets	\$	158,607	\$	141,033
Liabilities				
Net long-term debt	\$	131,716	\$	116,658
Accounts payable and accrued expenses		12		53

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Total liabilities \$ 131,728 \$ 116,711

Note 5. Disclosure About Fair Value of Financial Instruments

The following methods and assumptions were used to estimate the fair value of each class of financial instruments for which it is practicable to estimate that value:

Cash and restricted cash: Cash and restricted cash is recorded at cost, which approximates fair value due to its generally short maturity and highly liquid nature.

Finance receivables: Finance receivables are originated at prevailing market rates. The Company s finance receivable portfolio turns approximately 1.3 times per year. The portfolio turnover is calculated by dividing cash payments, renewals, and net credit losses by the average finance receivables. Management believes that the carrying amount approximates the fair value of its finance receivable portfolio.

Interest rate caps: The fair value of the interest rate caps is the estimated amount the Company would receive to terminate the cap agreements at the reporting date, taking into account current interest rates and the creditworthiness of the counterparty.

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Repossessed assets: Repossessed assets are valued at the lower of the finance receivable balance prior to repossession or the estimated net realizable value of the repossessed asset. The Company estimates net realizable value using the projected cash value upon liquidation, less costs to sell the related collateral.

Long-term debt: The Company s long-term debt is frequently renewed, amended, or recently originated. As a result, the Company believes that the fair value of long-term debt approximates carrying amounts. The Company also considered its creditworthiness in its determination of fair value.

The carrying amount and estimated fair values of the Company s financial instruments summarized by level are as follows:

	Marcl	n 31, 2018	Decembe	er 31, 2017
	Carrying	Carrying Estimated		Estimated
In thousands	Amount	Fair Value	Amount	Fair Value
Assets				
Level 1 inputs				
Cash	\$ 3,247	\$ 3,247	\$ 5,230	\$ 5,230
Restricted cash	19,064	19,064	16,787	16,787
Level 2 inputs				
Interest rate caps	219	219	98	98
Level 3 inputs				
Net finance receivables	757,206	757,206	768,553	768,553
Repossessed assets	302	302	431	431
Liabilities				
Level 3 inputs				
Long-term debt	550,377	550,377	571,496	571,496

Certain of the Company s assets carried at fair value are classified and disclosed in one of the following three categories:

- Level 1 Quoted market prices in active markets for identical assets or liabilities.
- Level 2 Observable market-based inputs or unobservable inputs that are corroborated by market data.
- Level 3 Unobservable inputs that are not corroborated by market data.

In determining the appropriate levels, the Company performs an analysis of the assets and liabilities that are carried at fair value. At each reporting period, all assets and liabilities for which the fair value measurement is based on significant unobservable inputs are classified as Level 3.

Note 6. Income Taxes

Income tax expense differed from the amount computed by applying the federal income tax rate to total income before income taxes as a result of the following:

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	Three Months Ended March 31,						
	2018	8	2017	7			
In thousands	\$	%	\$	%			
Federal tax expense at statutory rate	\$ 2,382	21.0%	\$ 3,507	35.0%			
Increase (reduction) in income taxes resulting from:							
State tax, net of federal benefit	379	3.3%	246	2.5%			
Excess tax benefits from share-based awards	(138)	(1.2)%	(1,452)	(14.5)%			
Other	74	0.7%	84	0.8%			
	\$ 2,697	23.8%	\$ 2,385	23.8%			

In December 2017, the Tax Cuts and Jobs Act (the <u>Tax Act</u>) was signed into law. The Tax Act made changes to U.S. tax law, including a reduction in the federal tax rate from 35.0% to 21.0%. The 14.0% rate decrease for the three months ended March 31, 2018 was offset by a decrease in excess tax benefits from share-based awards compared to the three months ended March 31, 2017. As a result, the Company s total effective tax rate remained 23.8% for the three months ended March 31, 2018 and 2017.

As of December 31, 2017, the Company was required to revalue deferred tax assets and liabilities at the enacted rate as a result of the Tax Act. Due to the timing of the enactment and the complexity involved in applying the provisions of the Tax Act, the Company made reasonable estimates of the effects of the Tax Act and recorded provisional amounts in its consolidated financial statements as of December 31, 2017. As the Company collects and prepares necessary data and interprets the Tax Act and any additional guidance issued by the U.S. Treasury Department, the Internal Revenue Service, the SEC, and other standard-setting bodies, it may make adjustments to the provisional amounts. The accounting for the tax effects of the Tax Act will be completed in 2018.

Pursuant to the adoption of an accounting standard update issued in March 2016 and effective beginning in fiscal year 2017, the Company recognizes the tax benefits or deficiencies from the exercise or vesting of share-based awards in the income tax line of the consolidated statements of income. These tax benefits and deficiencies were previously recognized within additional paid-in-capital on the Company s balance sheet.

Note 7. Earnings Per Share

The following schedule reconciles the computation of basic and diluted earnings per share for the periods indicated:

	Three Months End March 31,		
In thousands, except per share amounts	2018	2017	
Numerator:			
Net income	\$ 8,644	\$ 7,634	
Denominator:			
Weighted average shares outstanding for basic earnings per			
share	11,618	11,494	
Effect of dilutive securities	412	221	
Weighted average shares adjusted for dilutive securities	12,030	11,715	
Earnings per share:			
Basic	\$ 0.74	\$ 0.66	
Diluted	\$ 0.72	\$ 0.65	

Options to purchase 138 thousand and 231 thousand shares of common stock were outstanding during the three months ended March 31, 2018 and 2017, respectively, but were not included in the computation of diluted earnings per share because they were anti-dilutive.

Note 8. Share-Based Compensation

The Company previously adopted the 2007 Management Incentive Plan (the <u>2007 Plan</u>) and the 2011 Stock Incentive Plan (the <u>2011 Plan</u>). On April 22, 2015, the stockholders of the Company approved the 2015 Long-Term Incentive Plan (the <u>2015 Plan</u>), and on April 27, 2017, the stockholders of the Company re-approved the 2015 Plan, as amended and restated. As of March 31, 2018, subject to adjustments as provided in the 2015 Plan, the maximum aggregate number of shares of the Company s common stock that could be issued under the 2015 Plan could not exceed the sum

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of (i) 1.6 million shares plus (ii) any shares (A) remaining available for the grant of awards as of the 2015 Plan effective date (April 22, 2015) under the 2007 Plan or the 2011 Plan, and/or (B) subject to an award granted under the 2007 Plan or the 2011 Plan, which award is forfeited, cancelled, terminated, expires, or lapses without the issuance of shares or pursuant to which such shares are forfeited. As of the effectiveness of the 2015 Plan (April 22, 2015), there were 922 thousand shares available for grant under the 2015 Plan, inclusive of shares previously available for grant under the 2007 Plan and the 2011 Plan that were rolled over to the 2015 Plan. No further grants will be made under the 2007 Plan or the 2011 Plan. However, awards that are outstanding under the 2007 Plan and the 2011 Plan will continue in accordance with their respective terms. As of March 31, 2018, there were 1.1 million shares available for grant under the 2015 Plan.

For each of the three months ended March 31, 2018 and 2017, the Company recorded share-based compensation expense of \$1.6 million and \$0.8 million, respectively. As of March 31, 2018, unrecognized share-based compensation expense to be recognized over future periods approximated \$9.8 million. This amount will be recognized as expense over a weighted-average period of 2.2 years. Share-based compensation expenses are recognized on a straight-line basis over the requisite service period of the agreement. All share-based compensation is classified as equity awards except for cash-settled performance units, which are classified as liabilities.

The Company allows for the settlement of share-based awards on a net share basis. With net share settlement, the employee does not surrender any cash or shares upon the exercise of stock options or the vesting of stock awards or stock units. Rather, the Company withholds the number of shares with a value equivalent to the option exercise price (for stock options) and the statutory tax withholding (for all share-based awards). Net share settlements have the effect of reducing the number of shares that would have otherwise been issued as a result of exercise or vesting.

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Long-term incentive program: The Company issues nonqualified stock options, performance-contingent restricted stock units (<u>RSU</u>s), and cash-settled performance units (<u>CSPUs</u>) to certain members of senior management under a long-term incentive program. Recurring annual grants are made at the discretion of the Company s Board of Directors (the <u>Board</u>). The annual grants are subject to cliff- and graded-vesting, generally concluding at the end of the third calendar year and subject to continued employment or as otherwise provided in the underlying award agreements. The actual value of the RSUs and CSPUs that may be earned can range from 0% to 150% of target based on the percentile ranking of the Company s compound annual growth rate of net income and net income per share compared to a public company peer group over a three-year performance period.

In 2016, the Company introduced a key team member incentive program for certain other members of senior management. Recurring annual participation in the program is at the discretion of the Board and executive management. Each participant in the program is eligible to earn a restricted stock award, subject to performance over a one-year period. Payout under the program can range from 0% to 150% of target based on the achievement of five Company performance metrics and individual performance goals (subject to continued employment and certain other terms and conditions of the program). If earned, the restricted stock award is issued following the one-year performance period and vests ratably over a subsequent two-year period (subject to continued employment or as otherwise provided in the underlying award agreement).

Inducement and retention program: From time to time, the Company issues share-based awards in conjunction with employment offers to select new employees and retention grants to select existing employees. The Company issues these awards to attract and retain talent and to provide market competitive compensation. The grants have various vesting terms, including fully-vested awards at the grant date, cliff-vesting, and graded-vesting over periods of up to five years (subject to continued employment or as otherwise provided in the underlying award agreements).

Non-employee director compensation program: In 2016, the Company awarded its non-employee directors a cash retainer, committee meeting fees, shares of restricted common stock, and nonqualified stock options. The Board revised the compensation program in April 2017 to provide that the value of each director s equity-based award be allocated solely to restricted stock, rather than split evenly between restricted stock and nonqualified stock options. The restricted stock awards are granted on the fifth business day following the Company s annual meeting of stockholders and fully vest upon the earlier of the first anniversary of the grant date or the completion of the directors annual service to the Company. In 2016, the nonqualified stock option awards were granted on the fifth business day following the Company s annual meeting of stockholders and were immediately vested on the grant date.

The following are the terms and amounts of the awards issued under the Company s share-based incentive programs:

Nonqualified stock options: The exercise price of all stock options is equal to the Company s closing stock price on the date of grant. Stock options are subject to various vesting terms, including graded- and cliff-vesting over periods of up to five years. In addition, stock options vest and become exercisable in full or in part under certain circumstances, including following the occurrence of a change of control (as defined in the option award agreements). Participants who are awarded options must exercise their options within a maximum of ten years of the grant date.

The fair value of option grants is estimated on the grant date using the Black-Scholes option-pricing model with the following weighted-average assumptions for option grants during the periods indicated below:

Three Months Ended March 31,

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	2018	2017
Expected volatility	41.63%	44.17%
Expected dividends	0.00%	0.00%
Expected term (in years)	5.99	5.97
Risk-free rate	2.66%	2.17%

Expected volatility is based on the Company s historical stock price volatility. The expected term is calculated by using the simplified method (average of the vesting and original contractual terms) due to insufficient historical data to estimate the expected term. The risk-free rate is based on the zero coupon U.S. Treasury bond rate over the expected term of the awards.

The following table summarizes the stock option activity for the three months ended March 31, 2018:

In thousands, except per share amounts	Number of Shares	Exer	V ted-Average ccise Price r Share	Veighted-Average Remaining Contractual Life (Years)	Aggregate Intrinsic Value
Options outstanding at January 1,	050	φ	17.20		
2018	958	\$	17.39		
Granted Exercised	111 (60)		28.25 16.82		
Forfeited Expired	(00)		10.82		
Lapited					
Options outstanding at March 31, 2018	1,009	\$	18.62	7.3	\$ 13,396
Options exercisable at March 31, 2018	731	\$	17.00	6.7	\$ 10,901
Available for grant at March 31, 2018	1,144				

The following table provides additional stock option information for the periods indicated:

	Three Mor	Three Months Ended	
	Marc	ch 31,	
In thousands, except per share amounts	2018	2017	
Weighted-average grant date fair value per share	\$ 12.39	\$ 8.97	
Intrinsic value of options exercised	\$ 1,030	\$ 4,725	
Fair value of stock options that vested	\$ 199	\$ 302	

Performance-contingent restricted stock units: Compensation expense for RSUs is based on the Company s closing stock price on the date of grant and the probability that certain financial goals are achieved over the performance period. Compensation cost is estimated based on expected performance and is adjusted at each reporting period.

The following table summarizes RSU activity during the three months ended March 31, 2018:

		Weighted-Average	
		Gra	ant Date
In thousands, except per unit amounts	Units	Fair Va	lue Per Unit
Non-vested units at January 1, 2018	201	\$	17.33
Granted	59		28.25

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Vested		
Forfeited	(78)	14.92
Non-vested units at March 31, 2018	182	\$ 21.89

The following table provides additional RSU information for the periods indicated:

	Three Months Ended		
	March 31,		
	2018	2017	
Weighted-average grant date fair value per unit	\$ 28.25	\$ 19.99	

Cash-settled performance units: CSPUs will be settled in cash at the end of the performance measurement period and are classified as a liability. The value of CSPUs bears no relationship to the value of the Company s common stock. Compensation cost is estimated based on expected performance and is adjusted at each reporting period.

The following table summarizes CSPU activity during the three months ended March 31, 2018:

		Weighted-Average	
		Gra	nt Date
In thousands, except per unit amounts	Units	Fair Va	lue Per Unit
Non-vested units at January 1, 2018	3,484	\$	1.00
Granted	1,660		1.00
Vested			
Forfeited	(1,162)		1.00
Non-vested units at March 31, 2018	3,982	\$	1.00

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Restricted stock awards: The fair value and compensation cost of restricted stock is calculated using the Company s closing stock price on the date of grant.

The following table summarizes restricted stock activity during the three months ended March 31, 2018:

		Weighted-Average Grant Date	
In thousands, except per share amounts	Shares	Fair Val	ue Per Share
Non-vested shares at January 1, 2018	53	\$	19.36
Granted	68		20.56
Vested	(3)		19.83
Forfeited			
Non-vested shares at March 31, 2018	118	\$	20.04

The following table provides additional restricted stock information:

	Three Months Ended		
	March 31,		
In thousands, except per share amounts	2018	2017	
Weighted-average grant date fair value per share	\$ 20.56	\$ 16.65	
Fair value of restricted stock awards that vested	\$ 60	\$ 45	

Note 9. Commitments and Contingencies

In the normal course of business, the Company has been named as a defendant in legal actions, including arbitrations, class actions, and other litigation arising in connection with its activities. Some of the actual or threatened legal actions include claims for compensatory and punitive damages or claims for indeterminate amounts of damages. While the Company will continue to identify legal actions where the Company believes a material loss to be reasonably possible and reasonably estimable, there can be no assurance that material losses will not be incurred from claims that the Company has not yet been notified of or are not yet determined to be probable, or reasonably possible and reasonable to estimate.

The Company contests liability and the amount of damages, as appropriate, in each pending matter. Where available information indicates that it is probable that a liability has been incurred and the Company can reasonably estimate the amount of that loss, the Company accrues the estimated loss by a charge to net income. As of March 31, 2018, the Company had accrued \$0.2 million for these matters. In many actions, however, it is inherently difficult to determine whether any loss is probable or even reasonably possible or to estimate the amount of loss. In addition, even where a loss is reasonably possible or an exposure to loss exists in excess of the liability already accrued, it is not always possible to reasonably estimate the size of the possible loss or range of loss.

For certain legal actions, the Company cannot reasonably estimate such losses, particularly for actions that are in their early stages of development or where plaintiffs seek indeterminate damages. Numerous issues may need to be resolved, including through lengthy discovery and determination of important factual matters, and by addressing novel or unsettled legal questions relevant to the actions in question, before a loss, additional loss, range of loss, or range of

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additional loss can be reasonably estimated for any given action.

For certain other legal actions, the Company can estimate reasonably possible losses, additional losses, ranges of loss, or ranges of additional loss in excess of amounts accrued, but the Company does not believe, based on current knowledge and after consultation with counsel, that such losses will have a material adverse effect on the consolidated financial statements.

The Company expenses legal costs as they are incurred.

Note 10. Subsequent Events

In April 2018, as a component of its strategy to manage the interest rate risk associated with future interest payments on variable-rate debt, the Company purchased two interest rate cap contracts for \$0.6 million with an aggregate notional principal amount of \$300.0 million. The interest rate caps have maturities of April 2020 (\$100.0 million) and April 2021 (\$200.0 million) with 3.25% and 3.50% strike rates, respectively, against the one-month LIBOR.

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ITEM 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS.

The following discussion and analysis should be read in conjunction with, and is qualified in its entirety by reference to, our unaudited consolidated financial statements and the related notes that appear elsewhere in this Quarterly Report on Form 10-Q. These discussions contain forward-looking statements that reflect our current expectations and that include, but are not limited to, statements concerning our strategy, future operations, future financial position, future revenues, projected costs, expectations regarding demand and acceptance for our financial products, growth opportunities and trends in the market in which we operate, prospects, and plans and objectives of management. The words anticipates, believes, estimates, expects, intends, will, may, plans, projects, would, and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. We may not actually achieve the plans, intentions, or expectations disclosed in our forward-looking statements, and you should not place undue reliance on our forward-looking statements. Our forward-looking statements involve risks and uncertainties that could cause actual results or events to differ materially from the plans, intentions, and expectations disclosed in the forward-looking statements. Such risks and uncertainties include, without limitation, the risks set forth in our filings with the Securities and Exchange Commission (the <u>SEC</u>), including our Annual Report on Form 10-K for the fiscal year ended December 31, 2017 (which was filed with the SEC on February 23, 2018) and this Quarterly Report on Form 10-Q. The forward-looking information we have provided in this Quarterly Report on Form 10-Q pursuant to the safe harbor established under the Private Securities Litigation Reform Act of 1995 should be evaluated in the context of these factors. Forward-looking statements speak only as of the date they were made, and we undertake no obligation to update or revise such statements, except as required by the federal securities laws.

Overview

We are a diversified consumer finance company providing a broad array of loan products primarily to customers with limited access to consumer credit from banks, thrifts, credit card companies, and other traditional lenders. We began operations in 1987 with four branches in South Carolina and have expanded our branch network to 341 locations in the states of Alabama, Georgia, New Mexico, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, and Virginia as of March 31, 2018. Most of our loan products are secured, and each is structured on a fixed rate, fixed term basis with fully amortizing equal monthly installment payments, repayable at any time without penalty. Our loans are sourced through our multiple channel platform, which includes our branches, direct mail campaigns, retailers, digital partners, and our consumer website. We operate an integrated branch model in which nearly all loans, regardless of origination channel, are serviced through our branch network, providing us with frequent in-person contact with our customers, which we believe improves our credit performance and customer loyalty. Our goal is to consistently and soundly grow our finance receivables and manage our portfolio risk while providing our customers with attractive and easy-to-understand loan products that serve their varied financial needs.

Our diversified products include:

Small Loans (£\$2,500) As of March 31, 2018, we had 250.4 thousand small installment loans outstanding, representing \$360.5 million in finance receivables. This included 97.6 thousand small loan convenience checks, representing \$121.3 million in finance receivables.

Large Loans (>\$2,500) As of March 31, 2018, we had 84.8 thousand large installment loans outstanding, representing \$363.9 million in finance receivables. This included 1.8 thousand large loan convenience

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checks, representing \$5.0 million in finance receivables.

Automobile Loans As of March 31, 2018, we had 6.0 thousand automobile purchase loans outstanding, representing \$48.7 million in finance receivables. This included 3.5 thousand indirect automobile loans and 2.5 thousand direct automobile loans, representing \$31.2 million and \$17.5 million in finance receivables, respectively.

Retail Loans As of March 31, 2018, we had 22.0 thousand retail purchase loans outstanding, representing \$31.9 million in finance receivables.

Optional Insurance Products We offer optional payment and collateral protection insurance to our direct loan customers.

Small and large installment loans are our core loan products and will be the drivers of our future growth. We ceased originating automobile loans in November 2017 to focus on growing our core loan portfolio, though we will continue to own and service our current automobile loans. Our primary sources of revenue are interest and fee income from our loan products, of which interest and fees relating to small and large installment loans are the largest component. In addition to interest and fee income from loans, we derive revenue from optional insurance products purchased by customers of our direct loan products.

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Factors Affecting Our Results of Operations

Our business is driven by several factors affecting our revenues, costs, and results of operations, including the following:

Quarterly Information and Seasonality. Our loan volume and contractual delinquency follow seasonal trends. Demand for our small and large loans is typically highest during the second, third, and fourth quarters, which we believe is largely due to customers borrowing money for vacation, back-to-school, and holiday spending. With the exception of retail loans, loan demand has generally been the lowest during the first quarter, which we believe is largely due to the timing of income tax refunds. Delinquencies generally reach their lowest point in the first quarter of the year and rise throughout the remainder of the fiscal year. Consequently, we experience seasonal fluctuations in our operating results and cash needs.

Growth in Loan Portfolio. The revenue that we derive from interest and fees is largely driven by the balance of loans that we originate and purchase. Average finance receivables grew 13.2% from \$657.4 million in 2016 to \$744.2 million in 2017. Average finance receivables grew 14.8% from \$709.3 million in the first three months of 2017 to \$814.5 million in the first three months of 2018. We source our loans through our branches, direct mail program, retail partners, digital partners, and our consumer website. Our loans are made almost exclusively in geographic markets served by our network of branches. Increasing the number of loans per branch and the number of branches we operate allows us to increase the number of loans that we are able to service. We opened 5 new branches in the first three months of 2017 and consolidated one branch during the first three months of 2018. We believe that we have the opportunity to add as many as 700 additional branches in states where it is currently favorable for us to conduct business, and we have plans to continue to grow our branch network.

Product Mix. We are exposed to different credit risks and charge different interest rates and fees with respect to the various types of loans we offer. Our product mix also varies to some extent by state, and we may further diversify our product mix in the future. The interest rates and fees vary from state to state, depending upon the competitive environment and relevant laws and regulations.

Asset Quality and Allowance for Credit Losses. Our results of operations are highly dependent upon the credit quality of our loan portfolio. The credit quality of our loan portfolio is the result of our ability to enforce sound underwriting standards, maintain diligent servicing of the portfolio, and respond to changing economic conditions as we grow our loan portfolio. The allowance for credit losses calculation uses the current delinquency profile and historical delinquency roll rates as key data points in estimating the allowance. We believe that the primary underlying factors driving the provision for credit losses for each loan type are our underwriting standards, the general economic conditions in the areas in which we conduct business, portfolio growth, and the effectiveness of our collection efforts. In addition, the market for repossessed automobiles at auction is another underlying factor that we believe influences the provision for credit losses for automobile purchase loans and, to a lesser extent, large loans. We monitor these factors, and the amount and past due status of delinquencies for all loans one or more days past due, to identify trends that might require us to modify the allowance for credit losses.

Interest Rates. Our costs of funds are affected by changes in interest rates, as the interest rates that we pay on our revolving credit facilities are variable. As a component of our strategy to manage the interest rate risk associated with future interest payments on our variable-rate debt, we have purchased interest rate cap contracts. As of March 31, 2018, we held interest rate cap contracts with an aggregate notional principal amount of \$250.0 million and 2.50% strike rates against the one-month LIBOR (1.88% as of March 31, 2018). The interest rate caps have maturities of April 2018 (\$150.0 million), March 2019 (\$50.0 million), and June 2020 (\$50.0 million). When the one-month LIBOR exceeds 2.50%, the counterparty reimburses us for the excess over 2.50%. No payment is required by us or the

counterparty when the one-month LIBOR is below 2.50%. In addition, the interest rate on a portion of our long-term debt (the amortizing loan) is fixed. As of March 31, 2018, 53.6% of our long-term debt was at a fixed rate or covered by interest rate cap contracts.

In April 2018, we purchased two additional interest rate cap contracts with an aggregate notional principal amount of \$300.0 million. The interest rate caps have maturities of April 2020 (\$100.0 million) and April 2021 (\$200.0 million), with 3.25% and 3.50% strike rates, respectively, against the one-month LIBOR.

Operating Costs. Our financial results are impacted by the costs of operations and home office functions. Those costs are included in general and administrative expenses on our consolidated statements of income. Our receivable efficiency ratio (annualized sum of general and administrative expenses divided by average finance receivables) was 17.0% for the first three months of 2018, compared to 17.7% for the same period of 2017. We believe this ratio is generally in line with industry standards for companies of our size, and we expect that it will continue to decline in future years as we continue to grow our loan portfolio and control expense growth.

Components of Results of Operations

Interest and Fee Income. Our interest and fee income consists primarily of interest earned on outstanding loans. Accrual of interest income on finance receivables is suspended when an account becomes 90 days delinquent. If the account is charged off, the accrued interest income is reversed as a reduction of interest and fee income.

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Most states allow certain fees in connection with lending activities, such as loan origination fees, acquisition fees, and maintenance fees. Some states allow for higher fees while keeping interest rates lower. Loan fees are additional charges to the customer and are included in the annual percentage rate shown in the Truth in Lending disclosure that we make to our customers. The fees may or may not be refundable to the customer in the event of an early payoff, depending on state law. Fees are accrued to income over the life of the loan on the constant yield method.

Insurance Income, Net. Our insurance income, net consists primarily of revenue, net of expenses, from the sale of various optional payment and collateral protection insurance products offered to customers who obtain loans directly from us. We do not sell insurance to non-borrowers. Our primary insurance products include optional credit life insurance, accident and health insurance, involuntary unemployment insurance, and personal property insurance. The type and terms of our optional insurance products vary from state to state based on applicable laws and regulations. We require that customers maintain property insurance on any personal property securing loans, and we offer customers the option of providing proof of such insurance purchased from a third party in lieu of purchasing property insurance from us. We also require proof of insurance on any vehicles securing loans, and in select markets, we offer vehicle single interest insurance on vehicles used as collateral on small and large loans. In addition, before we ceased originating automobile loans in November 2017, we offered a Guaranteed Asset Protection (GAP) waiver product, which provides for the forgiveness of any loan balance remaining if the automobile collateral is determined to be a total loss by the primary insurance carrier and insurance proceeds are insufficient to pay off the customer s loan in full.

Apart from the various optional payment and collateral protection insurance products that we offer to our customers, on certain loans, we also collect a fee from our customers and in turn purchase non-file insurance from an unaffiliated insurance company for our benefit in lieu of recording and perfecting our security interest in personal property collateral. Non-file insurance protects us from credit losses where, following an event of default, we are unable to take possession of personal property collateral because our security interest is not perfected (for example, in certain instances where a customer files for bankruptcy). In such circumstances, non-file insurance generally will pay an amount equal to the lesser of the loan balance or the collateral value. In recent years, as large loans have become a larger percentage of our portfolio, the severity of non-file claims has increased and non-file claims expenses have exceeded non-file insurance premiums. The resulting net loss from the non-file insurance product is reflected in insurance income, net. We are considering various ways to lower our non-file insurance claims expense, and it is uncertain whether the non-file insurance product will be available to us in the future on the same terms as it is today. If the unaffiliated insurance company were to enforce limitations on our non-file loss ratios, our net credit losses and insurance income, net would both increase.

We issue insurance certificates as agents on behalf of an unaffiliated insurance company and then remit to the unaffiliated insurance company the premiums we collect, net of refunds on prepaid loans and net of commission on new business. The unaffiliated insurance company then cedes to our wholly-owned insurance subsidiary, RMC Reinsurance, Ltd., the net insurance premium revenue and the associated insurance claims liability for all insurance products, including the non-file insurance that we purchase. Life insurance premiums are ceded as written and non-life insurance premiums are ceded as earned. In accepting the premium revenue and associated claims liability, RMC Reinsurance acts as reinsurer for all insurance products that we sell to our customers and for the non-file insurance that we purchase. RMC Reinsurance pays the unaffiliated insurance company a ceding fee for the continued administration of all insurance products.

As reinsurer, we maintain cash reserves for life insurance claims in an amount determined by the unaffiliated insurance company. As of March 31, 2018, the restricted cash balance for these cash reserves was \$6.7 million. The unaffiliated insurance company maintains the reserves for non-life claims. Insurance income, net includes all of the above-described insurance premiums, claims, and expenses.

Other Income. Our other income consists primarily of late charges assessed on customers who fail to make a payment within a specified number of days following the due date of the payment. In addition, fees for extending the due date of a loan, returned check charges, and commissions earned from the sale of an auto club product are included in other income.

Provision for Credit Losses. Provisions for credit losses are charged to income in amounts that we estimate as sufficient to maintain an allowance for credit losses at an adequate level to provide for estimated losses on the related finance receivable portfolio. Credit loss experience, delinquency of finance receivables, portfolio growth, the value of underlying collateral, and management s judgment are factors used in assessing the overall adequacy of the allowance and the resulting provision for credit losses. Our provision for credit losses fluctuates so that we maintain an adequate credit loss allowance that reflects forecasted future credit losses over the estimated loss emergence period (the interval of time between the event which caused a borrower to default and our recording of the credit loss) for each finance receivable type. Changes in our delinquency and net credit loss rates may result in changes to our provision for credit losses. Substantial adjustments to the allowance may be necessary if there are significant changes in economic conditions or portfolio performance.

General and Administrative Expenses. Our general and administrative expenses are comprised of four categories: personnel, occupancy, marketing, and other. We measure our general and administrative expenses as a percentage of average finance receivables, which we refer to as our receivable efficiency ratio.

Our personnel expenses are the largest component of our general and administrative expenses and consist primarily of the salaries and wages, overtime, contract labor, relocation costs, bonuses, benefits, and related payroll taxes associated with all of our operations and home office employees.

Our occupancy expenses consist primarily of the cost of renting our facilities, all of which are leased, as well as the utility, depreciation of leasehold improvements and furniture and fixtures, telecommunication, data processing, and other non-personnel costs associated with operating our business.

Our marketing expenses consist primarily of costs associated with our direct mail campaigns (including postage and costs associated with selecting recipients), digital marketing, and maintaining our consumer website, as well as some local marketing by branches. These costs are expensed as incurred.

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Other expenses consist primarily of legal, compliance, audit, consulting, non-employee director compensation, amortization of software licenses and implementation costs, electronic payment processing costs, bank service charges, office supplies, and credit bureau charges. We expect legal and compliance costs to remain elevated due to the regulatory environment in the consumer finance industry. For a discussion regarding how risks and uncertainties associated with legal proceedings and the current regulatory environment may impact our future expenses, net income, and overall financial condition, see Part II, Item 1A. Risk Factors and the filings referenced therein.

Interest Expense. Our interest expense consists primarily of paid and accrued interest for long-term debt, unused line fees, and amortization of debt issuance costs on long-term debt. Interest expense also includes costs attributable to the interest rate caps that we use to manage our interest rate risk. Changes in the fair value of the interest rate caps are reflected in interest expense.

Income Taxes. Income taxes consist of state and federal income taxes. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to temporary differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The change in deferred tax assets and liabilities is recognized in the period in which the change occurs, and the effects of future tax rate changes are recognized in the period in which the enactment of new rates occurs.

Results of Operations

The following table summarizes our results of operations, both in dollars and as a percentage of average receivables (annualized):

	10	Q 18	10	Q 17
		% of Average		% of Average
In thousands	Amount	Receivables	Amount	Receivables
Revenue				
Interest and fee income	\$66,151	32.5%	\$ 59,255	33.4%
Insurance income, net	3,389	1.7%	3,805	2.1%
Other income	3,085	1.5%	2,760	1.6%
Total revenue	72,625	35.7%	65,820	37.1%
Expenses				
Provision for credit losses	19,515	9.6%	19,134	10.8%
Personnel	21,228	10.4%	18,168	10.2%
Occupancy	5,618	2.8%	5,285	3.0%
Marketing	1,453	0.7%	1,205	0.7%
Other	6,293	3.1%	6,796	3.8%
Total general and administrative	34,592	17.0%	31,454	17.7%
Interest expense	7,177	3.5%	5,213	2.9%

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Income before income taxes	11,341	5.6%	10,019	5.7%
Income taxes	2,697	1.4%	2,385	1.4%
Net income	\$ 8,644	4.2%	\$ 7,634	4.3%

Information explaining the changes in our results of operations from year-to-year is provided in the following pages.

The following table summarizes the quarterly trend of our financial results:

						Qu	ıar	terly Tre	nd			ο ο φ		. . .
In thousands, except per share		10 17		20 17		20 17		40 17		1Q 18		QoQ \$ B(W)		YoY \$ B(W)
amounts Revenue		1Q 17		2Q 17		3Q 17		4Q 17		1Q 16		D(W)		D(W)
Interest and fee income	\$	59,255	\$	59,787	\$	63,615	\$	66,377	\$	66,151	\$	(226)	\$	6,896
Insurance income, net	Ψ	3,805	Ψ	3,085	Ψ	3,095	Ψ	3,076	Ψ	3,389	Ψ	313	Ψ	(416)
Other income		2,760		2,466		2,484		2,654		3,085		431		325
		_,,		_,		_,		_,		-,,,,,				
Total revenue		65,820		65,338		69,194		72,107		72,625		518		6,805
Expenses														
Provision for credit losses		19,134		18,589		20,152		19,464		19,515		(51)		(381)
Personnel		18,168		18,387		19,534		19,903		21,228		(1,325)		(3,060)
Occupancy		5,285		5,419		5,480		5,346		5,618		(272)		(333)
Marketing		1,205		1,779		2,303		1,841		1,453		388		(248)
Other		6,796		6,057		6,523		6,929		6,293		636		503
Total general and administrative		31,454		31,642		33,840		34,019		34,592		(573)		(3,138)
Interest expense		5,213		5,221		6,658		6,816		7,177		(361)		(1,964)
interest expense		3,213		3,221		0,050		0,010		7,177		(301)		(1,501)
Income before income taxes		10,019		9,886		8,544		11,808		11,341		(467)		1,322
Income taxes		2,385		3,751		3,235		923		2,697		(1,774)		(312)
Net income	\$	7,634	\$	6,135	\$	5,309	\$	10,885	\$	8,644	\$	(2,241)	\$	1,010
Net income per common share:														
Basic	\$	0.66	\$	0.53	\$	0.46	\$	0.94	\$	0.74	\$	(0.20)	\$	0.08
Busic	Ψ	0.00	Ψ	0.55	Ψ	0.40	Ψ	0.74	Ψ	0.74	Ψ	(0.20)	Ψ	0.00
Diluted	\$	0.65	\$	0.52	\$	0.45	\$	0.92	\$	0.72	\$	(0.20)	\$	0.07
	-	0.00	-		_		-	0.7	-		_	(0,00)	7	
Weighted-average shares outstanding:														
Basic		11,494		11,554		11,563		11,592		11,618		(26)		(124)
		, -		,		,		,		,		(-)		
Diluted		11,715		11,730		11,812		11,875		12,030		(155)		(315)
Net interest margin	\$	60,607	\$	60,117	\$	62,536	\$	65,291	\$	65,448	\$	157	\$	4,841
0		,				,,		,						,
Net credit margin	\$	41,473	\$	41,528	\$	42,384	\$	45,827	\$	45,933	\$	106	\$	4,460
		1Q 17		2Q 17		3Q 17		4Q 17		1Q 18		QoQ\$	`	YoY\$

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						Inc (Dec)	Inc (Dec)
Total assets	\$690,432	\$727,533	\$779,850	\$829,483	\$814,809	\$ (14,674)	\$124,377
Finance receivables	\$ 695,004	\$ 726,767	\$ 774,856	\$817,463	\$ 804,956	\$ (12,507)	\$ 109,952
Allowance for credit losses	\$ 41,000	\$ 42,000	\$ 47,400	\$ 48,910	\$ 47,750	\$ (1,160)	\$ 6,750
Long-term debt	\$ 462,994	\$497,049	\$ 538,351	\$ 571,496	\$ 550,377	\$ (21,119)	\$ 87,383

Comparison of March 31, 2018, Versus March 31, 2017

The following discussion and table describe the changes in finance receivables by product type:

Small Loans (£\$2,500) Small loans outstanding increased by \$24.9 million, or 7.4%, to \$360.5 million at March 31, 2018, from \$335.6 million at March 31, 2017. The increase was primarily due to increased marketing and receivables growth in branches opened during 2016 and 2017.

Large Loans (>\$2,500) Large loans outstanding increased by \$121.6 million, or 50.1%, to \$363.9 million at March 31, 2018, from \$242.4 million at March 31, 2017. The increase was primarily due to increased marketing and the up-sell of small loan customers to large loans.

Automobile Loans Automobile loans outstanding decreased by \$37.2 million, or 43.3%, to \$48.7 million at March 31, 2018, from \$85.9 million at March 31, 2017. We ceased originating automobile loans in November 2017 to focus on growing our core loan portfolio. We expect the automobile loan portfolio to liquidate at a slightly faster rate in 2018 compared to 2017.

Retail Loans Retail loans outstanding increased \$0.6 million, or 2.1%, to \$31.9 million at March 31, 2018, from \$31.2 million at March 31, 2017.

	Finance Receivables by Product							
			QoQ\$					
			Inc	QoQ %		YoY \$	YoY %	
In thousands	1Q 18	4Q 17	(Dec)	Inc (Dec)	1Q 17	Inc (Dec)	Inc (Dec)	
Small loans	\$ 360,470	\$ 375,772	\$ (15,302)	(4.1)%	\$ 335,552	\$ 24,918	7.4%	
Large loans	363,931	347,218	16,713	4.8%	242,380	121,551	50.1%	
Total core loans	724,401	722,990	1,411	0.2%	577,932	146,469	25.3%	
Automobile loans	48,704	61,423	(12,719)	(20.7)%	85,869	(37,165)	(43.3)%	
Retail loans	31,851	33,050	(1,199)	(3.6)%	31,203	648	2.1%	
Total finance receivables	\$804,956	\$817,463	\$ (12,507)	(1.5)%	\$695,004	\$ 109,952	15.8%	
Number of branches at period								
end	341	342	(1)	(0.3)%	344	(3)	(0.9)%	
Average finance receivables	341	372	(1)	(0.3) 70	344	(3)	(0.7) //	
per branch	\$ 2,361	\$ 2,390	\$ (29)	(1.2)%	\$ 2,020	\$ 341	16.9%	
per tranen	ψ 2,301	ψ 2,390	ψ (29)	(1.2)/0	ψ 2,020	ψ 541	10.970	

Comparison of the Three Months Ended March 31, 2018, Versus the Three Months Ended March 31, 2017

Net Income. Net income increased \$1.0 million, or 13.2%, to \$8.6 million during the three months ended March 31, 2018, from \$7.6 million during the prior-year period. The increase was primarily due to an increase in revenue of \$6.8 million, offset by an increase in provision for credit losses of \$0.4 million, an increase in general and administrative expenses of \$3.1 million, an increase in interest expense of \$2.0 million, and an increase in income taxes of \$0.3 million.

Revenue. Total revenue increased \$6.8 million, or 10.3%, to \$72.6 million during the three months ended March 31, 2018, from \$65.8 million during the prior-year period. The components of revenue are explained in greater detail below.

Interest and Fee Income. Interest and fee income increased \$6.9 million, or 11.6%, to \$66.2 million during the three months ended March 31, 2018, from \$59.3 million during the prior-year period. The increase was primarily due to a 14.8% increase in average finance receivables, offset by a 0.9% decrease in average yield.

The following table sets forth the average finance receivables balance and average yield for our loan products:

	Average Fi	inance Recei	vables for						
	the				Average Yields for the				
	Q	uarter Ende	d	Qı	uarter End	ded			
			YoY %			YoY %			
In thousands	1Q 18	1Q 17	Inc (Dec)	1Q 18	1Q 17	Inc (Dec)			
Small loans	\$ 370,513	\$ 349,521	6.0%	40.1%	42.3%	(2.2)%			
Large loans	355,784	239,033	48.8%	28.5%	28.7%	(0.2)%			
Automobile loans	55,515	88,150	(37.0)%	15.4%	16.6%	(1.2)%			
Retail loans	32,657	32,560	0.3%	18.5%	18.7%	(0.2)%			
Total interest and fee yield	\$814,469	\$709,264	14.8%	32.5%	33.4%	(0.9)%			
Total revenue yield	\$814,469	\$709,264	14.8%	35.7%	37.1%	(1.4)%			

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Small loan yields decreased 2.2% compared to the prior-year period as more of our small loan customers have originated loans with larger balances and longer maturities, which typically are priced at lower interest rates. Automobile loan yields decreased 1.2% compared to the prior-year period. We anticipate that the automobile loan yields will remain at the current level or decline due to higher yielding loans paying off or renewing into large loans, leaving the lower yielding loans in the liquidating automobile loan portfolio. Since we began focusing on large loan growth in early 2015, the large loan portfolio has grown faster than the rest of our loan products, and we expect that this trend will continue in the future. Over time, large loan growth will change our product mix, which will reduce our total interest and fee yield.

The following table represents the amount of loan originations and refinancing, net of unearned finance charges:

	Net Loans Originated							
			QoQ\$	QoQ %		YoY \$	YoY %	
In thousands	1Q 18	4Q 17	Inc (Dec)	Inc (Dec)	1Q 17	Inc (Dec)	Inc (Dec)	
Small loans	\$ 123,756	\$ 149,299	\$ (25,543)	(17.1)%	\$ 115,359	\$ 8,397	7.3%	
Large loans	88,773	106,680	(17,907)	(16.8)%	57,020	31,753	55.7%	
Automobile loans		1,927	(1,927)	(100.0)%	8,789	(8,789)	(100.0)%	
Retail loans	7,302	8,363	(1,061)	(12.7)%	6,264	1,038	16.6%	
Total net loans								
originated	\$ 219,831	\$ 266,269	\$ (46,438)	(17.4)%	\$ 187,432	\$ 32,399	17.3%	

The following table summarizes the components of the increase in interest and fee income:

	Components of Increase in Interest and Fee Income							
	1Q 18 compared to 1Q 17							
In thousands	Volume	Rate	Volun	ne & Rate		Net		
Small loans	\$ 2,218	\$ (1,847)	\$	(111)	\$	260		
Large loans	8,380	(154)		(74)		8,152		
Automobile loans	(1,351)	(248)		92		(1,507)		
Retail loans	5	(13)		(1)		(9)		
Product mix	(463)	613		(150)				
Total increase in interest and fee								
income	\$ 8,789	\$ (1,649)	\$	(244)	\$	6,896		

The \$6.9 million increase in interest and fee income during the three months ended March 31, 2018 from the prior-year period was primarily driven by finance receivables growth, offset by a decrease in yield, as illustrated in the table above. We expect future increases in interest and fee income to continue to be driven primarily from growth in our average receivables.

Insurance Income, Net. Insurance income, net decreased \$0.4 million, or 10.9%, to \$3.4 million during the three months ended March 31, 2018, from \$3.8 million during the prior-year period. Annualized insurance income, net

represented 1.7% and 2.1% of average receivables during the three months ended March 31, 2018 and the prior-year period, respectively. The decrease was primarily due to a transition in insurance carriers that caused \$0.6 million and \$1.0 million of non-file insurance claims to impact net credit losses instead of insurance income, net during the three months ended March 31, 2018 and the prior-year period, respectively.

Other Income. Other income increased \$0.3 million, or 11.8%, to \$3.1 million during the three months ended March 31, 2018, from \$2.8 million during the prior-year period, due to a \$0.4 million increase in commissions earned from the sale of our new auto club product, offset by a \$0.1 million decrease in late charges. The decrease in late charges was primarily due to large loans comprising a greater percentage of our total portfolio during the three months ended March 31, 2018 compared to the prior-year period. The most significant driver of other income is average active accounts. Average active accounts increased 5.0% since March 31, 2017, while average receivables increased 14.8% since March 31, 2017. Annualized other income represented 1.5% of average receivables during the three months ended March 31, 2018 compared to 1.6% of average receivables during the prior-year period. As large loans continue to represent a greater percentage of our total portfolio, we expect the better credit quality of our large loan customers to result in lower other income per active account.

Provision for Credit Losses. Our provision for credit losses increased \$0.4 million, or 2.0%, to \$19.5 million during the three months ended March 31, 2018, from \$19.1 million during the prior-year period. The increase was due to an increase in net credit losses of \$1.3 million, offset by a \$0.9 million increase in the amount of allowance for credit losses released in the current-year period compared to the prior-year period. The provision for credit losses represented 9.6% of average receivables during the three months ended March 31, 2018 compared to 10.8% of average receivables during the prior-year period. The increase in the provision for credit losses is explained in greater detail below.

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Net Credit Losses. Net credit losses increased \$1.3 million, or 6.7%, to \$20.7 million during the three months ended March 31, 2018, from \$19.4 million during the prior-year period. The increase was primarily due to a \$105.2 million increase in average finance receivables over the prior-year period. Annualized net credit losses as a percentage of average receivables were 10.2% during the three months ended March 31, 2018 compared to 10.9% during the prior-year period. The current-year period included 0.4% attributable to a \$0.7 million increase in net credit losses as a result of the hurricanes that impacted our branches in August 2017 and 0.3% from the temporary shift of \$0.6 million in non-file insurance claims into net credit losses. The prior-year period included 0.6% from the temporary shift of \$1.0 million in non-file insurance claims into net credit losses. We believe that the improvement in annualized net credit losses as a percentage of average receivables is attributable in part to the positive results generated by our new centralized late-stage collections department, and we expect that these results will continue throughout 2018.

Delinquency Performance. Our March 31, 2018 contractual delinquency as a percentage of total finance receivables was 6.5% (inclusive of an increase of 0.2% attributable to the impact of the hurricanes), consistent with the same measure as of March 31, 2017.

The following tables include delinquency balances by aging category and by product:

In thousands	Contractual Delinquency by Aging								
	1Q 18		1Q 1′						
Allowance for credit losses	\$ 47,750	5.9%	\$ 41,000	5.9%					
Current	683,206	84.9%	586,085	84.3%					
1 to 29 days past due	69,034	8.6%	63,978	9.2%					
Delinquent accounts:									
30 to 59 days	14,858	1.8%	13,860	2.1%					
60 to 89 days	11,495	1.4%	9,889	1.4%					
90 to 119 days	9,656	1.2%	7,569	1.0%					
120 to 149 days	7,905	1.0%	6,975	1.0%					
150 to 179 days	8,802	1.1%	6,648	1.0%					
·	·		·						
Total contractual delinquency	\$ 52,716	6.5%	\$ 44,941	6.5%					
1									
Total finance receivables	\$804,956	100.0%	\$695,004	100.0%					
	Contractual Delinquency by Product								
In thousands	1Q 18	_	1Q 1'						
Small loans	\$ 29,586	8.2%	\$ 26,573	7.9%					
Large loans	17,723	4.9%	12,142	5.0%					
Automobile loans	3,132	6.4%	4,513	5.3%					
Retail loans	2,275	7.1%	1,713	5.5%					
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Total contractual delinquency	\$ 52,716	6.5%	\$ 44,941						