McDermott Adrian Form 4 April 17, 2019

FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB Number: 3235-0287

Check this box if no longer subject to Section 16.

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Expires: January 31, 2005

OMB APPROVAL

respo

Estimated average burden hours per response... 0.5

Form 4 or Form 5 obligations may continue. See Instruction

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section 30(h) of the Investment Company Act of 1940

1(b).

(Print or Type Responses)

| 1. Name and Address of Reporting Person * McDermott Adrian | | | 2. Issuer Name and Ticker or Trading Symbol Zendesk, Inc. [ZEN] | 5. Relationship of Reporting Person(s) to Issuer (Check all applicable) | | |
|--|--------|----------|--|--|--|--|
| (Last) (F | First) | (Middle) | 3. Date of Earliest Transaction | (see approximately | | |
| 1019 MARKET STREET | | | (Month/Day/Year) 04/15/2019 | Director 10% Owner X Officer (give title Other (specify below) President of Products | | |
| (Street) | | | 4. If Amendment, Date Original | 6. Individual or Joint/Group Filing(Check | | |
| SAN FRANCISCO, CA 94103 | | | Filed(Month/Day/Year) | Applicable Line) _X_ Form filed by One Reporting Person Form filed by More than One Reporting Person | | |

(City) (State) (Zip) Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

| | | | | | | | 10 co., p co. co | ·-, · · | -, |
|--------------------------------------|--------------------------------------|---------------------------|---|-------------------------|----|--|----------------------------------|----------------------------------|----|
| 1.Title of Security (Instr. 3) | 2. Transaction Date (Month/Day/Year) | 3. Transaction Code | 4. Securities Acquired on(A) or Disposed of (D) | | | 5. Amount of Securities Beneficially | 6. Ownership Form: Direct (D) or | 7. Nature of Indirect Beneficial | |
| | | (Month/Day/Year) | (Instr. 8) | (Instr. 3, 4 and 5) (A) | | Owned Following Reported | Indirect (I) (Instr. 4) | Ownership (Instr. 4) | |
| | | | Code V | Amount | or | Price | Transaction(s) (Instr. 3 and 4) | | |
| Common Stock | 04/15/2019 | | M | 504 | A | (1) | 82,028 | D | |
| Common Stock | 04/15/2019 | | F | 175 (2) | D | \$ 83.2 | 81,853 | D | |
| Common Stock | 04/15/2019 | | M | 226 | A | <u>(1)</u> | 82,079 | D | |
| Common Stock | 04/15/2019 | | F | 79 (2) | D | \$ 83.2 | 82,000 | D | |
| Common Stock | 04/15/2019 | | M | 233 | A | <u>(1)</u> | 82,233 | D | |

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| Common Stock | 04/15/2019 | F | 81 (2) | D | \$ 83.2 | 82,152 | D |
|-----------------|------------|---|---------|---|------------|--------|---|
| Common Stock | 04/15/2019 | M | 458 | A | <u>(1)</u> | 82,610 | D |
| Common Stock | 04/15/2019 | F | 159 (2) | D | \$ 83.2 | 82,451 | D |

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

SEC 1474 (9-02)

> 8. F Der Sec (Ins

Table II - Derivative Securities Acquired, Disposed of, or Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

| 1. Title of Derivative Security (Instr. 3) | 2. 3. Transaction Data Conversion or Exercise Price of Derivative Security | | 3A. Deemed Execution Date, if any (Month/Day/Year) | Transaction Code Deriva (Instr. 8) Securi Acqui (A) or Disposor of (D) | | erities aired or osed O) r. 3, 4, | 6. Date Exercisable and Expiration Date (Month/Day/Year) | | 7. Title and Amount of Underlying Securities (Instr. 3 and 4) | |
|---|--|------------|---|--|-----|--|--|--------------------|---|--|
| | | | | Code V | (A) | (D) | Date Exercisable | Expiration Date | Title | Amount or Number of Shares |
| Restricted Stock Unit | (1) | 04/15/2019 | | M | | 504 | (3) | 02/07/2026 | Common Stock | 504 |
| Restricted Stock Unit | (1) | 04/15/2019 | | M | | 226 | <u>(4)</u> | 05/06/2023 | Common Stock | 226 |
| Restricted Stock Unit | (1) | 04/15/2019 | | M | | 233 | <u>(5)</u> | 05/09/2024 | Common Stock | 233 |
| Restricted Stock Unit | (1) | 04/15/2019 | | M | | 458 | <u>(6)</u> | 02/08/2025 | Common Stock | 458 |

Reporting Owners

| Reporting Owner Name / Address | Relationships | | | | | | |
|--------------------------------|---------------|-----------|---------|-------|--|--|--|
| | Director | 10% Owner | Officer | Other | | | |

McDermott Adrian 1019 MARKET STREET SAN FRANCISCO, CA 94103

President of Products

Reporting Owners 2

Signatures

/s/ Hasani Caraway, Attorney-in-Fact for Adrian McDermott.

04/17/2019

**Signature of Reporting Person

Date

Explanation of Responses:

- * If the form is filed by more than one reporting person, see Instruction 4(b)(v).
- ** Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
- (1) Restricted stock units convert into common stock on a one-for-one basis.
- Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the (2) restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.
 - 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January
- (3) 15, 2019, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.
 - 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of May 15,
- (4) 2016, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.
- 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of May 15, (5) 2017, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration
- (5) 2017, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.
 - 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January
- (6) 15, 2018, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *see* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

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