

MINDARROW SYSTEMS INC

Form 10-Q

May 15, 2002

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**SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549-1004**

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**FORM 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934**

**For the quarterly period ended March 31, 2002**

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF  
THE SECURITIES EXCHANGE ACT OF 1934**

**For the transition period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission File Number: 0-28403**

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**MindArrow Systems, Inc.**  
**(Exact name of registrant as specified in its charter)**

<b>Delaware</b>	<b>77-0511097</b>
<b>(State or other jurisdiction of incorporation or organization)</b>	<b>(I.R.S. Employer Identification No.)</b>

**101 Enterprise, Suite 340, Aliso Viejo, California 92656**  
**(Address of principal executive offices)**

**(949) 916-8705**  
**(Registrant's telephone number, including area code)**

**Not applicable**  
**(Former name, former address and former fiscal year, if changed since last report)**

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

**The number of shares outstanding of each of the Registrant's classes of common stock:**

**17,483,599**

**(as of March 31, 2002)**

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**MindArrow Systems, Inc.**

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**MindArrow Systems, Inc. and Subsidiaries**  
**Consolidated Balance Sheets**

	March 31, 2002	September 30, 2001
	(unaudited)	
<b>ASSETS</b>		
Current Assets:		
Cash	\$ 13,076	\$ 1,345,376
Cash, pledged		178,650
Accounts receivable, net of allowance for doubtful accounts of \$15,000 and \$23,555 at March 31, 2002 and September 30, 2001, respectively	423,685	515,309
Prepaid expenses	60,669	128,230
Due from related parties	56,667	71,949
Other current assets	5,315	26,805
	<hr/>	<hr/>
Total current assets	559,412	2,266,319
Fixed Assets, net	1,890,394	2,833,737
Intangible Assets, net	5,689,702	6,210,576
Deposits	161,448	144,580
	<hr/>	<hr/>
Total assets	\$ 8,300,956	\$ 11,455,212
	<hr/>	<hr/>
<b>LIABILITIES AND STOCKHOLDERS EQUITY</b>		
Current Liabilities:		
Accounts payable and accrued liabilities	\$ 2,169,302	\$ 2,443,333
Deferred revenue	861,461	1,075,221
Capital lease obligations	224,693	328,700
Notes payable, current portion	712,288	2,100,000
Due to related parties	111,538	187,208
	<hr/>	<hr/>
Total current liabilities	4,079,282	6,134,462
	<hr/>	<hr/>
Note payable, long term portion	500,000	1,000,000
	<hr/>	<hr/>
Total liabilities	4,579,282	7,134,462
	<hr/>	<hr/>
Stockholders Equity:		
Series B Convertible Preferred Stock, \$0.001 par value; 1,750,000 shares authorized; 724,700 and 971,387 shares issued and outstanding as of March 31, 2002 and September 30, 2001; \$5,797,600 and \$7,771,096 aggregate liquidation preference as of March 31, 2002 and September 30, 2001	725	971
Series C Convertible Preferred Stock, \$0.001 par value; 3,000,000 shares authorized; 887,473 and 897,000 shares issued and outstanding as of March 31, 2002 and September 30, 2001; \$22,186,825 and \$22,425,000 aggregate liquidation preference as of March 31, 2002 and September 30, 2001	887	897
Common Stock, \$0.001 par value; 75,000,000 and 30,000,000 shares authorized as of March 31, 2002 and September 30, 2001; 17,483,599 and 13,695,682 shares issued and outstanding as of March 31, 2002 and September 30, 2001	17,484	13,696
Additional paid-in capital	74,818,692	73,166,417
Accumulated deficit	(71,116,114)	(68,861,231)
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Total stockholders' equity	<u>3,721,674</u>	<u>4,320,750</u>
Total liabilities and stockholders' equity	<u>\$ 8,300,956</u>	<u>\$ 11,455,212</u>

The accompanying notes are an integral part of these statements.

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Consolidated Statements of Operations**

	Three Months Ended		Six Months Ended	
	March 31, 2002	March 31, 2001	March 31, 2002	March 31, 2001
	(unaudited)		(unaudited)	
Revenues	\$ 763,807	\$ 917,798	\$ 1,846,137	\$ 1,916,524
Operating expenses:				
Development	717,285	708,638	1,581,597	1,522,879
Production	448,176	435,576	988,603	869,962
Sales and marketing	765,082	1,605,169	1,654,339	3,763,601
General and administration	806,441	1,298,003	1,563,558	3,622,512
Depreciation and amortization	877,880	665,268	1,769,631	1,333,799
	<u>3,614,864</u>	<u>4,712,654</u>	<u>7,557,728</u>	<u>11,112,753</u>
Operating loss	(2,851,057)	(3,794,856)	(5,711,591)	(9,196,229)
Interest income	529	70,386	4,336	191,095
Interest expense	(20,910)		(106,444)	
Other income (expense)	10,332	33,263	10,332	(66,737)
Recovery (loss) on transfer agent fraud	(59,489)	(19,439,133)	3,548,484	(19,439,133)
	<u>(2,920,595)</u>	<u>\$(23,130,340)</u>	<u>\$(2,254,883)</u>	<u>\$(28,511,004)</u>
Net loss	\$ (2,920,595)	\$ (23,130,340)	\$ (2,254,883)	\$ (28,511,004)
Basic and diluted loss per share	\$ (0.17)	\$ (2.16)	\$ (0.14)	\$ (2.72)
Shares used in computation of basic and diluted loss per share	<u>17,223,268</u>	<u>10,709,703</u>	<u>15,844,840</u>	<u>10,474,033</u>

The accompanying notes are an integral part of these statements.

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**MindArrow Systems, Inc. and Subsidiaries**  
**Consolidated Statement of Changes in Stockholders Equity**

	Series B Preferred Stock		Series C Preferred Stock		Common Stock		Additional Paid-In Capital	Accumulated Deficit	Total
	Shares	Amount	Shares	Amount	Shares	Amount			
Balance, September 30, 2001	971,387	\$ 971	897,000	\$ 897	13,695,682	\$ 13,696	\$ 73,166,417	\$(68,861,231)	\$ 4,320,750
Conversion of preferred stock to common stock	(246,687)	(246)	(9,527)	(10)	287,694	288	(32)		
Return of contributed shares					783,160	783	(783)		
Sale of common stock, net of issuance costs					2,500,000	2,500	1,295,438		1,297,938
Proceeds from notes payable attributable to warrants							47,000		47,000
Issuance of warrants as liability settlement							52,800		52,800
Compensation expense on warrant grants							106,650		106,650
Issuance of common stock pursuant to exercise of options					10,000	10	3,990		4,000
Issuance of common stock and warrants for acquisition of minority interest in MindArrow Asia, Ltd.					150,000	150	149,850		150,000
Issuance of common stock as compensation for services					80,000	80	28,670		28,750
Issuance of common stock pursuant to bridge note					25,000	25	13,225		13,250
Cancellation of shares per indemnification clause of Control Commerce acquisition agreement					(47,937)	(48)	(44,533)		(44,581)
Net loss								(2,254,883)	(2,254,883)
Balance, March 31, 2002 (unaudited)	724,700	\$ 725	887,473	\$ 887	17,483,599	\$ 17,484	\$ 74,818,692	\$(71,116,114)	\$ 3,721,674

The accompanying notes are an integral part of these statements.



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**MindArrow Systems, Inc. and Subsidiaries**  
**Consolidated Statements of Cash Flows**

	Six Months Ended	
	March 31, 2002	March 31, 2001
	(unaudited)	
Cash flows from operating activities:		
Net loss	\$(2,254,883)	\$(28,511,004)
Adjustments to reconcile net loss to net cash used in operations:		
Depreciation and amortization	1,769,631	1,333,799
Non-cash portion of recovery on transfer agent fraud	(90,000)	
Non-cash charges due to stock issuances	28,750	
Non-cash charges due to stock option and warrant grants	106,650	215,159
Amortization of discount on notes payable	32,538	
Non-cash charges due to contract settlements		1,191,701
Non-cash charge due to investment write-down		100,000
Non-cash charge for discrepant share adjustment		18,682,398
(Increase) decrease in accounts receivable	91,624	(377,960)
Decrease in prepaid expenses	67,561	76,404
Decrease in other current assets	66,909	583,329
Increase in deposits	(16,868)	(17,451)
Decrease in accounts payable and accrued liabilities	(221,231)	(14,569)
Increase (decrease) in deferred revenue	(213,760)	1,015,838
	(633,079)	(5,722,356)
Cash flows from investing activities:		
Decrease in cash-pledged	178,650	33,420
Purchases of fixed assets	(132,302)	(559,180)
Proceeds from sale of assets		21,051
(Increase) decrease in due from related parties	15,282	(23,725)
Purchases of patents and trademarks	(23,112)	(61,815)
	38,518	(590,249)
Cash flows from financing activities:		
Proceeds from issuance of common stock, net of issuance costs	1,301,938	3,333
Proceeds from notes payable, net of issuance costs	570,000	
Principal payments on notes payable	(2,430,000)	
Principal payments on capital lease obligations	(104,007)	
Decrease in due to related parties	(75,670)	(182,437)
	(737,739)	(179,104)
Net decrease in cash	(1,332,300)	(6,491,709)
Cash, beginning of period	1,345,376	10,613,897
Cash, end of period	\$ 13,076	\$ 4,122,188
Cash paid for income taxes	\$	\$

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Cash paid for interest	\$ 30,006	\$
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The accompanying notes are an integral part of these statements.

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**MindArrow Systems, Inc. and Subsidiaries**

**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS  
(Unaudited)**

**Note A The Company and Summary of Significant Accounting Policies**

**1. Basis of Presentation**

The accompanying consolidated financial statements have been prepared by MindArrow Systems, Inc. and subsidiaries (the Company) pursuant to the rules and regulations of the Securities and Exchange Commission (the SEC) for interim financial reporting. These consolidated financial statements are unaudited and, in the opinion of management, include all adjustments (consisting of normal recurring adjustments and accruals) necessary for a fair presentation of the balance sheets, operating results, and cash flows for the periods presented. Operating results for the three and six months ended March 31, 2002 are not necessarily indicative of the results that may be expected for the fiscal year ending September 30, 2002. Certain financial information and footnote disclosures normally included in financial statements prepared in accordance with accounting principles generally accepted in the United States have been omitted in accordance with the rules and regulations of the SEC. These consolidated financial statements should be read in conjunction with the audited consolidated financial statements, and accompanying notes, included in the Company's Annual Report on Form 10-K for the fiscal year ended September 30, 2001. The consolidated balance sheet at September 30, 2001 has been derived from the audited consolidated financial statements at that date.

**2. Principles of Consolidation**

The consolidated financial statements include the accounts of the Company and its subsidiaries. All significant intercompany balances and transactions have been eliminated.

**3. Basic and Diluted Net Loss Per Share**

Basic net loss per share is computed using the weighted average number of common shares outstanding during the period. Diluted net loss per share is computed using the weighted average number of common shares during the period plus dilutive potential common shares. Dilutive potential common shares include the incremental common shares issuable upon the exercise of stock options and warrants (using the treasury stock method) and the incremental common shares issuable upon conversion of convertible preferred stock and notes payable (using the if-converted method). Potential common shares in the diluted net loss per share computation were excluded as their effect was antidilutive.

**4. Use of Estimates**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements, and the amounts of revenues and expenses during the reported period. Actual results could differ from those estimates.

**5. Concentration of Credit Risk**

Financial instruments that potentially subject the Company to significant concentration of credit risk consist primarily of cash, cash equivalents, and accounts receivable. Substantially all of the Company's cash and cash equivalents are held in one financial institution. As of March 31, 2002 and September 30, 2001, the carrying amounts of cash were \$13,076 and \$1,524,026, respectively, and the bank balances were \$138,122 and \$1,764,047, respectively, of which \$100,000 was FDIC insured. Accounts receivable are typically unsecured and derived primarily from customers located in the United States and Hong Kong. The Company performs ongoing credit evaluations of its customers and will maintain reserves for potential credit losses as the need arises.

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**MindArrow Systems, Inc. and Subsidiaries**  
**Notes to Consolidated Financial Statements (Continued)**

**6. Segments**

The Company has adopted Statement of Financial Accounting Standards No. 131 Disclosures about Segments of an Enterprise and Related Information (SFAS 131). SFAS 131 establishes standards for reporting information regarding operating segments in annual financial statements and requires selected financial information for those segments to be presented in interim financial reports. SFAS 131 also establishes standards for related disclosures about products and services, and geographic areas. To date the Company has viewed their operations as principally one segment. The following is a summary of significant geographic markets:

	<u>North America</u>	<u>Asia Pacific</u>
For the six months ended March 31, 2001:		
Net revenues	\$ 1,351,199	\$ 565,325
Long lived assets	3,069,337	1,679,172
For the six months ended March 31, 2002:		
Net revenues	1,312,663	533,474
Long lived assets	6,599,595	980,501

**Note B Liquidity**

At March 31, 2002, the Company's cash position required that it actively seek additional sources of capital. As of March 31, 2002, the Company had current assets of \$559,412 and current liabilities of \$4,079,282, respectively. This represents a working capital deficit of \$3,519,870. The negative working capital balance includes as current liabilities approximately \$900,000 of deferred revenues as well as a payment of \$500,000 due October 1, 2002 on a promissory note issued in connection with our acquisition of substantially all of the assets of Radical Communication, Inc. in September 2001.

In April and May 2002, the Company received \$798,350 in proceeds from assets seized from the Company's former transfer agent and her accomplice (See Note C-2), and also received proceeds of \$752,000 from the exercise of previously issued options and warrants to purchase 2,030,000 shares of common stock.

In addition, in April 2002, the Company took further steps to reduce monthly cash operating expenses. Management currently estimates that cash operating expenses are approximately \$550,000 per month. Over the past year revenues have averaged nearly \$300,000 per month. Although the Company believes that as a result of an existing backlog of contracts and anticipated new contracts, monthly revenues will increase, there can be no assurances that this will happen. Based on the current operating plan and available cash, the Company will need to obtain additional financing prior to June 30, 2002. The shareholders have approved a private placement of up to 10 million shares of common stock priced at the lesser of \$0.50 or a 40% discount to the market price. The Company is currently evaluating proposals from investors for placements under those terms. However, no binding agreements have been signed and there is no certainty that terms acceptable to the Company and investors can be reached.

The accompanying consolidated financial statements have been prepared in conformity with accounting principles generally accepted in the United States of America, which contemplate continuation of the company as a going concern.

In the view of the Company, recoverability of a major portion of the recorded asset amounts shown in the accompanying balance sheet is dependent upon continued operations of the Company, which in turn is dependent upon the Company's ability to meet obligations on a continuing basis. The consolidated financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts or amounts and classification of liabilities that might be necessary should the Company be unable to continue in existence.

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**MindArrow Systems, Inc. and Subsidiaries  
Notes to Consolidated Financial Statements (Continued)**

**Note C Commitments and Contingencies**

**1. Legal Proceedings**

From time to time the Company is subject to legal proceedings and claims in the ordinary course of business, including claims of alleged infringement of trademarks, copyrights and other intellectual property rights. The Company is not currently aware of any legal proceedings or claims that the Company believes will have, individually or in the aggregate, a material adverse effect on the Company's consolidated financial position or results of operations.

**2. Transfer Agent Fraud**

In October 2001, the Company received approximately \$3.6 million in cash of the \$4.5 million in assets seized from the Company's former transfer agent and her accomplice. Accordingly, the Company issued an aggregate of 764,381 shares of common stock to two shareholders who had previously contributed for cancellation by the Company 1,107,951 shares owned by them. In December 2001, the Company received two seized automobiles valued at \$90,000 and issued an additional 18,779 shares of common stock to the contributing shareholders in March 2002. In May 2002, the Company received \$798,350 in cash from the seized assets and accordingly issued an additional 177,411 shares to the contributing shareholders.

The Company continues to pursue potential sources of recovery of the loss it incurred as a result of the fraud and the Audit Committee of the Company's Board of Directors has retained special counsel to assist it in pursuing potential sources of recovery. The Company cannot predict whether or when it will obtain any additional recovery, including any recovery of the remaining seized assets held by the authorities. Because of the uncertainties surrounding recoveries, the Company will not record the impact of recoveries until amounts or assets are received. The recovery on transfer agent fraud of \$3,548,484 on the accompanying consolidated statement of operations is net of approximately \$120,000 of legal and other costs associated with pursuing recovery of assets.

**Note D Notes Payable**

In early December 2001, the Company received a \$350,000 bridge loan. The bridge loan accrued interest at the rate of 10% per annum. As consideration for entering into the bridge loan the Company issued detachable warrants to purchase up to 50,000 shares of common stock at an exercise price of \$1.15 per share. The warrants were valued at \$12,000 as computed using the Black-Scholes option pricing model. The Company also paid a commitment fee of \$17,500. The value of the warrants and the commitment fees paid have been included in interest expense on the accompanying consolidated statement of operations. The bridge loan was repaid in full in late December 2001.

In late March 2002, the Company received a \$250,000 bridge loan. The bridge loan accrued interest at the rate of 24.9% per annum, was secured by any amounts recovered in connection with the transfer agent fraud (Note C), and matured on the earlier of May 28, 2002, or the release of those forfeiture proceeds. As consideration for entering into the bridge loan the Company issued detachable warrants to purchase up to 250,000 shares of common stock at an exercise price of \$0.58 per share. The warrants were valued at \$35,000 as computed using the Black-Scholes option pricing model. The Company also paid a commitment fee of \$12,500 and issued 25,000 shares of common stock at \$0.53 per share. For the quarter ended March 31, 2002, the Company included \$3,038 in interest expense on the accompanying consolidated statement of operations as amortization of the total discount on the bridge note of \$60,750. The bridge loan was repaid in full in May 2002.

In April 2002, the Company received additional bridge loans in the amount of \$550,000. The bridge loans accrued interest at the rate of 15% per annum, and were secured by any amounts recovered in connection with the transfer agent fraud (Note C), the Company's receivables and patents. The notes matured on the earlier of the release of forfeiture proceeds or from July 5 through 10, 2002. As consideration for entering into the bridge loans the Company issued detachable warrants to purchase up to

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**MindArrow Systems, Inc. and Subsidiaries  
Notes to Consolidated Financial Statements (Continued)**

275,000 shares of common stock at exercise prices from \$0.64 to \$0.74 per share. The bridge loans were repaid in full in May 2002.

**Note E Stockholders Equity**

**1. Preferred Stock Conversions**

During the six months ended March 31, 2002, 246,687 and 9,527 shares of Series B and Series C preferred stock, respectively, were converted into 266,908 and 20,786 shares of common stock, respectively, pursuant to the conversion rights of the Series B and Series C preferred stockholders. As of March 31, 2002, the remaining 724,700 shares of Series B preferred stock are convertible into 799,344 shares of common stock, and the remaining 887,473 shares of Series C preferred stock are convertible into 1,977,290 shares of common stock at the option of the holder.

**2. Common Stock**

In December 2001, the Company conducted a private placement of common stock offering up to 2,500,000 shares of common stock at a price of \$0.60 per share. The Company consummated the final closing of this private placement on December 31, 2001 and 2,500,000 shares of common stock were sold, raising gross proceeds of \$1,500,000. The net proceeds from the offering, after repayment of the \$350,000 bridge loan and payment of offering fees and expenses of approximately \$202,000, was used by the Company for general working capital purposes. In connection with the private placement, the Company issued warrants to purchase 500,000 shares of common stock at an exercise price of \$1.00 per share. The fair value of the warrants as computed using the Black-Scholes option pricing model was \$95,000.

During the quarter ended March 31, 2002, 10,000 shares were issued upon option exercises. Total proceeds amounted to \$4,000.

During the quarter ended March 31, 2002, the Company issued 150,000 shares of common stock and warrants to purchase 250,000 shares of common stock at \$1.00 per share for the acquisition of the minority interest in MindArrow Asia, Ltd. The warrants expire September 30, 2004 and were estimated to have a fair value of \$37,500 as computed using the Black-Scholes option pricing model.

During the quarter ended March 31, 2002, 80,000 shares were issued as compensation for services. The Company recognized compensation expense of \$28,750.

During the quarter ended March 31, 2002, the Company cancelled 47,937 shares of common stock as reimbursement for legal costs incurred by the Company. These costs were indemnified per the terms of the Company's acquisition of Control Commerce, Inc.

During April and May 2002, 2,030,000 shares were issued upon option and warrant exercises. Total proceeds amounted to \$752,000.

**3. Warrants**

During the six months ended March 31, 2002, the Company issued to consultants warrants to purchase 2,056,000 shares of common stock. The warrants are exercisable at prices ranging from \$0.75 per share to \$2.00 per share, vest through March 2002 or upon meeting defined performance targets, and expire from November 2002 through November 2004.

The Company recognizes compensation expense based on the fair value of the warrants, as computed using the Black-Scholes option pricing model. The Company recognized compensation expense of \$106,650 for the six months ended March 31, 2002.

In November 2001, the Company issued warrants to purchase 80,000 shares of common stock at an exercise price of \$0.10 per share as settlement of a liability. The fair value of the warrants as computed using the Black-Scholes option pricing model was \$52,800.

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**MindArrow Systems, Inc. and Subsidiaries  
Notes to Consolidated Financial Statements (Continued)**

**4. Options**

During the six months ended March 31, 2002, the Company granted options to purchase 1,740,320 shares of common stock to employees and directors of the Company under the 1999 and 2000 Stock Option Plans at a weighted average exercise price of \$0.76 per share. Under the 1999 and 2000 Stock Option Plans, 1,151,048 options expired during the six months ended March 31, 2002, and 10,000 options were exercised.

**Note F Due to Related Parties**

During the quarter ended March 31, 2002, an executive officer and shareholder loaned the Company \$50,000. This amount is included in Due to related parties on the accompanying consolidated balance sheet.

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**Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

The following discussion should be read together with our consolidated financial statements and related notes included elsewhere in this quarterly report on Form 10-Q.

**Overview**

We were incorporated in April 1999 as eCommercial.com, and changed our name to MindArrow Systems, Inc. effective March 31, 2000. On April 24, 2000, we acquired majority control of Fusionactive, Ltd. which in December 2001 changed its name to MindArrow Asia Ltd., and we acquired the remaining minority interest in January 2002. On June 18, 2001, we acquired Control Commerce, Inc., a developer of e-commerce software. On September 12, 2001, we acquired substantially all of the assets of Radical Communication, Inc., a developer of rich media streaming video software.

Through March 31, 2002, our revenues were derived from the production and delivery of rich media messages as well as reseller fees and software license fees. Production services include theme development, design and layout, video production, special effects, hyperlink recommendations, hyperlink page design and creation, reporting and sales cycle consultation.

Revenues are recognized when the consulting or production services are rendered and messages are delivered. We recognize software license fee revenue when persuasive evidence of an agreement exists, the product has been delivered, we have no remaining significant obligations with regard to implementation, the license fee is fixed or determinable and collection of the fee is probable. MindArrow Asia's revenue from media sales is recognized upon placing advertisements. Revenue from consulting is recognized as the services are rendered.

We record cash receipts from clients and billed amounts due from clients in excess of revenue recognized as deferred revenue. The timing and amount of cash receipts from clients can vary significantly depending on specific contract terms and can therefore have a significant impact on the amount of deferred revenue in any given period.

We currently sell our products and services through a direct sales force and a small network of sales affiliates.

**We need additional financing**

The capital requirements associated with developing our network and corporate infrastructure have been and will continue to be significant. We have been substantially dependent on private placements of our equity securities to fund such requirements.

At April 30, 2002, we had available cash of approximately \$170,000 and negative working capital of approximately \$2.4 million. This negative working capital balance includes as current liabilities approximately \$800,000 of deferred revenues as well as a payment of \$500,000 due October 1, 2002 on a promissory note issued in connection with our acquisition of substantially all of the assets of Radical Communication, Inc. in September 2001. In addition, in April 2002, we took further steps to reduce monthly cash operating expenses. We currently estimate that our cash operating expenses are approximately \$550,000 per month. Over the past year our revenues have averaged nearly \$300,000 per month. Although we believe that as a result of an existing backlog of contracts and anticipated new contracts, our monthly revenues will increase, there can be no assurance that this will happen. Based on our current operating plan and available cash, we estimate that we will need to obtain additional financing prior to June 30, 2002. Our shareholders have approved a private placement of up to 10 million shares of common stock priced at the lesser of \$0.50 or a 40% discount to the market price. We are currently evaluating proposals from investors for placements under those terms. However, no final agreements have been signed. In their report on our consolidated financial statements for the year ended September 30, 2001, our auditors expressed significant doubt about our ability to continue as a going concern. THERE CAN BE NO



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ASSURANCE THAT ANY ADDITIONAL FINANCING WILL BE AVAILABLE ON ACCEPTABLE TERMS, IF AT ALL. IF WE ARE UNSUCCESSFUL IN RAISING ADDITIONAL FUNDS, OUR LIQUIDITY POSITION WILL BE MATERIALLY AND ADVERSELY AFFECTED AND WE COULD BE REQUIRED TO MAKE DRASTIC COST REDUCTIONS, WHICH WOULD NEGATIVELY IMPACT OUR OPERATIONS.

Although we believe our assumptions underlying our operating plan to be reasonable, we lack the operating history of a more seasoned company and there can be no assurance that our forecasts will prove accurate. In the event that our plans change, our assumptions change or prove inaccurate, or if future private placements, other capital resources and projected cash flow otherwise prove to be insufficient to fund operations, we could be required to seek additional financing sooner than currently anticipated. To the extent that we are able to raise additional funds and it involves the sale of our equity securities, the interests of our shareholders could be substantially diluted.

**Results of operations**

For the three and six months ended March 31, 2002 and 2001, revenues totaled \$763,807 and \$1,846,137, respectively, compared to \$917,798 and \$1,916,524 for the corresponding periods in fiscal 2001. The decrease from the previous year was primarily due to delays in recognizing revenue on a large custom software development engagement as well as delays in kicking off a new, large engagement obtained during the quarter. We expect revenues to be recognized on both of these engagements in succeeding quarters.

For the three and six months ended March 31, 2002, our net loss was \$2,920,595, or \$0.17 per share, and \$2,254,883, or \$0.14 per share, respectively, compared to \$23,130,340, or \$2.16 per share, and \$28,511,004, or \$2.72 per share for the corresponding periods in fiscal 2001. The decrease in loss can be attributed to the loss on transfer agent fraud recorded in fiscal 2001 in addition to cost cutting measures implemented in fiscal 2002.

In October 2001, we received approximately \$3.6 million in cash that was seized from the Company's former transfer agent and her accomplice. Accordingly, we issued an aggregate of 764,381 shares of common stock to two of our shareholders who had previously contributed for cancellation by the Company 1,107,951 shares owned by them. In December 2001, we received two seized automobiles valued at \$90,000 and issued an additional 18,779 shares of common stock to the contributing shareholders. In May 2002, we received an additional \$798,350 in seized cash and we issued 177,411 shares of common stock to the contributing shareholders. We continue to pursue potential sources of recovery of the loss incurred as a result of the fraud and the Audit Committee of the Board of Directors has retained special counsel to assist it in pursuing potential sources of recovery and we have filed civil litigation seeking restitution, and unspecified damages. We cannot predict whether or when we will obtain any additional recovery, including any recovery of the remaining seized assets held by the authorities. Because of the uncertainties surrounding recoveries, we will not record the impact of recoveries until amounts or assets are received. The recovery on transfer agent fraud of \$3,548,484 on the accompanying consolidated statement of operations is net of approximately \$120,000 of legal and other costs associated with pursuing recovery of assets for the six months ended March 31, 2002.

Development expenses consist primarily of salaries and related expenses for software engineers and other technical personnel, including consultants, and were focused on continued advancements in multimedia communication technology and continued development of MindArrow Messenger and integrating technology acquired in the Control Commerce and Radical Communication acquisitions. Total development costs for the three and six months ended March 31, 2002 amounted to \$717,285 and \$1,581,597, respectively, compared to \$708,638 and \$1,522,879 for the corresponding periods in fiscal 2001. We charge all research and development expenses to operations as incurred. We believe that continued investment in research and development is critical to our long-term success. In April 2002, we completed certain development initiatives and subsequently reduced costs by approximately 40%. Accordingly, we expect research and development costs to decrease in terms of both absolute dollars and as a percentage of revenues.

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Production efforts focused on building a team of creative design and client service personnel to produce rich media messages and help our clients implement our MindArrow Messenger and RadicalMail software suites. Total production costs for the three and six months ended March 31, 2002 amounted to \$448,176 and \$988,603, respectively, compared to \$435,576 and \$869,962 for the corresponding periods in fiscal 2001.

Sales and marketing expenses for the three and six months ended March 31, 2002 amounted to \$765,082 and \$1,654,339, respectively, compared to \$1,605,169 and \$3,763,601 for the corresponding periods in fiscal 2001. The expenses consisted primarily of salaries and related expenses for developing our direct and reseller organizations, as well as marketing expenses designed to create and promote brand awareness. The decrease from the prior year can be attributed to cost-cutting measures implemented in an effort to reach profitability and shifting resources to relationship-based sales efforts from broader, branding-based marketing. To that end, we've added several senior sales and marketing executives to our team that bring significant industry experience and relationships. We intend to leverage these relationships while aggressively managing our costs of selling.

General and administrative costs of \$806,441 and \$1,563,558 for the three and six months ended March 31, 2002, respectively, compared to \$1,298,003 and \$3,622,512 for the corresponding periods in fiscal 2001. The costs primarily included salaries and related expenses for administrative, finance and human resources personnel, professional fees and other costs of operating as a public company. The decrease from the prior year can be attributed to cost cutting measures implemented in an effort to reach profitability. Included in the amount for the six months ended March 31, 2001 is a one time charge of approximately \$1.2 million related to the termination of one employment contract and two consulting contracts with former executive officers. In April 2002, increased efficiencies in our processes permitted us to reduce future legal, facilities and administrative costs. Accordingly, we expect general and administrative costs to decrease accordingly.

**Recent financings**

In late March 2002, the Company received a \$250,000 bridge loan which was repaid in full in May 2002. The bridge loan accrued interest at the rate of 24.9% per annum, was secured by any amounts recovered in connection with the transfer agent fraud, and matured on the earlier of May 28, 2002, or the release of those forfeiture proceeds. As consideration for entering into the bridge loan the Company issued detachable warrants to purchase up to 250,000 shares of common stock at an exercise price of \$0.58 per share. The Company also paid a commitment fee of \$12,500 and issued 25,000 shares of common stock at \$0.53 per share.

In April 2002, the Company received additional bridge loans in the amount of \$550,000 which were repaid in full in May 2002. The bridge loans accrued interest at the rate of 15% per annum, and were secured by any amounts recovered in connection with the transfer agent fraud, the Company's receivables and patents. The notes matured on the earlier of the release of forfeiture proceeds or from July 5 through 10, 2002. As consideration for entering into the bridge loans the Company issued detachable warrants to purchase up to 275,000 shares of common stock at exercise prices from \$0.64 to \$0.74 per share.

In April 2002, our board approved the reduction in the price of a previously-issued warrant for 2,000,000 shares from \$2.00 per share to \$0.37 per share, in exchange for the immediate exercise thereof. Net proceeds amounted to \$740,000 in cash to the Company.

In December 2001, we received a \$350,000 bridge loan, accruing interest at 10% per annum which was repaid in full in December 2001. As consideration for entering into the bridge loan, we issued a warrant to purchase up to 50,000 shares of our common stock at an exercise price of \$1.15 per share, and paid a placement fee of \$17,500.

In December 2001, we conducted a private placement of our common stock to raise capital in which we offered up to 2,500,000 shares of our common stock at a price of \$0.60 per share. We consummated the final closing under this private placement on December 31, 2001 in which we sold a total of 2,500,000 shares of our common stock, raising gross proceeds of \$1,500,000. The net proceeds from the offering, after repayment of the \$350,000 bridge loan and payment of offering fees and expenses of approximately \$202,000, was used by the Company for general working capital purposes. KSH Investment Group, Inc. acted as the placement agent for the private placement. As partial consideration for KSH's services, we issued to KSH warrants to purchase 500,000 shares of our common stock at an exercise price of \$1.00 per share.

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### **Liquidity and sources of capital**

At April 30, 2002, we had available cash of approximately \$170,000 and negative working capital of approximately \$2.4 million. This negative working capital balance includes as current liabilities approximately \$800,000 of deferred revenues as well as a payment of \$500,000 due October 1, 2002 on a promissory note issued in connection with our acquisition of substantially all of the assets of Radical Communication, Inc. in September 2001. In addition, in April 2002, we took further steps to reduce monthly cash operating expenses. We currently estimate that our cash operating expenses are approximately \$550,000 per month. Over the past year our revenues have averaged nearly \$300,000 per month. Although we believe that as a result of an existing backlog of contracts and anticipated new contracts, our monthly revenues will increase, there can be no assurance that this will happen. Based on our current operating plan and available cash, we estimate that we will need to obtain additional financing prior to June 30, 2002. Our shareholders have approved a private placement of up to 10 million shares of common stock priced at the lesser of \$0.50 or a 40% discount to the market price. We are currently evaluating proposals from investors for placements under those terms. However, no final agreements have been signed.

As of March 31, 2002 and September 30, 2001, we had current assets of \$559,412 and \$2,266,319, respectively, and current liabilities of \$4,079,282 and \$6,134,462, respectively. This represents a working capital deficit of \$3,519,870 and \$3,868,143 at March 31, 2002 and September 30, 2001, respectively.

For the six months ended March 31, 2002, \$633,079 was used in operations compared to \$5,722,356 for the six months ended March 31, 2001. For the six months ended March 31, 2002, \$38,518 was provided by investing activities, compared to \$590,249 used in investing activities during the six months ended March 31, 2001. During the six months ended March 31, 2002, \$737,739 was used in financing activities, primarily for the repayment of notes payable and capital lease obligations.

### **Recent accounting pronouncements**

On July 20, 2001, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) 141, *Business Combinations*, and SFAS 142, *Goodwill and Other Intangible Assets*. SFAS 141 is effective for all business combinations completed after June 30, 2001. SFAS 142 is effective for fiscal years beginning after December 15, 2001; however, certain provisions of this Statement apply to goodwill and other intangible assets acquired between July 1, 2001 and the effective date of SFAS 142. Major provisions of these Statements and their effective dates for the Company are as follows:

All business combinations initiated after June 30, 2001 must use the purchase method of accounting. The pooling of interest method of accounting is prohibited except for transactions initiated before July 1, 2001.

Identifiable intangible assets acquired in a business combination must be recorded separately from goodwill if they arise from contractual or other legal rights or are separable from the acquired entity and can be sold, transferred, licensed, rented or exchanged, either individually or as part of a related contract, asset or liability.

Goodwill, as well as other intangible assets with indefinite lives, acquired after June 30, 2001, will not be amortized. Effective October 1, 2002, all previously recognized goodwill and other intangible assets with indefinite lives will no longer be subject to amortization.

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Effective October 1, 2002, goodwill and other intangible assets with indefinite lives will be tested for impairment annually and whenever there is an impairment indicator.

All acquired goodwill must be assigned to reporting units for purposes of impairment testing and segment reporting.

The Company will continue to amortize goodwill and other intangible assets recognized prior to July 1, 2001, under its current method until October 1, 2002, at which time goodwill amortization will no longer be recognized. By September 30, 2003 the Company will have completed a transitional fair value based impairment test of goodwill as of October 1, 2002. By December 31, 2002, the Company will have completed a transitional impairment test of all other intangible assets with indefinite lives. Impairment losses, if any, resulting from the transitional testing will be recognized in the quarter ended December 31, 2002, as a cumulative effect of a change in accounting principle.

In August 2001, the Financial Accounting Standards Board issued SFAS 144, Accounting for the Impairment or Disposal of Long-lived Assets. This statement supersedes SFAS 121, Accounting for the Impairment of Long-lived Assets and for Long-lived Assets to be Disposed Of and Accounting Principles Board Opinion No. 30, Reporting Results of Operations Reporting the Effects of Disposal of a Segment of a Business, and Extraordinary, Unusual and Infrequently Occurring Events and Transactions. This Statement retains the fundamental provisions of SFAS 121 for recognition and measurement of impairment, but amends the accounting and reporting standards for segments of a business to be disposed of. The provisions of this statement are required to be adopted no later than fiscal years beginning after December 31, 2001, with early adoption encouraged. The Company is currently evaluating the impact of the adoption of SFAS 144 but does not expect its impact to be material.

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*Certain of the matters and subject areas discussed in this quarterly report on Form 10-Q contain forward-looking statements that are subject to a number of risks and uncertainties, many of which are beyond our control. All statements, other than statements of historical fact included in this report regarding our business strategy, future operations, financial position, estimated revenues, projected costs, prospects, plans and objectives of management as well as third parties are forward-looking statements. Generally, when used in this report, the words anticipate, intend, estimate, expect, project, and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain such identifying words. All forward-looking statements speak only as of the date of this report. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we can give no assurance that such expectations will prove to be correct. Important factors that could cause our actual results to differ materially from our expectations are described below and in our other filings with the SEC.*

### **Risk Factors**

#### **We need additional financing**

The capital requirements associated with developing our network and corporate infrastructure have been and will continue to be significant. We have been substantially dependent on private placements of our equity securities to fund such requirements.

At April 30, 2002, we had available cash of approximately \$170,000 and negative working capital of approximately \$2.4 million. This negative working capital balance includes as current liabilities approximately \$800,000 of deferred revenues as well as a payment of \$500,000 due October 1, 2002 on a promissory note issued in connection with our acquisition of substantially all of the assets of Radical Communication, Inc. in September 2001. In addition, in April 2002, we took further steps to reduce monthly cash operating expenses. We currently estimate that our cash operating expenses are approximately \$550,000 per month. Over the past year our revenues have averaged nearly \$300,000 per month. Although we believe that as a result of an existing backlog of contracts and anticipated new contracts, our monthly revenues will increase, there can be no assurance that this will happen. Based on our current operating plan and available cash, we estimate that we will need to obtain additional financing prior to June 30, 2002. Our shareholders have approved a private placement of up to 10 million shares of common stock priced at the lesser of \$0.50 or a 40% discount to the market price. We are currently evaluating proposals from investors for placements under those terms. However, no final agreements have been signed. In their report on our consolidated financial statements for the year ended September 30, 2001, our auditors expressed significant doubt about our ability to continue as a going concern. THERE CAN BE NO ASSURANCE THAT ANY ADDITIONAL FINANCING WILL BE AVAILABLE ON ACCEPTABLE TERMS, IF AT ALL. IF WE ARE UNSUCCESSFUL IN RAISING ADDITIONAL FUNDS, OUR LIQUIDITY POSITION WILL BE MATERIALLY AND ADVERSELY AFFECTED AND WE COULD BE REQUIRED TO MAKE DRASTIC COST REDUCTIONS, WHICH WOULD NEGATIVELY IMPACT OUR OPERATIONS.

Although we believe our assumptions underlying our operating plan to be reasonable, we lack the operating history of a more seasoned company and there can be no assurance that our forecasts will prove accurate. In the event that our plans change, our assumptions change or prove inaccurate, or if future private placements, other capital resources and projected cash flow otherwise prove to be insufficient to fund operations, we could be required to seek additional financing sooner than currently anticipated. To the extent that we are able to raise additional funds and it involves the sale of our equity securities, the interests of our shareholders could be substantially diluted.

#### **Recent actions that we have taken may negatively impact our ability to achieve our business objectives**

In order to manage our liquidity and cash position, over the past year we have had to implement certain cost cutting measures, including reductions in force of 68 employees. After these staff reductions, as of April 30, 2002, we had 51 full time employees worldwide. Although these cost cutting measures have

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improved our short-term cash requirements, they may negatively impact our ability to grow our business and achieve our business objectives.

**We cannot assure you that our common stock will continue to be listed on the Nasdaq SmallCap Market**

On February 14, 2002, we received notice from Nasdaq that our common stock had closed below a required minimum bid price of \$1.00 for a period of 30 consecutive trading days. In accordance with Nasdaq rules, we have 180 calendar days, or until August 13, 2002, to regain compliance with the minimum bid price requirement. If at any time before August 13, 2002, the bid price of our common stock closes at \$1.00 per share or more for a minimum of 10 consecutive trading days, Nasdaq will inform us that we are in compliance with its bid price rules. If we do not regain compliance prior to August 13, 2002, Nasdaq will determine whether we meet the initial listing criteria for the Nasdaq SmallCap Market. If we do not meet the initial listing criteria, our common stock will be delisted from trading on the Nasdaq SmallCap Market. As of May 13, 2002, we did not meet the initial listing criteria for the Nasdaq SmallCap Market, because our closing share price was below the \$4 minimum bid price for initial listing. If our common stock is delisted from the Nasdaq SmallCap Market, it may become significantly less liquid and may decline significantly in price.

**Our limited operating history makes evaluation of our business difficult**

Our business was formed as eCommercial.com in March 1999 and we were a development-stage company through December 31, 1999. In January 2000, principal operations commenced. We have recorded a cumulative net loss of approximately \$58 million through March 31, 2002 (including \$18.6 million attributable to the non-cash portion of the non-operating loss on transfer agent fraud) and anticipate recording losses in the near term. Accordingly, we have a limited operating history on which to base our evaluation of current business and prospects. Our short operating history makes it difficult to predict future results, and there are no assurances that our revenues will increase, or that we will achieve or maintain profitability or generate sufficient cash from operations in future periods.

Our ability to achieve and sustain profitability would be adversely affected if we:

- fail to effectively market and sell our services;
- fail to develop new and maintain existing relationships with clients;
- fail to continue to develop and upgrade our technology and network infrastructure;
- fail to respond to competitive developments;
- fail to introduce enhancements to our existing products and services to address new technologies and standards; or
- fail to attract and retain qualified personnel.

Our operating results are also dependent on factors outside of our control, such as strength of competition and the growth of the market for our services. There is no assurance that we will be successful in addressing these risks, and failure to do so could have a material adverse effect on our financial performance.

We expect to incur losses in the near term, and if we are unable to generate sufficient cash flow or raise the capital necessary to allow us to continue to meet all of our obligations as they come due, our business could suffer.

**Our future revenues are not predictable, and our results could vary significantly**

Because of our limited operating history and the emerging nature of our markets, we are unable to reliably forecast our revenues.

Our operating results may fluctuate significantly in the future as a result of a variety of factors. These factors include:

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the demand for our services;

the addition or loss of individual clients;

the amount and timing of capital expenditures and other costs relating to the expansion of our operations;

the introduction of new products or services by us or our competitors; and

general economic conditions and economic conditions specific to the Internet, such as electronic commerce and online media.

Any one of these factors could cause our revenues and operating results to vary significantly. In addition, as a strategic response to changes in the competitive environment, we may from time to time make certain pricing, service or marketing decisions or acquisitions that could significantly hurt our operating results in a given period.

Due to all of the foregoing factors, we believe that period-to-period comparisons of our results of operations are not necessarily meaningful and should not be relied upon as indications of future performance. Furthermore, it is possible that our operating results in one or more quarters will fail to meet the expectations of investors. In such event, the market price of our common stock could drop.

**If we are unable to obtain funding, our customers and vendors may decide not to do business with us**

If we are unable to continue funding our operations at our current levels, and if customers and vendors become concerned about our business prospects, they may decide not to conduct business with us, or may conduct business with us on terms that are less favorable than those customarily extended by them. In that event, our revenues would decrease and our business will suffer significantly.

**We are not sure if the market will accept our product offerings**

Our ability to succeed will depend on the following, none of which can be assured:

the effectiveness of our marketing and sales efforts;

market acceptance of our current and future offerings; and

the reliability of our networks and services.

We operate in a market that is in the early stage of development, is rapidly evolving, and is characterized by an increasing number of competitors and risk surrounding market acceptance of new technologies and services. Potential customers must view our technologies as a viable alternative to traditional commercial advertising and brochure distribution. Because this market is so new, it is difficult to predict its size and growth rate. If the market fails to develop as we expect, our growth will be slower than expected.

**We may make acquisitions of complementary technologies or businesses, which may disrupt our business and be dilutive to our existing stockholders.**

We intend to consider acquisitions of businesses and technologies on an opportunistic basis, for example, our recent acquisitions of Control Commerce, Inc. and Radical Communication, Inc. Acquisitions of businesses and technologies involve numerous risks, including the diversion of management attention, difficulties in assimilating the acquired operations, loss of key employees from the acquired company, and difficulties in transitioning key customer relationships. In addition, these acquisitions may result in dilutive issuances of equity securities, the incurrence of additional debt, large one-time expenses and the creation of goodwill or other intangible assets that result in significant amortization expense and impairment charges. Any acquisition may not provide the benefits originally anticipated, and there may be difficulty in integrating the service offerings and customer and supplier relationships gained through acquisitions with our own. Although we attempt to minimize the risk of unexpected liabilities and contingencies associated with acquired businesses through planning, investigation and negotiation, such unexpected liabilities nevertheless may accompany such acquisitions. We cannot guarantee that we will successfully identify attractive acquisition candidates, complete and

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finance additional acquisitions on favorable terms, or integrate the acquired businesses or assets into our own. Any of these factors could materially harm our business or our operating results in a given period.

### **Network and system failures could adversely impact our business**

The performance, reliability and availability of our Web sites and network infrastructure is critical to our reputation and ability to attract and retain clients. Our systems and operations are vulnerable to damage or interruption from earthquake, fire, flood, power loss, telecommunications failure, Internet breakdowns, break-ins, tornadoes and similar events. We carry business interruption insurance to compensate for losses that may occur, but insurance is not guaranteed to remove all risk of loss. Services based on sophisticated software and computer systems often encounter development delays and the underlying software may contain errors that could cause system failures. Any system failure that causes an interruption could result in a loss of clients and could reduce the attractiveness of our services.

We are also dependent upon Web browsers, Internet service providers and online service providers to provide Internet users access to our clients, users and Web sites. Users may experience difficulties due to system failures or delays unrelated to our systems. These difficulties may hurt audio and video quality or result in intermittent interruptions in broadcasting and thereby slow our growth.

### **Circumvention of our security measures and viruses could disrupt our business**

Despite the implementation of security measures, our networks may be vulnerable to unauthorized access, computer viruses and other disruptive problems. Anyone who is able to circumvent security measures could steal proprietary information or cause interruptions in our operations. Service providers have occasionally experienced interruptions in service as a result of the accidental actions of users or intentional actions of hackers. We may have to spend significant capital to protect against security breaches or to fix problems caused by such breaches. Although we have implemented security measures, there can be no assurance that such measures will not be circumvented in the future. Eliminating computer viruses and alleviating other security problems may require interruptions, delays or cessation of service to users, which could hurt our business.

### **We depend on continued growth in use of the Internet**

Rapid growth in use of the Internet is a recent phenomenon and there can be no assurance that use of the Internet will continue to grow or that a sufficient base of users will emerge to support our business. The Internet may not be accepted as a viable medium for broadcasting advertising and brochure distribution, for a number of reasons, including:

inadequate development of the necessary infrastructure;

inadequate development of enabling technologies;

lack of acceptance of the Internet as a medium for distributing rich media advertising; and

inadequate commercial support for Web-based advertising.

To the extent that Internet use continues to increase, there can be no assurance that the Internet infrastructure will be able to support the demands placed upon it, and especially the demands of delivering high-quality video content.

Furthermore, user experiences on the Internet are affected by access speed. There is no assurance that broadband access technologies will become widely adopted. In addition, the Internet could lose its viability as a commercial medium due to delays in the development or adoption of new standards and protocols required to handle increased levels of Internet activity, or due to increased government regulation. Our business could suffer if use of the Internet grows more slowly than expected, or if the Internet infrastructure does not effectively support the growth that does occur.



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### **If we do not respond to technological change, we could lose or fail to develop customers**

The development of our business entails significant technical and business risks. To remain competitive, we must continue to enhance and improve the functionality and features of our technology. The Internet and the ecommerce industry are characterized by:

rapid technological change;

changes in client requirements and preferences;

frequent new product and service introductions embodying new technologies; and

the emergence of new industry standards and practices.

### **The evolving nature of the Internet could render our existing systems obsolete.**

Our success will depend, in part, on our ability to:

develop and enhance technologies useful in our business;

develop new services and technology that address the increasingly sophisticated and varied needs of our current and prospective clients; and

adapt to technological advances and emerging industry and regulatory standards and practices in a cost-effective and timely manner.

Future advances in technology may not be beneficial to, or compatible with, our business. Furthermore, we may not use new technologies effectively or adapt our systems to client requirements or emerging industry standards on a timely basis. Our ability to remain technologically competitive may require substantial expenditures and lead time. If we are unable to adapt to changing market conditions or user requirements in a timely manner, we will lose clients.

### **We could face liability for Internet content**

As a distributor of Internet content, we face potential liability for negligence, copyright, patent or trademark infringement, defamation, indecency and other claims based on the content of our broadcasts. Such claims have been brought, and sometimes successfully pressed, against Internet content distributors. Our general liability insurance may not be adequate to indemnify us for all liability that may be imposed. Although we generally require our clients to indemnify us for such liability, such indemnification may be inadequate. Any imposition of liability that is not covered by insurance or by an indemnification by a client could harm our business.

### **Our operating results could be impaired if we become subject to burdensome government regulations and legal uncertainties concerning the Internet**

Due to the increasing popularity and use of the Internet, it is possible that a number of laws and regulations may be adopted with respect to the Internet, relating to:

user privacy;

pricing, usage fees and taxes;

content;

copyrights;

distribution;

characteristics and quality of products and services; and

online advertising and marketing.

The adoption of any additional laws or regulations may decrease the popularity or impede the expansion of the Internet and could seriously harm our business. A decline in the popularity or growth of the Internet could decrease demand for our products and services, reduce our revenues and margins and



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increase our cost of doing business. Moreover, the applicability of existing laws to the Internet is uncertain with regard to many important issues, including property ownership, intellectual property, export of encryption technology, libel and personal privacy. The application of laws and regulations from jurisdictions whose laws do not currently apply to our business, or the application of existing laws and regulations to the Internet and other online services, could also harm our business.

### **Our stock price has been and may continue to be volatile**

The trading price of our common stock has been and is likely to continue to be highly volatile. For example, on May 9, 2001, our common stock closed at \$2.00 per share, and on April 18, 2002, our common stock closed at \$0.37 per share. On April 30, 2002, our common stock closed at \$0.60 per share. Our stock price could be subject to wide fluctuations in response to factors such as:

the average daily trading volume of our common stock;

actual or anticipated variations in quarterly operating results and our need for additional financing to fund our continuing operations;

announcements of technological innovations, new products or services by us or our competitors;

the addition or loss of strategic relationships or relationships with our key customers;

conditions or trends in the Internet, streaming media, media delivery, and online commerce markets;

changes in the market valuations of other Internet, online service, or software companies;

announcements by us or our competitors of significant acquisitions, strategic partnerships, joint ventures, or capital commitments;

legal or regulatory developments;

additions or departures of key personnel;

sales of our common stock;

our failure to obtain additional financing on satisfactory terms, or at all; and

general market conditions.

The historical volatility of our stock price may make it more difficult for investors in our securities to resell shares at prices they find attractive. See also Risk Factors We cannot assure you that our common stock will continue to be listed on the Nasdaq SmallCap Market.

In addition, the stock market in general, the Nasdaq SmallCap Market, the market for Internet and technology companies in particular, have experienced extreme price and volume fluctuations that have often been unrelated or disproportionate to the operating performance of these companies. These broad market and industry factors may reduce our stock price, regardless of our operating performance.

### **Future sales of our common stock may depress our stock price**

Sales of a substantial number of shares of our common stock in the public market, or the appearance that such shares are available for sale, could adversely affect the market price for our common stock. As of March 31, 2002, we had 17,483,599 shares of common stock outstanding. A significant number of these shares are not publicly traded but are available for immediate resale to the public. We also have reserved shares of our common stock as follows:

799,344 shares are reserved for issuance upon the conversion of our outstanding shares of Series B preferred stock;

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1,977,290 shares are reserved for issuance upon the conversion of our outstanding shares of Series C preferred stock;

5,958,083 shares are reserved for issuance upon the exercise of warrants;

2,505,000 shares are reserved for issuance under our 1999 Stock Option Plan; and

1,997,500 shares are reserved for issuance under our 2000 Stock Option Plan.

Shares underlying vested options are generally eligible for immediate resale in the public market.

**Our Series B and Series C Preferred Shareholders have a substantial preference over Common Stock in the event of a liquidation, dissolution or a merger, asset sale or other transaction that results in a change of control of our Company**

Under the terms of our Restated Certificate of Incorporation, in the event of a liquidation, dissolution or a merger, asset sale or other transaction that results in a change in control of our Company, holders of Series B and Series C Preferred Stock are entitled to a liquidation preference before any payments are made on account of the Common Stock. As of April 30, 2002, this liquidation preference was approximately \$28 million. After this liquidation preference is paid, any remaining proceeds will be shared by the holders of Common Stock, Series B Preferred Stock and Series C Preferred Stock on an as converted basis.

**Our efforts to protect our intellectual property rights may not sufficiently protect us and we may incur costly litigation to protect our rights**

We have filed nineteen patent applications and we plan to file additional patent applications in the future with respect to various additional aspects of our technologies. In addition, we have received one patent on technology we obtained in the Control Commerce acquisition. We mark our software with copyright notices, and intend to file copyright registration applications where appropriate. We have also filed several federal trademark registration applications for trademarks and service marks we use. There can, however, be no assurance that any patents, copyright registrations, or trademark registrations applied for by us will be issued, or if issued, will sufficiently protect our proprietary rights.

We also rely substantially on certain technologies that are not patentable or proprietary and are therefore available to our competitors. In addition, many of the processes and much of our technology are dependent upon our technical personnel, whose skill, knowledge and experience are not patentable. To protect our rights in these areas, we require all employees, significant consultants and advisors to enter into confidentiality agreements under which they agree not to use or disclose our confidential information as long as that information remains proprietary. We also require that our employees agree to assign to us all rights to any inventions made during their employment relating to our activities, and not engage in activities similar to ours during the term of their employment. There can be no assurance, however, that these agreements will provide meaningful protection for our trade secrets, know-how or other proprietary information in the event of any unauthorized use or disclosure of such trade secrets, know-how or proprietary information. Further, in the absence of patent protection, we may be exposed to competitors who independently develop substantially equivalent technology or otherwise gain access to our trade secrets, knowledge or other proprietary information.

Despite our efforts to protect our intellectual property, a third party or a former employee could copy, reverse-engineer or otherwise obtain and use our intellectual property or trade secrets without authorization or could develop technology competitive to ours.

Our intellectual property may be misappropriated or infringed upon. Consequently, litigation may be necessary in the future to enforce our intellectual property rights, to protect our confidential information or trade secrets, or to determine the validity or scope of the rights of others. Litigation could result in substantial costs and diversion of management and other resources and may not successfully protect our intellectual property. Additionally, we may deem it advisable to enter into royalty or licensing agreements

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to resolve such claims. Such agreements, if required, may not be available on commercially reasonable or desirable terms or at all.

### **Our technology may infringe on the rights of others**

Even if the patents, copyrights and trademarks we apply for are granted, they do not confer on us the right to manufacture or market products or services if such products or services infringe on intellectual property rights held by others. If any third parties hold conflicting rights, we may be required to stop making, using, or marketing one or more of our products or to obtain licenses from and pay royalties to others, which could have a significant and material adverse effect on us. There can be no assurance that we will be able to obtain or maintain any such license on acceptable terms or at all.

We may also be subject to litigation to defend against claims of infringement of the rights of others or to determine the scope and validity of the intellectual property rights of others. If third parties hold trademark, copyright or patent rights that conflict with our business, then we may be forced to litigate infringement claims that could result in substantial costs to us. In addition, if we were unsuccessful in defending such a claim, it could have a negative financial impact. If third parties prepare and file applications in the United States that claim trademarks used or registered by us, we may oppose those applications and be required to participate in proceedings before the United States Patent and Trademark Office to determine priority of rights to the trademark, which could result in substantial costs to us. An adverse outcome in litigation or privity proceedings could require us to license disputed rights from third parties or to cease using such rights. Any litigation regarding our proprietary rights could be costly, divert management's attention, result in the loss of certain of our proprietary rights, require us to seek licenses from third parties and prevent us from selling our services, any one of which could have a negative financial impact. In addition, inasmuch as we broadcast content developed by third parties, our exposure to copyright infringement actions may increase because we must rely upon such third parties for information as to the origin and ownership of such licensed content. We generally obtain representations as to the origin and ownership of such licensed content and generally obtain indemnification to cover any breach of such representations; however, there can be no assurance that such representations will be accurate or given, or that such indemnification will adequately protect us.

### **The length of our sales cycle increases our costs**

Many of our potential customers conduct extensive and lengthy evaluations before deciding whether to purchase or license our products. In our experience to date we've seen the sales cycle range from a few days up to six months. While the potential customer is making this decision, we continue to incur salary, travel and other similar costs of following up with these accounts. Therefore, the risk associated with our lengthy sales cycle is that we may expend substantial time and resources over the course of the sales cycle only to realize no revenue from such efforts if the customer decides not to purchase from us. Any significant change in customer buying decisions or sales cycles for our products could have a material adverse effect on our business, results of operations, and financial conditions.

### **We have a limited operating history in international markets**

We have only limited experience in operating in international markets. Although we have distributed our products and services internationally since August 1999, we had no experience in international operations prior to the acquisition of our Hong Kong-based subsidiary, MindArrow Asia Ltd., in April 2000. Through March 2002, we have recognized approximately \$1.8 million of revenue related to our international operations in eastern Asia. There can be no assurance that our international operations will be successful.

### **There are risks inherent in conducting international operations**

There are many risks associated with our international operations in eastern Asia, including, but not limited to:

difficulties in collecting accounts receivable and longer collection periods;

changing and conflicting regulatory requirements;

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potentially adverse tax consequences;

tariffs and general export and customs restrictions;

difficulties in staffing and managing foreign operations;

political instability;

fluctuations in currency exchange rates;

the need to develop localized versions of our products;

national standardization and certification requirements;

seasonal reductions of business activity; and

the impact of local economic conditions and practices.

Any of the above-listed risks could have a material adverse effect on our future business, financial condition, or results of operations.

**International markets for online marketing are in their very early stages of development**

We distribute MindArrow messages globally. To date, we have developed or modified into foreign language text and delivered eBrochures to recipients in the United Kingdom, France, Switzerland, Austria, Norway, Sweden, Iceland, Finland, Denmark, Greece, Lebanon, Mexico, Panama, Peru, Philippines, Australia, Singapore, Hong Kong, China, and Taiwan. The markets for online advertising and direct marketing in these countries are generally in earlier stages of development than in the United States, and we cannot assure you that the market for, and use of online advertising and direct marketing in international markets such as these and others will be significant in the future. Factors that may account for slower growth in the online advertising and direct marketing markets include, but are not limited to:

slower growth in the number of individuals using the Internet internationally;

privacy concerns;

a lower rate of advertising spending internationally than in the United States; and

a greater reluctance to use the Internet for advertising and direct marketing.

Any of the above-listed risks could have a material adverse effect on our future business, financial condition, or results of operations.

**We are subject to risks associated with governmental regulation and legal uncertainties**

We are subject to general business laws and regulations. These laws and regulations, as well as new laws and regulations that may be adopted in the United States and other countries with respect to the Internet, may impede the growth of the Internet. These laws may relate to areas such as advertising, taxation, personal privacy, content issues (such as obscenity, indecency, and defamation), copyright and other intellectual property rights, encryption, electronic contracts and digital signatures, electronic commerce liability, email, network and information security, and the convergence of traditional communication services with Internet communications, including the future availability of broadband transmission capability. Other countries and political organizations are likely to impose or favor more and different regulation than that which has been proposed in the United States, thus furthering the complexity of regulation. In addition, state and local governments may impose regulations in addition to, inconsistent with, or stricter than, federal regulations. The adoption of such laws or regulations, and uncertainties associated with their validity, applicability, and enforcement, may affect the available distribution channels for and costs associated with our products and services, and may affect the growth of the Internet. Such laws or regulations may therefore harm our business.

We do not know for certain how existing laws governing issues such as privacy, property ownership, copyright and other intellectual property issues, taxation, illegal or obscene content, retransmission of media, and data protection, apply to the Internet. The vast majority of such laws were

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adopted before the advent of the Internet and related technologies and do not address the unique issues associated with the Internet and related technologies. Most of the laws that relate to the Internet have not yet been interpreted. Changes to or the interpretation of these laws could:

limit the growth of the Internet;

create uncertainty in the marketplace that could reduce demand for our products and services;

increase our cost of doing business;

expose us to significant liabilities associated with content distributed or accessed through our products or services, and with our provision of products and services, and with the features or performance of our products;

lead to increased product development costs, or otherwise harm our business; or

decrease the rate of growth of our user base and limit our ability to effectively communicate with and market to our user base.

Any of the above-listed consequences could have a material adverse effect on our future business, financial condition, or results of operations.

**We may be subject to legal liability in connection with the data collection capabilities of our products and services**

Our products are interactive Internet applications that by their very nature require communication between a client and server to operate. To provide better consumer experiences and to operate effectively, our products occasionally send information to servers at MindArrow. Many of the services we provide also require that users provide information to us. We post privacy policies concerning the use and disclosure of our user data. Any failure by us to comply with our posted privacy policies could impact the market for our products and services, subject us to litigation, and harm our business.

In addition, the Child Online Privacy Protection Act ( COPPA ) became effective as of April 21, 2000. COPPA requires operators of commercial Web sites and online services directed to children (under 13), and general audience sites that know that they are collecting personal information from a child, to:

provide parents notice of their information practices;

obtain verifiable parental consent before collecting a child's personal information, with certain limited exceptions;

give parents a choice as to whether their child's information will be disclosed to third parties;

provide parents access to their child's personal information and allow them to review it and/or have it deleted;

give parents the opportunity to prevent further use or collection of information; not require a child to provide more information than is reasonably necessary to participate in an activity; and

maintain the confidentiality, security, and integrity of information collected from children.

We do not knowingly collect and disclose personal information from such minors, and therefore believe that we are fully compliant with COPPA. However, the manner in which COPPA may be interpreted and enforced cannot be fully determined, and thus COPPA and future legislation such as COPPA could subject us to potential liability, which in turn would harm our business.

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**Item 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

We do not believe that we currently have material exposure to interest rate, foreign currency exchange rate or other relevant market risks.

*Interest Rate and Market Risk.* Our exposure to market risk for changes in interest rates relates primarily to our investment profile. As of March 31, 2002, our investment portfolio consisted primarily of cash and cash equivalents, substantially all of which were held at one financial institution. We do not use derivative financial instruments in our investment portfolio.

*Foreign Currency Exchange Risk.* We do not believe that we currently have material exposure to foreign currency exchange risk because of the relative insignificance of our foreign subsidiaries. We intend to assess the need to use financial instruments to hedge currency exposures on an ongoing basis.

We do not use derivative financial instruments for speculative trading purposes.

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**PART II-OTHER INFORMATION**

**Item 1. Legal Proceedings**

From time to time the Company is subject to legal proceedings and claims in the ordinary course of business, including claims of alleged infringement of trademarks, copyrights and other intellectual property rights. The Company is not currently aware of any legal proceedings or claims that the Company believes will have, individually or in the aggregate, a material adverse effect on the Company's consolidated financial position or results of operations.

The Company is the plaintiff in civil litigation seeking recovery of restitution and unspecified damages arising from the fraud perpetrated against the Company by its former transfer agent.

**Item 2. Changes in Securities and Use of Proceeds**

During the quarter ended December 31, 2001, the Company issued to one consultant, a warrant to purchase 16,000 shares of common stock at an exercise price of \$0.75 per share. The warrant vests through March 2002, and is exercisable from the date vested through November 2004. The Company also issued to the same consultant a warrant to purchase 80,000 shares of common stock at an exercise price of \$0.10 in connection with the settlement of a liability. This warrant was fully vested on the date of issuance and is exercisable on or before November 16, 2004. These two warrants were issued without registration under the Securities Act of 1933, as amended (the Securities Act), in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

On November 19, 2001, the Company issued to SBI E2-Capital (USA) Ltd., the investment banking arm of SOFTBANK Investment Corp., a warrant to purchase 2,000,000 shares of common stock at an exercise price of \$2.00 per share. The warrant was fully vested on the date of issuance and is exercisable on or before November 19, 2002. The warrant was issued in connection with the engagement of SBI to provide financial advisory services to the Company. This warrant was issued without registration under the Securities Act in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act. In April 2002, the Board of Directors reduced the exercise price of this warrant to \$0.37 per share in exchange for immediate exercise. Net proceeds were used for general working capital purposes.

In December 2001, the Company conducted a private placement of common stock offering up to 2,500,000 shares of common stock at a price of \$0.60 per share. The Company consummated the final closing of this private placement on December 31, 2001 and 2,500,000 shares of common stock were sold, raising gross proceeds of \$1,500,000. The net proceeds from the offering, after repayment of the \$350,000 bridge loan and payment of offering fees and expenses of approximately \$202,000, were used by the Company for general working capital purposes. In connection with the private placement, the Company issued warrants to purchase 500,000 shares of common stock at an exercise price of \$1.00 per share. These warrants were fully vested on the date of issuance and are exercisable on or before December 31, 2006. In connection with the bridge loan, the Company issued a warrant to purchase 50,000 shares at an exercise price of \$1.15 per share. This warrant was fully vested on the date of issuance and is exercisable on or before December 9, 2006. The common stock issued in the private placement, and the warrants issued in connection with the private placement and bridge loan were issued without registration under the Securities Act of 1933, as amended (the Securities Act), in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

In January, the Company issued 150,000 shares of common stock and warrants to purchase 250,000 shares of common stock at \$1.00 per share in consideration for the minority interest in MindArrow Asia, Ltd. The common stock issued, and the warrant issued in connection with the acquisition were issued without registration under the Securities Act in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

In March 2002, the Company issued to one consultant, a warrant to purchase 40,000 shares of common stock at an exercise price of \$0.75 per share. The warrant vests upon the meeting of certain performance targets and expires on March 19, 2004. The warrant was issued without registration under the Securities Act of 1933, as amended (the Securities Act), in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

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In March 2002, in connection with a bridge financing, we issued 25,000 shares of common stock and warrants to purchase 250,000 shares of common stock at \$0.58 per share. The common stock issued, and the warrant issued in connection with the bridge loan were issued without registration under the Securities Act in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

During the quarter ended March 31, 2002, the Company issued 80,000 shares of common stock as compensation for services. These shares were issued without registration under the Securities Act in reliance upon the exemption from the registration requirements of the Securities Act set forth in Section 4(2) of the Securities Act.

**Item 3. Defaults Upon Senior Securities**

None.

**Item 4. Submission of Matters to a Vote of Security Holders**

On March 14, 2002, the annual meeting of stockholders was held. At the meeting, Robert I. Webber, Bruce Maggin, Joel Schoenfeld, Joseph N. Matlock, Jr., Thomas Quick and Bruce Stein were elected directors of the Company. In addition, stockholders approved an amendment to the Company's Restated Certificate of Incorporation to increase the number of authorized shares from 30,000,000 to 75,000,000 shares. Stockholders also approved the issuance of up to ten million shares of common stock at such prices and on such terms as approved by the Board of Directors; provided that such issuance (i) occur within three months of the approval and (ii) be sold at prices no lower than the lesser of (A) \$0.50 per share of common stock and (B) a 40% discount to the closing market price of the common stock on the day prior to the date that a binding agreement is entered into for the sale of such securities.

- The nominees for director were approved by the following votes:

Name	Common Stock		Series B Preferred		Series C Preferred	
	For	Withheld	For	Withheld	For	Withheld
Robert I. Webber	12,659,221	159,893	347,325		215,000	
Bruce Maggin	12,659,221	159,893	347,325		215,000	
Bruce Stein	12,659,221	159,593	347,325		215,000	
Joel Schoenfeld			347,325			
Thomas C. Quick					215,000	
Joseph Matlock					215,000	

- The proposal to amend the Company's Restated Certificate of Incorporation to increase the number of authorized shares of the Company's common stock, par value \$0.001 per share, from thirty million (30,000,000) to seventy five million (75,000,000) shares, was adopted by the following vote:

	For	Against	Abstain
Common Stock	12,363,455	446,419	9,240
Series B Preferred	330,325	17,000	
Series C Preferred	215,000		

- The proposal to approve the issuance of up to ten million shares of Common Stock and/or shares of convertible securities or debt instruments convertible into shares of Common Stock, at such prices and on such terms as may be approved by the Board of Directors; provided that any such issuance(s) would (i) occur within three months of the date this proposal is approved by our shareholders and (ii) be sold at prices no lower than the lesser of (A) \$0.50 per share of Common Stock and (B) a 40% discount to the closing market price of the Common Stock on the day prior

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to the date that a binding agreement is entered into for the sale of such securities, was adopted by the following vote:

	<u>For</u>	<u>Against</u>	<u>Abstain</u>	<u>Broker Non-Vote</u>
Common Stock	7,182,597	532,668	16,690	5,087,159
Series B Preferred	322,075	14,000	11,250	
Series C Preferred	215,000			

**Item 5. Other Information**

None.

**Item 6. Exhibits and Reports on Form 8-K**

On January 18, 2002, MindArrow filed a report on Form 8-K setting our annual meeting and record date.

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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

MindArrow Systems, Inc.

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(Registrant)

Date: May 15, 2002

/s/ Robert I. Webber

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Robert I. Webber  
Chief Executive Officer, President,  
(Principal Executive Officer), and Director

Date: May 15, 2002

/s/ Michael R. Friedl

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Michael R. Friedl  
Chief Financial Officer, Secretary, and  
Treasurer (Principal Financial and  
Accounting Officer)