VERINT SYSTEMS INC Form 10-Q December 10, 2010

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, DC 20549 FORM 10-Q

(Mark One)

DESCRIPTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended October 31, 2010 OR

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from ______ to _____.

Commission File No. 001-34807

Verint Systems Inc.

(Exact Name of Registrant as Specified in its Charter)

Delaware 11-3200514

(State or Other Jurisdiction of Incorporation or Organization)

(I.R.S. Employer Identification No.)

330 South Service Road, Melville, New York

11747

(Address of Principal Executive Offices)

(Zip Code)

(631) 962-9600

(Registrant s Telephone Number, Including Area Code)

Indicate by check mark whether the registrant: (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days Yes þ No o Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.40S of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes o No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large Accelerated Filer o Accelerated Filer b Non-Accelerated Filer o Smaller Reporting Company o

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No þ

There were 36,655,975 shares of the registrant s common stock outstanding on November 15, 2010.

Cautionary Note on Forward-Looking Statements	П
PART I. FINANCIAL INFORMATION	1
Item 1. Financial Statements	1
Condensed Consolidated Balance Sheets	1
Condensed Consolidated Statements of Operations	2
Condensed Consolidated Statements of Stockholders Equity (Deficit)	3
Condensed Consolidated Statements of Cash Flows	4
Notes to Condensed Consolidated Financial Statements	5
Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations	32
Item 3. Quantitative and Qualitative Disclosures About Market Risk	52
Item 4. Controls and Procedures	53
PART II. OTHER INFORMATION	55
Item 1. Legal Proceedings	55
Item 1A. Risk Factors	55
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds	63
Item 3. Defaults upon Senior Securities	63
Item 4. Removed and Reserved	63
Item 5. Other Information	63
Item 6. Exhibits	64
<u>SIGNATURES</u>	65
Exhibit 31.1 Exhibit 31.2 Exhibit 32.1 Exhibit 32.2	

Table of Contents

Cautionary Note on Forward-Looking Statements

Certain statements discussed in this report constitute forward-looking statements, which include financial projections, statements of plans and objectives for future operations, statements of future economic performance, and statements of assumptions relating thereto. Forward-looking statements are often identified by future or conditional words such as will, plans, expects, intends, believes, seeks, estimates, or anticipates, or by variations of such words or expressions. There can be no assurances that forward-looking statements will be achieved. By their very nature, forward-looking statements involve known and unknown risks, uncertainties, and other important factors that could cause our actual results or conditions to differ materially from those expressed or implied by such forward-looking statements. Important risks, uncertainties, and other factors that could cause our actual results or conditions to differ materially from our forward-looking statements include, among others:

risks relating to the filing of our Securities and Exchange Commission (SEC) reports, including the occurrence of known contingencies or unforeseen events that could delay our future filings, management distractions, and significant expense;

risks that our credit rating could be downgraded or placed on a credit watch based on, among other things, our financial results or delays in the filing of our periodic reports;

risks associated with being a consolidated, controlled subsidiary of Comverse Technology, Inc. (Comverse) and formerly part of Comverse s consolidated tax group, including risk of any future impact on us resulting from Comverse s special committee investigation and restatement or related effects, and risks related to our dependence on Comverse to provide us with accurate financial information, including with respect to stock-based compensation expense and net operating loss carryforwards (NOLs), for our financial statements:

uncertainties regarding the impact of general economic conditions, particularly in information technology spending, on our business;

risks that our financial results will cause us not to be compliant with the leverage ratio covenant under our credit facility or that any delays in the filing of future SEC reports could cause us not to be compliant with the financial statement delivery covenant under our credit facility;

risks that customers or partners delay or cancel orders or are unable to honor contractual commitments due to liquidity issues, challenges in their business, or otherwise;

risks that we will experience liquidity or working capital issues and related risks that financing sources will be unavailable to us on reasonable terms or at all;

uncertainties regarding the future impact on our business of our now concluded internal investigation, restatement, and extended filing delay, including customer, partner, employee, and investor concerns, and potential customer and partner transaction deferrals or losses;

ii

Table of Contents

risks relating to the remediation or inability to adequately remediate material weaknesses in our internal controls over financial reporting and relating to the proper application of highly complex accounting rules and pronouncements in order to produce accurate SEC reports on a timely basis;

risks relating to our implementation and maintenance of adequate systems and internal controls for our current and future operations and reporting needs;

risks of possible future restatements if the processes used to produce the financial statements contained in our SEC reports are inadequate;

risks associated with future regulatory actions or private litigations relating to our internal investigation, restatement, or previous delays in filing required SEC reports;

risks that we will be unable to maintain our listing on the NASDAQ Global Market;

risks associated with Comverse controlling our board of directors and a majority of our common stock (and therefore the results of any significant stockholder vote);

risks associated with significant leverage resulting from our current debt position;

risks due to aggressive competition in all of our markets, including with respect to maintaining margins and sufficient levels of investment in the business and with respect to introducing quality products which achieve market acceptance;

risks created by continued consolidation of competitors or introduction of large competitors in our markets with greater resources than we have;

risks associated with significant foreign and international operations, including exposure to fluctuations in exchange rates;

risks associated with complex and changing local and foreign regulatory environments;

risks associated with our ability to recruit and retain qualified personnel in geographies in which we operate; challenges in accurately forecasting revenue and expenses;

risks associated with acquisitions and related system integrations;

risks relating to our ability to improve our infrastructure to support growth;

iii

Table of Contents

risks that our intellectual property rights may not be adequate to protect our business or that others may make claims on our intellectual property or claim infringement on their intellectual property rights; risks associated with a significant amount of our business coming from domestic and foreign government customers;

risks that we improperly handle sensitive or confidential information or perception of such mishandling; risks associated with our dependence on a limited number of suppliers for certain components of our products;

risks that we are unable to maintain and enhance relationships with key resellers, partners, and systems integrators; and

risks that use of our tax benefits may be restricted or eliminated in the future.

These risks, uncertainties, and challenges, as well as other factors, are discussed in greater detail in the Risk Factors section of this report and under Item 1A of our Annual Report on Form 10-K for the year ended January 31, 2010 and our Quarterly Reports on Form 10-Q for the quarterly periods ended thereafter. Readers are cautioned not to place undue reliance on forward-looking statements, which reflect our management s view only as of the filing date of this report. We make no commitment to revise or update any forward-looking statements in order to reflect events or circumstances after the date any such statement is made, except as otherwise required under the federal securities laws. If we were in any particular instance to update or correct a forward-looking statement, investors and others should not conclude that we would make additional updates or corrections thereafter except as otherwise required under the federal securities laws.

iv

PART I. FINANCIAL INFORMATION

Item 1. Financial Statements.

VERINT SYSTEMS INC. AND SUBSIDIARIES Condensed Consolidated Balance Sheets October 31, 2010 and January 31, 2010

(Unaudited)

(in thousands, except share and per share data) Assets	October 31, 2010	January 31, 2010
Current Assets:		
Cash and cash equivalents	\$ 134,006	\$ 184,335
Restricted cash and bank time deposits	18,367	5,206
Accounts receivable, net	137,330	127,826
Inventories	17,495	14,373
Deferred cost of revenue	7,555	11,232
Prepaid expenses and other current assets	60,480	64,554
Total current assets	375,233	407,526
Property and equipment, net	23,204	24,453
Goodwill	738,161	724,670
Intangible assets, net	158,228	173,833
Capitalized software development costs, net	6,756	8,530
Long-term deferred cost of revenue	23,385	33,019
Other assets	28,085	24,306
Total assets	\$ 1,353,052	\$ 1,396,337
Liabilities, Preferred Stock, and Stockholders Equity (Deficit) Current Liabilities:		
Accounts payable	\$ 39,177	\$ 46,570
Accrued expenses and other current liabilities	142,304	155,422
Current maturities of long-term debt		22,678
Deferred revenue	135,433	183,719
Liabilities to affiliates	1,806	1,709
Total current liabilities	318,720	410,098
Long-term debt	598,234	598,234
Long-term deferred revenue	44,278	51,412
Other liabilities	54,405	65,618
Total liabilities	1,015,637	1,125,362
Preferred Stock \$0.001 par value; authorized 2,500,000 shares. Series A convertible preferred stock; 293,000 shares issued and outstanding; aggregate liquidation preference and redemption value of \$335,441 at October 31, 2010	285,542	285,542

Commitments and Contingencies

Stockholders Equity (Deficit):

Common stock \$0.001 par value; authorized 120,000,000 shares. Issued		
36,875,000 and 32,687,000 shares, respectively; outstanding 36,615,000 and		
32,584,000 shares, as of October 31, 2010 and January 31, 2010, respectively	36	33
Additional paid-in capital	504,449	451,166
Treasury stock, at cost 260,000 and 103,000 shares as of October 31, 2010 and		
January 31, 2010, respectively	(6,639)	(2,493)
Accumulated deficit	(407,897)	(420,338)
Accumulated other comprehensive loss	(41,267)	(43,134)
Total Verint Systems Inc. stockholders equity (deficit)	48,682	(14,766)
Noncontrolling interest	3,191	199
Total stockholders equity (deficit)	51,873	(14,567)
Total liabilities, preferred stock, and stockholders equity (deficit)	\$ 1,353,052	\$ 1,396,337

See notes to condensed consolidated financial statements.

1

VERINT SYSTEMS INC. AND SUBSIDIARIES Condensed Consolidated Statements of Operations Three and Nine Months Ended October 31, 2010 and 2009 (Unaudited)

	Three Months Ended October 31,		tober N		Ended October
(in thousands, except per share data) Revenue:	2010	200	9	2010	2009
Product	\$ 97,76	59 \$ 9	8,467 \$	282,942	\$ 283,645
Service and support	88,87		8,013	256,988	247,252
Total revenue	186,64	11 18	6,480	539,930	530,897
Cost of revenue:					
Product	28,15		5,718	88,411	98,675
Service and support	28,52		5,819	81,974	74,922
Amortization of acquired technology	2,25	56	1,973	6,709	6,049
Total cost of revenue	58,94	11 6	3,510	177,094	179,646
Gross profit	127,70	00 12	2,970	362,836	351,251
Operating expenses:					
Research and development, net	24,06	53 2	1,461	72,544	61,000
Selling, general and administrative	67,86	58 7	2,398	224,029	199,882
Amortization of other acquired intangible					
assets	5,37	76	5,376	16,053	16,892
Restructuring					24
Total operating expenses	97,30)7 9	9,235	312,626	277,798
Operating income	30,39	2	3,735	50,210	73,453
Other income (expense), net:					
Interest income	10)9	336	309	581
Interest expense	(8,94	11) (6,178)	(20,825)	(18,900)
Other income (expense), net	2,15	59 (2,775)	(3,987)	(10,844)
Total other expense, net	(6,67	73)	8,617)	(24,503)	(29,163)
Income before provision for income taxes	23,72	20 1	5,118	25,707	44,290
Provision for income taxes	5,33	32	1,803	10,544	8,921
Net income Net income attributable to noncontrolling	18,38	38 1	3,315	15,163	35,369
interest	1,21	4	139	2,722	961
	17,17	74 1	3,176	12,441	34,408

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Net income attributable to Verint Systems	
Inc.	

Inc. Dividends on preferred stock	(3,592)	(3,443)	(10,549)	(10,111)
Net income attributable to Verint Systems Inc. common shares	\$ 13,582	\$ 9,733	\$ 1,892	\$ 24,297
Net income per share attributable to Verint Systems Inc.				
Basic	\$ 0.38	\$ 0.30	\$ 0.06	\$ 0.75
Diluted	\$ 0.36	\$ 0.29	\$ 0.05	\$ 0.74
Weighted-average common shares outstanding				
Basic	35,368	32,471	33,785	32,465
Diluted	47,679	33,330	36,525	32,879

See notes to condensed consolidated financial statements.

2

Balances as of October 31, 2009

VERINT SYSTEMS INC. AND SUBSIDIARIES Condensed Consolidated Statements of Stockholders Equity (Deficit) Nine Months Ended October 31, 2010 and 2009 (Unaudited)

Verint Systems Inc. Stockholders Equity (Deficit)

Total Verint Systems

Accumulated Inc. **Total** Common Stock Additional Other Stockholders Stockholders Par Paid-in TreasuryAccumulat@bmprehensive EquityNoncontrollingEquity **Deficit** (in thousands) Shares Value Capital Stock Loss (Deficit) Interest (Deficit) Balances as of January 31, 2009 32,535 \$ 32 \$ 419,937 \$ (2,353) \$ (435,955) \$ (58,404) \$ (76,743) \$ 673 \$ (76,070) Comprehensive income: Net income 34,408 34,408 961 35,369 Unrealized gains on derivative financial instruments, net 302 302 302 Unrealized gains on available for sale securities, net 32 **32** 32 Currency translation adjustments 20,158 20,158 74 20,232 **Total** comprehensive income 34,408 20,492 54,900 55,935 1,035 Stock-based compensation expense 23,170 23,170 23,170 Common stock issued for stock awards 20 Forfeitures of restricted stock awards 35 (4) (35)Purchases of treasury stock (8) (50)(50)(50)

32,543 \$ 32 \$ 443,142 \$ (2,438) \$ (401,547) \$ (37,912) \$ 1,277 \$ 1,708 \$

2,985

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Balances as of January 31, 2010	32,584	\$ 33	\$ 451,166	\$ (2,493)	\$ (420,338)	\$ (43,134)	\$ (14,766)	\$ 199	\$ (14,567)
Comprehensive income: Net income Unrealized gains on derivative					12,441		12,441	2,722	15,163
financial instruments, net Currency						755	755		755
translation adjustments						1,112	1,112	270	1,382
Total comprehensive income Stock-based					12,441	1,867	14,308	2,992	17,300
compensation expense			22,856				22,856		22,856
Exercises of stock options Common stock issued for stock	1,695	1	30,911				30,912		30,912
awards Purchases of	2,493	2	(2)						
treasury stock Tax effects from	(157)			(4,146)			(4,146)		(4,146)
stock award plans			(482)				(482)		(482)
Balances as of October 31, 2010	36,615	\$ 36	\$ 504,449	\$ (6,639)	\$ (407,897)	\$ (41,267)	\$ 48,682	\$ 3,191	\$ 51,873

See notes to condensed consolidated financial statements.

VERINT SYSTEMS INC. AND SUBSIDIARIES Condensed Consolidated Statements of Cash Flows Nine Months Ended October 31, 2010 and 2009 (Unaudited)

	Ni	ine Months E		d October		
(in thousands)		2010	,	2009		
Cash flows from operating activities:						
Net income	\$	15,163	\$	35,369		
Adjustments to reconcile net income to net cash provided by operating						
activities:						
Depreciation and amortization		36,100		37,424		
Equity-based compensation		22,856		23,170		
Non-cash losses on derivative financial instruments, net		4,271		11,745		
Other non-cash items, net		1,626		(957)		
Changes in operating assets and liabilities, net of effects of business						
combination:						
Accounts receivable		(9,719)		(15,692)		
Inventories		(3,369)		4,511		
Deferred cost of revenue		12,957		10,448		
Accounts payable and accrued expenses		(1,585)		(1,408)		
Deferred revenue		(56,177)		(22,821)		
Prepaid expenses and other assets		(405)		(13,675)		
Other, net		(3,252)		(2,623)		
Net cash provided by operating activities		18,466		65,491		
Cash flows from investing activities: Cash paid for business combination, net of cash acquired, and payments of contingent consideration associated with business combinations in prior						
periods		(15,292)		(96)		
Purchases of property and equipment		(5,845)		(3,346)		
Settlements of derivative financial instruments not designated as hedges		(32,640)		(13,140)		
Cash paid for capitalized software development costs		(1,604)		(1,897)		
Change in restricted cash and bank time deposits		(12,878)		2,094		
Net cash used in investing activities		(68,259)		(16,385)		
Cash flows from financing activities:		(22.050)		(6,000)		
Repayments of borrowings and other financing obligations		(22,960)		(6,088)		
Proceeds from exercises of stock options		30,572		,		
Dividends paid to noncontrolling interest				(2,142)		
Purchases of treasury stock		(4,146)				
Other financing activities		(4,039)		(202)		
Net cash used in financing activities		(573)		(8,432)		

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Effect of exchange rate changes on cash and cash equivalents			4,582		
Net increase (decrease) in cash and cash equivalents Cash and cash equivalents, beginning of period		(50,329) 184,335	45,256 115,928		
Cash and cash equivalents, end of period	\$	134,006	\$ 161,184		
Supplemental disclosures of cash flow information: Cash paid for interest	\$	13,014	\$ 18,839		
Cash paid for income taxes	\$	5,533	\$ 9,688		
Non-cash investing and financing transactions: Accrued but unpaid purchases of property and equipment	\$	929	\$ 520		
Inventory transfers to property and equipment	\$	372	\$ 480		
Stock options exercised, proceeds received subsequent to period end	\$	340	\$		
Purchases under supplier financing arrangements	\$	1,858	\$		
See notes to condensed consolidated financial statements.					

4

VERINT SYSTEMS INC. AND SUBSIDIARIES Notes to Condensed Consolidated Financial Statements (Unaudited)

1. Basis of Presentation

Condensed Consolidated Financial Statements Preparation

The condensed consolidated financial statements included herein have been prepared in accordance with accounting principles generally accepted in the United States of America (GAAP) and on the same basis as the audited consolidated financial statements included in our Annual Report on Form 10-K filed with the SEC for the year ended January 31, 2010. The condensed consolidated statements of operations, stockholders—equity (deficit) and cash flows for the periods ended October 31, 2010 and 2009, and the condensed consolidated balance sheet as of October 31, 2010, are not audited but reflect all adjustments that are of a normal recurring nature and that are considered necessary for a fair presentation of the results of the periods shown. The condensed consolidated balance sheet as of January 31, 2010 is derived from the audited consolidated financial statements presented in our Annual Report on Form 10-K for the year ended January 31, 2010. Certain information and disclosures normally included in annual consolidated financial statements have been omitted pursuant to the rules and regulations of the SEC. Because the condensed consolidated interim financial statements do not include all of the information and disclosures required by GAAP for a complete set of financial statements, they should be read in conjunction with the audited consolidated financial statements and notes included in our Annual Report on Form 10-K filed with the SEC for the year ended January 31, 2010. The results for interim periods are not necessarily indicative of a full year—s results.

Unless the context otherwise requires, the terms Verint , we , our , and us and words of similar import as used in thes notes to the condensed consolidated financial statements include Verint Systems Inc. and its consolidated subsidiaries.

Principles of Consolidation

The accompanying condensed consolidated financial statements include the accounts of Verint Systems Inc., our wholly owned subsidiaries, and a joint venture in which we hold a 50% equity interest. This joint venture functions as a systems integrator for Asian markets and is a variable interest entity in which we are the primary beneficiary. Investments in companies in which we have less than a 20% ownership interest and do not exercise significant influence are accounted for at cost. We include the results of operations of acquired companies from the date of acquisition. All significant intercompany transactions and balances are eliminated.

Use of Estimates

The preparation of financial statements in conformity with GAAP requires our management to make estimates and assumptions, which may affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities at the date of the condensed consolidated financial statements and the reported amounts of revenue and expenses during the reporting period. Actual results could differ from those estimates.

5

Table of Contents

Recent Accounting Pronouncements

Standards Implemented:

In May 2009, the Financial Accounting Standards Board (FASB) issued a new accounting standard that establishes general standards of accounting for and disclosure of events that occur after the balance sheet date but before financial statements are issued. In February 2010, the FASB issued an amendment to this guidance that removed the requirement for an SEC filer to disclose a date through which subsequent events have been evaluated in both issued and revised financial statements. The adoption of this standard, as amended, did not have a material impact on our condensed consolidated financial statements.

In June 2009, the FASB issued a new accounting standard related to the consolidation of variable interest entities, requiring a company to perform an analysis to determine whether its variable interests give it a controlling financial interest in a variable interest entity. This analysis requires a company to assess whether it has the power to direct the activities of the variable interest entity and if it has the obligation to absorb losses or the right to receive benefits that could potentially be significant to the variable interest entity. This standard requires an ongoing reassessment of whether a company is the primary beneficiary of a variable interest entity, eliminates the quantitative approach previously required for determining the primary beneficiary of a variable interest entity, and significantly enhances disclosures. The standard may be applied retrospectively to previously issued financial statements with a cumulative-effect adjustment to retained earnings as of the beginning of the first year restated. This standard was effective for us for the fiscal year beginning on February 1, 2010. The adoption of this standard did not impact our condensed consolidated financial statements.

In January 2010, the FASB issued amended standards that require additional fair value disclosures. These disclosure requirements are effective in two phases. The initial phase, effective for us as of February 1, 2010, requires enhanced disclosures about inputs and valuation techniques used to measure fair value as well as disclosures about significant transfers. The adoption of this standard did not have a material impact on our condensed consolidated financial statements. The second phase, effective for us as of February 1, 2011, is further discussed below.

6

Table of Contents

New Standards to be Implemented:

In October 2009, the FASB issued guidance that applies to multiple-deliverable revenue arrangements. This guidance also provides principles and application guidance on whether a revenue arrangement contains multiple deliverables, how the arrangement should be separated, and how the arrangement consideration should be allocated. The guidance requires an entity to allocate revenue in a multiple-deliverable arrangement using estimated selling prices of the deliverables if a vendor does not have vendor specific objective evidence of fair value (VSOE) or third-party evidence of selling price. It eliminates the use of the residual method and, instead, requires an entity to allocate revenue using the relative selling price method. It also expands disclosure requirements with respect to multiple-deliverable revenue arrangements.

Also in October 2009, the FASB issued guidance related to multiple-deliverable revenue arrangements that contain both software and hardware elements, focusing on determining which revenue arrangements are within the scope of existing software revenue guidance. This additional guidance removes tangible products from the scope of the software revenue guidance and provides guidance on determining whether software deliverables in an arrangement that includes a tangible product are within the scope of the software revenue guidance. This revenue recognition guidance, and the guidance discussed in the preceding paragraph, should be applied on a prospective basis for revenue arrangements entered into or materially modified in fiscal years beginning on or after June 15, 2010. It will be effective for us in our fiscal year beginning February 1, 2011, although early adoption is permitted. Alternatively, an entity can elect to adopt the provisions of these issues on a retrospective basis. We are assessing the impact that the application of this new guidance, and the guidance discussed in the preceding paragraph, may have on our consolidated financial statements.

In January 2010, the FASB issued amended standards that require additional fair value disclosures. These disclosure requirements are effective in two phases. The initial phase, as previously discussed, was effective for us in our fiscal year beginning February 1, 2010. The second phase, effective for us as of February 1, 2011, will require presentation of disaggregated activity within the reconciliation for fair value measurements using significant unobservable inputs (Level 3). We are assessing the impact that the application of this new guidance may have on our consolidated financial statements.

7

2. Net Income Per Share Attributable to Verint Systems Inc.

The following table summarizes the calculation of basic and diluted net income per share attributable to Verint Systems Inc. for the three and nine months ended October 31, 2010 and 2009:

	Three Mor Octob			Ni	ne Months I		d October
(in thousands, except per share amounts)	2010	,	2009		2010	,	2009
Net income Net income attributable to noncontrolling	\$ 18,388	\$	13,315	\$	15,163	\$	35,369
interest	1,214		139		2,722		961
Net income attributable to Verint Systems Inc.	17,174		13,176		12,441		34,408
Dividends on preferred stock	(3,592)		(3,443)		(10,549)		(10,111)
Net income attributable to Verint Systems							
Inc. for basic net income per share	13,582		9,733		1,892		24,297
Dilutive effect of dividends on preferred stock	3,592						
Net income attributable to Verint Systems							
Inc. for diluted net income per share	\$ 17,174	\$	9,733	\$	1,892	\$	24,297
Weighted-average shares outstanding							
Basic	35,368		32,471		33,785		32,465
Dilutive effect of employee equity award plans Dilutive effect of assumed conversion of	2,040		859		2,740		414
preferred stock	10,271						
Diluted	47,679		33,330		36,525		32,879
Net income per share attributable to Verint Systems Inc.							
Basic	\$ 0.38	\$	0.30	\$	0.06	\$	0.75
Diluted	\$ 0.36	\$	0.29	\$	0.05	\$	0.74

We excluded the following weighted-average shares underlying stock-based awards and convertible preferred stock from the calculations of diluted net income per share because their inclusion would have been anti-dilutive:

	Three Months En	nded October	Nine Months Ended October 31,		
(in thousands) Shares excluded from calculation: Stock options and restricted stock-based	2010	2009	2010	2009	
awards	1,215	4,666	1,429	4,982	
Convertible preferred stock		9,882	10,173	9,788	

3. Inventories

Inventories consist of the following as of October 31, 2010 and January 31, 2010:

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(in thousands)	October 31, 2010				
Raw materials	\$	7,690	\$	5,987	
Work-in-process		6,475		4,649	
Finished goods		3,330		3,737	
Total inventories	\$	17,495	\$	14,373	

8

Table of Contents

4. Business Combination

On February 4, 2010, our wholly owned subsidiary, Verint Americas Inc., acquired all of the outstanding shares of Iontas Limited (Iontas), a privately held provider of desktop analytics solutions. Prior to this acquisition, we licensed certain technology from Iontas, whose solutions measure application usage and analyze workflows to help improve staff performance in contact center, branch, and back-office operations environments. We acquired Iontas, among other objectives, to expand the desktop analytical capabilities of our workforce optimization solutions. We have included the financial results of Iontas in our condensed consolidated financial statements since February 4, 2010. We acquired Iontas for total consideration valued at \$21.9 million, including cash consideration of \$17.9 million, and additional milestone-based contingent payments of up to \$3.8 million, tied to certain performance targets being achieved over the two-year period following the acquisition date.

We recorded the acquisition-date estimated fair value of the contingent consideration of \$3.2 million as a component of the purchase price of Iontas. The acquisition-date fair value of the contingent consideration was measured based on the probability-adjusted present value of the contingent consideration expected to be earned and transferred. The fair value of the contingent consideration was remeasured as of October 31, 2010 at \$3.4 million, and the change in the fair value of the contingent consideration between the acquisition date and October 31, 2010 is recorded within selling, general and administrative expenses in our condensed consolidated statements of operations. Our purchase price to acquire Iontas also includes \$1.5 million of prepayments for product licenses and support services procured from Iontas prior to the acquisition date, partially offset by \$0.7 million of trade accounts payable to Iontas as of the acquisition date.

9

Table of Contents

The following table sets forth the components and the preliminary allocation of the purchase price of Iontas. We are continuing to evaluate certain assets and liabilities of Iontas using information known to us at the acquisition date, and therefore may adjust the preliminary purchase price allocation after obtaining additional information regarding, among other things, asset valuations, liabilities assumed and revisions of previous estimates.

(in thousands)	Amount		Estimated Useful Lives
Components of Purchase Price:	ф	17.061	
Cash	\$	17,861	
Fair value of contingent consideration		3,224	
Prepaid product licenses and support services		1,493	
Trade accounts payable		(712)	
Total purchase price	\$	21,866	
Allocation of Purchase Price:			
Net tangible assets:			
Cash and cash equivalents	\$	2,569	
Other current assets		286	
Other assets		89	
Current liabilities		(211)	
Deferred income taxes current and long-term		(993)	
Net tangible assets		1,740	
Identifiable intangible assets:			
Developed technology		6,949	6 years
Non-competition agreements		278	3 years
Total identifiable intangible assets (1)		7,227	
Goodwill		12,899	
Total purchase price	\$	21,866	

(1) The weighted-average amortization period of all finite-lived identifiable intangible assets is 5.9 years. Among the factors that contributed to the recognition of goodwill in this transaction were the expansion of our desktop analytical capabilities, the expansion of our suite of products and services, and the addition of an assembled workforce. This goodwill has been assigned to our Workforce Optimization segment, and is not deductible for income tax purposes.

Transaction costs, primarily professional fees, directly related to the acquisition of Iontas, totaled \$1.3 million, including \$0.5 million incurred during the nine months ended October 31, 2010, and were expensed as incurred. There were no such transaction costs incurred during the three months ended October 31, 2010.

The pro forma impact of the Iontas acquisition is not material to our historical consolidated operating results and is therefore not presented. Revenues from Iontas for the three and nine months ended October 31, 2010 also were not material.

Table of Contents

5. Intangible Assets and Goodwill

Acquisition-related intangible assets consist of the following as of October 31, 2010 and January 31, 2010:

	As of October 31, 2010						
	Accumulated						
(in thousands)	Cost		Amortization			Net	
Customer relationships	\$	198,185	\$	(69,551)	\$	128,634	
Acquired technology		61,626		(35,212)		26,414	
Trade names		9,556		(8,884)		672	
Non-competition agreements		3,709		(2,594)		1,115	
Distribution network		2,440		(1,047)		1,393	
Total	\$	275,516	\$	(117,288)	\$	158,228	

	As of January 31, 2010							
	Accumulated							
(in thousands)	Cost Amortization		ortization		Net			
Customer relationships	\$	198,084	\$	(54,825)	\$	143,259		
Acquired technology		54,629		(28,419)		26,210		
Trade names		9,551		(7,989)		1,562		
Non-competition agreements		3,429		(2,203)		1,226		
Distribution network		2,440		(864)		1,576		
Total	\$	268,133	\$	(94,300)	\$	173,833		

Total amortization expense recorded for acquisition-related intangible assets was \$7.6 million and \$22.8 million for the three and nine months ended October 31, 2010, respectively, and \$7.3 million and \$22.9 million for the three and nine months ended October 31, 2009, respectively.

11

Table of Contents

Estimated future finite-lived acquisition-related intangible asset amortization expense is as follows:

(in thousands)

Years Ended January 31,	Amount	
2011 (Remainder of year)	\$	7,647
2012		29,660
2013		28,878
2014		23,838
2015		21,244
2016 and thereafter		46,961
Total	\$	158,228

Goodwill activity for the nine months ended October 31, 2010, in total and by reportable segment, was as follows:

		Reportable Segment					••
(in thousands)	Total		orkforce timization	Int	Video telligence		munications telligence
Goodwill, gross, at January 31, 2010	\$ 791,535	\$	694,465	\$	66,998	\$	30,072
Accumulated impairment losses at January 31, 2010	(66,865)		(30,791)		(36,074)		
Goodwill, net, at January 31, 2010	724,670		663,674		30,924		30,072
Acquisition of Iontas Limited	12,899		12,899				
Foreign currency translation and other	592		491		101		
Goodwill, net, at October 31, 2010	\$ 738,161	\$	677,064	\$	31,025	\$	30,072
Balance at October 31, 2010					(- 000		
Goodwill, gross, at October 31, 2010	\$ 805,026	\$	707,855	\$	67,099	\$	30,072
Accumulated impairment losses at October 31, 2010	(66,865)		(30,791)		(36,074)		
Goodwill, net, at October 31, 2010	\$ 738,161	\$	677,064	\$	31,025	\$	30,072

We test our goodwill for impairment at least annually as of November 1, or more frequently if an event occurs indicating the potential for impairment. No events or circumstances indicating the potential for goodwill impairment were identified during either the nine months ended October 31, 2010 or the nine months ended October 31, 2009.

6. Long-term Debt

On May 25, 2007, to partially finance the acquisition of Witness Systems, Inc. (Witness), we entered into a \$675.0 million secured credit agreement comprised of a \$650.0 million seven-year term loan facility and a \$25.0 million six-year revolving line of credit. Our \$25.0 million revolving line of credit was effectively reduced to \$15.0 million during the quarter ended October 31, 2008, in connection with the bankruptcy of Lehman Brothers and the related termination of its revolving commitment under the credit agreement in June 2009. During the quarter ended January 31, 2009, we borrowed the full \$15.0 million then available under the revolving line of credit. As discussed further below, the borrowing capacity under the revolving line of credit was increased to \$75.0 million in July 2010. The revolving line of credit and term loan mature in May 2013 and May 2014, respectively.

12

Table of Contents

The following is a summary of our outstanding financing arrangements as of October 31, 2010 and January 31, 2010:

(in thousands)	Od	etober 31, 2010	Ja	nuary 31, 2010
Term loan facility	\$	583,234	\$	605,912
Revolving line of credit		15,000		15,000
		598,234		620,912
Less: current portion				22,678
Long-term debt	\$	598,234	\$	598,234

In May 2010, we made a \$22.1 million mandatory excess cash flow payment on our term loan, based upon our operating results for the year ended January 31, 2010, \$12.4 million of which is being applied to the eight immediately following principal payments and \$9.7 million of which will be applied pro rata to the remaining principal payments. The credit agreement includes a requirement that we submit audited consolidated financial statements to the lenders within 90 days of the end of each fiscal year, beginning with the financial statements for the year ended January 31, 2010. Should we fail to deliver such audited consolidated financial statements as required, the agreement provides a thirty-day period to cure such default, or an event of default occurs.

In April 2010, we entered into an amendment to our credit agreement to extend the due date for delivery of audited consolidated financial statements and related documentation for the year ended January 31, 2010 from May 1, 2010 to June 1, 2010. In consideration for this amendment, we paid \$0.9 million to our lenders. This payment is being amortized as additional interest expense over the remaining term of the credit agreement using the effective interest method. Legal fees and other out-of-pocket costs directly relating to the amendment, which were expensed as incurred, were not significant.

In July 2010, the credit agreement was further amended to, among other things, (a) change the calculation of the applicable interest rate margin to be based on our periodic consolidated leverage ratio, (b) designate a London Interbank Offered Rate (LIBOR) floor of 1.50%, (c) change certain negative covenants, including providing covenant relief with respect to the permitted consolidated leverage ratio, and (d) increase the aggregate amount of incremental revolving commitment and term loan increases permitted under the credit agreement from \$50.0 million to \$200.0 million. Also in July 2010, we amended our credit agreement to increase the revolving line of credit from \$15.0 million to \$75.0 million. The commitment fee for unused capacity under the revolving line of credit was increased from 0.50% to 0.75% per annum.

13

Table of Contents

The credit agreement contains one financial covenant that requires us to meet a certain consolidated leverage ratio, defined as our consolidated net total debt divided by consolidated earnings before interest, taxes, depreciation, and amortization (EBITDA) as defined in the agreement, for the trailing four quarters. The consolidated leverage ratio was not permitted to exceed 3.50:1 for the period ended October 31, 2010. As amended in July 2010, the consolidated leverage ratio is not permitted to exceed 3.50:1 for all periods through October 31, 2011, and is not permitted to exceed 3.00:1 for all quarterly periods thereafter.

In consideration for the July 2010 amendments, we paid \$2.6 million to our lenders. These payments are being amortized as additional interest expense over the remaining term of the credit agreement using the effective interest method. Legal fees and other out-of-pocket costs directly relating to these amendments, which were expensed as incurred, were not significant.

Substantial modifications of credit terms require assessment to determine whether the modifications should be accounted for and reported in the same manner as a formal extinguishment of the prior arrangement and replacement with a new arrangement, with the potential recognition of a gain or loss on the extinguishment. The July 2010 credit agreement amendments were assessed under applicable accounting guidance and determined to be modifications of the prior arrangement, not requiring extinguishment accounting.

On May 25, 2007, concurrently with entry into our credit facility, we entered into a receive-variable/pay-fixed interest rate swap agreement with a multinational financial institution with a notional amount of \$450.0 million to mitigate a portion of the risk associated with variable interest rates on the term loan. The original term of the interest rate swap extended through May 2011. However, on July 30, 2010, we entered into an agreement to terminate the interest rate swap in exchange for a payment of \$21.7 million to the counterparty, representing the approximate present value of the expected remaining quarterly settlement payments we otherwise would have owed under the swap agreement. This obligation was reflected within accrued expenses and other current liabilities at July 31, 2010, and was paid on August 3, 2010. We recorded a \$3.1 million loss on the interest rate swap for the nine months ended October 31, 2010. See Note 11, Fair Value Measurements and Derivative Financial Instruments for further details regarding the interest rate swap agreement.

We incurred interest expense on borrowings under our credit agreement of \$8.0 million and \$18.3 million during the three and nine months ended October 31, 2010, respectively, and \$5.6 million and \$17.0 million during the three and nine months ended October 31, 2009, respectively. We also recorded amortization of our deferred debt issuance costs of \$0.8 million and \$2.0 million, reported within interest expense, during the three and nine months ended October 31, 2010, respectively, inclusive of a \$0.3 million write-off associated with the \$22.1 million term loan principal payment in May 2010. Amortization of our deferred debt issuance costs during the three and nine months ended October 31, 2009 was \$0.5 million and \$1.4 million, respectively.

As of October 31, 2010, the interest rate on both the term loan and the revolving line of credit borrowings was 5.25%. The interest rate on both the term loan and the revolving line of credit borrowings was 3.49% as of January 31, 2010. The higher interest rates as of October 31, 2010 reflect, among other things, the impact of the July 2010 amendments discussed above.

14

Table of Contents

7. Convertible Preferred Stock

On May 25, 2007, in connection with our acquisition of Witness, we entered into a Securities Purchase Agreement with Comverse, whereby Comverse purchased, for cash, an aggregate of 293,000 shares of our Series A Convertible Preferred Stock, for an aggregate purchase price of \$293.0 million. Proceeds from the issuance of the preferred stock were used to partially finance the acquisition.

The terms of the preferred stock provide that upon a fundamental change, as defined, the holders of the preferred stock have the right to require us to repurchase the preferred stock for 100% of the liquidation preference then in effect. Therefore, the preferred stock has been classified as mezzanine equity on our condensed consolidated balance sheets as of October 31, 2010 and January 31, 2010, separate from permanent equity, because the occurrence of such a fundamental change, and thus a potential required repurchase of the preferred stock, however remote in likelihood, is not solely under our control. Fundamental change events include the sale of substantially all of our assets and certain changes in beneficial ownership, board of directors composition, and business reorganizations.

We concluded that, as of October 31, 2010 and January 31, 2010, there were no indications that the occurrence of a fundamental change and the associated potential required repurchase of the preferred stock were probable. We therefore have not adjusted the initial carrying amount of the preferred stock to its redemption amount, which is its liquidation preference. Through October 31, 2010, cumulative, undeclared dividends on the preferred stock were \$42.4 million and, as a result, the liquidation preference of the preferred stock was \$335.4 million at that date. At a special meeting of our stockholders held on October 5, 2010, the common stock issuable upon conversion of the preferred stock was approved by a majority vote of our stockholders. Effective with this approval, each share of preferred stock now entitles its holder to votes equal to the number of shares of common stock into which it is convertible using the conversion rate that was in effect upon its issuance in May 2007, on all matters voted upon by common stockholders. At October 31, 2010, the preferred stock was convertible into approximately 10.3 million shares of our common stock.

8. Stockholders Equity (Deficit)

Treasury Stock

From time to time, our board of directors has approved repurchases of our common stock from our independent directors and executive officers upon vesting of restricted stock grants in order to provide funds for the recipient s obligation to pay associated income taxes.

During the nine months ended October 31, 2010, we acquired 157,000 shares of treasury stock from certain executive officers and directors at a cost of \$4.1 million. Treasury stock activity for the three months ended October 31, 2010, and for the three and nine months ended October 31, 2009, was not significant.

15

Accumulated Other Comprehensive Loss

The following table summarize