

NORDSTROM INC  
Form 10-Q  
May 31, 2017  
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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549  
FORM 10-Q  
(Mark One)

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended April 29, 2017

or

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 001-15059

NORDSTROM, INC.

(Exact name of registrant as specified in its charter)

Washington 91-0515058  
(State or other jurisdiction of (I.R.S. Employer  
incorporation or organization) Identification No.)

1617 Sixth Avenue, Seattle, Washington 98101  
(Address of principal executive offices) (Zip Code)  
206-628-2111

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

YES ☒ NO ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

YES ☒ NO ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

|                                                                                              |                                                    |
|----------------------------------------------------------------------------------------------|----------------------------------------------------|
| Large accelerated filer <input type="checkbox"/>                                             | Accelerated filer <input type="checkbox"/>         |
| Non-accelerated filer <input type="checkbox"/> (Do not check if a smaller reporting company) | Smaller reporting company <input type="checkbox"/> |
|                                                                                              | Emerging growth company <input type="checkbox"/>   |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). ☐

YES " NO þ

Common stock outstanding as of May 24, 2017: 166,052,065 shares

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## PART I — FINANCIAL INFORMATION

## Item 1. Financial Statements (Unaudited).

## NORDSTROM, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS

(Amounts in millions except per share amounts)

(Unaudited)

|                                                      | Quarter Ended  |                |
|------------------------------------------------------|----------------|----------------|
|                                                      | April 29, 2017 | April 30, 2016 |
| Net sales                                            | \$3,279        | \$3,192        |
| Credit card revenues, net                            | 75             | 57             |
| Total revenues                                       | 3,354          | 3,249          |
| Cost of sales and related buying and occupancy costs | (2,155 )       | (2,100 )       |
| Selling, general and administrative expenses         | (1,048 )       | (1,043 )       |
| Earnings before interest and income taxes            | 151            | 106            |
| Interest expense, net                                | (48 )          | (31 )          |
| Earnings before income taxes                         | 103            | 75             |
| Income tax expense                                   | (40 )          | (29 )          |
| Net earnings                                         | \$63           | \$46           |
| Earnings per share:                                  |                |                |
| Basic                                                | \$0.38         | \$0.27         |
| Diluted                                              | \$0.37         | \$0.26         |

## Weighted-average shares outstanding:

|         |       |       |
|---------|-------|-------|
| Basic   | 167.3 | 173.1 |
| Diluted | 169.1 | 175.7 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

## NORDSTROM, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE EARNINGS

(Amounts in millions)

(Unaudited)

|                                             | Quarter Ended  |                |
|---------------------------------------------|----------------|----------------|
|                                             | April 29, 2017 | April 30, 2016 |
| Net earnings                                | \$63           | \$46           |
| Foreign currency translation adjustment     | (12 )          | 27             |
| Postretirement plan adjustments, net of tax | 1              | 1              |
| Comprehensive net earnings                  | \$52           | \$74           |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.



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NORDSTROM, INC.  
 CONDENSED CONSOLIDATED BALANCE SHEETS  
 (Amounts in millions)  
 (Unaudited)

|                                                                                                                           | April 29,<br>2017 | January 28,<br>2017 | April 30,<br>2016 |
|---------------------------------------------------------------------------------------------------------------------------|-------------------|---------------------|-------------------|
| Assets                                                                                                                    |                   |                     |                   |
| Current assets:                                                                                                           |                   |                     |                   |
| Cash and cash equivalents                                                                                                 | \$653             | \$1,007             | \$470             |
| Accounts receivable, net                                                                                                  | 209               | 199                 | 224               |
| Merchandise inventories                                                                                                   | 2,160             | 1,896               | 2,125             |
| Prepaid expenses and other                                                                                                | 147               | 140                 | 173               |
| Total current assets                                                                                                      | 3,169             | 3,242               | 2,992             |
| Land, property and equipment (net of accumulated depreciation of \$5,742, \$5,596 and \$5,170)                            | 3,872             | 3,897               | 3,789             |
| Goodwill                                                                                                                  | 238               | 238                 | 435               |
| Other assets                                                                                                              | 492               | 481                 | 483               |
| Total assets                                                                                                              | \$7,771           | \$7,858             | \$7,699           |
| Liabilities and Shareholders' Equity                                                                                      |                   |                     |                   |
| Current liabilities:                                                                                                      |                   |                     |                   |
| Accounts payable                                                                                                          | \$1,590           | \$1,340             | \$1,456           |
| Accrued salaries, wages and related benefits                                                                              | 319               | 455                 | 320               |
| Other current liabilities                                                                                                 | 1,225             | 1,223               | 1,150             |
| Current portion of long-term debt                                                                                         | 11                | 11                  | 10                |
| Total current liabilities                                                                                                 | 3,145             | 3,029               | 2,936             |
| Long-term debt, net                                                                                                       | 2,731             | 2,763               | 2,776             |
| Deferred property incentives, net                                                                                         | 530               | 521                 | 536               |
| Other liabilities                                                                                                         | 688               | 675                 | 576               |
| Commitments and contingencies (Note 4)                                                                                    |                   |                     |                   |
| Shareholders' equity:                                                                                                     |                   |                     |                   |
| Common stock, no par value: 1,000 shares authorized; 166.0, 170.0 and 173.4 shares issued and outstanding                 | 2,730             | 2,707               | 2,582             |
| Accumulated deficit                                                                                                       | (1,999 )          | (1,794 )            | (1,677 )          |
| Accumulated other comprehensive loss                                                                                      | (54 )             | (43 )               | (30 )             |
| Total shareholders' equity                                                                                                | 677               | 870                 | 875               |
| Total liabilities and shareholders' equity                                                                                | \$7,771           | \$7,858             | \$7,699           |
| The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements. |                   |                     |                   |



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## NORDSTROM, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY

(Amounts in millions except per share amounts)

(Unaudited)

|                                                         | Common Stock |         | Accumulated |   | Accumulated<br>Other<br>Comprehensive | Total   |
|---------------------------------------------------------|--------------|---------|-------------|---|---------------------------------------|---------|
|                                                         | Shares       | Amount  | Deficit     |   | Loss                                  |         |
| Balance at January 28, 2017                             | 170.0        | \$2,707 | (\$1,794    | ) | (\$43                                 | ) \$870 |
| Net earnings                                            | —            | —       | 63          |   | —                                     | 63      |
| Other comprehensive loss                                | —            | —       | —           |   | (11                                   | ) (11 ) |
| Dividends (\$0.37 per share)                            | —            | —       | (62         | ) | —                                     | (62 )   |
| Issuance of common stock under stock compensation plans | 0.3          | 11      | —           |   | —                                     | 11      |
| Stock-based compensation                                | 0.3          | 12      | —           |   | —                                     | 12      |
| Repurchase of common stock                              | (4.6         | ) —     | (206        | ) | —                                     | (206 )  |
| Balance at April 29, 2017                               | 166.0        | \$2,730 | (\$1,999    | ) | (\$54                                 | ) \$677 |

|                                                         | Common Stock |         | Accumulated |   | Accumulated<br>Other<br>Comprehensive | Total   |
|---------------------------------------------------------|--------------|---------|-------------|---|---------------------------------------|---------|
|                                                         | Shares       | Amount  | Deficit     |   | Loss                                  |         |
| Balance at January 30, 2016                             | 173.5        | \$2,539 | (\$1,610    | ) | (\$58                                 | ) \$871 |
| Net earnings                                            | —            | —       | 46          |   | —                                     | 46      |
| Other comprehensive earnings                            | —            | —       | —           |   | 28                                    | 28      |
| Dividends (\$0.37 per share)                            | —            | —       | (63         | ) | —                                     | (63 )   |
| Issuance of common stock under stock compensation plans | 0.7          | 28      | —           |   | —                                     | 28      |
| Stock-based compensation                                | 0.2          | 15      | —           |   | —                                     | 15      |
| Repurchase of common stock                              | (1.0         | ) —     | (50         | ) | —                                     | (50 )   |
| Balance at April 30, 2016                               | 173.4        | \$2,582 | (\$1,677    | ) | (\$30                                 | ) \$875 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

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NORDSTROM, INC.  
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
 (Amounts in millions)  
 (Unaudited)

|                                                                                     | Quarter Ended  |                |
|-------------------------------------------------------------------------------------|----------------|----------------|
|                                                                                     | April 29, 2017 | April 30, 2016 |
| Operating Activities                                                                |                |                |
| Net earnings                                                                        | \$63           | \$46           |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |                |                |
| Depreciation and amortization expenses                                              | 161            | 155            |
| Amortization of deferred property incentives and other, net                         | (26 )          | (17 )          |
| Deferred income taxes, net                                                          | (21 )          | 6              |
| Stock-based compensation expense                                                    | 16             | 20             |
| Change in operating assets and liabilities:                                         |                |                |
| Accounts receivable                                                                 | (10 )          | (27 )          |
| Merchandise inventories                                                             | (266 )         | (212 )         |
| Prepaid expenses and other assets                                                   | (11 )          | 94             |
| Accounts payable                                                                    | 272            | 192            |
| Accrued salaries, wages and related benefits                                        | (136 )         | (96 )          |
| Other current liabilities                                                           | 9              | (6 )           |
| Deferred property incentives                                                        | 32             | 13             |
| Other liabilities                                                                   | 6              | 8              |
| Net cash provided by operating activities                                           | 89             | 176            |
| Investing Activities                                                                |                |                |
| Capital expenditures                                                                | (153 )         | (205 )         |
| Other, net                                                                          | 9              | 31             |
| Net cash used in investing activities                                               | (144 )         | (174 )         |
| Financing Activities                                                                |                |                |
| Proceeds from long-term borrowings, net of discounts                                | 635            | —              |
| Principal payments on long-term borrowings                                          | (653 )         | (2 )           |
| Decrease in cash book overdrafts                                                    | (21 )          | (33 )          |
| Cash dividends paid                                                                 | (62 )          | (63 )          |
| Payments for repurchase of common stock                                             | (211 )         | (50 )          |
| Proceeds from issuances under stock compensation plans                              | 11             | 28             |
| Tax withholding on share-based awards                                               | (5 )           | (4 )           |
| Other, net                                                                          | 7              | (3 )           |
| Net cash used in financing activities                                               | (299 )         | (127 )         |
| Net decrease in cash and cash equivalents                                           | (354 )         | (125 )         |
| Cash and cash equivalents at beginning of period                                    | 1,007          | 595            |
| Cash and cash equivalents at end of period                                          | \$653          | \$470          |

## Supplemental Cash Flow Information

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Cash paid during the period for:

|                                       |     |         |
|---------------------------------------|-----|---------|
| Income taxes (refund), net            | \$4 | (\$83 ) |
| Interest, net of capitalized interest | 50  | 17      |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

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NORDSTROM, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share, per option and per unit amounts)

(Unaudited)

NOTE 1: BASIS OF PRESENTATION

The accompanying Condensed Consolidated Financial Statements include the balances of Nordstrom, Inc. and its subsidiaries (the “Company”). All intercompany transactions and balances are eliminated in consolidation. The interim Condensed Consolidated Financial Statements have been prepared on a basis consistent in all material respects with the accounting policies described and applied in our 2016 Annual Report on Form 10-K (“Annual Report”), and reflect all adjustments of a normal recurring nature that are, in management’s opinion, necessary for the fair presentation of the results of operations, financial position and cash flows for the periods presented.

The Condensed Consolidated Financial Statements as of and for the periods ended April 29, 2017 and April 30, 2016 are unaudited. The Condensed Consolidated Balance Sheet as of January 28, 2017 has been derived from the audited Consolidated Financial Statements included in our 2016 Annual Report. The interim Condensed Consolidated Financial Statements should be read together with the Consolidated Financial Statements and related footnote disclosures contained in our 2016 Annual Report.

The preparation of our financial statements requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and liabilities. We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates and assumptions.

Our business, like that of other retailers, is subject to seasonal fluctuations. Our sales are typically higher during our Anniversary Sale and the holidays in the fourth quarter. Consistent with the timing in 2016, our 2017 Anniversary Sale will take place during the last week of July and the first week of August, spanning the second and third quarters. Results for any quarter are not indicative of the results that may be achieved for a full fiscal year.

Recent Accounting Pronouncements

In May 2014, the Financial Accounting Standards Board (“FASB”) issued Accounting Standards Update (“ASU”) No. 2014-09, Revenue from Contracts with Customers, which was subsequently modified in August 2015 by ASU No. 2015-14, Revenue from Contracts with Customers: Deferral of the Effective Date. The core principle of ASU No. 2014-09 is that companies should recognize revenue when the transfer of promised goods or services to customers occurs in an amount that reflects what the company expects to receive. It requires additional disclosures to describe the nature, amount, timing and uncertainty of revenue and cash flows from contracts with customers. In 2016, the FASB issued additional ASUs which clarify the implementation guidance on principal versus agent considerations, on identifying performance obligations and licensing, on the revenue recognition criteria and other technical corrections. In our ongoing evaluation of this ASU, we have determined that the new standard will primarily impact the following areas: gift card breakage will be estimated based on the historical pattern of gift card redemption, rather than when redemption is considered remote; sales attributable to the loyalty program benefits (e.g., points, alterations) will be deferred rather than recorded as an increase to cost of sales; revenue related to our online sales will be recognized at the shipping point rather than receipt by the customer; and estimated costs of returns will be recorded as a current asset rather than netted with our sales return reserve. We plan to adopt this ASU in the first quarter of 2018 and are continuing to evaluate the impacts this ASU and related disclosures will have on our Consolidated Financial Statements, as well as our preferred transition method.

In February 2016, the FASB issued ASU No. 2016-02, Leases. This ASU increases transparency and comparability by recognizing a lessee’s rights and obligations resulting from leases by recording them on the balance sheet as lease assets and lease liabilities. The new standard requires lessees to apply a dual approach, classifying leases as either finance or operating leases based on the principle of whether or not the lease is effectively a financed purchase by the lessee. This classification dictates whether lease expense is to be recognized based on an effective interest method or on a straight-line basis over the term of the lease. This ASU is effective for us beginning in the first quarter of 2019. Though we are currently evaluating the impact of these provisions, we expect they will have a material impact on our

Consolidated Financial Statements.

In March 2016, the FASB issued ASU No. 2016-09, Compensation — Stock Compensation — Improvements to Employee Share-Based Payment Accounting, which simplifies several aspects of the accounting for share-based payments and presentation within the financial statements. We adopted ASU No. 2016-09 with an effective date of January 29, 2017. The impact of the adoption resulted in the following:

Excess tax benefits and deficiencies resulting from stock-based compensation arrangements are now recorded within income tax expense on the Condensed Consolidated Statement of Earnings when the awards vest or are settled, rather than within equity. Additionally, excess tax benefits are now excluded from assumed future proceeds in our calculation of diluted shares for purposes of determining diluted earnings per share. The prospective adoption of this provision did not have a material effect on the Condensed Consolidated Financial Statements for the quarter ended April 29, 2017. We had no previously unrecognized excess tax benefits that would have resulted in a cumulative-effect adjustment to beginning retained earnings.

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NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share, per option and per unit amounts)

(Unaudited)

Forfeitures on share-based awards are recorded as they occur, rather than our historical method of estimating forfeitures at the grant date. In evaluating the impact of this change, the adjustment to adopt on a modified retrospective basis was immaterial, therefore no adjustment has been made to beginning retained earnings. Excess tax benefits from stock-based compensation arrangements are classified as cash flows from operations, rather than as cash flows from financing activities. We adopted this change retrospectively, which resulted in an increase to net cash provided by operating activities and an increase in cash flows used in financing activities of \$1 for the quarter ended April 30, 2016. Additionally, cash flows related to withholding shares for tax purposes on net-settled awards are classified as financing activities, rather than operating activities. This classification change was also adopted retrospectively, resulting in an increase of \$4 to net cash provided by operating activities with an offsetting increase to net cash used in financing activities on the Condensed Consolidated Statement of Cash Flows for the quarter ended April 30, 2016.

## NOTE 2: DEBT AND CREDIT FACILITIES

## Debt

A summary of our long-term debt, including capital leases, is as follows:

|                                          | April 29,<br>2017 | January 28,<br>2017 | April 30,<br>2016 |
|------------------------------------------|-------------------|---------------------|-------------------|
| <b>Secured</b>                           |                   |                     |                   |
| Mortgage payable, 7.68%, due April 2020  | \$23              | \$24                | \$29              |
| Other                                    | 2                 | 3                   | 4                 |
| Total secured debt                       | 25                | 27                  | 33                |
| <b>Unsecured</b>                         |                   |                     |                   |
| Net of unamortized discount:             |                   |                     |                   |
| Senior notes, 6.25%, due January 2018    | —                 | 650                 | 649               |
| Senior notes, 4.75%, due May 2020        | 499               | 499                 | 499               |
| Senior notes, 4.00%, due October 2021    | 500               | 500                 | 500               |
| Senior notes, 4.00%, due March 2027      | 349               | —                   | —                 |
| Senior debentures, 6.95%, due March 2028 | 300               | 300                 | 300               |
| Senior notes, 7.00%, due January 2038    | 146               | 146                 | 146               |
| Senior notes, 5.00%, due January 2044    | 890               | 602                 | 601               |
| Other                                    | 33                | 50                  | 58                |
| Total unsecured debt                     | 2,717             | 2,747               | 2,753             |
| Total long-term debt                     | 2,742             | 2,774               | 2,786             |
| Less: current portion                    | (11 )             | (11 )               | (10 )             |
| Total due beyond one year                | \$2,731           | \$2,763             | \$2,776           |

During the first quarter, we issued \$350 aggregate principal amount of 4.00% senior unsecured notes due March 2027 and \$300 aggregate principal amount of 5.00% senior unsecured notes due January 2044. With the proceeds of these new notes, we retired our \$650 senior unsecured notes that were due January 2018. For the quarter ended April 29, 2017, we incurred \$18 of net interest expense related to the refinancing, which included the write-off of unamortized balances associated with the debt discount, issue costs and fair value hedge adjustment resulting from the sale of our interest rate swap agreements in 2012. It also included a one-time payment of \$24 to 2018 Senior Note holders under a make-whole provision, which represents the net present value of expected coupon payments had the notes been

outstanding through the original maturity date.

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NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share, per option and per unit amounts)

(Unaudited)

## Credit Facilities

As of April 29, 2017, we had total short-term borrowing capacity of \$800 under our senior unsecured revolving credit facility (“revolver”) that expires in April 2020. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes. We have the option to increase the revolving commitment by up to \$200, to a total of \$1,000, provided that we obtain written consent from the lenders. As of April 29, 2017, we had no issuances outstanding under our commercial paper program and no borrowings outstanding under our revolver.

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent (“EBITDAR”) leverage ratio of no more than four times. As of April 29, 2017, we were in compliance with this covenant.

## NOTE 3: FAIR VALUE MEASUREMENTS

We disclose our financial assets and liabilities that are measured at fair value in our Condensed Consolidated Balance Sheets by level within the fair value hierarchy as defined by applicable accounting standards:

Level 1: Quoted market prices in active markets for identical assets or liabilities

Level 2: Other observable market-based inputs or unobservable inputs that are corroborated by market data

Level 3: Unobservable inputs that cannot be corroborated by market data that reflect the reporting entity’s own assumptions

## Financial Instruments Not Measured at Fair Value

Financial instruments not measured at fair value on a recurring basis include cash and cash equivalents, accounts receivable, accounts payable and certificates of deposit, which approximate fair value due to their short-term nature, and long-term debt.

We estimate the fair value of our long-term debt using quoted market prices of the same or similar issues and, as such, this is considered a Level 2 fair value measurement. The following table summarizes the carrying value and fair value estimate of our long-term debt, including current maturities:

|                                  | April 29,<br>2017 | January 28,<br>2017 | April 30,<br>2016 |
|----------------------------------|-------------------|---------------------|-------------------|
| Carrying value of long-term debt | \$2,742           | \$2,774             | \$2,786           |
| Fair value of long-term debt     | 2,921             | 2,949               | 3,085             |

## Non-financial Assets Measured at Fair Value on a Nonrecurring Basis

We also measure certain non-financial assets at fair value on a nonrecurring basis, primarily goodwill, investment in contract asset and long-lived tangible and intangible assets, in connection with periodic evaluations for potential impairment. We estimate the fair value of these assets using primarily unobservable inputs and, as such, these are considered Level 3 fair value measurements. There were no material impairment charges for these assets for the quarters ended April 29, 2017 and April 30, 2016.

## NOTE 4: COMMITMENTS AND CONTINGENCIES

Plans for our Manhattan full-line store, which we currently expect to open in 2019, ultimately include owning a condominium interest in a mixed-use tower and leasing certain nearby properties. As of April 29, 2017, we had approximately \$249 of fee interest in land, which is expected to convert to a condominium interest once the store is constructed. We have committed to make future installment payments based on the developer meeting pre-established construction and development milestones. In the event that this project is not completed, the opening may be delayed and we may be subject to future losses or capital commitments in order to complete construction or to monetize our investment in the land.

## NOTE 5: SHAREHOLDERS’ EQUITY

In February 2017, our Board of Directors authorized a program to repurchase up to \$500 of our outstanding common stock, through August 31, 2018. Our October 1, 2015 Board authorized share repurchase program expired in March 2017, which had \$409 of unused capacity upon program expiration.

During the quarter ended April 29, 2017, we repurchased 4.6 shares of our common stock for an aggregate purchase price of \$206 and had \$414 remaining in share repurchase capacity as of April 29, 2017. The actual timing, price, manner and amounts of future share repurchases, if any, will be subject to market and economic conditions and applicable Securities and Exchange Commission (“SEC”) rules.

In May 2017, subsequent to quarter end, we declared a quarterly dividend of \$0.37 per share, which will be paid on June 12, 2017.

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NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share, per option and per unit amounts)

(Unaudited)

## NOTE 6: STOCK-BASED COMPENSATION

The following table summarizes our stock-based compensation expense:

|                                                                   | Quarter Ended  |                |
|-------------------------------------------------------------------|----------------|----------------|
|                                                                   | April 29, 2017 | April 30, 2016 |
| Restricted stock units                                            | \$12           | \$6            |
| Stock options                                                     | 3              | 8              |
| Acquisition-related stock compensation                            | —              | 4              |
| Other                                                             | 1              | 2              |
| Total stock-based compensation expense, before income tax benefit | 16             | 20             |
| Income tax benefit                                                | (6 )           | (6 )           |
| Total stock-based compensation expense, net of income tax benefit | \$10           | \$14           |

In 2014, restricted stock units became a growing component of our stock-based compensation mix. In the first quarter of 2017, this trend continued as our annual grant allocation shifted towards more restricted stock units and less options to better align with our compensation program's guiding principles. The following table summarizes our grants:

|                         | Quarter Ended  |                                                 | Quarter Ended  |                                                 |
|-------------------------|----------------|-------------------------------------------------|----------------|-------------------------------------------------|
|                         | April 29, 2017 |                                                 | April 30, 2016 |                                                 |
|                         | Granted        | Weighted-average grant-date fair value per unit | Granted        | Weighted-average grant-date fair value per unit |
| Restricted stock units  | 1.7            | \$43                                            | 0.7            | \$49                                            |
| Stock options           | 0.3            | \$16                                            | 2.5            | \$16                                            |
| Performance share units | 0.1            | \$40                                            | 0.1            | \$44                                            |

## NOTE 7: EARNINGS PER SHARE

The computation of earnings per share is as follows:

|                                             | Quarter Ended  |                |
|---------------------------------------------|----------------|----------------|
|                                             | April 29, 2017 | April 30, 2016 |
| Net earnings                                | \$63           | \$46           |
| Basic shares                                | 167.3          | 173.1          |
| Dilutive effect of common stock equivalents | 1.8            | 2.6            |
| Diluted shares                              | 169.1          | 175.7          |
| Earnings per basic share                    | \$0.38         | \$0.27         |
| Earnings per diluted share                  | \$0.37         | \$0.26         |
| Anti-dilutive common stock equivalents      | 12.1           | 6.8            |

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NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share, per option and per unit amounts)

(Unaudited)

## NOTE 8: SEGMENT REPORTING

The following table sets forth information for our reportable segments:

|                                                  | Retail  | Corporate/Other | Retail<br>Business | Credit | Total   |
|--------------------------------------------------|---------|-----------------|--------------------|--------|---------|
| Quarter Ended April 29, 2017                     |         |                 |                    |        |         |
| Net sales                                        | \$3,308 | (\$29 )         | \$3,279            | \$—    | \$3,279 |
| Credit card revenues, net                        | —       | —               | —                  | 75     | 75      |
| Earnings (loss) before interest and income taxes | 212     | (97 )           | 115                | 36     | 151     |
| Interest expense, net                            | —       | (48 )           | (48 )              | —      | (48 )   |
| Earnings (loss) before income taxes              | 212     | (145 )          | 67                 | 36     | 103     |

## Quarter Ended April 30, 2016

|                                                  |         |         |         |     |         |
|--------------------------------------------------|---------|---------|---------|-----|---------|
| Net sales                                        | \$3,258 | (\$66 ) | \$3,192 | \$— | \$3,192 |
| Credit card revenues, net                        | —       | —       | —       | 57  | 57      |
| Earnings (loss) before interest and income taxes | 189     | (99 )   | 90      | 16  | 106     |
| Interest expense, net                            | —       | (31 )   | (31 )   | —   | (31 )   |
| Earnings (loss) before income taxes              | 189     | (130 )  | 59      | 16  | 75      |

The following table summarizes net sales within our reportable segments:

|                                   | Quarter Ended  |                |
|-----------------------------------|----------------|----------------|
|                                   | April 29, 2017 | April 30, 2016 |
| Nordstrom full-line stores - U.S. | \$1,482        | \$1,582        |
| Nordstrom.com                     | 548            | 495            |
| Nordstrom                         | 2,030          | 2,077          |
| Nordstrom Rack                    | 954            | 894            |
| Nordstromrack.com/HauteLook       | 198            | 166            |
| Off-price                         | 1,152          | 1,060          |
| Other retail <sup>1</sup>         | 126            | 121            |
| Retail segment                    | 3,308          | 3,258          |
| Corporate/Other                   | (29 )          | (66 )          |
| Total net sales                   | \$3,279        | \$3,192        |

<sup>1</sup> Other retail includes Nordstrom Canada full-line stores, Trunk Club and Jeffrey boutiques (see Item 2: Management's Discussion and Analysis of Financial Condition and Results of Operations).

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### Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Dollar and share amounts in millions except per share and per square foot amounts)

#### CAUTIONARY STATEMENT

Certain statements in this Quarterly Report on Form 10-Q contain or may suggest "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties including, but not limited to, anticipated financial outlook for the fiscal year ending February 3, 2018, anticipated annual total and comparable sales rates, anticipated new store openings in existing, new and international markets, anticipated Return on Invested Capital and trends in our operations. Such statements are based upon the current beliefs and expectations of the Company's management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including, but not limited to:

#### Strategic and Operational

- successful execution of our customer strategy, including expansion into new domestic and international markets, acquisitions, investments in our stores and online, as well as investments in technology, our ability to realize the anticipated benefits from growth initiatives and our ability to provide a seamless experience across all channels,
- timely and effective execution of our ecommerce initiatives and ability to manage the costs and organizational changes associated with this evolving business model,
- timely completion of construction associated with newly planned stores, relocations and remodels, all of which may be impacted by the financial health of third parties,
- our ability to maintain relationships with our employees and to effectively attract, develop and retain our future leaders,
- effective inventory management processes and systems, fulfillment processes and systems, disruptions in our supply chain and our ability to control costs,
- the impact of any systems or network failures, cybersecurity and/or security breaches, including any security breach of our systems or those of a third party provider that results in the theft, transfer or unauthorized disclosure of customer, employee or Company information or compliance with information security and privacy laws and regulations in the event of such an incident,
- successful execution of our information technology strategy,
- our ability to effectively utilize data in strategic planning and decision making,
- efficient and proper allocation of our capital resources,
- our ability to realize the expected benefits, respond to potential risks and appropriately manage costs associated with our program agreement with TD Bank, N.A.,
- our ability to safeguard our reputation and maintain our vendor relationships,
- our ability to respond to the business and retail environment, fashion trends and consumer preferences, including changing expectations of service and experience in stores and online, and evolve our business model,
- the effectiveness of planned advertising, marketing and promotional campaigns in the highly competitive and promotional retail industry,
- the timing, price, manner and amounts of share repurchases by the Company, if any, or any share issuances by the Company, including issuances associated with option exercises or other matters,

#### Economic and External

- the impact of economic and market conditions and the resultant impact on consumer spending patterns,
- the impact of economic or political conditions in the U.S. and countries where our third party vendors operate,
- weather conditions, natural disasters, health hazards, national security or other market disruptions, or the prospects of these events and the resulting impact on consumer spending patterns or information technology systems and communications,

#### Legal and Regulatory

- our compliance with applicable domestic and international laws, regulations and ethical standards, including those related to banking, employment and tax and the outcome of claims and litigation and resolution of such matters,
- the impact of the current regulatory environment and financial system and health care reforms, and
-

compliance with debt covenants, availability and cost of credit, changes in our credit rating, changes in interest rates, debt repayment patterns and personal bankruptcies.

These and other factors, including those factors described in Part I, “Item 1A. Risk Factors” in our 2016 Annual Report on Form 10-K could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide. We undertake no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

OVERVIEW

Our customers remain at the center of our strategy. Our business model continues to evolve to one that is more diversified, providing customers multiple ways to shop with us. With customer service and our merchandising strategy at the forefront, we feel we have conservatively planned the business based on recent trends and we continued to maintain discipline around inventory and expenses during the quarter. Our first quarter earnings of \$63, or \$0.37 per share, were in-line with expectations. Our net sales increased 2.7%, and comparable sales decreased 0.8%, which is generally consistent with the trends we have experienced over the past year. While we are not satisfied with our top-line results, we continue to see growth in ecommerce and our overall customer base fueled by our investments in capabilities to better serve our customers and gain market share:

• Online sales increased to 24% of total net sales, driven by growth of 11% at Nordstrom.com and 19% at Nordstromrack.com/HauteLook.

• Net sales for our off-price business increased 8.7% and now represents roughly 30% of total net sales.

• Total customer count increased compared with the first quarter ended 2016, reflecting our ongoing efforts to gain new customers.

• Through the successful partnership with TD Bank, N.A., which was established in the third quarter of 2015, credit card revenues increased \$18 during the quarter.

Our local market assets – our stores, salespeople, product and services – represent the core of our brand. Our stores play an important role in attracting and retaining customers, but we also know customers like to shop online and increasingly with mobile devices. We have a high-quality portfolio of 122 full-line stores in some of the best malls, which contribute positive cash flow to our business. We have also strategically grown our off-price business, which is positioned as our largest source of new customers, and brings with it a younger customer demographic.

Approximately one-third of customers who start shopping at the Rack also cross-shop in our full-price channels. We believe our local market assets and how we utilize them gives us a unique, competitive advantage in the market.

As we look ahead, we have a number of opportunities to drive growth:

• From a merchandising perspective, we continue to focus on providing customers with newness through a greater emphasis on limited-distribution and relevant product.

Our long-term ambition is for continued double-digit online growth. With more than half of our online customer visits originating from mobile devices, we are pursuing new ways to connect the physical and digital experiences. For example, we plan to expand our Reserve Online and Try On In Store program from 6 to 50 stores this year. We have also increased the speed and agility around enhancements to our product pages, navigation and content.

This fall, we have our sixth full-line store opening in Canada – at CF Sherway Gardens in Toronto, and two full-line store relocations in California – at Westfield Century City in Los Angeles and at University Towne Center in San Diego. We have opened six Racks so far in 2017 and have 11 more opening in the fall.

As our business evolves, we will continue to aggressively prioritize our resources to ensure that we can serve customers with high-quality products and services while achieving profitable growth. Through these ongoing efforts, we believe we will be well-positioned for future success.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

**RESULTS OF OPERATIONS**

Our reportable segments are Retail and Credit. We analyze our results of operations through earnings before interest and income taxes for our Retail Business and Credit, while interest expense, income taxes and earnings per share are discussed on a total Company basis.

**Retail Business**

Our Retail Business includes our Nordstrom U.S. and Canada full-line stores, Nordstrom.com, Nordstrom Rack stores, Nordstromrack.com/HauteLook, Trunk Club, Jeffrey boutiques and Last Chance clearance stores. For purposes of discussion and analysis of our results of operations of our Retail Business, we combine our Retail segment results with revenues and expenses in the "Corporate/Other" column of Note 8: Segment Reporting in Item 1 (collectively, the "Retail Business").

Certain metrics we use to evaluate the Retail Business may not be calculated in a consistent manner among industry peers. Provided below are definitions of metrics we present within our analysis of the Retail Business:

- **Comparable Sales** – sales from stores that have been open at least one full year at the beginning of the year. Total Company comparable sales include sales from our online channels

• **Gross Profit** – net sales less cost of sales and related buying and occupancy costs

• **Inventory Turnover Rate** – annual cost of sales and related buying and occupancy costs (for all segments) divided by the trailing 4-quarter average inventory

• **Total Sales Per Square Foot** – net sales divided by weighted-average square footage

• **4-wall Sales Per Square Foot** – sales for Nordstrom U.S. and Canada full-line stores, Nordstrom Rack stores, Trunk Club clubhouses, Jeffrey boutiques and Last Chance clearance stores divided by their weighted-average square footage

**Summary**

The following table summarizes the results of our Retail Business:

|                                                      | Quarter Ended  |                             |    | Quarter Ended  |                             |    |
|------------------------------------------------------|----------------|-----------------------------|----|----------------|-----------------------------|----|
|                                                      | April 29, 2017 |                             |    | April 30, 2016 |                             |    |
|                                                      | Amount         | % of net sales <sup>1</sup> |    | Amount         | % of net sales <sup>1</sup> |    |
| Net sales                                            | \$3,279        | 100.0                       | %  | \$3,192        | 100.0                       | %  |
| Cost of sales and related buying and occupancy costs | (2,154 )       | (65.7                       | %) | (2,099 )       | (65.8                       | %) |
| Gross profit                                         | 1,125          | 34.3                        | %  | 1,093          | 34.2                        | %  |
| Selling, general and administrative expenses         | (1,010 )       | (30.8                       | %) | (1,003 )       | (31.4                       | %) |
| Earnings before interest and income taxes            | \$115          | 3.5                         | %  | \$90           | 2.8                         | %  |

<sup>1</sup> Subtotals and totals may not foot due to rounding.

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## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

## Retail Business Net Sales

In our ongoing effort to enhance the customer experience, we are focused on providing customers with a seamless experience across our channels. While our customers may engage with us through multiple channels, we know they value the overall Nordstrom brand experience and view us simply as Nordstrom, which is ultimately how we view our business. The following is a summary of our net sales by channel for our Retail Business:

|                                                  | Quarter Ended     |                   |  |  |
|--------------------------------------------------|-------------------|-------------------|--|--|
|                                                  | April 29,<br>2017 | April 30,<br>2016 |  |  |
| Net sales by channel:                            |                   |                   |  |  |
| Nordstrom full-line stores - U.S.                | \$1,482           | \$1,582           |  |  |
| Nordstrom.com                                    | 548               | 495               |  |  |
| Full-price                                       | 2,030             | 2,077             |  |  |
| Nordstrom Rack                                   | 954               | 894               |  |  |
| Nordstromrack.com/HauteLook                      | 198               | 166               |  |  |
| Off-price                                        | 1,152             | 1,060             |  |  |
| Other retail <sup>1</sup>                        | 126               | 121               |  |  |
| Retail segment                                   | 3,308             | 3,258             |  |  |
| Corporate/Other                                  | (29 )             | (66 )             |  |  |
| Total net sales                                  | \$3,279           | \$3,192           |  |  |
| Net sales increase                               | 2.7 %             | 2.5 %             |  |  |
| Comparable sales increase (decrease) by channel: |                   |                   |  |  |
| Nordstrom full-line stores - U.S.                | (6.4 %)           | (7.7 %)           |  |  |
| Nordstrom.com                                    | 10.9 %            | 3.1 %             |  |  |
| Full-price                                       | (2.3 %)           | (5.4 %)           |  |  |
| Nordstrom Rack                                   | (0.9 %)           | (0.8 %)           |  |  |
| Nordstromrack.com/HauteLook                      | 19.1 %            | 41.8 %            |  |  |
| Off-price                                        | 2.3 %             | 4.6 %             |  |  |
| Total Company                                    | (0.8 %)           | (1.7 %)           |  |  |

## Sales per square foot:

|                                        |       |       |
|----------------------------------------|-------|-------|
| Total sales per square foot            | \$110 | \$111 |
| 4-wall sales per square foot           | 85    | 89    |
| Full-line sales per square foot - U.S. | 72    | 76    |
| Nordstrom Rack sales per square foot   | 120   | 123   |

<sup>1</sup> Other retail includes Nordstrom Canada full-line stores, Trunk Club and Jeffrey boutiques.

Total Company net sales increased 2.7% for the first quarter ended 2017, compared with the same period in 2016, while comparable sales decreased 0.8% for the first quarter ended 2017. During the quarter, we closed one full-line store and opened five Nordstrom Rack stores.

Full-price net sales, which consists of U.S. full-line and Nordstrom.com channels, decreased 2.2% for the first quarter ended 2017, while comparable sales decreased 2.3%. Also on a comparable basis for the quarter, full-price experienced a decrease in the total number of items sold, partially offset by an increase in the average selling price per item sold. The top-performing merchandise categories were Men's and Women's Apparel. The West was the

top-performing U.S. geographic region.

Off-price net sales, which consists of Nordstrom Rack and Nordstromrack.com/HauteLook channels, increased 8.7% for the quarter ended April 29, 2017, compared with the same period in 2016, while comparable sales increased 2.3%. Nordstromrack.com/HauteLook had a comparable sales increase of 19.1%, while Nordstrom Rack decreased 0.9% for the first quarter ended 2017. The average selling price per item sold decreased at Nordstrom Rack, partially offset by an increase in the total number of items sold. Kids was the top-performing merchandise category and the West was the top-performing geographic region.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
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Other retail net sales increased due to new store openings in Canada, partially offset by planned decreases in Trunk Club. Trunk Club's results align with the long-term operating plan, which was updated in the third quarter of 2016.

**Retail Business Gross Profit**

The following table summarizes the Retail Business gross profit ("Retail GP"):

|                                         | Quarter Ended  |                |
|-----------------------------------------|----------------|----------------|
|                                         | April 29, 2017 | April 30, 2016 |
| Retail gross profit                     | \$1,125        | \$1,093        |
| Retail gross profit as a % of net sales | 34.3 %         | 34.2 %         |
| Ending inventory per square foot        | \$72.58        | \$73.87        |
| Inventory turnover rate                 | 4.47           | 4.42           |

Our Retail GP rate was relatively flat for the first quarter ended 2017, compared with the same period in 2016, due to improvement in full-price gross margin performance, partially offset by increased markdowns in the off-price business. Continued inventory execution led to improvements in both ending inventory per square foot and the inventory turnover rate as of April 29, 2017.

**Retail Business Selling, General and Administrative Expenses**

Retail Business selling, general and administrative expenses ("Retail SG&A") are summarized in the following table:

|                                                                         | Quarter Ended  |                |
|-------------------------------------------------------------------------|----------------|----------------|
|                                                                         | April 29, 2017 | April 30, 2016 |
| Retail selling, general and administrative expenses                     | \$1,010        | \$1,003        |
| Retail selling, general and administrative expenses as a % of net sales | 30.8 %         | 31.4 %         |

For the quarter ended April 29, 2017, Retail SG&A was relatively flat. Our Retail SG&A rate decreased 62 basis points primarily due to higher credit chargeback expenses and severance charges in 2016, partially offset by planned increases in technology expenses.

**Credit Segment**

The Nordstrom credit and debit card products are designed to strengthen customer relationships and grow retail sales by providing loyalty benefits, valuable services and payment products. We believe our credit business allows us to build deeper relationships with our customers by fully integrating the Nordstrom Rewards program with our retail business and providing better service, which in turn fosters greater customer loyalty. Nordstrom cardholders tend to visit our stores more frequently and spend more than non-cardholders. Nordstrom private label credit and debit cards can be used at all of our U.S. retail channels, while Nordstrom Visa credit cards also may be used for purchases outside of Nordstrom ("outside volume").

**Summary**

The table below provides a detailed view of the operational results of our Credit segment, consistent with Note 8: Segment Reporting in Item 1:

|                                           | Quarter Ended  |                |
|-------------------------------------------|----------------|----------------|
|                                           | April 29, 2017 | April 30, 2016 |
| Credit card revenues, net                 | \$75           | \$57           |
| Credit expenses                           | (39)           | (41)           |
| Earnings before interest and income taxes | \$36           | \$16           |

**Credit and debit card volume:**

|         |         |         |
|---------|---------|---------|
| Outside | \$1,001 | \$1,016 |
| Inside  | 1,237   | 1,267   |

Total volume \$2,238 \$2,283

Credit and debit card volume represents sales on the total portfolio plus applicable sales taxes. The decrease in inside spend was largely attributed to lower debit card usage.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

## Credit Card Revenues, net

The following is a summary of our credit card revenues, net:

|                                 | Quarter Ended  |                |
|---------------------------------|----------------|----------------|
|                                 | April 29, 2017 | April 30, 2016 |
| Credit program revenues, net    | \$72           | \$54           |
| Other                           | 3              | 3              |
| Total credit card revenues, net | \$75           | \$57           |

Pursuant to our program agreement with TD Bank, N.A., we receive our portion of the ongoing credit card revenue, net of credit losses, from both sold and newly generated credit card receivables, which is recorded in credit program revenues, net. Asset amortization and deferred revenue recognition associated with the assets and liabilities recorded as part of the transaction are also recognized in credit program revenues, net. Revenue earned under the program agreement is impacted by the credit quality of receivables, both owned and serviced, and factors such as deteriorating economic conditions, declining creditworthiness of cardholders and the execution of account management and collection activities may heighten the risk of credit losses. Other credit card revenues include finance charge revenue, interchange fees and late fees.

Despite lower card volumes, credit card revenues, net increased \$18 for the quarter ended April 29, 2017, compared with the same period in 2016, primarily due to increased finance charges on higher receivable balances associated with providing customers lower minimum payment options. This translated to higher revenues earned under the program agreement. There was also a reduction in amortization expenses related to the sale of the credit card portfolio of \$7.

## Credit Expenses

Total credit expenses were relatively flat for the quarter ended April 29, 2017, compared with the same period in 2016.

## Total Company Results

## Interest Expense, net

Interest expense, net was \$48 for the first quarter ended April 29, 2017, compared with \$31 for the same period in 2016. The increase was primarily due to a net interest expense charge of \$18 related to the \$650 debt refinancing completed in the first quarter of 2017 (see Note 2: Debt and Credit Facilities in Item 1).

## Income Tax Expense

Income tax expense is summarized in the following table:

|                    | Quarter Ended  |                |
|--------------------|----------------|----------------|
|                    | April 29, 2017 | April 30, 2016 |
| Income tax expense | \$40           | \$29           |
| Effective tax rate | 38.7%          | 38.4 %         |

The effective tax rate remained relatively consistent for the first quarter ended April 29, 2017, compared with the same period in 2016, including the impact of stock compensation and jurisdictional mix of income.

## Earnings Per Share

Earnings per share is as follows:

|         | Quarter Ended  |                |
|---------|----------------|----------------|
|         | April 29, 2017 | April 30, 2016 |
| Basic   | \$0.38         | \$0.27         |
| Diluted | \$0.37         | \$0.26         |

Earnings per diluted share increased for the first quarter ended April 29, 2017, compared with the same period in 2016, primarily due to \$30 of non-operational charges in the first quarter of 2016 related to higher credit chargeback expenses associated with an industry change in liability rules and severance charges due to the realignment of corporate support functions.

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## 2017 Outlook

The Company's annual outlook expectations for earnings per diluted share are unchanged, incorporating first quarter results, debt refinancing costs and the impact of share repurchases in the first quarter. Nordstrom's expectations for fiscal 2017, which include the impact of the 53rd week, are as follows:

|                                                                                                                           | Current Outlook     |
|---------------------------------------------------------------------------------------------------------------------------|---------------------|
| Net sales (percent)                                                                                                       | 3 to 4 increase     |
| Comparable sales (percent)                                                                                                | Approximately flat  |
| Retail EBIT                                                                                                               | \$780 to \$840      |
| Credit EBIT                                                                                                               | Approximately \$140 |
| Earnings per diluted share (excluding the impact of any future share repurchases)                                         | \$2.75 to \$3.00    |
| The 53rd week is expected to add approximately \$200 to total sales and is not included in comparable sales calculations. |                     |

## Return on Invested Capital ("ROIC") (Non-GAAP financial measure)

We believe ROIC is a useful financial measure for investors in evaluating the efficiency and effectiveness of our use of capital and believe ROIC is an important component of shareholders' return over the long term. In addition, we incorporate ROIC in our executive incentive compensation measures. For the 12 fiscal months ended April 29, 2017, our ROIC decreased compared with the 12 fiscal months ended April 30, 2016, primarily due to reduced earnings largely impacted by the Trunk Club goodwill impairment in the third quarter of 2016, partially offset by a decrease in average total assets. The non-cash impairment charge had a negative impact on ROIC in the current period of 3.2%. We define ROIC as our net operating profit after tax divided by our average invested capital using the trailing 12-month average. ROIC is not a measure of financial performance under generally accepted accounting principles ("GAAP") and should be considered in addition to, and not as a substitute for, return on assets, net earnings, total assets or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to ROIC is return on assets. The following is a reconciliation of the components of ROIC and return on assets:

|                                                                                     | 12 Fiscal Months<br>Ended |                   |
|-------------------------------------------------------------------------------------|---------------------------|-------------------|
|                                                                                     | April 29,<br>2017         | April 30,<br>2016 |
| Net earnings                                                                        | \$371                     | \$518             |
| Add: income tax expense                                                             | 341                       | 321               |
| Add: interest expense                                                               | 140                       | 123               |
| Earnings before interest and income tax expense                                     | 852                       | 962               |
| Add: rent expense                                                                   | 212                       | 182               |
| Less: estimated depreciation on capitalized operating leases <sup>1</sup>           | (113 )                    | (96 )             |
| Net operating profit                                                                | 951                       | 1,048             |
| Less: estimated income tax expense                                                  | (436 )                    | (402 )            |
| Net operating profit after tax                                                      | \$515                     | \$646             |
| Average total assets                                                                | \$7,977                   | \$8,719           |
| Less: average non-interest-bearing current liabilities <sup>2</sup>                 | (3,013 )                  | (3,039 )          |
| Less: average deferred property incentives and deferred rent liability <sup>2</sup> | (644 )                    | (552 )            |
| Add: average estimated asset base of capitalized operating leases <sup>3</sup>      | 1,570                     | 1,312             |

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|                          |         |         |
|--------------------------|---------|---------|
| Average invested capital | \$5,890 | \$6,440 |
| Return on assets         | 4.7     | % 5.9   |
| ROIC                     | 8.7     | % 10.0  |

<sup>1</sup> Capitalized operating leases is our best estimate of the asset base we would record for our leases that are classified as operating if they had met the criteria for a capital lease or we had purchased the property. Asset base is calculated as described in footnote 3 below.

<sup>2</sup> Balances associated with our deferred rent liability have been classified as long-term liabilities in the current period.

<sup>3</sup> Based upon the trailing 12-month average of the monthly asset base. The asset base for each month is calculated as the trailing 12 months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the asset base we would record for our capitalized operating leases described in footnote 1.

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**LIQUIDITY AND CAPITAL RESOURCES**

We strive to maintain a level of liquidity sufficient to allow us to cover our seasonal cash needs and to maintain appropriate levels of short-term borrowings. We believe that our operating cash flows, available credit facilities and potential future borrowings are sufficient to finance our cash requirements for the next 12 months and beyond. Over the long term, we manage our cash and capital structure to maximize shareholder return, maintain our financial position, manage refinancing risk and allow flexibility for strategic initiatives. We regularly assess our debt and leverage levels, capital expenditure requirements, debt service payments, dividend payouts, potential share repurchases and other future investments. We believe that as of April 29, 2017, our existing cash and cash equivalents on-hand of \$653, available credit facilities of \$800 and potential future operating cash flows and borrowings will be sufficient to fund these scheduled future payments and potential long-term initiatives.

**Operating Activities**

Net cash provided by operating activities decreased \$87 for the quarter ended April 29, 2017, compared with the same period in 2016, primarily due to a tax refund received in 2016, as well as increased inventory purchases to support the Company's online growth initiatives.

**Investing Activities**

Net cash used in investing activities decreased \$30 for the quarter ended April 29, 2017, compared with the same period in 2016, primarily due to the Manhattan full-line store installment payment of \$25 in the first quarter of 2016 (see Note 4: Commitments and Contingencies in Item 1) and decreased capital expenditures for technology.

**Financing Activities**

Net cash used in financing activities increased \$172 for the quarter ended April 29, 2017, compared with the same period in 2016, primarily due to increased share repurchase activity.

**Short-term and Long-term Borrowing Activity**

During the first quarter, we issued \$350 aggregate principal amount of 4.00% senior unsecured notes due March 2027 and \$300 aggregate principal amount of 5.00% senior unsecured notes due January 2044. We recorded debt issuance costs incurred as a result of the issuance in other financing activities, net in the Condensed Consolidated Statements of Cash Flows in Item 1. With the proceeds of these new notes, we retired our \$650 senior unsecured notes that were due January 2018. See Note 2: Debt and Credit Facilities in Item 1 for additional information.

**Free Cash Flow (Non-GAAP financial measure)**

Free Cash Flow is one of our key liquidity measures, and when used in conjunction with GAAP measures, provides investors with a meaningful analysis of our ability to generate cash from our business. For the quarter ended April 29, 2017, we had Free Cash Flow of (\$147) compared with (\$125) for the first quarter ended 2016.

Free Cash Flow is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, operating cash flows or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Free Cash Flow is net cash provided by operating activities. The following is a reconciliation of net cash provided by operating activities to Free Cash Flow:

|                                           | Quarter Ended  |                |
|-------------------------------------------|----------------|----------------|
|                                           | April 29, 2017 | April 30, 2016 |
| Net cash provided by operating activities | \$89           | \$176          |
| Less: capital expenditures                | (153 )         | (205 )         |
| Less: cash dividends paid                 | (62 )          | (63 )          |
| Less: change in cash book overdrafts      | (21 )          | (33 )          |
| Free Cash Flow                            | (\$147)        | (\$125 )       |



Table of ContentsItem 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

## Credit Capacity and Commitments

As of April 29, 2017, we had total short-term borrowing capacity of \$800 under our senior unsecured revolving credit facility ("revolver") that expires in April 2020. Under the terms of our revolver, we pay a variable rate of interest and a commitment fee based on our debt rating. The revolver is available for working capital, capital expenditures and general corporate purposes. We have the option to increase the revolving commitment by up to \$200, to a total of \$1,000, provided that we obtain written consent from the lenders. From time to time we utilize our commercial paper program to fund working capital needs, which has the effect of reducing our available liquidity under the revolver until repaid.

As of April 29, 2017, we had no issuances outstanding under our commercial paper program and no borrowings outstanding under our revolver.

## Impact of Credit Ratings

Under the terms of our revolver, any borrowings we may enter into will accrue interest for Euro-Dollar Rate Loans at a floating base rate tied to LIBOR, for Canadian Dealer Offer Rate Loans at a floating rate tied to CDOR, and for Base Rate Loans at the highest of: (i) the Euro-Dollar rate plus 100 basis points, (ii) the federal funds rate plus 50 basis points and (iii) the prime rate.

The rate depends upon the type of borrowing incurred, plus in each case an applicable margin. This applicable margin varies depending upon the credit ratings assigned to our long-term unsecured debt. At the time of this report, our long-term unsecured debt ratings, outlook and resulting applicable margin were as follows:

|                                 | Credit<br>Ratings | Outlook  | Base Interest<br>Rate | Applicable<br>Margin |
|---------------------------------|-------------------|----------|-----------------------|----------------------|
| Moody's                         | Baa1              | Stable   |                       |                      |
| Standard & Poor's               | BBB+              | Negative |                       |                      |
| Euro-Dollar Rate Loan           |                   |          | LIBOR                 | 1.02 %               |
| Canadian Dealer Offer Rate Loan |                   |          | CDOR                  | 1.02 %               |
| Base Rate Loan                  |                   |          | various               | —                    |

Should the ratings assigned to our long-term unsecured debt improve, the applicable margin associated with any such borrowings may decrease, resulting in a lower borrowing cost under this facility. Should the ratings assigned to our long-term unsecured debt worsen, the applicable margin associated with our borrowings may increase, resulting in a higher borrowing cost under this facility.

## Debt Covenants

The revolver requires that we maintain an adjusted debt to earnings before interest, income taxes, depreciation, amortization and rent ("EBITDAR") leverage ratio of no more than four times (see the following additional discussion of Adjusted Debt to EBITDAR). As of April 29, 2017, we were in compliance with this covenant.

Table of ContentsItem 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.  
(Continued) (Dollar and share amounts in millions except per share and per square foot amounts)

## Adjusted Debt to EBITDAR (Non-GAAP financial measure)

Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our goal is to manage debt levels to maintain an investment-grade credit rating and operate with an efficient capital structure. In evaluating our debt levels, this measure provides a reflection of our credit worthiness that could impact our credit rating and borrowing costs. We also have a debt covenant that requires an adjusted debt to EBITDAR leverage ratio of no more than four times. As of April 29, 2017, our Adjusted Debt to EBITDAR was 2.3, compared with 2.4 as of April 30, 2016.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should be considered in addition to, and not as a substitute for, debt to net earnings, net earnings, debt or other financial measures prepared in accordance with GAAP. Our method of determining non-GAAP financial measures may differ from other companies' methods and therefore may not be comparable to those used by other companies. The financial measure calculated under GAAP which is most directly comparable to Adjusted Debt to EBITDAR is debt to net earnings. The following is a reconciliation of the components of Adjusted Debt to EBITDAR and debt to net earnings:

|                                                                   | 2017 <sup>1</sup> | 2016 <sup>1</sup> |
|-------------------------------------------------------------------|-------------------|-------------------|
| Debt                                                              | \$2,742           | \$2,786           |
| Add: estimated capitalized operating lease liability <sup>2</sup> | 1,700             | 1,459             |
| Less: fair value hedge adjustment included in long-term debt      | —                 | (21)              |
| Adjusted Debt                                                     | \$4,442           | \$4,224           |
| Net earnings                                                      | \$371             | \$518             |
| Add: income tax expense                                           | 341               | 321               |
| Add: interest expense, net                                        | 138               | 123               |
| Earnings before interest and income taxes                         | 850               | 962               |
| Add: depreciation and amortization expenses                       | 649               | 593               |
| Add: rent expense                                                 | 212               | 182               |
| Add: non-cash acquisition-related charges                         | 207               | 9                 |
| EBITDAR                                                           | \$1,918           | \$1,746           |
| Debt to Net Earnings                                              | 7.4               | 5.4               |
| Adjusted Debt to EBITDAR                                          | 2.3               | 2.4               |

<sup>1</sup> The components of Adjusted Debt are as of April 29, 2017 and April 30, 2016, while the components of EBITDAR are for the 12 months ended April 29, 2017 and April 30, 2016.

<sup>2</sup> Based upon the estimated lease liability as of the end of the period, calculated as the trailing 12 months of rent expense multiplied by eight. The multiple of eight times rent expense is a commonly used method of estimating the debt we would record for our leases that are classified as operating if they had met the criteria for a capital lease or we had purchased the property.

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Item 3. Quantitative and Qualitative Disclosures About Market Risk.

We discussed our interest rate risk and our foreign currency exchange risk in Part II, “Item 7A. Quantitative and Qualitative Disclosures About Market Risk” in our 2016 Annual Report on Form 10-K filed with the SEC on March 20, 2017. There have been no material changes to these risks since that time.

Item 4. Controls and Procedures.

**DISCLOSURE CONTROLS AND PROCEDURES**

On May 4, 2017, the Company filed an 8-K announcing the retirement of Michael G. Koppel as an officer, employee and the Company’s principal financial officer for the purposes of the Securities Exchange Act of 1934, as amended (the “Exchange Act”). Blake W. Nordstrom will serve as the Company’s interim principal financial officer until June 2, 2017, at which point Anne L. Bramman will assume the position of Chief Financial Officer and the role of the Company’s principal financial officer.

As of the end of the period covered by this Quarterly Report on Form 10-Q, the Company performed an evaluation under the supervision and with the participation of management, including our principal executive officer and principal financial officer, of the design and effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) or 15d-15(e) under the Exchange Act). Based upon that evaluation, our principal executive officer and principal financial officer concluded that, as of the end of the period covered by this Quarterly Report, our disclosure controls and procedures were effective in the timely and accurate recording, processing, summarizing and reporting of material financial and non-financial information within the time periods specified within the SEC’s rules and forms. Our principal executive officer and principal financial officer also concluded that our disclosure controls and procedures were effective to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our principal executive officer and principal financial officer, to allow timely decisions regarding required disclosure.

**CHANGES IN INTERNAL CONTROL OVER FINANCIAL REPORTING**

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) or 15d-15(f) of the Exchange Act) during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

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## PART II — OTHER INFORMATION

## Item 1. Legal Proceedings.

We are subject from time to time to various claims and lawsuits arising in the ordinary course of business, including lawsuits alleging violations of state and/or federal wage and hour and other employment laws, privacy and other consumer-based claims. Some of these lawsuits include certified classes of litigants, or purport or may be determined to be class or collective actions and seek substantial damages or injunctive relief, or both, and some may remain unresolved for several years. We believe the recorded reserves in our Condensed Consolidated Financial Statements are adequate in light of the probable and estimable liabilities. As of the date of this report, we do not believe any currently identified claim, proceeding or litigation, either alone or in the aggregate, will have a material impact on our results of operations, financial position or cash flows. Since these matters are subject to inherent uncertainties, our view of them may change in the future.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

## (c) SHARE REPURCHASES

(Dollar and share amounts in millions, except per share amounts)

The following is a summary of our first quarter share repurchases:

|                                                                    | Total Number<br>of Shares<br>Purchased | Average<br>Price Paid<br>Per<br>Share | Total Number of Shares Purchased as Part of<br>Publicly Announced Plans or Programs | Approximate Dollar Value<br>of Shares that May<br>Yet Be Purchased<br>Under<br>the Plans or<br>Programs |
|--------------------------------------------------------------------|----------------------------------------|---------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| February 2017<br>(January 29, 2017 to<br>February 25, 2017)        | 2.3                                    | \$44.41                               | 2.3                                                                                 | \$928                                                                                                   |
| March 2017<br>(February 26, 2017 to<br>April 1, 2017) <sup>1</sup> | 2.2                                    | \$44.95                               | 2.2                                                                                 | \$420                                                                                                   |
| April 2017<br>(April 2, 2017 to April<br>29, 2017)                 | 0.1                                    | \$44.73                               | 0.1                                                                                 | \$414                                                                                                   |
| Total                                                              | 4.6                                    | \$44.68                               | 4.6                                                                                 |                                                                                                         |

<sup>1</sup> On March 1, 2017, our October 1, 2015 Board authorized share repurchase program expired, which had \$409 of unused capacity upon program expiration.

In February 2017, our Board of Directors authorized a program to repurchase up to \$500 of our outstanding common stock, through August 31, 2018. The actual timing, price, manner and amounts of future share repurchases, if any, will be subject to market and economic conditions and applicable SEC rules.

## Item 6. Exhibits.

Exhibits are incorporated herein by reference or are filed or furnished with this report as set forth in the Exhibit Index on page 25 hereof.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NORDSTROM,  
INC.  
(Registrant)

/s/ Blake W.  
Nordstrom  
Blake W.  
Nordstrom  
Co-President and  
Interim Chief  
Financial Officer  
(Principal Financial  
Officer)

Date: May 31, 2017

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NORDSTROM, INC.

Exhibit Index

| Exhibit |                                                                                                                                                                                                                                                            | Method of Filing                                                                              |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| 10.1    | Underwriting Agreement, dated March 6, 2017, by and between the Company and Merrill Lynch, Pierce, Fenner & Smith Incorporated, Morgan Stanley & Co. LLC and U.S. Bancorp Investments, Inc., as representatives of the several underwriters named therein. | Incorporated by reference from the Registrant's Form 8-K filed on March 10, 2017, Exhibit 1.1 |
| 31.1    | Certification of Co-President required by Section 302(a) of the Sarbanes-Oxley Act of 2002                                                                                                                                                                 | Filed herewith electronically                                                                 |
| 31.2    | Certification of Interim Chief Financial Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002                                                                                                                                              | Filed herewith electronically                                                                 |
| 32.1    | Certification of Co-President and Interim Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002                                                                                         | Furnished herewith electronically                                                             |
| 101.INS | XBRL Instance Document                                                                                                                                                                                                                                     | Filed herewith electronically                                                                 |
| 101.SCH | XBRL Taxonomy Extension Schema Document                                                                                                                                                                                                                    | Filed herewith electronically                                                                 |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document                                                                                                                                                                                                      | Filed herewith electronically                                                                 |
| 101.LAB | XBRL Taxonomy Extension Labels Linkbase Document                                                                                                                                                                                                           | Filed herewith electronically                                                                 |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document                                                                                                                                                                                                     | Filed herewith electronically                                                                 |
| 101.DEF | XBRL Taxonomy Extension Definition Linkbase Document                                                                                                                                                                                                       | Filed herewith electronically                                                                 |